# REFLEXACTIVE 

## Series 05 Instructions

 Thank you for choosing Reffex Active! Please read these instructions carefully, we'll have you up \& running in no time. There's lots of advice on our website to help you get the very best from your watch, including video guides - head to our SUPPORT section.
## www.reflex-active.com/pages/support

If there's anything else you need, then get in touch, we're here to help!

## C +44 (0)121524 1400 <br> © support@reflex-active.com

1. Open the charger case and place the watch head into the case.
2. Connect the metal pins of the USB cable with the metal point on the back of the bracelet until the charging icon appears on the screen.
3. Close the case and plug the USB into the port or plug.
4. Once power charger is plugged in, the watch will activate automatically.
5. Please charge the band when it displays low battery.
6. A 2 hour charge time is sufficient to fully charge your smartwatch, please ensure you do not exceed a 2 hour charge period.

## OPERATION INTRODUCTION

- To switch on, press and hold the touch key until display illuminates.
- To switch off the watch, press the touch key repeatedly until 'more' icon shows on the display and then long press to enter in 'Power off', long press the touch key again.
- You can press the touch key, or turn on gesture control in advanced settings of REFLEX ACTIVE app. and raise your hand to illuminate the screen.


## GETTING TO KNOW THE SCREENS



TIME SCREEN There are 3 different time screens to select from, press the touch key to select the one you prefer.

HEARTRATE view your current heart rate, and average walking, running, hiking and cycling rate. Your watch will continue to detect your heart rate as long as you wear it... even when you sleep! Use the touch button until you select the Heart Rate icon. Hold the touch button until the icon changes to BPM. It will detect the current heart rate. If you want the feature to be active on selective times, then you select this by opening REFLEX ACTIVE App, selecting 'Settings' and 'Advance Settings'. Select Heart rate and set the tone you wish the feature to be active.


ACTIVITY TRACKING Press the touch key repeatedly until Sports icon is displayed \& long press the touch key to enter in the multi-sport mode. The smart watch has 4 sports modes: Walking, Running, Cycling and Hiking. Long press touch key to select and then enjoy your sport. The smart watch will record your data. After your sports, you can long press the touch key twice to stop recording and save the sports data. You can also check your sports data in the app.
Note: If your exercise time is less than 5 minutes, the data will not be saved.
SLEEP Wear the watch to fall asleep during 9:00 p.m. to 9:00 a.m.; the watch can record your sleep data of last night on the next day. Press the side button to check the sleep data.

MESSAGES Unread messages will be displayed in 'Message' interface. Press the touch key to enter and read the messages on the watch.

WEATHER After connecting with the REFLEX ACTIVE app, you can select city in advanced settings of the app. and the weather of this city will be displayed on your smartwatch.

DOWNLOADING THE REFLEX ACTIVE APP


## COMPATIBILITY

The REFLEX ACTIVE app will work on the following smartphones:

- Android (version 4.4 and above)
- Apple IOS (version 8.0 and above)

Please ensure the app is the latest version and have Bluetooth 5.0

## CONNECTING BAND TO MOBILE PHONE

1. Enable Bluetooth on your smart phone.
2. Open the Reflex Active App. on your smart phone.
3. Review and accept privacy policy.
4. Set your profile following the steps presented.
5. Set your goals following the steps presented.
6. To connect your watch, tap the green icon \& select your watch from the list.
7. Tap OK to allow notifications to appear on your smartwatch.

Visit our SUPPORT section to view our video guide.
DISCONNECTING YOUR SMART WATCH \& PHONE

1. Open the REFLEX ACTIVE App. on your smart phone.
2. Tap disconnect device in Settings.
3. Forget your device on your smart phones Bluetooth settings.

ACTIVITY REMINDER Turn on the sedentary reminder you've set in the REFLEX ACTIVE app. Your watch will vibrate to remind you to take a little excercise.


MUSIC CONTROL Open your phone's default music APP, long touch for entering in BT music, then click in this interface for controlling music: Play/Stop/Next song/Last song.

DAILY ACTIVITIES The smartwatch will record your daily activity automatically. Press the touch key to check pedometer, distance and calories. After syncing with the REFLEX ACTIVE app, these sports data can be also checked within the app.
CALL ALERTS After successfully connecting with the REFLEX ACTIVE app, turn on 'Notifications' in Settings, and you will receive call notifications on your smartwatch.

CAMERA CONTROL Once connected to the App., the photo feature will be accessible via settings. By selecting 'take photo', you can take an image on your camera phone by pressing the touch key on your watch. The photo will automatically save onto your phone gallery for Android devices, or the option to save/retake on IOS devices.
MORE Press the touch key repeatedly until MORE icon shows on the display and long press the touch key to access 'Power off', 'About', 'Find Phone' and 'Reset'.

FIND YOUR PHONE OR SMARTWATCH Once the smart watch is connected to the App., the find phone feature will be available. Access via sub menu and then more. Press the touch key to open the 'Find the phone', then double tap the touch key and your phone will sound a locator alarm. To find your smartwatch from your phone, select find device from settings menu.
POWER OFF Long press the touch key to turn off the watch.

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## SPECIFICATIONS



Quality and style are at the heart of what we do. REFLEX ACTIVE certifies this smartwatch is produced using premium materials and is fully tested before leaving our manufacturing centre
Your timepiece is guaranteed against any defective parts and construction for 2 years from the date of purchase. Your guarantee is only valid if you present your original receipt when returning the item. This
 penetration or batteries. Additionally, breakages caused by accident or maltreatment are not covered.

All products should be returned to:
PH Services, Precision House, Unit 4, Starley Way, Solihull, B37 7GN

## CONTACT US

If you require any further assistance using your REFLEX ACTIVE smartwatch or our REFLEX ACTIVE App we are here to help!
You can also contact the REFLEX ACTIVE customer service team Monday to Friday, 9AM to 4PM on
( +44 (0) 1215241400
support@reflex-active.com

There is also lots of information on our website reflex-active.com that you may find helpful

## PRIVACY POLICY

Please check www.reflex-active.com/pages/privacy-policy to view our privacy policy. Please remember to check for updates periodically

## IMPORTANT SAFETY INFORMATION

BEFORE USING THE PRODUCT, PLEASE FAMILIARISE YOURSELF WITH ALL OF THE SAFETY INFORMATION AND INSTRUCTIONS FOR USE!

 thoroughly flush the affected area with plenty of clean water and seek IMMEDIATE medical attention • When the battery is fully charged disconnect from charger, DO NOT exceed 2 hour charge time.







 distractions could be hazardous. Always be aware of your surroundings when using REFLEX ACTIVE products and services • Ensure your smartwatch is removed at regular intervals for gentle cleaning







 wrist - We recommend you remove your smartwatch each day for gentle cleaning.
 contact us, you'll find our contact details on this leaflet.

Manufactured by: Peers Hardy UK Ltd, Precision House, Starley Way, Birmingham Business Park, Bickenhill Lane, Solihull, B37 7GN, UK.
EU Address, Peers Hardy UK LTD, C/O Global E-commerce Experts, Rijnlanderweg 766, Unit H, 2132 NM, Hoofddorp, Netherlands.

## DECLARATION OF CONFORMITY

The original UK and EU declaration of conformity may be found at : https://www.reflex-active.com/pages/declaration-of-conformity-certification

