



Terms and conditions

Version 1

29th April 2021

Pack terms: Use your pack allowance to call/text UK mobiles and landlines starting 01, 02 and 03 when in UK or EU/EEA; to call/text EU/EEA mobiles & landlines when roaming in EU/EEA (outside UK); Jersey, Guernsey & Isle of Man treated as EU/EEA. Data allowance in packs or add-ons can also be used in UK & EU/EEA. See ee.co.uk/priceguides for countries and details. You will not get 4G speeds using a 3G only phone. General: Calls to 084, 087, 09 & 118 numbers are not included; you'll be charged EE's Access Charge of 44p/min. See the EE Price Guide for a detailed list of service charges & more info on charges outside of your allowance. If you call an 070 number a 5p/min charge will apply. See the EE price guide at ee.co.uk for details. You must call, text or top-up every 180 days or you will be disconnected, and you'll lose any credit on your account. Subject to availability. Personal use only. Packs automatically recur subject to sufficient credit. Pack cancelled if it hasn't recurred within 30 days of previous pack expiry. You can opt out at any time.

Extra data for 3 months: Offer ends 17.08.2021. Up to three months' extra data when you purchase a £10, £15, £20 or £30 pay as you go pack. Receive extra data the first three times you purchase the same pack or a pack at a higher value. You receive an extra 4GB of data on a £10 Pack, 22GB on a £15 Pack, 35GB on a £20 Pack and 40GB on a £30 pack over three months. Extra data will not roll over. You must purchase your third pack before 15.12.2021 to receive extra data on all 3 packs. Activate your SIM within seven days of purchase and in any event, no later than 17.08.2021 to start receiving extra data. If you don't have enough credit to renew your pay as you go pack, you have 30 days to renew your pack. If you don't renew within 30 days, you will no longer be eligible and will lose your extra data benefits. If you fail to use your SIM for 180 days, you will be disconnected from the network and will no longer be eligible for this offer. Further terms apply, see ee.co.uk/terms.

Card Payments: To pay for packs with a credit/debit card you need to set up a services-on-demand arrangement authorising us to take payment from the credit/debit card you register ("Card Payment"). You have 14 days from the date you make your first purchase via your Card Payment arrangement to change your mind and let us know that you want to cancel the arrangement. You will have to pay for any part of any services used during that period if you cancel. If you pay for recurring services via Card Payment you agree that we can automatically take payment for future recurring services from your card, this is called a continuous payment authority. You can cancel your Card Payment and/or continuous payment authority at any time in My EE or by calling 150. We will stop your continuous payment authority if you don't make a call, text or use any data for 90 days.

Free Boosts: You must have bought at least 3 Packs (30-day subscription) or 12 Packs (7-day subscription). Boost will be applied after purchase of your 3rd pack (or 12th pack for 7-day packs). Boosts last the duration of your Pack and don't roll over. You cannot accrue Boosts for 7-day and 30-day subscriptions simultaneously. For packs costing less than £10 the Boost must be selected within 60 days of notification of eligibility. For packs costing £10 or more, only Data Boost available. After initial selection the next Boost will be applied automatically each time you qualify. Boosts accrued will be lost if you move between 7-day packs, 30-day packs costing less than £10 and 30-day packs costing £10 or more.

Data Rollover: If you have not used all of the data allowance in your Pack when the Pack ends, unused data will be added to the next Pack that you buy. You cannot roll over data from add-ons or free boosts. Applies to 30-day Packs only. You must buy a new Pack within 7 days of the expiry of the original Pack with unused data to qualify for data rollover. Rollover data lasts for the duration of the Pack Validity Period and will not roll over a second time if you do not use it up. Your data allowance will be applied in the following order for each Pack: 1. Rollover data; 2. Core pack allowance; 3. Free boosts. Subject to availability.

Flex Plans: All EE Flex Plan last 30 days. You must use the Card Payment service to pay for your Flex Plan. Unless you cancel your Flex Plan, it will automatically recur at the end of the Plan Duration, so you will need to make sure that you have funds available on your credit or debit card. Get up to 6 months' triple data when you first join a £10, £15, £25 or £30 Flex plan. Receive triple data for the first six months that you buy that plan or a higher plan. Triple data will not roll over. Activate your SIM within 90 days of purchase to start receiving triple data. If you fail to use your SIM for 180 days, you will be disconnected from the network and will no longer be eligible for this offer.

Mobile Broadband: Compatible laptop/tablet, an enabled device like a USB modem (which you may need to buy) and coverage required. Plans are for mobile internet use only. Supports up to 20 compatible devices. Signal range up to 10m. The more devices you have connected to your mobile Wi-Fi device at the same time, the slower your internet connection will be. Must be charged periodically in order to power devices. Battery life depends upon type of device connected & level of charge in 4GEE/5GEE Wi-Fi device.

UK'S NO.1 NETWORK 7 YEARS IN A ROW: Rankings based on the RootMetrics® UK RootScore® Report: From H2 2013 to H2 2020. Tested with best commercially available smartphones on 4 national mobile networks across all available network types. Your experiences may vary. The RootMetrics award is not an endorsement of EE. ROOTMETRICS.CO.UK. Verify at ee.co.uk/claims.

Further terms apply to all EE products and services. See ee.co.uk/terms for more information.