



PRODUCT RECALL

VA165SILVER - Self Propelled Wheelchair
VA170 - Attendant Propelled Wheelchair

IMPORTANT SAFETY WARNING

Urgent Field Safety Notice

Subject: VA165SILVER - Self Propelled Wheelchair (Argos Code : 824-8871)
VA170 - Attendant Propelled Wheelchair (Argos Code : 805-3705)

FCSA Identifier: 001-2023 Rev c

Type of Action: Device recall and replacement

Free Phone
0808 175 3968

Date: 12 January 2023
Attention: Service contractors, facility managers, dealers, carers and end users

Details on affected devices:

This notice has been raised in respect of two wheelchairs manufactured by Aidapt between August and October 2022;



VA165SILVER
Aidapt Deluxe Lightweight
Self Propelled Aluminium
Wheelchair
(Argos Code: 824-8871)



VA170
Aidapt Compact Transport
Attendant Propelled
Aluminium Wheelchair
(Argos Code: 805-3705)

NB: Please note that in both ranges only the SILVER models are affected, this notice does not apply to any other frame colours.

Description of the problem:

During routine quality checks, Aidapt has identified a potential material weakness affecting the bracket holding the front wheelchair castors. This fault has been identified in a small number of chairs from isolated batches. No injuries have been recorded at this time.

All wheelchairs falling with the following serial number sequences are affected by this notice;

VA165SILVER: PO02732 202210 001 to 500 (Manufactured October 2022)
PO02656 202208 001 to 360 (Manufactured August 2022)
PO02643 202208 001 to 100 (Manufactured August 2022)

VA170: PO2732 202210 001 to 450 (Manufactured October 2022)

The serial number can be located on the silver sticker on the box or on the cross frame under the chair seat.

Action to be taken:

Inspection has identified that the fault may not be immediately detectable by visual inspection, as a precautionary measure, Aidapt will be implementing a full product recall of affected batches and device replacement with immediate effect.

Aidapt is in the process of contacting users to arrange an appropriate time for device collection and replacement. It is envisaged that this action will be completed by the end of March 2023.

In order to help mitigate the risk Aidapt would request that users in possession of a VA165SILVER or VA170;

- Review the above serial number sequences
- Should you be in possession of a wheelchair from one of the affected batches the chair should be removed from use immediately
- If you have not been contacted by us, please contact us immediately on the number below.
- Assist Aidapt in arranging quick and efficient collection and replacement of all wheelchairs within the provided serial number sequence
- Contact us should you have any questions

Transmission of this Field Safety Notice;

Where possible this notice should be copied to any additional organisation/individual to whom you have transferred the device

Contact reference person:

Heather Tunstall, Aidapt Bathrooms Limited, Lancots Lane, St. Helens WA9 3EX, England
Free Phone 0808 175 3968 | E-mail: sales@electrovision.co.uk