

Hisense

life reimagined

USER'S OPERATION MANUAL

Before operating this unit, please read this manual thoroughly, and retain for future reference.

WF3I1143BWL

WF3I1143B*L1

WF3I1143BBL2

WF3I1143BBL

WF3I1143B*L1

WF3I1143BTL2

WF3I1143BTL

WF3I1143BWL2

WF3I1143B*L2

EN

English

Thank you very much for choosing our product.

- Please install and operate this product correctly. Do not use it for any laundry labelled as not suitable for machine washing.
- The pictures shown in the manual are for illustrative purposes only. Appearance, printing and other details are subject to actual product.
- We prioritize technological innovation. To improve its overall performance, the appliance is subject to technical changes without notice.
- This product is intended solely for household use.

The following symbols used in this manual are defined below:



Information, advice, tip, or recommendation



WARNING - General Danger



WARNING - Danger of Electric Shock



WARNING - Danger of Hot Surface



WARNING - Danger of Fire



Please read this manual thoroughly.

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SAFETY PRECAUTIONS



Please read the manual carefully before using this appliance.

Do not use this appliance if you have not read or understood this manual.

This manual is applicable to multiple models. Therefore, this manual may contain functions not covered by this model.

Failure to follow the instructions or improper operation may damage clothing or the appliance, or cause injury to you. Please place the manual near the appliance for easy access.

This appliance is intended to be used in household and similar applications such as:

- staff kitchen areas in shops, offices and other working environments;
- farm houses;
- by clients in hotels, motels and other residential type environments;
- bed and breakfast type environments;

If the appliance is used for professional, for-profit purpose or purpose exceeding normal use in a household and similar applications, or if the appliance is used by a person who is not a consumer, the warranty period shall be equal to the shortest warranty period required by relevant legislation.

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

Children should be supervised to ensure that they do not play with the appliance.

Children of less than 3 years should be kept away unless continuously supervised.

This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.

Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.

The maximum capacity in some cycles for dry clothes to be used is Wash (11.0kg).

The recommended maximum capacity may vary among different programs. For best results, see "PROGRAM TABLE".

To connect the appliance to water supply, make sure to use the supplied water supply hose and gaskets. Water pressure has to be between 0.1-1 MPa (1-10 bar; 1-10 kp/cm²; 10-100 N/cm²).

Always use a new water supply hose to connect the appliance to water supply, do not reuse an old water supply hose.

For appliances with ventilation openings in the base, the ventilation openings must not be obstructed by a carpet.

If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

ELECTRICAL SAFETY

This appliance complies with relevant safety standards.

Before connecting the appliance to the power supply, please wait at least 2 hours to ensure it reaches room temperature.

This appliance must be repaired by an authorized service center, and only spare parts recognized by the authorized manufacturer shall be used. Any repairs and maintenance related to safety or performance should be conducted by trained professionals.

Do not attempt to repair this appliance yourself. Repairs by unprofessional personnel may cause personal injury or more serious malfunctions. Please consult your local service center and always use original spare parts.

Do not attempt to operate the appliance if it is damaged, malfunctioning, partially disassembled, or has missing or damaged parts, including damaged wires or plugs.

Do not bend the power plug excessively or place heavy objects on it.

Do not spray water to clean inside or outside the device.

In case of flooding, please disconnect the power plug and contact the after-sales service center.

Models with drying functions have automatic heating device shutdown protection to prevent overheating. If the temperature exceeds the protection temperature, the system will automatically shut down the heating device, and when the temperature drops below the protection temperature, the heating device will resume operation.

Do not use multiple outlets, extended power plugs, or dual adapters on the appliance. Do not use an extension cord to connect the appliance to the power supply.

Do not connect the appliance to the electrical socket of an electric shaver or hair dryer.

Do not connect the appliance to an electrical outlet specifically designed for low-load appliances.

Before connecting the appliance to the power supply, ensure that the electric voltage specified on the rating plate matches the Voltage of your socket.

The power socket must be safely grounded, and the water supply must remain unobstructed.

Do not connect the appliance to the power supply with an external switching appliance (such as a program timer) or connect it to a power supply that is turned on and off regularly by the power supplier.

The exhaust gas must not be discharged into the flue used to discharge combustion gases or other fuel exhaust gases.

INSTALLATION

Before using the appliance, be sure to remove the packaging (sponge, polystyrene foam, etc.) attached to the bottom of the appliance.

Please install the appliance correctly according to the instructions and connect the water and electricity (see "INSTALLATION AND CONNECTION"). The connection of water and electricity should be carried out by fully trained technicians or professionals.

Do not install this appliance in places where door opening is restricted.

Do not install the appliance in an area where the temperature may drop to 5°C below, otherwise, the parts may be damaged when water freezes.

Place the appliance on a sturdy flat surface. If the appliance is installed on a high platform, it must be secured to prevent it from tipping over.

The end of the drain hose should be placed in the drainage system.

This appliance must not be stored or used in any outdoor locations.

Avoid lint accumulation near the appliance.

Do not install the appliance near heaters or any flammable items.

Do not install the appliance in locations where gas leakage may occur.

Please ensure good ventilation conditions to avoid the gas generated by this appliance from flowing back into the room, thereby causing a fire.

USAGE

Before the first use, remove the transport screws; Otherwise, serious damage may occur when the machine is turned on (see "INSTALLATION AND CONNECTION/REMOVAL OF TRANSPORT SCREWS"). Such damage is not covered under warranty.

Inspect the appliance to see if it has been damaged during transportation. Never operate the appliance in a damaged condition.

Use detergents suitable for the appliance cleaning and clothes washing. We are not responsible for damage or discoloration of seals and plastic parts caused by the use of bleach or dyes.

Do not attempt to separate any panels or disassemble the appliance.

Do not use sharp objects like pins, knives, or fingernails to press the button.

Do not use wet hands to touch the power plug or operate the appliance.

This appliance is only suitable for ordinary washing or drying of clothes (models with drying function), not for dry cleaning.

Because the appliance is heavy, you may injure yourself trying to lift it. Do not lift the appliance yourself; your hands may be cut by its sharp edges.

Do not grasp the appliance by its protruding parts. The protruding parts on the appliance may break when lifting or pushing the appliance.

Do not wash clothes with large buttons or other heavy metal items. Make sure all the pockets in the laundry are empty. To prevent odors and mildew, open the door after the wash cycle ends and let the drum air dry.

Do not leave metal objects in the drum for a long time.

The door glass may break due to strong impact, so be careful when using the appliance.

Place the laundry completely inside the drum so that the clothes will not be caught by the door.

When the appliance is not in use, turn off the water supply and unplug the power plug from the power socket.

Do not put animals (such as pets) into the appliance.

TRANSPORTATION/TRANSPORTATION AFTER INSTALLATION

If you plan to move the installed appliance, install the transport screws (See "INSTALLATION AND CONNECTION/MOVING AND TRANSPORTING AFTER INSTALLATION"). Please unplug the power plug before installing the transport screws!

After the washing program ends, turn off the tap and unplug the power plug. Never unplug an appliance by pulling on the power plug. Always firmly grasp the power plug and pull it directly out from the socket.

 Do not use detergents containing solvents, as these may release toxic gases, damage the appliance, and cause fire or explosion hazards.

Do not force the door open while the appliance is in operation (high temperature washing/spinning).

Do not use the appliance after cleaning with industrial chemicals.

 The wastewater discharged during high-temperature washing is hot, so do not touch it to prevent burns.

Clothes stained with substances such as cooking oil, acetone, alcohol, gasoline, kerosene, stain removers, turpentine, wax and wax removers should be washed first with hot water and plenty of detergent, then washed in the drum.

Use softeners or similar products according to the instructions for use with the softener.

Please remove all items from the garment pocket, such as lighters and matches.

BURN HAZARD

The door may become hot during washing and drying. Be careful to avoid burns. Do not let children play near the door. Do not touch the door glass during the operation of the appliance.

WATER LEAKAGE PROTECTION (while the appliance is on)

If the water level in the appliance exceeds the normal level, the water level protection function will be activated. This function will stop the water supply and start draining. The current program is interrupted and an error message is reported.

Do not wash or dry items such as foam rubber (latex foam), shower caps, waterproof fabrics, rubber products, clothes with foam rubber pads, or pillows in the drum.

WARNING

If your appliance has a drying function, do not stop the program before the drying cycle ends. If you need to interrupt the program for any reason, carefully remove the clothes to avoid burns. Quickly remove the clothes and spread them out to cool down quickly.

CHILD SAFETY

Before you close the appliance door and run the program, please ensure that there is only clothing in the drum. Make sure that no children climb into the appliance and close the door from the inside.

Do not let the appliance door stay open. Children may hang on the door or climb inside the appliance, causing damage or injury.

Keep all packaging materials in a place out of the reach of children, as these may be dangerous.

Keep detergent and softener out of the reach of children.

SERVICING

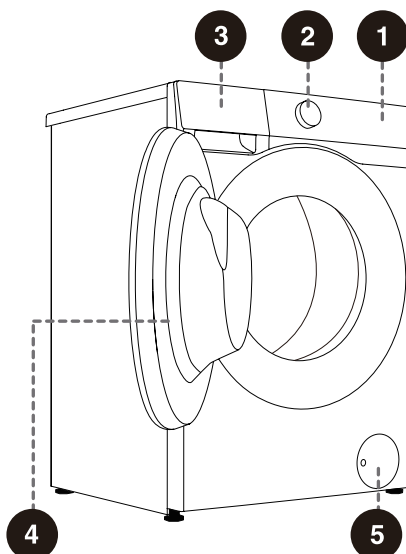
The user shall be responsible for the maintenance cost of damage caused by improper connection, improper installation and use, or repair by unauthorized personnel, as such damage is not included in the warranty.

The warranty does not include consumables, slight color deviations, increased noise due to appliance aging (which does not affect the functionality of the appliance), and cosmetic defects of parts (which do not affect the functionality and safety of the appliance).

PRODUCT DESCRIPTION

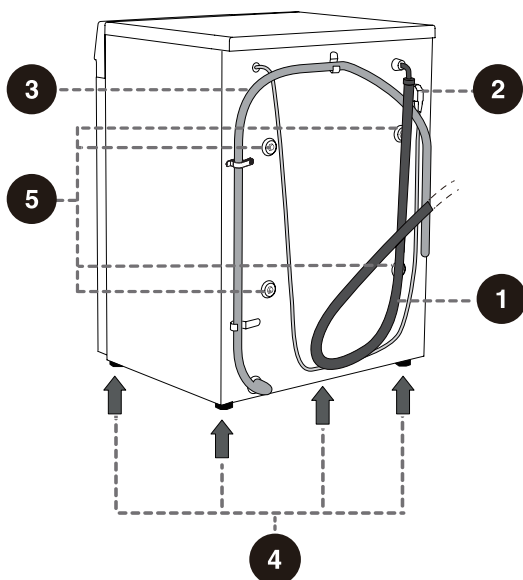
FRONT

- 1 Control unit
- 2 Program selector knob
- 3 Detergent drawer
- 4 Door
- 5 Pump filter cover



BACK

- 1 Water supply hose
- 2 Power cord
- 3 Water discharge hose
- 4 Adjustable feet
- 5 Transport screws/rods



 The illustrations in this manual are for illustrative purposes only. Due to product improvements and series expansion, the appearance, color, and functional components of the product you receive may differ from those shown in this manual. Please refer to the actual product.

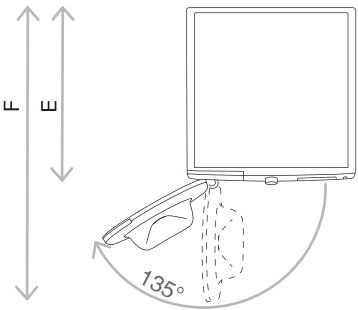
SPECIFICATIONS

(DEPENDING ON THE MODEL)

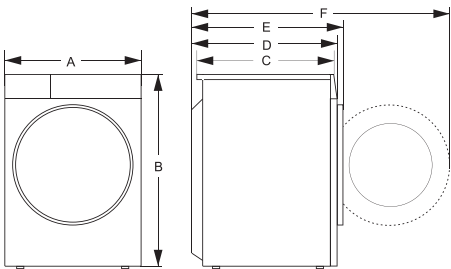
Maximum load	11.0kg
Net weight	69kg
Rated voltage	220-240V~
Frequency	50Hz
Rated power	1650W

DIMENSIONS (MM)

Index	Dimensions (mm)
A	595
B	845
C	565
D	590
E	610
F	1120



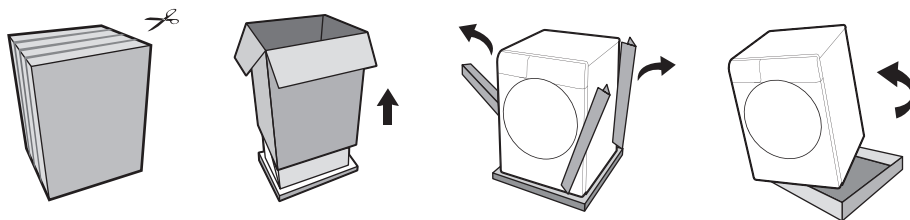
E = appliance depth
F = Depth with door open



INSTALLATION AND CONNECTION

PACKING/PACKAGING

-💡- Please first remove all the packaging and foam, especially the foam base. When unpacking the device, please do not use sharp objects to damage it. Keep packaging materials (plastic bags, other plastic parts, etc.) out of reach of children.



-💡- The process of packing the machine is just the opposite of unpacking above.

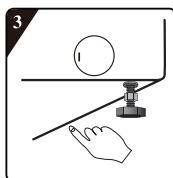
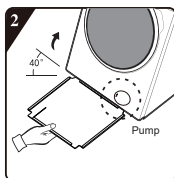
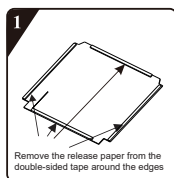
-💡- Please check the device for any damage. Do not use it if it is damaged, and immediately contact after-sales service.

The accessories included with this device include one or more of the following:

- User Manual;
- 4 transport screw covers;
- Water inlet hose;
- Water drain hose bracket;
- Wrench;
- Noise reduction board/sponge strip/none (subject to the actual model).

Different models have different configurations, and the accessories included with this device are subject to the actual configuration of the model.

INSTALLATION METHOD OF THE NOISE REDUCTION BOARD:

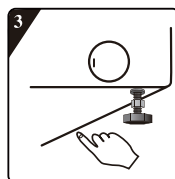
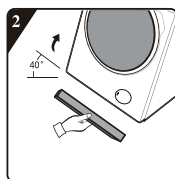
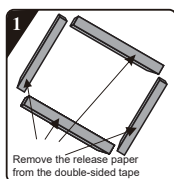


- 1** Peel off the release paper from the double-sided tape around the bottom cover.

- 2** Tilt the appliance at a 40° angle, with the right-angle notch facing the front of the appliance as shown in the illustration. Insert the oblique-angle notch between the two foot screws at the rear of the appliance until fully inserted. Close the bottom panel so that it fits tightly against the bottom of the appliance.

- 3** Press down firmly around the edges of the double-sided tape to ensure the noise reduction board is securely attached to the box.

INSTALLATION METHOD OF THE SPONGE STRIPS:



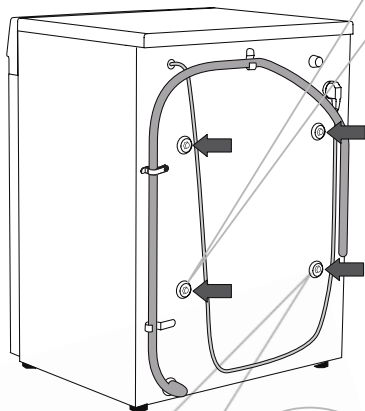
- 1** Peel off the release paper from the double-sided tape on the sponge strips.

- 2** Tilt the appliance at a 40° angle, stick 2 long sponge strips on the front and rear support positions at the bottom of the appliance body, and stick 2 short sponge strips on the left and right support positions.

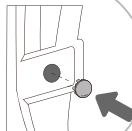
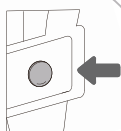
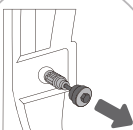
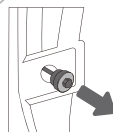
- 3** Use your hand to press and firmly attach the sponge strips.

REMOVING THE TRANSPORT SCREWS/RODS

 Disassemble the transport screws/rods once all packaging has been removed. A blocked appliance may be damaged when it is switched on for operation. Such damage is not covered by the warranty.



Remove the power cord clip located here as well. (Not available on some models)



1 Move aside the water discharge hoses and use an appropriate wrench to loosen the four screws on the back in the counterclockwise direction as indicated by the arrows. Loosen the screws approximately 30 mm.

2 Pull all 4 transport screws/rods horizontally.

3 Pull out the transport screws/rods along with the rubber and the plastic parts.

4 Cover the screw holes with plastic plugs. The plastic plugs are supplied in the bag with the appliance user manual (the support set).

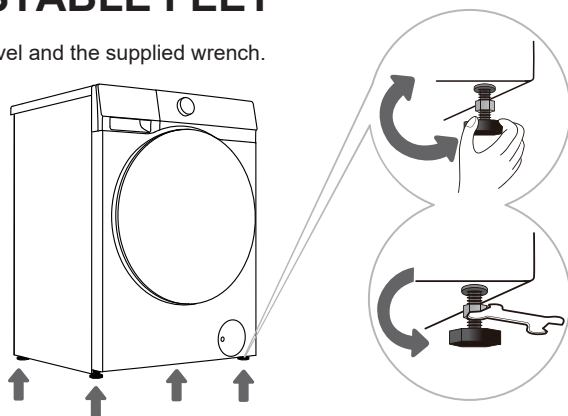
 Save the transport screws/rods in case you have to transport the appliance again later (to reinstall the transport screws/rods, follow the above procedure in reverse order).

INSTALLATION LOCATION

💡 Place the appliance on a solid and level floor to keep it stable. The floor should be clean and dry; otherwise, the appliance may slide. Also, clean the bottom surface of adjustable feet.

ADJUSTABLE FEET

Use a spirit level and the supplied wrench.

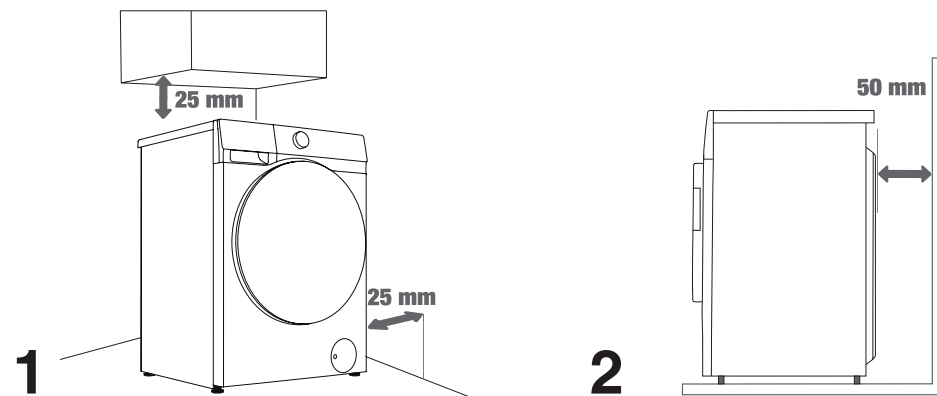


1 Rotate the adjustable feet to level the appliance lengthwise and crosswise. The feet allow levelling by 2 cm.

- 💡 Incorrect levelling of the appliance may cause vibration, appliance sliding across the room, and loud operation. Incorrect levelling of the appliance is not subject to warranty.
- 💡 Sometimes, unusual or louder noise may appear during appliance operation. These are mostly the result of improper installation.

2 After adjusting the height of the feet, use the supplied wrench to securely tighten the locknuts by turning them counterclockwise (see Figure).

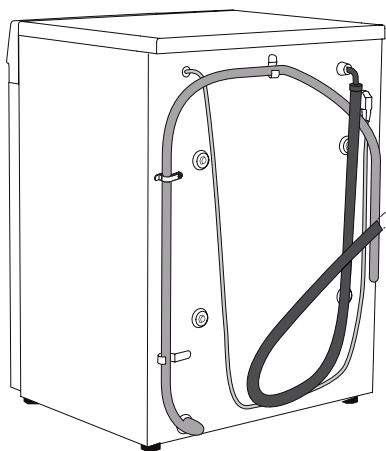
INSTALLATION CLEARANCE



💡 The appliance may not be in contact with a wall or adjacent furniture. For optimum appliance operation, we recommend observing the clearances from the walls as indicated in the figure. In case of failure to observe the minimum required clearances, safe and correct appliance operation cannot be ensured. Moreover, overheating can also occur (Figures 1 and 2).

CONNECTING TO WATER SUPPLY

The supplied water supply hose varies by model. Please choose the appropriate connection method based on the actual water supply hose.



A EUROPEAN
WATER SUPPLY
HOSE CONNECTION

B AQUA STOP
CONNECTION

C CHINESE WATER
SUPPLY HOSE
CONNECTION

💡 For normal appliance operation, the pressure in the water mains should be between 0.1-1MPa (1-10 bar; 1-10 kp/cm²; 10-100 N/cm²). Minimum dynamic water pressure can be determined by measuring the water flow. In 15 seconds, 3 litres of water should flow from a fully open tap.

💡 Only use the water supply hose supplied with the appliance. Do not use any used or other hoses.

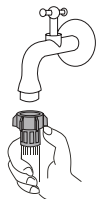
💡 Make sure the hose is not damaged. If the hose is degraded, brittle, or cracked, it has to be replaced.

💡 This appliance is designed for cold water only. Do not connect it to hot water.

EUROPEAN WATER SUPPLY HOSE CONNECTION

Tighten the water supply hose by hand to ensure proper sealing (maximum torque: 2 Nm). Check the sealing for leaks.

Do not use pliers or similar tools as they may damage the nut threads.



AQUASTOP CONNECTION

If an internal tube or hose is damaged, a shut-off system is activated that cuts the water supply to the appliance. In such case, the control glass (a) will turn red. Replace the water supply hose.



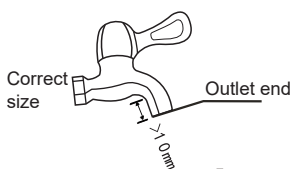
⚠ Do not dip the water supply hose with the AquaStop system in water as it contains an electric valve.

⚠ The water supply hose can be connected without a non-return valve.

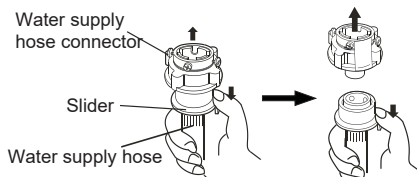
CHINESE WATER SUPPLY HOSE CONNECTION

1. Select a suitable tap with a tip length greater than 10 mm. The outlet end must be flat. If it is uneven, smooth it out with a file to prevent leakage after installation (see Figure 1).
2. Push the slider down to disconnect the water supply hose connector from the inlet assembly (see Figure 2).
3. Loosen the four screws on the water supply hose connector, then attach the hose to the tap. If the tap diameter is too large for the connector, loosen the screws and remove the sleeve (see Figure 3).
4. Evenly tighten the four screws on the water supply hose connector and secure the nuts (see Figure 4).
5. If the appliance is to be used once or several times in a week, push the slider down without disconnecting the water supply hose connector to avoid damaging the fixing screws.

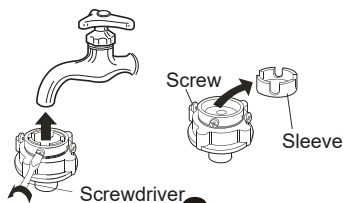
⚠ NOTE: The exposed thread length before tightening the nut is approximately 4 mm and less than 2 mm after tightening (Figure 4).



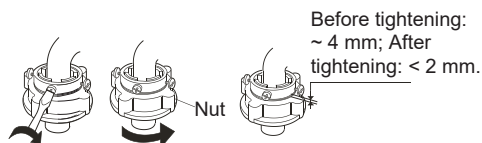
1



2



3



4

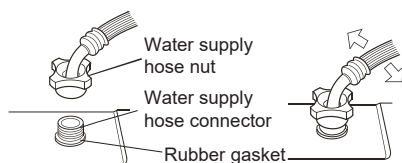
CHECKING THE CONNECTION BETWEEN THE WATER SUPPLY HOSE AND THE TAP

1. Gently pull the water supply hose to check if the connection is secure.
2. Open the tap to check for leaks.
3. The water supply hose should not be twisted or bent.
4. Check the water supply hose before each use to prevent incorrect connection.



CONNECTING THE WATER SUPPLY HOSE TO THE APPLIANCE

Connect the water supply hose nut to the water supply hose connector of the appliance. Tighten the nut and shake it gently to check that it is firmly secured, as shown in the right figure.

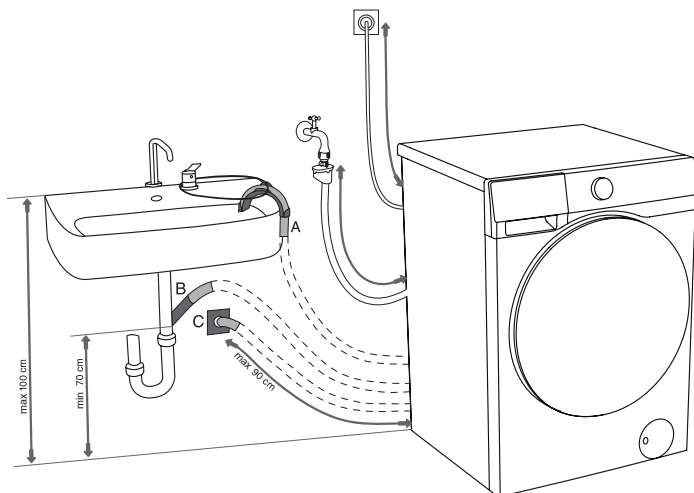


NOTE:

1. Tighten the nut evenly. Avoid rotating the water supply hose, as this may cause damage.
2. Do not remove the rubber gasket. Before each use, check that the gasket is not detached or damaged. If damaged, please contact after-sales service immediately.

CONNECTING AND SECURING THE WATER DISCHARGE HOSE

Feed the water discharge hose into a washbasin or a bathtub, or connect it directly to a drain (discharge hose minimum diameter 4 cm). The vertical distance from the floor to the end of the discharge hose may be 70 to 100 cm. It can be attached in three ways (A, B, C).



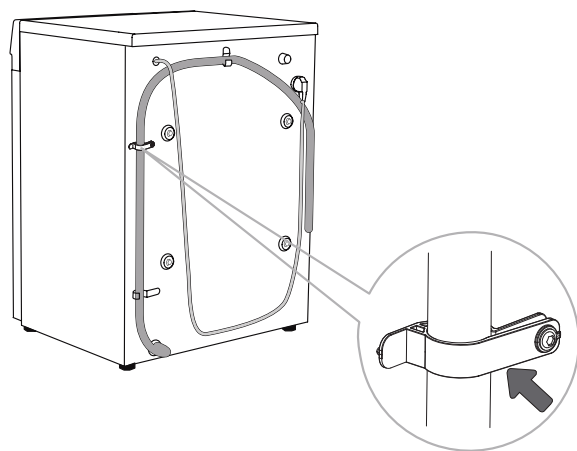
A The discharge hose end may be placed over a sink or a bathtub. Use a string fed through the opening in the elbow support to attach the hose and prevent it from slipping to the floor.

B The discharge hose may also be attached directly to the sink drain. A sink that is too small is not acceptable. Be careful as the drained water may be hot.

C The discharge hose can also be attached to a wall drain with a trap. Such trap should be properly installed to allow cleaning.

D The discharge hose has to be attached to the clips on the back of the appliance, as shown in the figure.

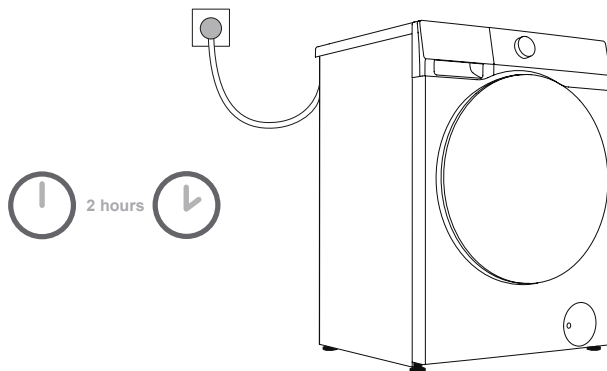
! These clips must not be removed as this may prevent normal washing.



! Make sure the drain hose is not damaged.

! If the discharge hose is not correctly attached, safe and correct appliance operation cannot be ensured.

CONNECTING TO POWER MAINS



 **Before connecting the appliance to the power mains, wait for at least 2 hours until it reaches room temperature.**

Connect the appliance to a grounded power socket. After installation, the socket should be freely accessible. The socket should be provided with grounding protection. Information on your appliance is indicated on the rating plate.

 **We recommend using over-voltage protection to protect the appliance in case of a lightning strike.**



The appliance may not be connected to the power mains using an extension cord.



Do not connect the appliance to a power socket intended for small loads.



Do not plug or unplug the appliance when your hands are wet.



Any repair and maintenance of the appliance should be performed by trained experts.



A damaged power cord may only be replaced by a person authorized by the manufacturer.

TRANSPORTATION AFTER INSTALLATION

 If you need to transport an installed device, first unplug the power plug, turn off the tap, remove the water inlet and drain hoses, and make sure the detergent box and door are closed properly.

Be sure to reinstall the transport screws to prevent vibrations during transport from damaging the device (see "Installation and connection/removal of transport screws"). If you accidentally lose the transport screws, you can order them from the manufacturer.

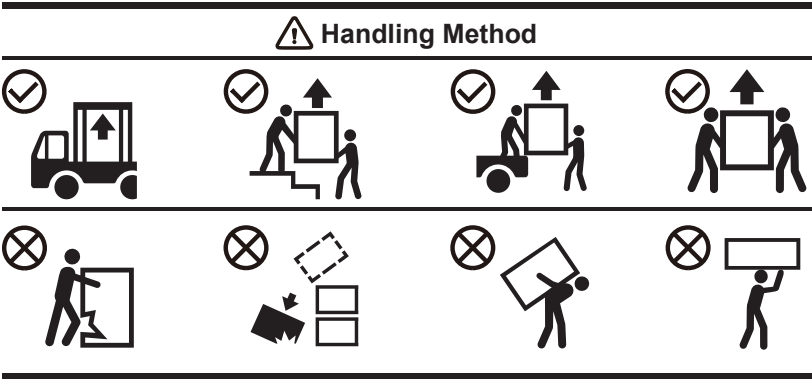
Pack all packaging materials (plastic bags, other plastic parts, etc.).

 The device is heavy. Please use at least two people to move it. When transporting, do not hold protruding parts such as the door, top cover, etc., to prevent them from falling off or being damaged.

 After transport, let the device sit for at least 2 hours before connecting it to the power supply. The device should be installed and connected by trained technicians.

 Please read the instructions carefully before reconnecting the device. Damage caused by improper connection or use is not covered by the warranty.

Transport and Handling Method



BEFORE USING THE APPLIANCE FOR THE FIRST TIME

FIRST USE

This appliance has been tested at the factory and may contain a small amount of water residue. It is recommended to run a “Drum Clean” (or other high-temperature) program to remove any residual water from the drum.

- Connect the appliance to the power mains and open the water tap. There should not be any laundry in the drum. Select and start the program.

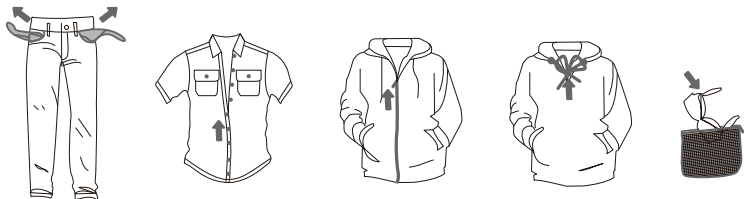
⚠ Do not use any solvents or cleaning agents that could damage the appliance (please observe the recommendations and warnings provided by the cleaning agent manufacturers).

HEED THE LABELS ON THE LAUNDRY

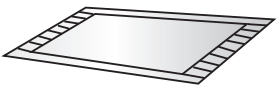
Washing	Max. washing temp. 95°C  	Max. washing temp. 60°C  	Max. washing temp. 40°C  	Max. washing temp. 30°C  	Hand wash only 	Do not wash 
Bleaching	Bleaching in cool water 			Bleaching not allowed 		
Dry cleaning	Dry cleaning with all agents 	Petroleum solvent R11, R113 	Dry cleaning in kerosene, pure alcohol, and R113 	Dry cleaning not allowed 		
Ironing	Hot ironing, max. 200°C 	Hot ironing, max. 150°C 	Hot ironing, max. 110°C 	Ironing not allowed 		
Drying	Dry flat (place on a flat surface) 	Drip dry  Line dry 	High temperature  Low temperature 	Do not tumble dry 		

PREPARING THE WASHING PROCESS

1. Sort the laundry by type of fabric (cotton, blends, silk, wool, etc.), care label instructions, colour (white, coloured), and soiling.
2. Empty pockets; remove metal items that may damage the laundry or appliance; fasten buttons and turn clothing with buttons or embroidery inside out; close all zippers; tie strings on clothing with drawstrings.
3. Place sensitive clothes and small or lightweight items in a special-purpose laundry washing bag and wash them together with other laundry.
4. Turn items prone to pilling or long-pile fabrics inside out before washing.
5. Stains that are left for too long can be difficult to remove. Treat soiled areas such as cuffs and collars before washing (see chapter “Stain Removal Tips”).
6. Do not wash heavy comforters, plush toys, or items in laundry washing bags separately in the drum to avoid imbalance alarms.



CLOTHES THAT ARE UNSUITABLE FOR BOTH WASHING AND DRYING

 Leather or fur products (may cause deformation)	 Rayon and its blended fabrics (may cause discoloration or deformation)	 Rubber-made or large-sized thick mats (may cause damage or malfunction)
 Hats containing hard materials (may damage the washing machine and cause malfunctions)	 Seat cushions, pillows, items containing cotton wool, foam, and other sponge materials, and carpet covers (may cause damage or malfunction)	Others: Wrinkled or embossed processed clothing; coated down clothing; crepe fabrics; Clothing prone to deformation (suits, jackets, ties, dresses, etc.); Clothes prone to pilling (silk velvet or cotton velvet).

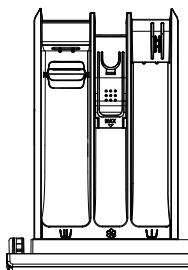
CLOTHES THAT ARE UNSUITABLE FOR DRYING (APPLICABLE TO MODELS WITH A DRYING FUNCTION)

 Any clothing marked with any of the above symbols (may damage the clothing)	 Woolen clothing (may cause shrinkage and pilling)	 Tights and stockings (may cause damage or deformation)	 Starched clothing
 Mats and fur clothing (may cause damage or malfunction)	 Quilt (may cause damage or malfunction)	 Clothes with lace and embroidery and new synthetic fibers (ultra-fine fibers) (may cause deformation)	 Silk

-  Non-washable. Dryable/Non-dryable clothes include, but are not limited to, the above-mentioned clothes.
-  Check the clothing label to confirm that the garment has a machine-washable/dryable symbol.
-  Wet clothes that are still dripping are not suitable for drying and may cause the appliance to alarm.

ADD DETERGENT/SOFTENER

DETERGENT DRAWER



Detergent drawer	
W	Prewash compartment
W	Main wash compartment
⊗	Softener compartment

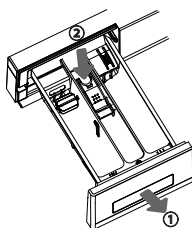
PRECAUTIONS FOR USE

1. Always use a high-efficiency neutral low-foaming detergent suitable for this appliance. The amount of detergent to be used depends on the type of clothing, degree of soiling, color of clothing, and washing temperature. Please add an appropriate amount according to the detergent manufacturer's instructions.
2. Excessive detergent may cause foaming, which will affect the washing performance. If the appliance detects too much foam, it may pause the program for defoaming.
3. If insufficient detergent is used, it may result in poor washing performance and could also lead to the formation of limescale in the drum and water hoses.
4. When adding powder detergent, we recommend adding it immediately before the wash program starts. If you add it in advance, make sure that the detergent drawer compartment is completely dry; otherwise, the powder detergent may harden and clump before the washing program starts.
5. If you are using the "Reservation" function (if available) or have selected the "Pre-Wash" function (if available), do not use liquid detergent, as liquid detergent will be dispensed immediately and may become sticky in the detergent drawer or drum.
6. Do not allow detergent to harden, as this may cause clogging, poor rinsing, or odor.
7. Pour the softener into the compartment marked with the "⊗" symbol in the detergent drawer and follow the instructions on the softener packaging. Do not add more softener than the MAX mark on the softener compartment, otherwise the softener will be added to the clothes too early, resulting in poor washing performance.
8. Keep detergent and softener out of the reach of children.
9. Corrosive descaling agents may damage the appliance. Do not use solvents. Do not wash clothing that has been cleaned with solvents or flammables.
10. If you use modern phosphate-free detergent, white residue (streaks, etc.) may appear on black clothing. In this case, you can scrub off the white stripes and then use a liquid detergent.
11. Before starting a program, gently close the detergent drawer. Closing the detergent drawer forcefully may cause the detergent to spill into other compartments or be placed in the drum earlier than the time set in the program. When closing the detergent drawer, be careful not to get your hands caught.
12. At the end of the program, a small amount of water may remain in the compartment.
13. The detergent drawer is not designed for adding disinfectants. It is not recommended to use disinfectant. If disinfectants are necessary, make sure to choose products designed for fabrics. Avoid using disinfectants containing strong corrosive or bleaching agents. Use only after proper dilution, and strictly control the concentration and frequency of use (it is recommended to use no more than once a month) to prevent damage to equipment or fabrics.

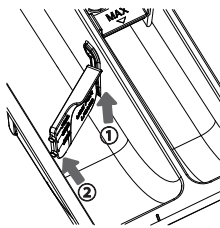
INSTALLING/USING THE BAFFLE

If your accessories are equipped with baffles, follow the steps below to install the baffles in place for a better detergent dissolution effect when using detergent.

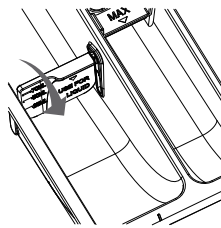
1. Pull out the detergent drawer. Press the small tab in the detergent drawer to pull out the detergent drawer.
2. With the scale line of the baffle facing the operating side, first, insert the two guide posts on one side of the baffle into the slots, then gently pull the detergent drawer, and finally, insert the two guide posts on the other side into the slots on that side.
3. Slide the baffle forward and downward to lower the baffle.
4. Put the detergent drawer back into place.



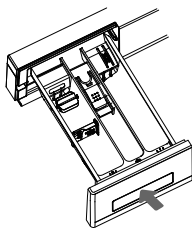
1



2



3



4

 When using powdered detergent or gel detergent, always remove the baffle to prevent detergent residue.

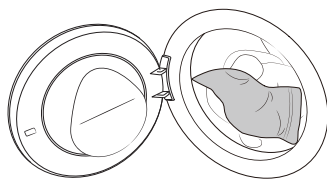
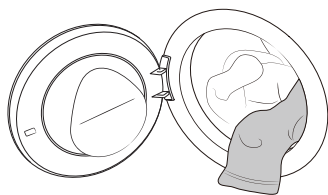
PUT IN THE LAUNDRY

Open the machine door, make sure there is no foreign matter in the drum, and put the clothes loosely into the drum.

Close the door until you hear a "click" indicating it is securely closed.

 Do not overload the drum! Refer to the "PROGRAM TABLE" for the maximum load. If the drum is too full, the clothes may not be cleaned effectively.

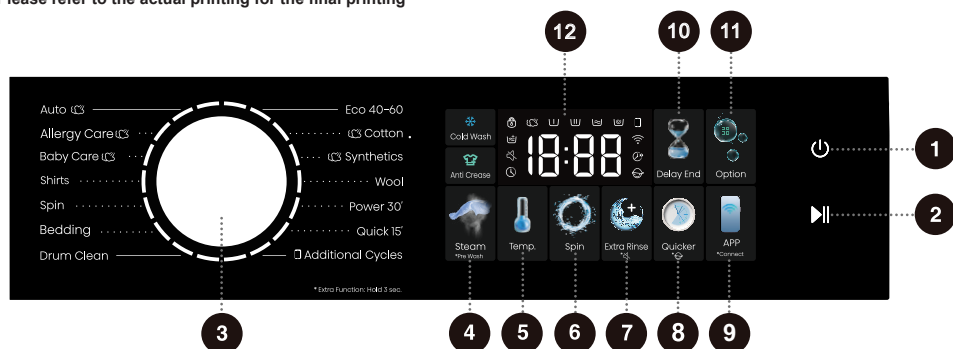
 Please put the laundry into the drum completely to prevent the clothes from getting caught in the door.



PROGRAMS AND FUNCTIONS

CONTROL PANEL

Please refer to the actual printing for the final printing



1 Power

Used to turn on/off the device power.

4 Steam

Short press to turn on/off the steam function of the program.

***Pre Wash**

Long press to turn on/off the prewash function of the program.

7 Extra Rinse

Short press to turn the extra rinse of the program on/off.

*** Mute**

Long-press turns the mute function on/off.

10 Delay End

This function allows you to schedule laundry at your convenience.

2 Start/Pause

Used to start/pause a program.

5 Temp.

This function selects the washing temperature.

8 Quicker

Short press the button to reduce the washing time of the program.

*** Child Lock**

Long-press turns the child lock function on/off.

3 Cycle Selector

Turn the knob to select the program.

6 Spin

This function is used to select the spin speed.

9 APP

Short press to turn on/off the device's APP remote control.

*** Connect**

Long press to turn on/off the Wi-Fi function of the device.

11 Option

Press this button to select additional functions for the program.

12 Display

Used to display the remaining time of the program, reservation time, fault code, and other related information.

***Extra Function: Hold 3 sec.**

For extra function:
Press and hold for 3 seconds.

PROGRAM TABLE

Turn on the power of the appliance and turn the main knob to select the appropriate program (depending on the type of clothing and the degree of dirtiness). During operation, the main knob will not turn automatically.

Program	Maximum load (kg)	Maximum speed (rpm)	Program description
Eco 40-60 —	11	1400	This program is suitable for washing cotton clothes that are lightly soiled.
Cotton (—, 20°C, 30°C, 40°C, 60°C, 90°C)	11	1400	This program is suitable for washing cotton or linen fabrics that are moderately and heavily soiled.
Synthetics (—, 20°C, 30°C, 40°C, 60°C)	5.5	1400	This program is suitable for medium soiled synthetic fabrics and cotton fabrics.
Wool (—, 20°C, 30°C, 40°C)	2	600	This program is suitable for washing machine washable woolen clothes (refer to the laundry label requirements).
Power 49/30' (—, 20°C, 30°C, 40°C)	5.5	1400	This program is suitable for washing a small amount of heavily soiled laundry, with an intensive wash cycle in a short period of time.
Quick 15' (—, 20°C, 30°C, 40°C)	2	800	This program is suitable for washing a small amount of laundry or lightly soiled laundry. If you change the default setting, the washing time will be longer.
Drum Clean (90°C)	/	800	This program is used to clean the drum and remove detergent residues, as well as bacteria that accumulate and grow when washing at low temperatures. Do not add detergent/softener for this program.
Bedding (—, 20°C, 30°C, 40°C, 60°C)	3	1400	This program is suitable for washing large-sized clothes, such as curtains, sheets, quilt covers, etc.
Spin —	11	1400	This program is used for separate spinning of laundry. Do not add detergent/softener for this program.
Shirts (—, 20°C, 30°C, 40°C, 60°C)	2	1400	This program is suitable for washing shirts made of cotton, linen, synthetic fabrics or blends.
Baby Care (40°C, 60°C, 90°C)	2	1400	This program is suitable for washing clothes that are resistant to high temperatures and are not easy to fade. It removes allergens such as pollen, mites, parasites, etc. through high temperatures.
Allergy Care (60°C)	2	1400	This program is suitable for washing clothes that are resistant to high temperatures and are not easy to fade. It removes allergens such as pollen, mites, parasites, etc. through high temperatures.

Program	Maximum load (kg)	Maximum speed (rpm)	Program description
Auto (-, 20°C, 30°C, 40°C)	6.5	1400	This program can automatically adjust the main wash time and rinse times according to the weight of the laundry and is suitable for washing lightly soiled clothing.
 Additional Cycles			
Rinse+Spin —	11	1400	This program is for separate rinsing and spinning of laundry. Do not add detergent for this program.
Jeans (-, 20°C, 30°C, 40°C, 60°C)	5.5	1400	This program is suitable for washing machine washable denim items.
Down (-, 20°C, 30°C, 40°C)	3	600	This program is suitable for machine-washable items filled with synthetic fiber, such as pillows, mattresses, and bedspreads, as well as items filled with down.
Sportswear (-, 20°C, 30°C, 40°C)	4.5	1000	This program is suitable for washing machine washable sportswear clothing.
Full Load 49' (-, 20°C, 30°C, 40°C)	11	1400	This program is suitable for washing daily wear made of cotton, synthetic fabrics, or blended fabrics within a short period of time.

Note for Additional Cycles:

To use the Additional Cycles function, the user needs to turn on the APP remote control module of the device and connect the APP to the smartphone.

When the device is not connected to the Internet, the default program for Additional Cycles is "Rinse+Spin". After connecting, users can select "Rinse+Spin, Jeans, Down, Sportswear, Full Load 49'" and other programs in Additional Cycles through the mobile APP.

● Cleaning reminder

Users can enable the "Drum Clean" reminder function through the mobile app and set the reminder interval. Once enabled, when the device's cumulative run time reaches the set interval, the APP will send a Drum Clean reminder notification. At this time, you can clean the drain pump filter, door seal, water inlet valve filter, and detergent drawer independently, and run the "Drum Clean" program to complete the machine cleaning and descaling.

Note

(1) Water temperature: Select the appropriate water temperature according to the selected washing program. When washing, follow the clothing manufacturer's washing label or instructions to avoid damaging the clothing.

(2) The actual water temperature may differ from the stated program temperature.

(3) Test results depend on water pressure, water hardness, inlet water temperature, room temperature, type and amount of laundry, degree of soiling, detergent used, power supply fluctuations and other options selected.

(4) If you add too much laundry during the wash cycle, the laundry may be washed less efficiently because the machine initially detects a lower weight and adds less water. Insufficient water can also cause damage to the laundry and the wash time will be longer.

(5) Drum Clean (if available): The drum must be emptied before using the Drum Clean program. It is recommended to run it at least once a month.

(6) For descaling, use a descaling agent with corrosion protection (only use non-corrosive descaling agents and follow the instructions for use of the descaling agent). Run the "Drum Clean" (or other high temperature) program several times to remove any descaling agent residues and complete descaling. It is recommended to descale at least once every six months.

 The maximum or nominal load applies to laundry prepared in accordance with the relevant provisions of standard IEC60456.

 For better washing performance, we recommend that you fill no more than 2/3 of the drum volume when using the Cotton program.

ADDITIONAL SETTINGS AND FUNCTIONS

The program comes with default settings, and some functions can be changed by user. You can adjust the settings by pressing the corresponding function button (before pressing the **"Start/Pause"** button).

Some settings cannot be selected or changed in some programs. These settings will not light up, and the buttons are inactive (see "FUNCTION SELECTION TABLE").

Most functions can only be set in standby mode, i.e., before a program starts. After starting the program, most functions cannot be adjusted anymore.



1 Power

Used to turn the device's power on or off.

If you need to shut down the program during operation, press and hold the "Power" button to shut down. In standby mode, after a program ends, if no operations are performed for a period of time, the device will automatically shut down.

2 Start/Pause

Used to start/pause a program.

The device cannot be started if the door is not closed or the door lock is not locked.

4 Steam

This function can add a steam wash process to the program during the washing process.

Before starting the program, short press this button, the "" icon lights up and the "Steam" function is turned on. The same operation can be used to turn off this function.

*Pre Wash

This function can add a prewash process before the main wash phase to enhance the washing effect.

Before starting the program, long press this button to turn this function on/off.

When you select the prewash function, please add detergent to the prewash compartment of the detergent box.

5 Temp.

This function changes the temperature of the selected program.

Each program has a preset temperature. Before starting the program, press the button to display the current set temperature for the first time. Press it again to cycle through the set temperature gears. The temperature gear options are: --/20/30/40/60/90°C (— indicates cold wash). The heating temperature that can be set for each program is different.



6 Spin

This function can adjust the program's spin speed before the program starts. Press the button to display the current spin speed for the first time. Press it again to cycle through the set gears to select from 0/400/600/800/1000/1200/1400rpm. (Select "0", the device will only drain water without dehydrating.) The speed range that can be set for each program is different.

7 Extra Rinse

The function is used to increase the additional rinse times for the program.

Before starting the program, short press the button, the  icon lights up, and the "Extra Rinse" function is turned on. The same operation can be used to turn off this function.

By adding an extra rinse, the program will perform an additional rinse cycle before softening, and the total program running time will be increased accordingly.



Press and hold this button to mute all prompt sounds except the alarm sound.

When the device is in standby, pause, or running state, long-press the button, the  icon lights up and the Mute function is turned on. Except for the alarm sound, all other device sounds are muted. The same operation can disable the Mute function, and all prompt sounds will be reactivated.

8 Quicker

This function can shorten the washing time and speed up the washing process. Short press this key. When the icon lights up, the quick wash mode is activated. For each reduction in the time gear setting, the maximum load capacity of the clothes decreases to half of that of the previous gear setting. Short press this button repeatedly until the icon turns off to disable this function. The washing time and the maximum load capacity will then return to their initial settings. The selectable acceleration gears may vary depending on the model and program. For programs with automatic weighing, enabling this function will pause automatic weighing; once disabled, the automatic weighing function will resume.



To prevent children from operating the device accidentally and protect their safety, this device is equipped with a Child Lock function.

Press and hold the button, the Child Lock icon  lights up and the Child Lock function is turned on. The same operation can be used to disable the Child Lock.

When the child lock is activated, only the Power button (for turning off the appliance) and the child lock release function remain operable. All other buttons and knob operations are locked. The child lock function is automatically released when the program ends or after a restart.



9 APP

The function activates the APP remote control module of the device.

Short-press the button, the "" icon lights up, and the APP remote control module of the device is activated. The same operation can be used to turn off this function.

Before activating the APP function, check and make sure that the Wi-Fi function is turned on and connected normally.

When the Wi-Fi function is turned on and connected normally, and the "" icon on the screen is not lit, you can view the status or set the program parameters and function items (depending on the different permissions of the model) through your mobile phone, but you cannot start the program remotely.

When the Wi-Fi function is turned on and connected normally, and the "" icon on the screen is lit, you can set the program parameters and function items through your mobile phone, and you can start the program remotely. Once the Remote Control is activated, if the door of the appliance is opened at any time before it starts, the remote activation function will be canceled. You need to enable Remote Control again to remotely start the program.

After turning on Remote Control mode, if there is no operation on the entire machine and the App for a period of time, it will enter Energy Saving mode, and it will automatically shut down if there is no operation within 7 days.

After the Remote Control is started, children should be closely monitored to prevent them from crawling into the drum and causing danger.

*Connect

Wi-Fi intelligent control function is supported on this device. Long press this button, the "" icon flashes, and the Wi-Fi function is turned on. The same operation can be used to turn off the Wi-Fi function.

Network configuration steps:

1. Press the Power button to turn on the appliance.
2. Long-press the "*Connect" button until the "" icon flashes and "bom" is displayed on the screen.
3. Open the APP, and follow the instructions to connect the appliance to the network.
4. If not successful, you can start over from step one.

After the appliance is successfully connected to the network and paired, the Wi-Fi icon stays solid. The remote control module of the appliance is activated, and the appliance can be remotely controlled through the mobile APP.

10 Delay End

This function allows you to schedule laundry at your convenience.

After selecting the program and function, make a reservation. Press this button to start the reservation, and press it again to make a selection in the cycle of the set time gears. Each time you press it, the time changes by 1 hour. The longest time you can select is 24h.

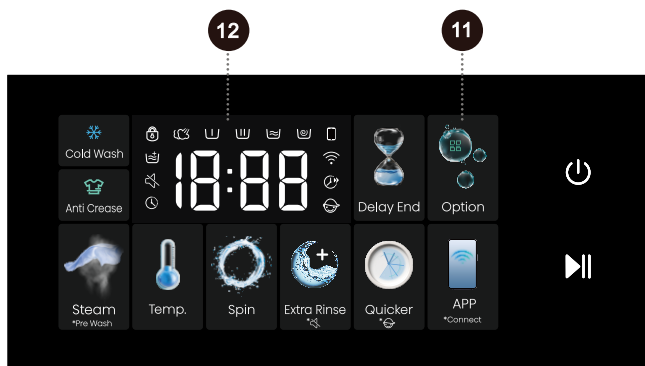
The reservation time is the end time of the program, including the entire program running time, so the reservation time must be greater than the program running time.

After selecting the appointment time, press the **Start/Pause** button to start the appointment process.

When the reservation process is in progress, the icon "" on the display will light up or flash. When the reservation process finishes, the icon will go off.

If the reservation function has been selected before the program starts, it can be canceled by selecting another program or function button.

After the program is started, if you need to cancel the reservation function, you need to shut down and restart.



11 Option

This function selects additional functions for the current program before the program starts. The corresponding icon will light up after the additional function is selected. The additional functions that can be selected for each program are different.

Cold Wash ❄️

The additional function uses cold water for washing. It can automatically adjust the washing intensity and water level to achieve energy-saving and environmentally friendly washing performance.

Anti Crease 🧥

The additional function is used to turn on the anti-crease mode. After the program ends, the inner drum rotates intermittently to prevent creases from being generated when clothes are not taken out for a long time.

When the additional function is turned on, the program automatically enters the anti-crease mode at the end. During the anti-crease function, pressing any button or turning the knob will end this function. If no operation is performed, the program will automatically end after a maximum of 12 hours by default. When the dehydration speed is set to "0", the anti-crease function cannot be set.

12 Display

Used to display the remaining time of the program, reservation time, fault code, and other related information.

Icon description

	Door lock indicator icon. When the door lock is locked, this icon lights up. Do not force the door open at this time to avoid causing injury.
--	--

FUNCTION SELECTION TABLE

Program	Steam	*Pre Wash	Temp.	Spin	Extra Rinse		Quicker		Delay End	Cold Wash	Anti Crease
Eco 40-60	-	-	-	•	-	•	-	•	•	-	-
Cotton	•	•	•	•	•	•	•	•	•	•	•
Synthetics	•	•	•	•	•	•	•	•	•	•	•
Wool	-	-	•	•	•	•	-	•	•	-	-
Power 30'	-	•	•	•	•	•	-	•	•	-	•
Quick 15'	-	-	•	•	•	•	-	•	•	-	•
Drum Clean	-	-	-	-	-	•	-	•	•	-	-
Bedding	-	•	•	•	•	•	-	•	•	•	•
Spin	-	-	-	•	-	•	-	•	•	-	•
Shirts	-	-	•	•	•	•	-	•	•	-	•
Baby Care	◦	•	•	•	•	•	•	•	•	-	•
Allergy Care	◦	•	-	•	•	•	-	•	•	-	•
Auto	•	•	•	•	•	•	-	•	•	-	•
Rinse+Spin	-	-	-	•	•	•	-	•	•	-	•
Jeans	-	•	•	•	•	•	-	•	•	-	•
Down	-	-	•	•	•	•	-	•	•	-	•
Sportswear	-	•	•	•	•	•	-	•	•	•	•
Full Load49'	-	•	•	•	•	•	-	•	•	-	•

- The function is optional
- The Function is not optional
- Function default and cannot be canceled

SMART NETWORKING

Enter the "Settings" interface of your smartphone or tablet PC, enable Bluetooth and wireless connections, and connect to a wireless network.

Note:

This appliance supports 2.4 GHz Wi-Fi.

When the Wi-Fi function is activated, the energy consumption of the appliance will increase. However, the Wi-Fi power is less than 2W, so it has no impact on the energy efficiency rating of the appliance.

Download

In the app store on your smartphone or tablet PC (Google Play store or Apple App store), you can find the ConnectLife application, download and install it.

Note:

To improve performance and experience, the application may be updated without notice.

Log in

You need to log in to ConnectLife with your account first. If you don't have a ConnectLife account, you need to create a new account. Please refer to the application usage instructions for details.

Note:

If you already have a Google account, you can use your Google account to log in directly.

Device Binding

1. Open ConnectLife on your smartphone or tablet PC.
2. Bind your appliance on ConnectLife as follows:
 - A. Click "+" on the "Home" interface, and select "Add device" or "Scan".
 - B. Select "Washing Machine" or click "Scan QR/BAR code" or "Manual entry" below.
 - C. Scan the "QR/BAR code" on the appliance or manually enter the "AUID/SN" of the appliance.
If you can't find it, click "(?)" to view instructions.
 - D. Click "SET UP APPLICATION".
 - E. Read the instructions and operate the appliance until it reaches "Networking" or "Binding" state, then click "NEXT".
 - F. At this time, APP begins searching for devices. You can select the device you want to connect to the network from the search list; if no device is found, please check whether your Bluetooth is turned on. Please keep Bluetooth turned on at all times, and click "NEXT".
 - G. Select your home Wi-Fi, enter the password, and then click "CONNECT". The device starts networking and binding.
 - H. After the binding is successful, you can set the device name and room.
 - I. Now you can remotely control the device through the APP.

Note:

How to reset Wi-Fi and unbind all devices?

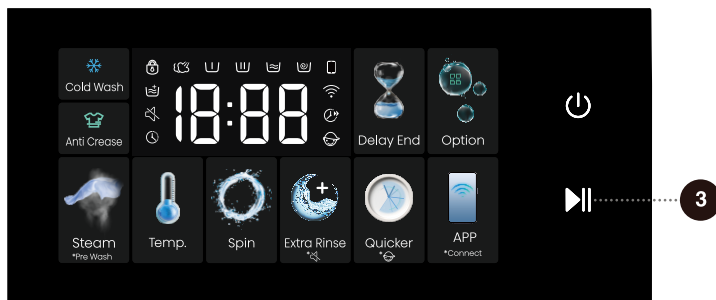
1. Turn on the device power and make sure the  icon lights up or blinks.
2. Long press the Spin + Quicker buttons until the screen displays "C-b".
3. Power off and restart the device to perform the new binding.
4. After unbinding, you must restart the device; otherwise, the next binding will fail. Unbinding will delete the user information previously stored in the device.
5. How to exit the network pairing mode?

If you want to cancel the network connection when "bOn" is displayed on the screen, no operation is required, and it will automatically exit after the timeout.

 Some models do not support unbinding on the device; unbinding can be done through the APP.

START THE PROGRAM

Select the program and additional functions, and make sure that the detergent has been added to the detergent drawer. Press the **"Start/Pause"** button to start the program.



After pressing the **"Start/Pause"** button, other settings cannot be changed except turning Child Lock on/off, turning Mute on/off (if available), and adjusting Water Level (if available).

When the program starts, if the display shows "---", indicating that the clothes are being weighed.

💡 Some programs automatically detect the weight of clothes before washing, and the program duration will be automatically adjusted.

END OF THE PROGRAM

When the program finishes, the device emits an acoustic signal and "End" appears in the display. If you do not perform any operation for a period of time, the device will automatically shut down.

1. Turn off the device power.
2. Turn off the water tap.
3. Unplug the power cord from the outlet.
4. Open the machine door.
5. Remove the clothes from the drum.

PROGRAM INTERRUPTIONS AND CHANGES

Cancel program

To cancel a program while it is running, you need to turn off the device power.

Change program

If you want to change the program while it is running, you need to turn off the power of the device first; After powering on, reselect the program and additional functions, and press the **"Start/Pause"** button to start.

Pause the program

You can press the **"Start/Pause"** button to pause the program at any time during the program operation. When the remaining program time on the display flashes, the program is paused. If the following conditions are met, the door lock is unlocked and the machine door can be opened.

1. The temperature in the drum must be suitable;
2. The water level in the drum must be below a specific value.

To resume the program, please close the door first, and then press the **"Start/Pause"** button. The wash program is paused and started again, and the program continues from where it was interrupted. The spin program is paused and restarted, and the program starts from the beginning of the spin cycle.

Add clothes

If you need to add clothes during the program, after confirming that the water level and temperature in the machine are safe, press the **Start/Pause** button to pause the program. The remaining program time on the display will flash, and the door lock icon will go out (the "Add Clothes" icon  will light up for some models), and then you can open the door to add clothes. If the door lock icon does not go out, the door opening conditions are not met and you cannot add clothes.

Fault

If the device fails, the program will be interrupted.

If this happens (see "FAULT CODES AND TROUBLESHOOTING"), the device will sound an alarm and the fault code (FXX) will appear on the display.

Power failure

In the event of a power failure (blackout), the washing program will be interrupted. When the power supply is restored, the program will continue running from the stage where it was interrupted.

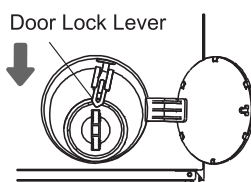
 **If there is still water in the appliance after a power outage, do not open the door before manually draining the water using the drain pump filter.**

EMERGENCY DOOR OPENING

If the door cannot be opened due to special reasons such as power failure, please use the door lock lever at the door cover of the pump to open the door urgently.

 Note:

1. Do not use this function during normal operation of the device.
2. Before operation, make sure that the inner drum has stopped rotating, the water temperature is not hot, and the water level is below the feeding port to avoid danger. If the water level is too high, drain the water through the drain hose (if any) or by slowly unscrewing the drain pump filter.
3. Operation method: Open the door cover of the drain pump, use the tool to pull down the door lock lever, and then open the door (as shown in the figure). After opening the door, please restore the door lock lever in time.



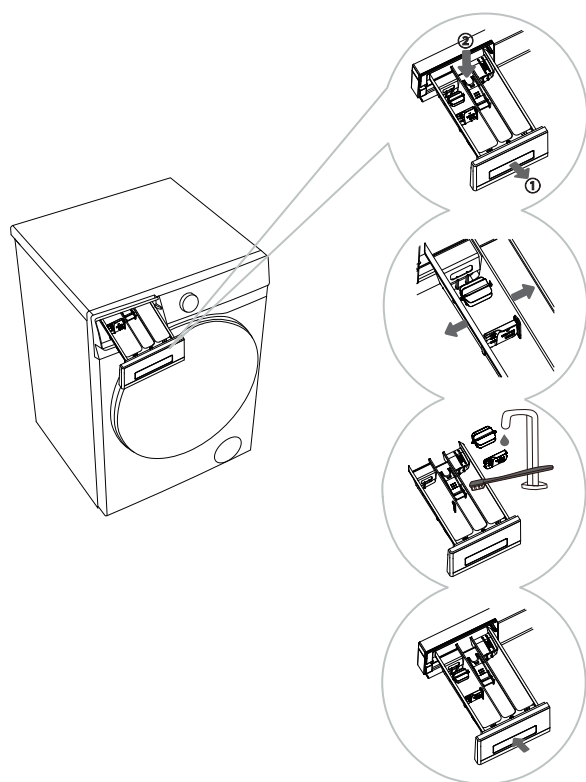
MAINTENANCE AND CLEANING

 Regular maintenance can extend the appliance's service life. Before maintenance, please be sure to cut off the power supply and turn off the water tap.

 Children are not allowed to clean or perform any maintenance work on this device without supervision.

CLEANING THE DETERGENT DRAWER

 Clean the detergent drawer regularly.



1 Pull out the detergent drawer. Press the small tab in the detergent drawer to pull out the detergent drawer. (See the position indicated by the arrow in the left figure).

2 Gently bend the main wash compartment of the detergent drawer by hand to slightly deform it, and remove the baffle and roller.

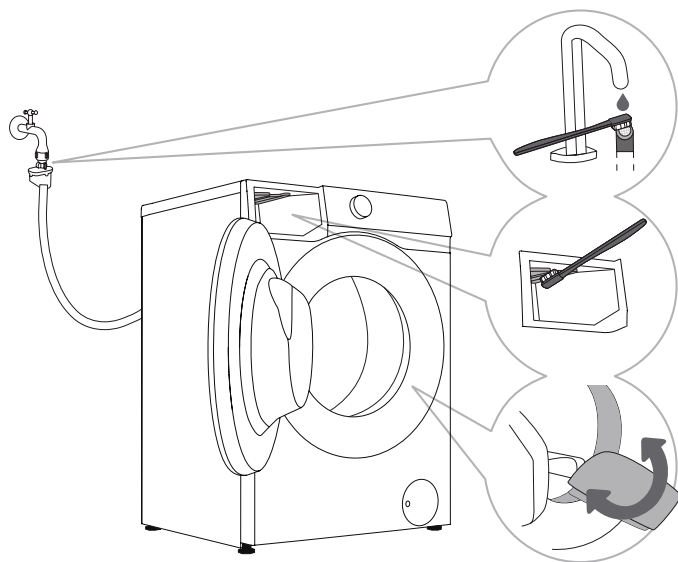
3 Use a brush to clean the baffle, roller, and detergent drawer separately.

4 Clean any remaining detergent from the bottom of the detergent drawer and wipe it dry. After wiping the baffle and roller dry, reinstall them in their original positions and reinstall the detergent drawer into place.

 When installing the roller, make sure that the positioning posts at both ends of the roller match the positioning holes of the detergent drawer.

 Do not place the detergent drawer in the dishwasher for cleaning.

CLEAN THE WATER INLET HOSE, DETERGENT DRAWER OUTER COMPARTMENT, AND RUBBER DOOR GASKET



1 Clean the water inlet hose filter regularly.

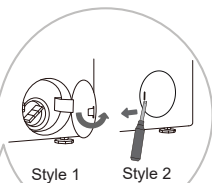
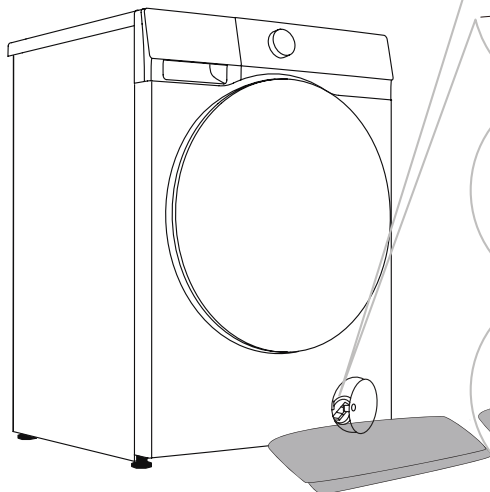
2 Please use a brush to clean the outer compartment of the detergent box, especially the nozzle on the upper side of the outer compartment in the detergent box.

3 After washing, wipe the rubber door seal to extend its life. After washing, please keep the machine door slightly open to release moisture and then close it to prevent the door seal from getting moldy.

CLEANING THE DRAIN PUMP FILTER

 When cleaning the drain pump filter, water may spill out. Therefore, it is recommended to place an absorbent cloth on the floor.

Before draining the water, make sure the water has cooled down.



Style 1

Style 2

1 Open the drain pump filter cover.

Style 1: Press the door cover; the filter cover pops out;

Style 2: Use the appropriate tool (flat head screwdriver or a similar tool) to open the drain pump filter cover. (The style depends on different models.)



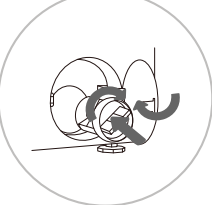
2 Place a towel under the filter door. If the device has a drain hose, place the drain hose end into a container, rotate the drain hose plug, remove it after it loosens, wait until the water drains out naturally, and reinstall the drain hose plug. If the device does not have a drain hose, place a container under the drain pump filter. (The style depends on different models.)



3 Slowly turn the drain pump filter counterclockwise. Pull out the drain pump filter to allow water to drain slowly.



4 Clean the drain pump filter with tap water.



5 Reinstall the drain pump filter as shown in the illustration, and tighten it clockwise. To ensure a good seal, the filter sealing ring surface should be kept clean.

 It is recommended to clean the drain pump filter every two months.

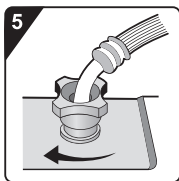
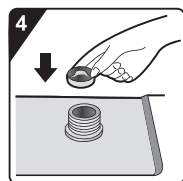
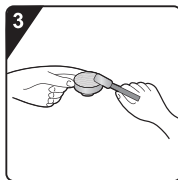
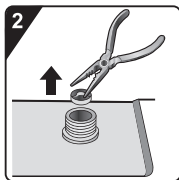
 It is recommended to clean the drain pump filter every time you wash items such as quilts and bath towels that are prone to shedding.

 If the spin program cannot start or there is debris (buttons, coins, hairpins, etc.) in the drain pump, clean the drain pump filter.

 Do not open the drain pump filter while the device is in operation. Do not operate the device before the drain pump filter is installed in place to avoid water leakage or malfunction.

CLEANING THE INLET FILTER

Check and clean the inlet filter regularly.
Clean the inlet filter immediately if water supply is slow.
Operation procedures are as follows:



1 Close the water tap and unscrew the water supply hose.

2 Remove the inlet filter.

3 Clean the inlet filter.

4 Reinstall the inlet filter.

5 Connect the water supply hose. Open the water tap and ensure there are no leaks at the connection.

 The inlet filter collects impurities and sediment from the water supply. It is recommended to clean it at least every six months, or more frequently if you have hard water or notice scale buildup.

CLEANING THE EXTERIOR

 **Always disconnect the appliance from the power mains before cleaning.**

Clean the appliance exterior and display unit using a soft, damp cotton cloth and water. Then, use a soft, dry cloth to wipe the appliance dry.

 Do not use any solvents or cleaning agents that could damage the appliance (please observe the recommendations and warnings provided by the cleaning agent manufacturers).

Clean the appliance door with a damp cloth, and then wipe it dry with a soft, dry cloth.

 Do not use excessive water to clean the appliance.

TROUBLESHOOTING

The device is equipped with various automatic safety functions, ensuring that faults can be detected promptly and effective safety countermeasures can be initiated.

These faults are usually minor and can be eliminated in a very short time.

When the device cannot operate normally, the display will show abnormal information. Please refer to the warning content and take appropriate actions.

If the fault persists after you have handled it yourself according to the recommended processing method, please contact after-sales service.

If the user performs maintenance by themselves or hires non-manufacturer after-sales personnel, all consequences will be assumed by the user.

Fault Description	Recommended handling methods
The device cannot start normally	◇ Check whether the device power supply is plugged into the power socket, and whether the power socket is working properly (you can test the power socket with other electrical devices). ◇ Check if the machine door is closed properly. ◇ Check if the "Start/Pause" button is pressed.
The device stops operating under normal working conditions	◇ Check if the machine door is closed properly. If not, close the door and press the "Start/Pause" button. ◇ Check for excessive foam. When the device detects excessive foam, it will enter a draining or standby state, or water will be taken to eliminate foam for defoaming treatment. The program is paused during this process, and the time displayed on the screen remains unchanged. After defoaming is completed, the device will automatically resume operation. If foam overflows and leaks, wipe away the foam to prevent corrosion of the device. ◇ Check if the device has activated the alarm protection.
The time at which the program starts displaying may be extended or shortened by a certain duration	This is an adaptive adjustment made by the device in response to factors affecting the washing time. ◇ Excessive foam. ◇ Bulky clothing causes imbalance. ◇ The low inlet water temperature causes the heating time to be prolonged. Due to the above reasons, the remaining time displayed by the program will be recalculated and updated in a timely manner (when the device is making imbalance adjustments, the displayed time remains unchanged). In addition, during the water intake phase, the device detects the load and adjusts the program time accordingly (fuzzy control).
After washing, there is residual detergent or other additives in the detergent drawer	◇ Check whether the detergent drawer is installed correctly and kept clean. ◇ Check whether the water pressure is normal and whether the filter of the water inlet hose is blocked (refer to "MAINTENANCE AND CLEANING").
The equipment has an odor	◇ The odor may be caused by the rubber material inside the device. This is the smell of the rubber itself and will automatically disappear after a few uses.

 Faults or problems caused by external factors (such as lightning strikes, power grid failures, natural disasters, etc.) are not covered by the warranty.

Fault phenomenon	Recommended countermeasures
Abnormal sound/noise during washing	◇ Foreign objects such as keys, coins or pins may have fallen into the drum. Stop the appliance and check for foreign objects in the drum. If noise persists after restarting, please contact after-sales service. ◇ Laundry may be unevenly distributed in the drum. Pause the program, unlock the door, and redistribute the laundry.
Intense vibrations during spinning	◇ Check whether the appliance is level and whether all four feet are firmly seated on the floor. ◇ Check whether the transport screw/rods have been removed. Transport screw/rods must be removed before using the appliance. ◇ Check whether all foam supports have been removed from the bottom of the appliance.
Poor spinning effect	The appliance is equipped with a balance detection and correction system. After detecting unbalance caused by heavy laundry (e.g., bathrobes) and several spinning attempts, the system automatically reduces the spinning rate or even stops the spinning process to protect the appliance. ◇ If the laundry is still very wet after spinning, take the laundry out of the drum, shake it loose, and then select the spinning program again. ◇ Excessive foam may impair the spinning effect. Make sure to use an appropriate amount of low-foaming detergent. ◇ Check whether the spinning rate is set to "0" or "No Spin".
Water leakage	◇ Leak from the water supply hose. Check the connection between the tap and the water supply hose connector for leaks. If there is a leak, wrap sealing tape around the end of the tap or replace the tap. It is recommended to check the connection between the water supply hose connector and the inlet valve for tightness. Tighten the connection to eliminate leaks. ◇ Leak from the drain hose. For top-drain models, the drain hose clips must not be removed as this will result in a continuous water discharge. ◇ Leak from the detergent drawer. The detergent drawer is not closed tightly. Push the handle to close the detergent drawer tightly. ◇ Leak from the door seal. Check the door seal for foreign objects and clean if necessary.
Wrinkled laundry	◇ The laundry is not removed promptly from the drum. After the wash cycle is completed, remove the laundry from the drum promptly. ◇ The appliance is overloaded. The drum should not be full of laundry and the door should be easy to close. ◇ The spinning rate is too high. Set a suitable spinning rate for the type of laundry.

DRY FAULT (FOR TUMBLE DRYER MODELS)

Fault phenomenon	Recommended countermeasures
appliance does not carry out drying process	◇ Check whether the drying program is set up. ◇ Check whether the water tap is unopened. ◇ Check whether the door is properly closed. ◇ Check whether the load is excessive (see PROGRAM TABLE for capacity requirements), and take out part of the laundry to dry again.
Poor drying effect	◇ Check whether the load is excessive. If so, it will cause unsatisfactory drying effect and increased wrinkling. Separate the laundry in the drum for individual drying. ◇ Check if heavier items (e.g., thick cotton) are mixed with lighter ones (e.g., synthetic fabrics). ◇ Dry laundry separately by type.
Excessive drying time	◇ Check whether the load is excessive (see PROGRAM TABLE for capacity requirements), and take out part of the laundry to dry again. ◇ Laundry is not sufficiently spun (see section "Poor spinning effect" for guidance). ◇ A large amount of thicker laundry (e.g., jeans).
Odour during drying	◇ Using detergents or softeners with strong chemical odours may cause odours during drying. ◇ If the appliance is not thoroughly cleaned, residual dirt may produce odours while drying. Clean the appliance regularly (see chapter "MAINTENANCE AND CLEANING") and promptly remove laundry after drying.

FAULT CODES AND TROUBLESHOOTING

When the device does not operate normally and the display shows the following code, it may not be a fault. Please refer to the content in the fault code and take the corresponding measures.

Problem/Fault	Description	Solution
F01	Water inlet fault	Check the following items: 1. Is the water tap open? Is the water pressure too low? 2. Is the water inlet hose pinched? 3. Is the water inlet hose filter clogged? 4. Is the water inlet hose frozen? After excluding these problems, press the "Start/Pause" button to continue running.
F03	Water outlet fault	Check the following items: 1. Is the drain hose pinched? Is there water flowing in the hose? 2. Is the drain pump filter clogged? 3. Is the drain hose frozen? After excluding these problems, press the "Start/Pause" button to continue running.
F24	Overflow	Pause the program first, then restart the program. If the device continues to overflow, please turn off the tap and contact a repair technician.
F13	Door locking fault	The appliance door is closed but cannot be locked. Turn off the appliance, turn it back on, and restart the wash program. If the fault still exists, please contact a repair technician.
F14	Door unlocking fault	The appliance door is closed but cannot be unlocked. Turn off the machine first, then turn it on. If the fault still exists, please contact a repair technician.
Other	Electronic module fault	Turn off the machine, then turn it on; Restart the wash program. If the fault still exists, please contact a repair technician.
Unb	Unbalance alarm	To clear the unbalance alarm, follow these steps: 1. Entangled laundry If the laundry is tangled together, first turn off the machine, open the door, and loosen clothes. Then, place them back into the drum, close the door, and select the separate "Spin" program to try again. 2. Insufficient laundry weight Turn off the machine, open the door, and add more clothes (or add one or two towels). Close the door, and select the separate "Spin" program to try again.
F15-F18	Drying abnormality (applicable to models with drying function)	Turn the appliance off and then turn it on. If the fault still exists, please contact a repair technician.

SERVICING

BEFORE CALLING A SERVICE TECHNICIAN

When you contact the service centre, please specify your appliance model.

The model, code / ID, type and serial number are indicated on the nameplate of the appliance.



In case of a defect, only use spare parts approved by authorised manufacturers.



Repairs or warranty claims due to incorrect connections or misuse of the appliance are not covered by the warranty. In such cases, the cost of repair shall be borne by the user.

USAGE RECOMMENDATIONS

When washing colored clothes for the first time, wash them separately by color.

Wash heavily soiled laundry in smaller amounts, with increased powder detergent or a Prewash cycle (if available). Apply a special-purpose stain remover on stubborn stains before the wash. We recommend referring to "stain removal tips".

If you often wash laundry at low temperatures and with liquid detergents, bacteria may develop and cause odour in the appliance. To prevent such odour, we recommend running "Drum Clean" (or other high-temperature programs) from time to time.

We recommend avoiding washing very small amounts of laundry as this will lead to excessive use of energy and poor appliance performance.

Loosen any folded or tangled laundry before putting it into the drum.

Only use detergents for appliance.

If water hardness exceeds 14°dH, water softener should be used. Heater damage resulting from incorrect use of water softeners shall not be covered by the warranty. Check the information on water hardness with your local water supply company or authority.

Use of chlorine-based bleaches is not recommended as they can damage the heater.

If you use a descaling agent, bleach, or dye, only use the kind that is suitable for use in the appliance.

Do not use solvents or similar chemicals (e.g., paint thinner, turpentine, gasoline).

Do not add hardened lumps of powder detergent into the detergent dispenser as this may clog the piping in the appliance.

Powder or liquid detergent should be added according to the manufacturer's instructions, washing temperature, and selected program.

When using concentrated liquid laundry care products, we recommend diluting them with water to prevent clogging the detergent drawer drain.

Liquid detergent is suitable for washing program without a prewash cycle.

Exercise caution to avoid mixing detergent and softener.

At higher spinning rates, there will be less residual moisture in the laundry. As a result, drying in a tumble dryer will be more economical and faster.

STAIN REMOVAL TIPS

Before using special-purpose stain removers, try using the natural methods that do not harm the environment on less stubborn stains. However, timely treatment makes stain removal easier!
Remove stains by rinsing with cold (lukewarm) water - but never with hot water!

Stains	Stain removal
Mud	When the stain is dry, first scrape it off the laundry before washing it in the appliance. If the stain is stubborn, soak it with an enzyme-based stain remover before the wash. If the stain is not stubborn, wash the laundry with liquid or powder detergent and water before the wash.
Antiperspirant	Before washing in the appliance, apply liquid detergent onto the laundry. Apply stain removers on any stubborn stains. Alternatively, use oxygen-based bleach for the wash.
Tea	Soak or rinse the laundry in cold water and add stain remover if necessary.
Chocolate	Soak or rinse the laundry with lukewarm soapy water. Then, apply lemon juice and rinse.
Ink	Before washing in the appliance, apply stain remover on the stain. You may also use denatured alcohol. Turn the laundry inside out and place a paper towel under the stain. Use the alcohol on the back side of the stain. At the end of the process, thoroughly rinse the laundry.
Felt tip pens	Dilute some starch in water and apply it to the stain. When it dries, scrape it off with a brush. Then, put the laundry into the appliance to wash.
Baby (urine, mud, food stains)	Before washing in the appliance, soak the stains in lukewarm water for at least half an hour. For easier stain removal, add an enzyme-based stain remover.
Grass	Before washing in the appliance, soak the laundry in an enzyme-based stain remover. Grass stains can also be removed by soaking (for approx. 1 hour) in diluted lemon juice or distilled vinegar.
Egg	Soak the laundry in an enzyme-based stain remover. Soak in cold water for at least 30 minutes, or a few hours if the stains are stubborn. Then, wash in the appliance.
Coffee	Soak the laundry in salt water. If the stain is not fresh, soak it with a mixture of glycerine, ammonia and alcohol.
Shoe polish	Apply cooking oil to the stain and rinse.
Blood	Fresh stain - Rinse the laundry with cool water and wash it in the appliance. Dried stain - Soak the laundry in an enzyme-based stain remover. Then, wash in the appliance. If the stain does not vanish, try to remove it with a bleach suitable for your laundry.

Stains	Stain removal
Glue, chewing gum	Place the laundry in a bag and put it in the freezer until the stain hardens. Then remove it with a blunt knife. Dilute the stain with a prewash stain remover and rinse thoroughly. Finally, wash the laundry in the appliance.
Makeup	Use a stain remover for the prewash, then wash in the appliance.
Butter	Before washing in the appliance, apply stain remover onto the laundry. Then, rinse with hot water (as hot as the fabric allows).
Milk	Soak the laundry in an enzyme-based stain remover. Soak for at least 30 minutes, or a few hours if the stains are stubborn. Then, wash in the appliance.
Fruit juice	Apply a mixture of salt and water on the stain. Leave to take effect for a while, then rinse. You can apply sodium bicarbonate, distilled vinegar or lemon juice on the stain before washing in the appliance. For old stains, use glycerine. After 20 minutes, rinse with cold water. Finally, wash the laundry in the appliance.
Wine	Soak the laundry in cold water for at least 30 minutes. Also, use a stain remover. Then, wash in the appliance.
Wax	Put the laundry into the freezer until the wax hardens. Then, scrape it off. Remove the remaining wax by placing a paper towel onto the stain, and then heat it with an iron until the paper absorbs the wax.
Sweat	Before washing in the appliance, rub liquid detergent thoroughly into the stain.
Chewing gum	Put the laundry into the freezer until the chewing gum hardens. Then, wash in the appliance.

DISPOSAL



Packaging is made of environmentally friendly materials that can be recycled, disposed of, or destroyed without any hazard to the environment. To this end, packaging materials are labelled appropriately.

The symbol on the product or its packaging indicates that the product should not be treated as normal household waste. Take the product to an authorised collection centre for waste electric and electronic equipment processing.

When disposing of the appliance at the end of its useful life, remove all power cords, and destroy the door latch and switch to prevent the door from locking or latching, and to prevent children or small animals from becoming trapped inside and causing a hazard.

This appliance is marked according to the European directive on waste (WEEE).

Correct disposal of the product will help prevent any negative effects on the environment and health of people, which could occur in case of incorrect product removal. For detailed information on removal and processing of the product, please contact the relevant municipal authority in charge of waste management, your household waste disposal service, or the store where you bought the product.

TYPICAL CONSUMPTION TABLE

Programme Instructions

1. The Eco 40-60 programme is able to clean normally soiled cotton laundry declared to be washable at 40°C or 60°C, together in the same cycle, and that this programme is used to assess the compliance with the EU ecodesign legislation.
2. The power consumption of the off-mode is 0.49W.
3. The most efficient programmes in terms of energy consumption are generally those that perform at lower temperatures and longer duration.
4. Loading the household washing machine up to the capacity according to the indication for the respective programmes will contribute to energy and water savings.
5. Correct use of detergent, softeners and other additives. Do not apply excessive detergent. This may affect the washing results adversely.
6. Periodic cleaning, including optimal frequency, and limescale prevention and procedure.
7. Noise and remaining moisture content are influenced by the spinning speed: the higher the spinning speed in the spinning phase, the higher the noise and the lower the remaining moisture content.
8. The product information and QR code are reflected in the energy consumption label the product registration information can be obtained by scanning the QR code.
9. The information of standard programmes.

Programme	Selected Temperature (°C)	Rated Capacity (kg)	Maximum temperature in drum (°C)	Programme duration (h:min)	Energy consumption (kWh/cycle)	Water consumption (litres/cycle)	Remaining moisture content (%)	Maximum speed reached (rpm)
Eco 40-60 full load	-	11.0	29	3:59	0.585	65.0	54.50	1310
Eco 40-60 half load	-	5.5	26	3:00	0.295	50.0	53.70	1400
Eco 40-60 1/4 load	-	3.0	24	2:55	0.190	38.0	53.70	1400
Cotton	20	11.0	20	2:09	0.300	150.0	58.00	1400
Cotton	60	11.0	53	3:38	2.000	150.0	58.00	1400
Synthetics	40	5.5	40	2:35	1.200	120.0	38.00	1400
Quick 15'	20	2.0	20	0:15	0.065	32.0	75.00	800

The values given for programmes other than the Eco 40-60 programme are indicative only.



Maximum or nominal load applies to laundry prepared pursuant to the IEC 60456 standard.



Due to deviations in terms of type and amount of laundry, spinning, power supply oscillation, and environment temperature and humidity, the programme duration and power consumption values measured at the end user may differ from the ones stated in the table.

We reserve the right to any changes and errors in the instructions for use.

