Installing your Video Doorbell Pro 2

Bag A

- (2) 1-3/8" long mounting screws
- (2) wall anchors

Bag B

- (2) 3/16" security screws

Bag C

- (2) 5/8" Short mounting screws

Bag D

- (2) Wire nuts
- (2) Wire extenders
- (1) Pro Power Kit Cable

Step One - Find your doorbell chime

Your Video Doorbell Pro 2 is designed to replace an existing doorbell button and gets its power from the doorbell system. Ring your existing doorbell and listen for the chime. If it rings, you know your existing doorbell system is working.

Follow the sound to find your chime and make a mental note of the location. We'll return to your chime soon.

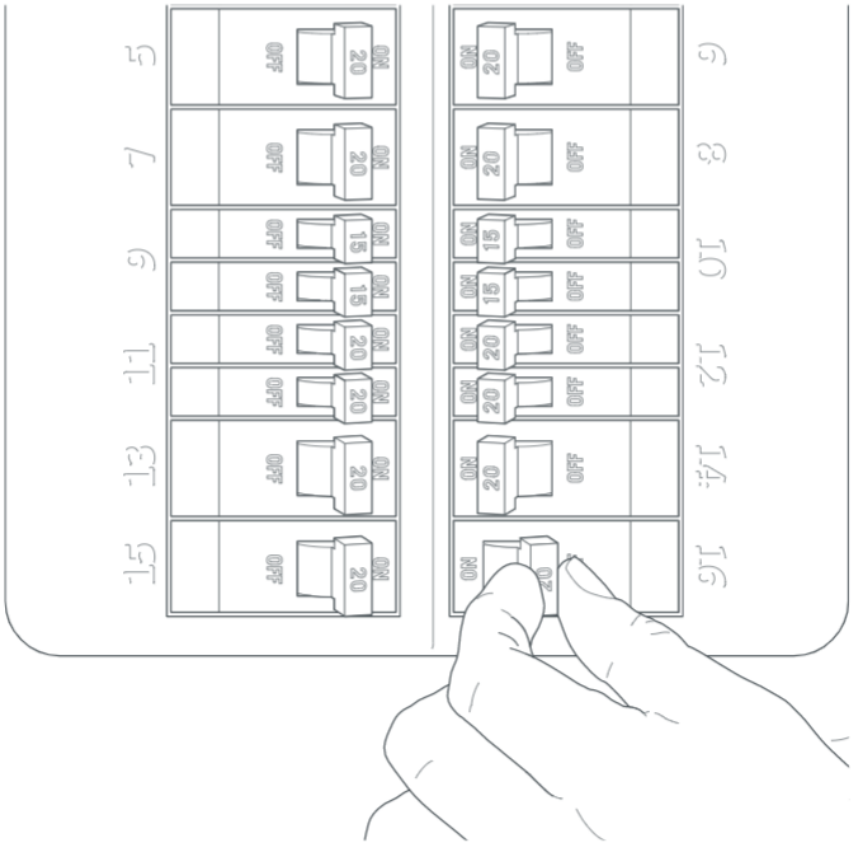
Note: Don't have an existing doorbell? You can power your Doorbell Pro 2directly using our Plug-in Adapter. Click here for more information.

Step Two - Turn off power at the breaker

WARNING: Electrical shock hazard. Disconnect power to installation area at your circuit breaker or fuse box before beginning installation. Always use caution when handling electrical wiring.

Installation by a qualified electrician may be required in your area. Refer to your local laws and building codes before performing electrical work; permits plus professional installation may be required by law.

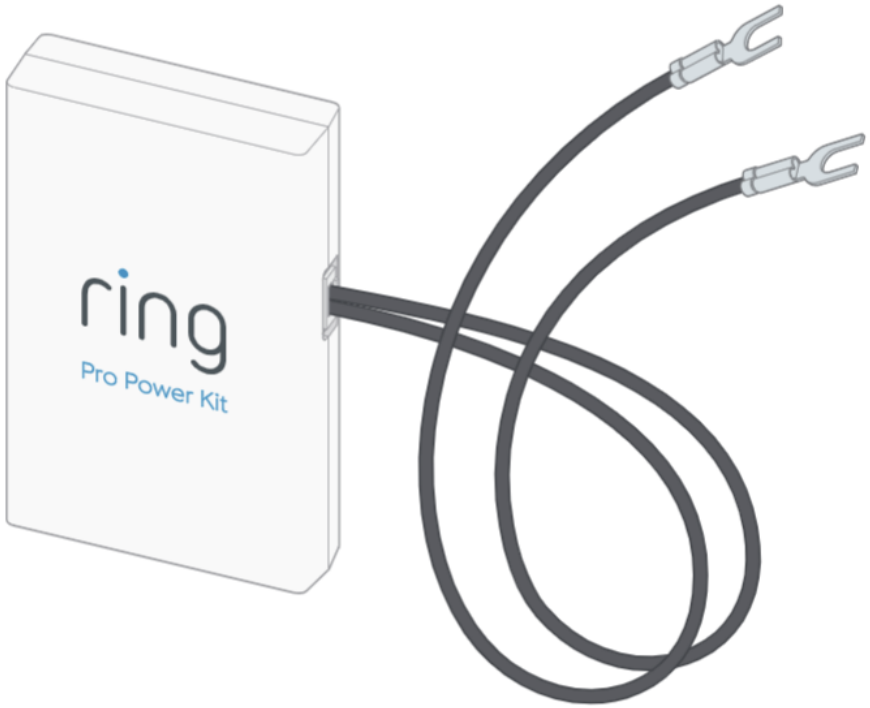
This is essential to keeping you and your new Ring Doorbell safe. If you're not sure which breaker controls your doorbell chime, turn off the master breaker for your home or contact an electrician.



Note: CAUTION! You'll be working with electrical wires during the install process. If you are uncomfortable or inexperienced in doing so, consult with a qualified electrician.

Step Three - Grab the included Pro Power Kit

The Pro Power Kit ensures that your Ring Doorbell gets the power it needs and must be installed before you install your Ring Doorbell.



Your Ring Doorbell is compatible with doorbell systems supplying 16-24 volts AC at 50 or 60Hz, 40 VA max, The AC connector is a Class 2 energy source.

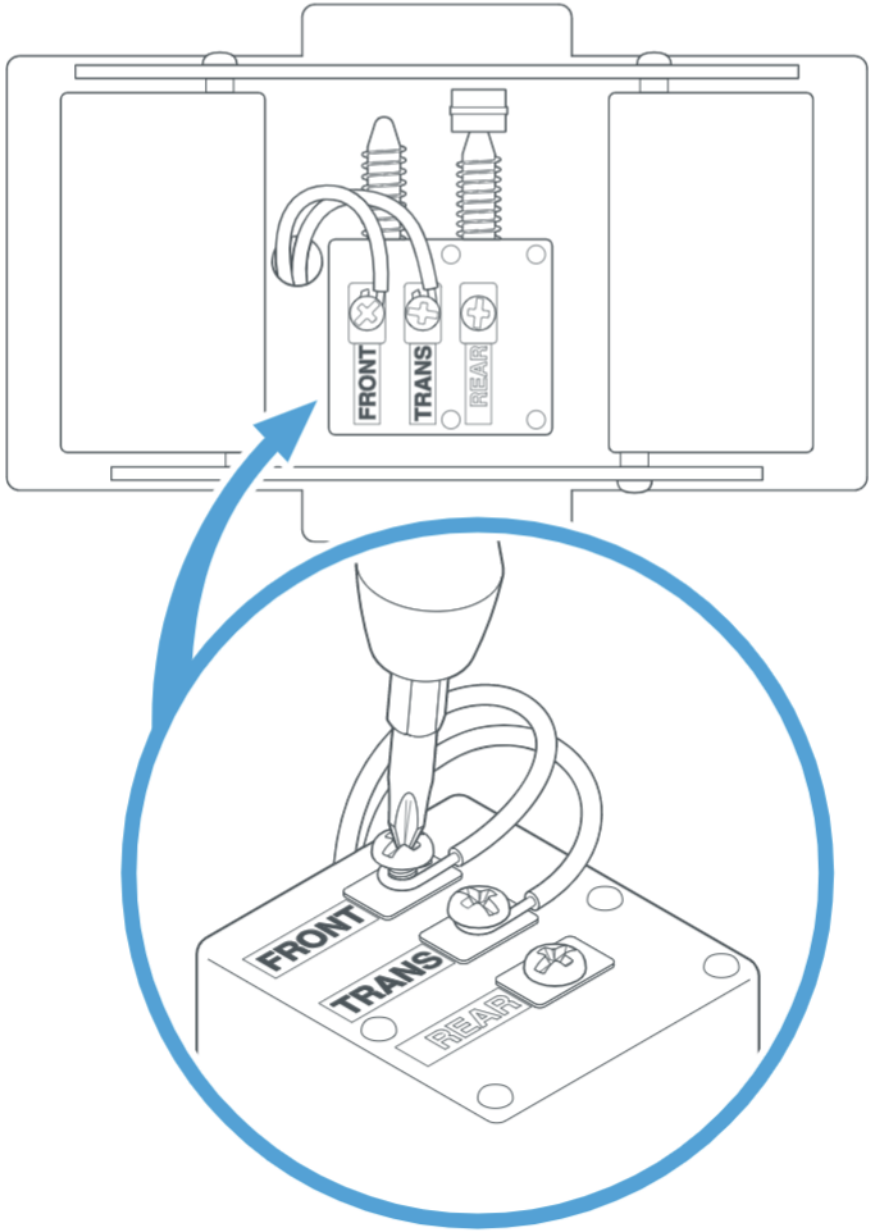
Note: If you already have an existing Pro Power Kit installed, you must remove it and use the new one included with your new doorbell.

Step Four - Remove the cover from your doorbell chime

After you've located your doorbell chime and turned off the power at the breaker, remove the cover from your chime and set it aside for now.

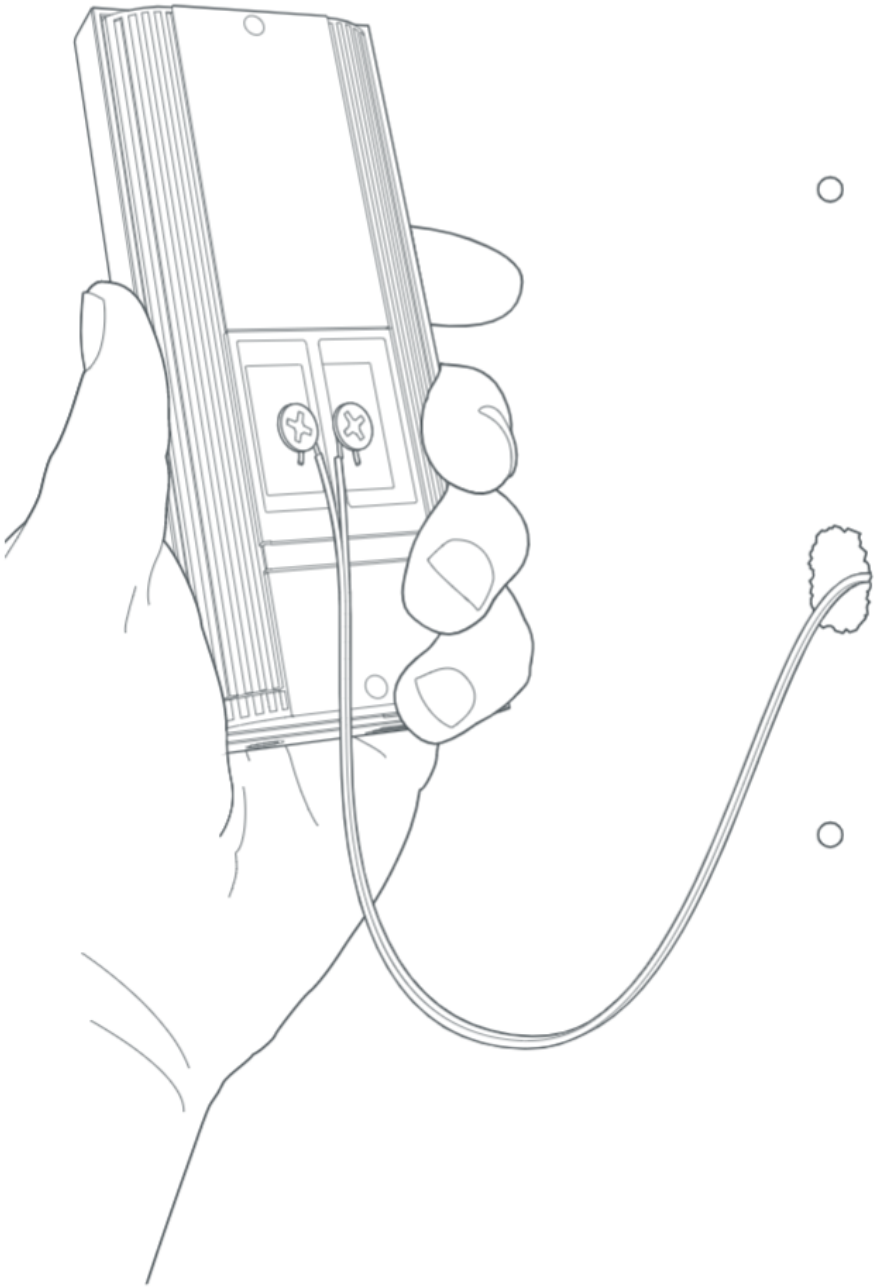
Step Five - Loosen the "Front" and "Trans" terminal screws

Make sure to keep the existing doorbell wires in place.


FRONT
TRANS
REAR
FRONT
TRANS
REAR

Step Six - Connect the Pro Power Kit wires

Connect one wire from the Pro Power Kit to the "Front" terminal and the other to the "Trans" terminal. It doesn't matter which wire you connect to which terminal.



Then re-tighten the terminal screws.

Step Seven - Uninstall your existing doorbell button

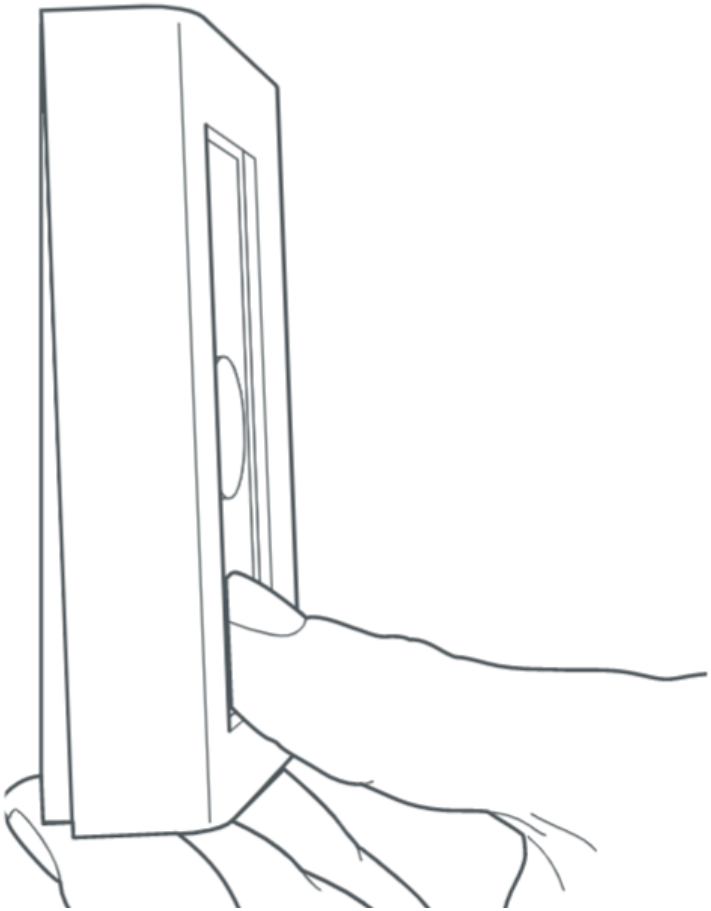
Remove your doorbell from the wall. Disconnect the wires. Make sure they don't fall back inside your wall so you can access them later.

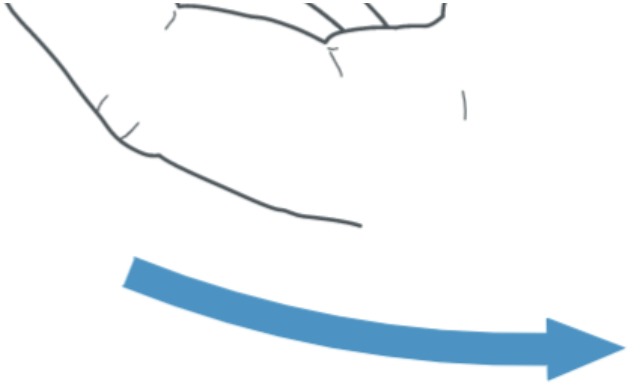
Step Eight - Position the Pro Power Kit and replace the cover

Place it within your internal doorbell, away from any moving parts.

Step Nine - Remove the faceplate

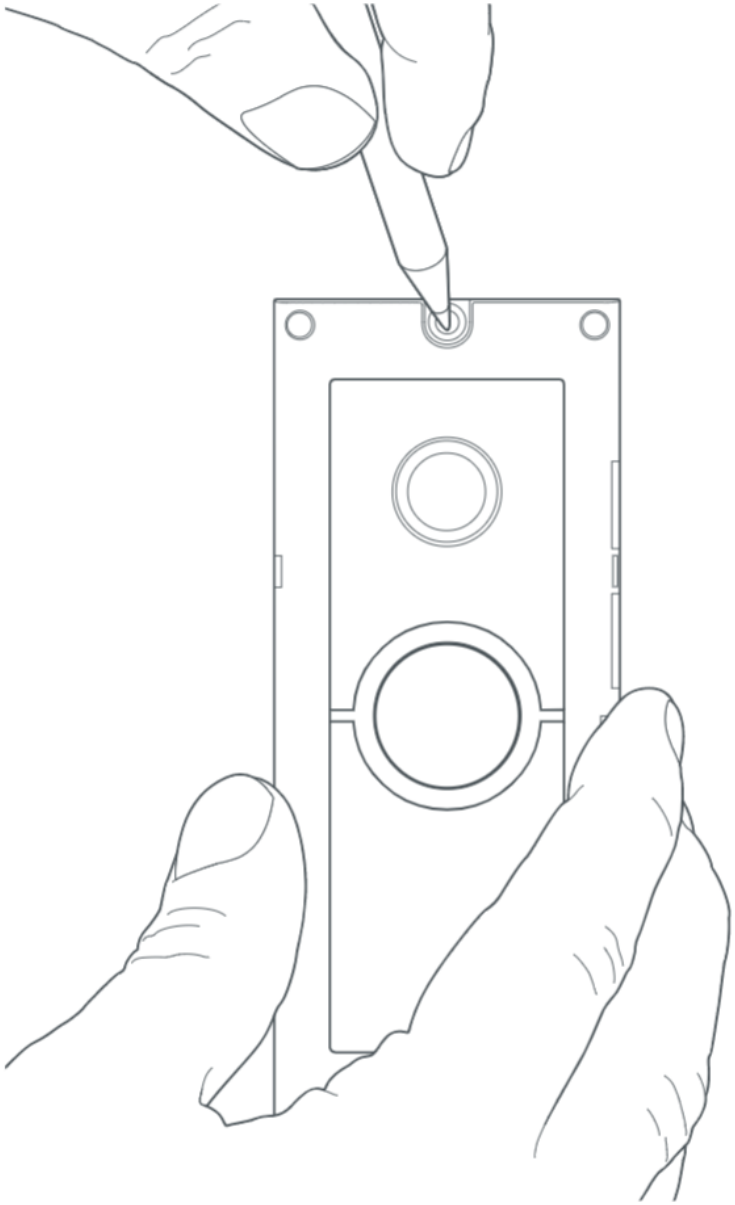
Gently pull the faceplate off the unit by pulling it from the lower edge of the plate.
Note: The faceplate should pop off easily, do not use excessive force.





Step Ten - Mark the screw holes

Using your Ring Doorbell as a template, mark the location of the two mounting holes on the wall.



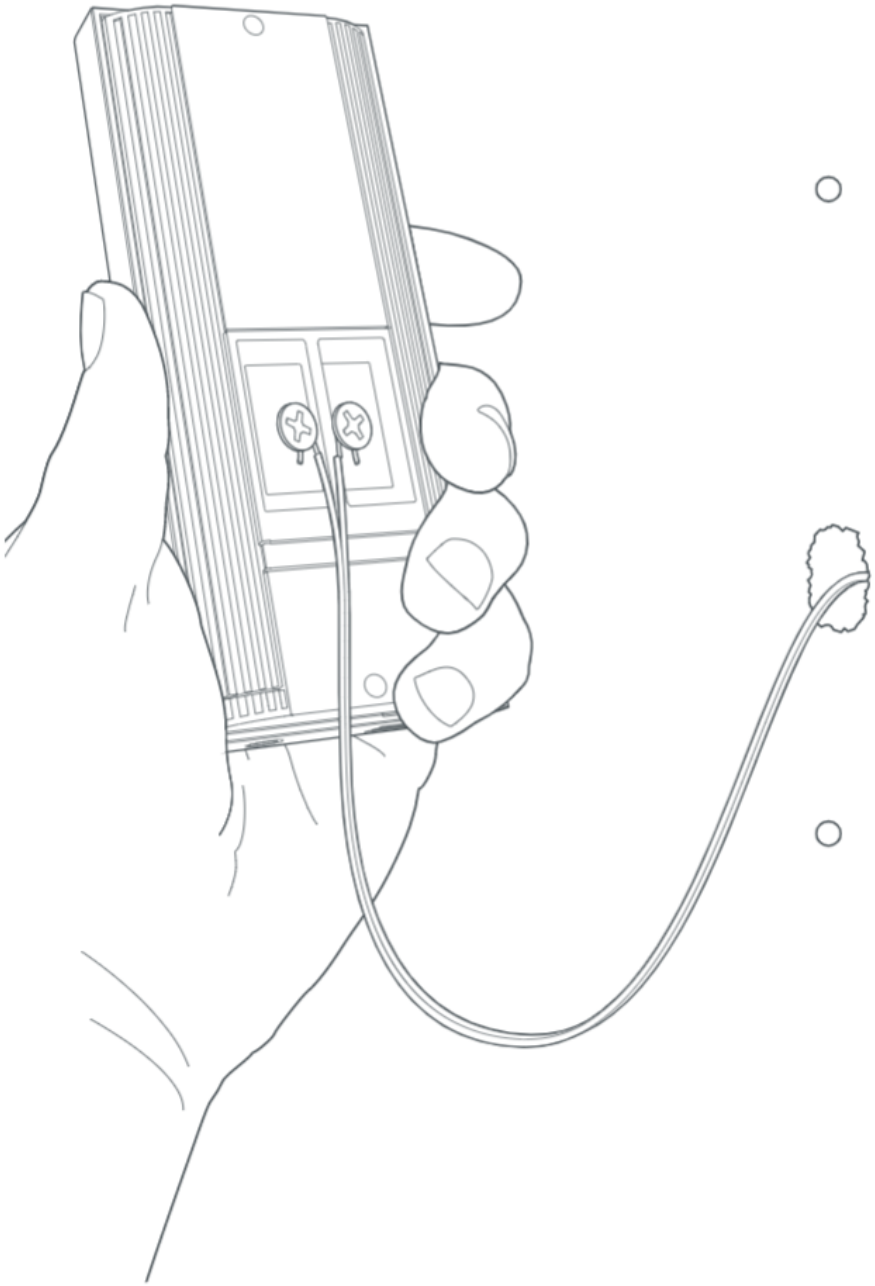
Step Eleven - Install the anchors (optional)

On stucco, brick, or concrete, use a 1/4" (6mm) masonry bit to drill holes in your wall, then insert the included wall anchors.

Note: If you're installing on wood or siding, you can skip this step.

Step Twelve - Connect the doorbell wires

Loop one doorbell wire around each of the screw terminals on the rear of your Ring Doorbell the tighten the terminals to secure.



If your doorbell wires are too short to reach your new Ring Doorbell, you can attach the included wire extenders using the included wire nuts

Step Thirteen - Screw in your Ring Doorbell

Mount your Ring doorbell with the two included mounting screws. If you ran the wire through your wall, be sure to feed any excess wiring into the wall first.

Note: DO NOT USE any screw other than the included mounting screw when securing your Ring Doorbell.

Step Fourteen - Restore power at the breaker

It may take a moment for your Ring Doorbell to power on. You'll know it's ready when it lights up and speaks to you.

Step Fifteen - Secure your Ring Doorbell

Re-attach the faceplate, then use the included screwdriver to drive the small security screw into the bottom of your Ring Doorbell.

Note: CAUTION! - If you use the wrong screws to secure the Ring Video Doorbell Pro 2, you could damage the device, create a fire hazard, and be seriously injured.

Click here to set up your Video Doorbell Pro 2 in the Ring app.

Click here to download the instruction manual.