

### Alba 7" Android Tablet Instruction manual

Model number: Alba7Q Cat No: 8961323 / 9407068



You'll soon be up and running.

Looking forward to your new Alba 7" Tablet? Great. Then let's get you started.

Just follow this simple step-by-step guide and you'll be good to go.

#### Help and Guidance

We're here to help you get the most from your Alba 7" Tablet. Should you require any guidance, a simple solution can often be found online at: www.argos-support.co.uk

If you still require further assistance, call one of our experts on 0345 604 0105.

Need technical support? Call our experts on 0345 604 0105 or go online at www.argos-support.co.uk

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When the battery is fully discharged, this tablet may take up to 8 minutes to charge before will boot.



Important - Please read these instructions fully before installing or operating.

#### Warranty and Limited Liability

In this document, with regard to the use of the name "Alba", Alba is a brand owned by Argos Ltd, 489 – 499 Avebury Boulevard, Milton Keynes, MK9 2NW.

This product is sold with a limited warranty and specific remedies are available to the original purchaser in the event the product fails to conform to the limited warranty. Manufacturer's liability may be further limited in accordance with its sales contract.

Nothing in this document affects the consumers statutory rights under UK law, in particular Sale of Goods Act 1979 (as Amended), Consumer Rights Act 2015 and Consumer Contract (Information, Cancellation and Additional Charges) Regulations 2013.

In general, and in an non-limited manner, the manufacturer shall not be responsible for product damages caused by natural disasters, fire, static discharge, misuse, abuse, neglect, improper handling or installation, unauthorized repair, alteration or accident. In no event shall the manufacturer be liable for loss of data stored on disk media unless the cause is proven to be a defective product or a defect in any digital content supplied with the unit. Need technical support? Call our experts on 0345 604 0105 or go online at www.argos-support.co.uk



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Please see Argos.co.uk for a complete statement of warranty rights, remedies and limitation of liability.

Furthermore, the warranty as far as is permitted by law does not apply to:

1. Damages or problems resulting from misuse, abuse, accident, alteration or incorrect electrical current or voltage.

2. The product must be correctly installed and operated in accordance with the instructions contained in the manual.

The end user is required to use this product only in conformity with its original purpose and is strictly forbidden to make any technical modifications that could potentially impinge on the rights of third parties. Any modification to the hardware, software, or physical enclosure of the product must be approved in writing by Alba. Non approved modified products are subject to the withdrawal of any or all guarantee clauses.

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In the event that you wish to return your device to store for whatever reason within 12 months of purchase, please call 0345 604 0105 and speak to one of our technical experts first., you can return it along with all accessories to your place of purchase along with proof of purchase for either a free repair, replacement or refund to be determined by Alba on receipt of your faulty device.

This Guarantee is provided by Argos Ltd, 489 – 499 Avebury Boulevard MK9 2NW, and does not affect your consumer rights.

#### Lithium-ion Battery Caution

This product is equipped with a Lithium-Ion battery. Do not pierce, open, disassemble it, or use it in a humid and/or corrosive environment. Do not put, store or leave your product in or near sources of heat, in direct strong sunlight, in a high temperature location, in a pressurized container or in a microwave oven. Do not expose it to temperatures over 60 C (140 F). If the battery leaks and you come into contact with the leaked fluids, rinse thoroughly with water and seek medical attention immediately. Failure to follow these instructions could cause the Lithium-Ion battery to leak acid, become hot, explode or ignite and cause injury and/or damage.

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#### Optimising battery performance

Do not leave your battery charging for more than one day or on overnight. Doing so runs the risk of overcharging the battery and shortening its total life span.

If the device is not used for an extended period of time, the battery will slowly discharge and the device will need to be recharged before using again.

Unplug the charger from the wall when it is not being used.

Use only an Alba approved battery in the device.

#### Warnings and Safety Instructions

#### CAUTION

To prevent risks of electric shock, this unit must only be opened by qualified service personnel. Power off and disconnect the power supply cable before opening the unit.

#### WARNING

To prevent fire or shock hazard, do not expose the unit to rain or moisture. Use of this product is for personal use only. Loading music, video, or picture files for sale or other business purposes is or may be a violation of copyright law.

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Never put your Alba device inside of, or on top of, a heating device such as microwave oven, toaster oven, or heater, or radiator. When batteries heat up, there is a risk of explosion. E careful to never crush or perforate the battery. Avoid exposing the battery to high external pressure which could provoke an internal short-circuit and overheating.

Use only accessories that are Alba branded or recommended by Alba. The use of incompatible accessories with the Alba device can cause injury. Handle your Alba product with care. Keep your product away from any sources of humidity. This can seriously damage the device. Do not manipulate your Alba device with wet hands. Any damage done to the device due to its contact with water voids your guaranty. Do not use or store your product in an area that is dusty or dirty. This can deteriorate the components in your device. Your Alba device is a complex electronic product. Keep it protected from falls and physical shock. Do not subject it to violent movements.

Do not remove protective screen cover. Do not paint your product or use tape. Doing so could make movable parts unusable and reduce or limit its functionality. Only Alba certified technicians are qualified to repair your Alba device. In calling upon non qualified persons to repair your Alba product, you run the risk of damaging your device and voiding your guarantee, this does not affect your consumer rights.

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#### Avoid interference with other electronic products

Your Alba device radiates radio frequency (RF) signals that could interfere with the functioning of other electronic devices that are insufficiently or incorrectly protected from RF energy, such as pacemakers, hearing aids, medical devices, or any other electronic device found in your home or car. Contact the maker of the maker of the equipment to resolve any possible interference problems.

#### **Other Security Instructions**

Always manipulate your Alba device with care. Keep it in a clean environment away from dust. Do no expose the device to extreme temperatures. Do not drop or throw the device. Do not allow the device to come in close contact to a flame.

#### CHILD PROTECTION:

This device is not a toy. Keep the device away from babies and infants, young children should only use the item under adult supervision. Unsupervised play can lead to injury . The mains adapter should be connected to the power supply close to the equipment and be easily accessible. To isolate the unit from power switch off power to the mains adapter and disconnect it from the power supply before disconnecting the USB lead from the product.

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#### Electrostatic Discharge (ESD)

Normal functioning of the product may be disturbed by ESD. If so, simply reset the product to resume normal operation by following the instruction manual. During file transmission, please handle with care and operate in a static-free environment.

#### Avoiding Hearing Damage



EN50332 acoustic pressure sign To prevent possible hearing damage, do not listen at high volume levels for long periods.

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A copy of the declaration of conformity can be obtained from: Argos Ltd.

489-499 Avebury Boulevard

Milton Keynes, MK9 2NW, UK

#### www.argos-support.co.uk

ALBA

WLAN			
Standard	Frequency	Avg.Power (dBm)	
802.11b/g	2412 ~ 2472 MHz	10 ~ 12.5 dBm	
802.11n - HT20	2412 ~ 2472 MHz	10 ~ 12.5 dBm	
802.11n - HT40	2422 ~ 2462 MHz	10 ~ 12.5 dBm	
Bluetooth			
Bluetooth Version	Frequency Range	Avg.Power (dBm)	
EDR	2402 ~ 2480 MHz	2.0 ~ 6.0 dBm	
BLE	2402 ~ 2480 MHz	4.0 ~ 7.0 dBm	

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#### Battery:

CAUTION : RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.





This marking indicates that this product should not be disposed with other household wastes throughout the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this product for environmental safe recycling.

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This equipment is a Class II or double insulated electrical appliance. It has been designed in such a way that it does not require a safety connection to electrical earth.

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You'll be up and running in no time.

#### Ready? Let's begin...

Please read these instructions carefully. They contain important information which will help you get the best from your Alba tablet and ensure safe and correct installation and operation. If you require any further assistance, our technical experts are happy to help. For full details, refer to the product support section at the end of these instructions.

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ALBA



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Getting to know your Alba

You'll be up and running in no time.

#### **Device description**



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Getting to know your Alba

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#### Device description

- D ON/OFF button
- Volume buttons
- 3 Headphone jack
- 4 Micro -SD card slot
  - Micro-USB port

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6 Camera
7 Reset
8 Camera
9 Loudspeaker

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Getting to know your Alba

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#### Starting up

Before you switch on for the first time, ensure that:

- 1. Your tablet is fully charged.
- 2. You have a good WiFi connection (ideally your usual WiFi zone).
- 3. You have your WiFi name and password to hand.

#### Charging

Connect the supplied charger to the device and to a wall outlet. The Alba device will start charging. You can use the device whilst on charge.

When the battery is fully discharged, this tablet may take up to 8 minutes to charge before will boot.

#### Turning the device on

Press the ON/OFF button for 2-3 seconds.

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#### How to format a SD card

**Warning:** Formatting an SD card will wipe any and all data inside SD card, please transfer all onto a computer before formatting a SD Card.

The SD card should be specifically formatted before the option to install or transfer Apps.

- 1. Insert a SD card into the SD Slot.
- 2. Go to 'Storage' from tablet settings and choose 'SD card'.



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Getting to know your Alba

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3. Click ': 'drop down menu to choose 'Storage settings'.



4. Click"Format as internal" option and follow up "Erase & Format" process to complete.



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#### Turning the device off or reboot the device.

Press the ON/OFF button for 2-3 seconds. Then touch Power off to turn off the device. or touch Reboot to restart the device.



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ALBA

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#### Startup Wizard

The first time you start up your device, the startup wizard will help you set up your device:

- Language
- Date & time
- WiFi connection
- Location service options
- Third-party applications

We strongly recommend that you open a Google account (you need this to download new apps) and we recommend that you answer yes to backing up your tablet to the Google account. This will save your files and settings in case you need to restore your tablet to factory defaults at any point.

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#### Connecting to a WiFi network

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ALBA

#### $\Delta$ Make sure that you are in a WiFi zone.

1. Touch 'Settings' to open the WiFi settings menu.

2. If the WiFi is 'OFF', slide the WiFi switch to the 'ON' position. Once the WiFi is 'ON', the device will scan for WiFi networks in range.

3. Touch the name of network you want to connect to. Private networks are shown with a lock icon and will require you to enter your password.



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4. When entering a WiFi password, Select 'Show password' so you can see the characters you are typing.

Advected uplices	
Mov password	
Income By MITA, WEAT PER Processor	
DLINK	

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- To get the correct WiFi password (or settings) for the network, contact the WiFi network provider.

- If your WiFi is on and you are in range of a network that you previously connected to, your device will automatically attempt to connect to it.

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#### Getting to know your Alba 7" Tablet You'll be up and running in no time.

#### The Android interface



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- Google Search
- >Touch "Google" for text search or touch the microphone icon for voice search.
- 2 Permanent Android apps shortcuts
  - > Touch to start an application.



- All Apps button
- > Slide up to show all the applications and widgets installed on your device. All your downloaded applications are here.



Back button



- Home button
- ) Recent apps buttons



- The status bar
- > Displays notifications and quick settings. It can be vertical or horizontal.

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#### The Android interface



#### The quick settings

Touch the top of the screen and pull down to open the notifications. Pull down one more time to open the quick settings menu.

- 1. Brightness: To adjust the screen brightness.
- Tap on the icon to turn on/off your WiFi 2. connection
- 3. Tap on the icon to turn on/off your Bluetooth connection
- Auto-rotate screen: To activate/deactivate 4 automatic screen orientation as you turn your tablet. 5. Scereenshot
  - Screenrecord
- 7. Reading mode.
- 8. To access all your settings.

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# Getting to know your Alba 7" Tablet You'll be up and running in no time.

#### The Android interface

The recent apps Opens a list of thumbnail images of apps you've worked with recently:

- To open an app, touch it.
- To close an app, swipe it up.





Specifications		
Processor	All Winner 133 Quad-Core 1.6GHz	
GPU	GE 8300	
RAM	1GB	
Internal memory	16GB	
Memory card format	Micro SD (FAT32)	
Memory card capacity	Up to 128GB	
Dimensions	190 * 109.6 * 9.6 mm	
Weight (including battery)	268g	
WiFi	Yes	
WiFi Direct	Yes	
WiFi compatibility	2.4GHz 802.11 b/g/n	
Bluetooth	Bluetooth Low Energy 4.2	
No. of speakers	1	
Audio socket	3.5mm jack	
USB socket	1* micro USB	
	Input: 100-240V 50/60Hz Output: DC 5V,1.5A,7.5W	
Charger	Average active efficency: 76.7% Min	
	No-load power consumption: 0.1W Max	
Cameras	Back = 2 MP // Front = 2 MP	
Display	7" 1024 * 600, 16:9, backlit LED	
Battery	Lithium-ion Polymer - 2800mAh	
Operating System	Android <sup>™</sup> 10 (Go edition)	
Sensors	Gravity Acceleration Sensor	
Audio formats supported	MP3, OGG	
Video formats supported	MPEG-4, MPG, MP4, 3GP, AVI, MOV	
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Let's get started.



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Moving a home screen icon: Touch and hold your finger onto it until the positioning box appear, then slide it to the desired location, and release your finger.

**Removing a home screen icon**: Touch and hold it, slide your finger towards the top of the screen and drop it over the 'Remove' icon

Uninstalling an application: You can only uninstall downloaded third-party applications, applications built into the firmware such as some Google apps (e.g. clock, calculator, settings etc.) cannot be deleted but some may be disabled in 'Settings'. Apps downloaded during the initial set up or afterwards may

be deleted to free up memory space. From the 'All apps' screens, touch and hold the app icon, slide your finger towards the top of the screen and drop it over 'Uninstall' bin. To check which applications are downloaded or built-in, go to 'Settings' then 'Apps'. You can also uninstall apps in 'Settings' and move them from internal memory to SD card etc. Need technical support? Call our experts on 0345 604 0105 or go online at www.argos-support.co.uk Using your Alba



Let's get started.



**Creating application folders**: To organise your apps, drop one app icon over another on the home screen and the two icons will create a folder. You can add many more apps in it. To remove one app from a folder, touch, hold, and drag it to 'Remove' (appearing on the top of the screen). Tap on 'Unnamed Folder' to name it.

#### Changing your wallpaper and home settings:

Hold your finger on the home screen at where there are no apps, then touch 'Wallpapers' or 'home settings' and choose from the list.

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#### Let's get started.

#### 10.53 0 0 8

÷	Choose screen lock	
	None	
	Swipe Current acrese fork	
	Pattern	
	PIN	
	Password	

Locking the touchscreen: From the quick settings dashboard in the status bar, touch 'Settings'. In 'Settings', scroll down and touch 'Security'. Touch 'Screen lock'. Touch the type of lock you would like to use. After you set a lock, a lock screen is displayed whenever your screen wakes up, requesting the pattern, pin or other specified key.



**To download new apps**: For your tablet touch the Google Play Store icon. There you will find over 1 million apps including many which are free. Even if you only use free apps you will still need to create a Google account but you don't need to enter your credit card details to do this.

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Let's get started.

#### Transfering files to your tablet:

From a computer, use the USB lead provided in the package box.

From a USB device with a standard male USB connection, you will need to purchase a female USB to micro USB lead in order to connect it (e.g. USB card reader, USB connection from a camera etc.).

Via e-mail, simply add attachments to e-mail messages and send to your Google e-mail address. Then open Gmail, open the message and save the file from e-mail to your tablet memory.

#### Improving security on your tablet

#### Online

In order to avoid online threats we recommend that you install antivirus and security software on your device and keep these and your browser and other software up to date to take advantage of security fixes.

#### Physical theft

If you store valuable information on your tablet including passwords and logins for personal accounts etc. you may want to enhance the security of your tablet in case it is stolen or lost.

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Let's get started.

#### Setting a PIN or password

You can set a pin code (4-8 digit numerical code) or you can set a password which is 4 to 17 characters. We recommend you set a password, the longer and more complex it is the harder it is to break. For the best passwords use a mixture of upper and lower case letters, numbers and special characters such as %, # and \*. In 'Settings', select 'Security', then 'screen lock', then select PIN or Password.

#### Encryption

In order to protect your personal data on this tablet, in the event of the device being stolen, you can encrypt your tablet. Go to 'Settings'-'Security & location'-'Encryption & credentials'- 'Encrypt tablet', Make sure to follow correctly the onscreen instructions.

▲ Please note that your tablet cannot be decrypted by the same process. To decrypt you must return the tablet to factory settings which will erase all of your files and downloaded apps (securely). To reset to factory defaults go to 'Settings' - 'System' - 'Reset options', Choose 'Erase all data(Factory reset)', then 'Reset tablet'.

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Let's get started.

#### Erasing your personal data

If you sell your tablet on, or discard it you should erase the data in memory, before you do so, using a file eraser program that actively writes to every record in the memory.

This securely erases your data so that it cannot be recovered. Please note that simply returning your tablet to factory settings is not a reliable way of erasing your personal data (unless you have first encrypted your data). To download a file eraser go to Google Play store, select a file eraser program such as Remo File Eraser – download and install. Open the app and follow instructions to securely erase your data.

#### **Further Advice**

For further advice on how to stay safe there are government lead initiatives such as Get Safe Online https://www.getsafeonline.org/ which give good advice about a how to avoid a range of security threats. Don't let security issues spoil your enjoyment of your tablet. This manual can also be viewed as a pdf file on the device, to open locate the pdf file in the 'files' folder on the device and touch to open.

NOTE: you may need to install a pdf viewer in order to open this file.

#### Alba Tablets Helpline

For detailed advice on this or any other issue concerning your Alba tablet you can consult with the technical support helpline – 0345 604 0105 or go to our FAQ on argos.co.uk.

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Help is always at hand.

### Troubleshooting

#### If your device is frozen:

Press the ON/OFF button for at least 10 seconds or use the hardware reset To use the Hardware reset, press the "pinhole reset" button by using a sharp object such as a paperclip.

#### If your device doesn't turn on:

Charge your device then switch on normally.

If this does not work, press the ON/OFF button for at least 10 seconds or use the hardware reset. To use the Hardware reset, press the "pinhole reset" button by using a sharp object such as a paperclip.

#### If you want to extend the life of your battery:

Decrease the screen brightness and turn off the wireless connections if not in use.

#### If your device is functioning too slowly:

Close all apps which are not currently being used.

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Help is always at hand.

#### If your WiFi reception is poor:

Make sure you are not far from the WiFi hotspot.

Update the firmware of the device.

Factory reset your device and reconnect to your network.

Contact your WiFi connection provider.

1)Check internet speed ,2)How far is the device away from the router,

3)Do other devices work on the WIFI

#### If you want to restore your product (erase all your settings? forgotten password?):

If your device is turned on:

1. Go to 'Settings' - 'System' - 'Advanced' - 'Reset options'.

2. Choose 'Erase all data(Factory reset)', then 'Reset tablet': this will erase all your files, settings and applications, so make sure you have backed-up your data in your Google account or a hard drive.

3. When you restart your tablet it will open the Startup wizard again, follow the onscreen instructions. The wizard will not download the free apps that were

downloaded the first time you did this but most of these are available for free from Google Play Store.

4. Access your Google account to retrieve your backed-up data in Google.

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#### If your device doesn't turn on:

1. Hold the ON/OFF button and Volume+ button until a black screen with options is displayed, then release.

2. Press Volume+ button to scroll down to 'Recovery' and Volume- button to select.

3. If you want to exit the recovery system without selecting any action, scroll down to select 'Reboot system now' or 'Power off' then press ON/OFF button.

4. Use the Volume+/- buttons to scroll up/down to 'wipe data/factory reset' and the ON/OFF button to validate the choosen action. This will erase all your files, settings and applications.

5. Please note, if you have set a password and registered a Google account on your tablet this will have activated Google's 'Device Protection' feature. This powerful security feature prevents your device being used without it being signed into your Google account, even if it has been reset to factory settings. If you want to pass the tablet to another user or sell it on, you need to disable this feature by turning your password off before you reset your tablet

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Help is always at hand.

#### Help and assistance

If you require any technical guidance or find that your Alba tablet is not operating as intended, a simple solution can often be found in the **Troubleshooting** section of these instructions or online at **www.argos-support.co.uk** 

If you still require further assistance, call one of our experts on **0345 604 0105\***. To help give us give you a fast and efficient service please have the following information ready:



Local call rates applies\* Lines open 8am-7pm Monday to Saturday and 10am-4pm Sunday. \*Calls to Argos enquiry lines may attract a charge and set up fee from residential lines depending on your call plan/tariff. Mobile and other providers costs may vary, see www. bt.com/pricing for details. For security and training purposes, telephone calls to and from customer service centres may be recorded and monitored. Calls from Republic of Ireland will attract international call charges.

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### **Environmental Considerations**

Protection of the environment is an important concern to Alba. In order to put this concern into tangible actions, Alba has consciously included a set of methods that favour a respect for the environment into the entire cycle of its products; from fabrication to consumer usage, to final disposal.

**Batteries** : If your product contains a detachable battery pack, you should only dispose of it in a designated collection point for used batteries.

**The Product** : The crossed-out wheelie bin symbol on your product signifies that it falls into the category of electric/electronic equipment. Products of this type contain substances that are potentially dangerous to the environment and to human health. Therefore, you should not dispose of the Alba electronic device in a regular trash. As such, the current European directives ask that this device be collected:

At places of distribution in the case of a purchase of a similar electronic product.

At locally created disposal areas (waste disposal centres, sorted trash system, etc.) By doing this, you are actively participating in the reuse and recycling of disposed

electronic and electric equipment that could have potential effects on the environment and human health

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### Your Alba Guarantee

This product is guaranteed for twelve months from the date of original purchase. Any defect that arises due to faulty materials or workmanship will be repaired free of charge (or if applicable the product will be replaced or the purchase price refunded) where possible during this period by the dealer from who your purchased the unit.

#### The guarantee is subject to the following provisions:

- The guarantee does not cover accidental damage, misuse, cabinet parts, knobs or consumable items.
- The product must be correctly installed and operated in accordance with the instructions contained in the manual.
- It must be used solely for domestic purposes. The guarantee will be rendered invalid if the product is re-sold or has been damaged by inexpert repair.

- Specifications are subject to change without notice.
- Alba disclaim any liability for loss or damage arising from the breakdown of the product.
- This guarantee is in addition to and does not diminish your statutory or legal rights.

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Contact: www.argos-support.co.uk Helpline: 0345 604 0105

