

**vax™**

**COMPACT  
POWER**

**QUICK, COMPACT AND LIGHT**

LET'S GET STARTED.

CWCPV011



# Let's talk safety

## Basic safety precautions

**This carpet washer is intended for household use only and NOT for commercial or industrial use.**

- Only use the carpet washer indoors and keep the area you're cleaning well lit.
- Keep fingers, hair and loose clothing away from moving parts and openings whilst using the carpet washer.
- The clean water tank should be filled with warm water (max 40°C) only. Filling the clean water tank with hot or boiling water will damage the machine and invalidate the guarantee.
- This carpet washer can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the carpet washer in a safe way and understand the hazards involved. Children should not play with the carpet washer. Cleaning and user maintenance should not be made by children without supervision.
- Only Vax recommended solution should be used with this carpet washer. Using other solutions may invalidate the guarantee.

## Dont's

- Don't leave the carpet washer plugged in when unattended.
- Don't use the carpet washer if it has been dropped, damaged, immersed in water or left outdoors.
- Don't run over the cord or use the carpet washer if the cord or plug is damaged. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- Don't handle the plug or use the carpet washer with wet hands.
- Don't leave the carpet washer in one spot for an extended period of time when it is switched on. This carpet washer is fitted with a rotating brushbar which, if left in one place, may cause damage to the floor surface.
- Don't use the carpet washer to pick up any flammable or combustible materials (lighter fluid, petrol, kerosene etc) or use the carpet washer in an area with explosive vapours or liquid.
- Don't use the carpet washer to pick up hot coals, cigarette butts, matches or smoking hot burning items or use in an area that is wet or where there may be harmful fluids (chlorine, bleach and ammonia drain cleaner).
- Don't use the power cord as a handle, pull the power cord around corners or sharp edges, or close a door over the power cord. Don't unplug the carpet washer by pulling on the cord. Don't pull or carry the carpet washer by the power cord.

- Don't carry the carpet washer whilst it's switched on.
- Don't attempt to remove blockages with sharp objects as this may cause damage to your carpet washer.
- Don't use the carpet washer with incorrect voltage as this may result in damage or injury to the user. The correct voltage is listed on the ratings label.

## Do's

- Always vacuum your carpets thoroughly before using the carpet washer.
- Check with the manufacturer of your flooring prior to using the carpet washer. Test all carpets and rugs for colourfastness and pile distortion before full usage. Run the carpet washer over a small hidden area. If no damage or pile distortion occurs continue cleaning.
- Always turn off or unplug the carpet washer from the mains before carrying out any maintenance.
- Turn off all controls on the carpet washer before disconnecting or connecting the power cord. After use always wrap the power cord around the cord clips provided.
- Always keep the power cord away from the brushes whilst using the carpet washer.
- Always protect the power cable from heated surfaces and open flames.
- Use only CE approved 13amp extension cords, non-approved extension cords may overheat. Care should be taken to arrange the extension cord as it can be a trip hazard.
- Always use the carpet washer with all water/solution tanks and filters in place.
- Keep all openings clear and free from debris as this may affect the airflow/suction.
- Always use the carpet washer in an upright position. To prevent motor damage from dirty water, never hold the carpet washer upside down or on its side.
- Store the carpet washer in a cool, dry area. Before storing the carpet washer ensure all water/solutions tanks and filters are thoroughly clean and dry.

**PLEASE KEEP INSTRUCTIONS FOR FURTHER USE AND USE ONLY AS INSTRUCTED IN THIS GUIDE.**

# Thank you for buying the **COMPACT POWER**

## Taking care of your carpets

The Compact Power is designed to make washing carpets regularly, as effective and efficient as possible and this user guide will help you get the most out of your machine.

Maintaining your carpets will ensure they keep their appearance for longer and smell fresh and clean. You've chosen carpets for your home for a reason and Vax will help you take good care of them.

## Taking care of your Compact Power

Also inside this guide are instructions on maintaining your new machine, so that it's always ready when you are to tackle your carpets.

## We're here if you need us

Instead of taking your machine back to the shop, simply visit our online support:

**[vax.co.uk/support](https://vax.co.uk/support)**



### Still need to get in touch?

Our UK based Customer Care Team are here to support you. For help with assembly, operational or performance problems, or buying and fitting new accessories, you can find all our contact details at **[vax.co.uk/contact](https://vax.co.uk/contact)**

**This user guide can be found online at: [vax.co.uk/support](https://vax.co.uk/support)**

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## Included with your machine



250ml  
Platinum Solution

# Getting to know your machine



## Technical Specification

Name **Compact Power**  
Code **CWCPV011**  
Part number **1-1-141028**  
Voltage **220-240V ~ 50/60Hz**  
Wattage **800W**  
Cord length **6.7m**  
Weight **5.47kg**

Subject to technical change without notice.

To purchase consumables and accessories, please visit [vax.co.uk](http://vax.co.uk)

## PLEASE READ 'LET'S TALK SAFETY' AT THE BEGINNING BEFORE USE

**IMPORTANT:** Carpets should be dry vacuumed thoroughly before washing.

Test for colourfastness – Wet a white absorbent cloth with the solution. In a small hidden area of your carpet/rug gently rub with the dampened cloth. Wait ten minutes and check for colour removal or bleed with a white paper towel or cloth. If your carpet has more than one colour, check all colours.

Test your carpet/rug – Run the carpet washer over a small hidden area. If no pile distortion occurs continue cleaning.

When cleaning an entire room, move furniture out of the area to be cleaned. If the furniture cannot be moved, place aluminium foil or wax paper under the legs. This will prevent wood finishes from staining your carpet. Pin up furniture skirts and curtains.

When using the carpet washer, basic safety precautions should always be observed and don't over saturate your carpets. Only use Vax carpet solution. Using other solutions may cause excess foaming and will invalidate your guarantee. The clean water tank should only be filled with warm water (max 40°C). Filling the clean water tank with hot/boiling water will damage your machine and invalidate the guarantee. Before plugging in make sure all controls are turned off. Hold carpet washer firmly when starting and during use.

## Assembling your carpet washer



Attach the upper handle to the lower handle. Then push the handle into the top of the carpet washer.

Remove the clean water tank cap from the side of the clean water tank and screw onto the tank to attach.



Place the tank onto the machine and push into place.

# Using your machine

## Using the carpet washer

**WARNING:** The carpet washer has a constantly rotating brushbar. Never leave the carpet washer in one spot for an extended period of time as this may damage the floor surface. To prevent any damage being sustained test on an inconspicuous area of the flooring.

**IMPORTANT:** Your dirty water tank is fitted with a float. When the dirty water tank is full, or the floorhead is not in contact with the carpet, the float will shut off the suction on the carpet washer. You will be able to hear if this has happened as the motor noise on the machine will increase. Once the float is activated, empty the dirty water tank if full. If the dirty water tank is not full then turn off your machine at the power switch and wait for the float to settle.

**NOTE:** Carpets should be dry vacuumed thoroughly before washing. For heavily soiled areas, it may be necessary to repeat the cleaning process. Make criss-crossing strokes across the original pattern and overlap with each pass.



Lift and pull to remove the clean water tank.



Twist the clean water tank cap anti-clockwise to remove.



Fill the clean water tank with warm water (max 40°C) to the water fill line. Pour the required amount of Vax carpet cleaning solution to the solution fill line.



Replace the clean water tank cap and twist clockwise to tighten. Place the tank onto the machine and push into place.



Plug into the mains, press the On/Off pedal to switch on. Press the recline pedal and pull the handle backwards.



Squeeze the trigger to release the solution and water mix.



For best results apply water/solution on the forward stroke and release the trigger on the backward stroke to pick up water/solution. For a dryer finish, follow with an additional dry stroke with no trigger pressed.

For best cleaning results use **slow** straight parallel strokes. Intermittent dry forward strokes will increase water pick up.





# Taking care of your machine

## Maintaining the carpet washer

**WARNING:** Always switch off the carpet washer and unplug from the charger and mains before carrying out any maintenance or troubleshooting.

## Emptying and cleaning the dirty water tank

**IMPORTANT:** Empty and rinse out clean and dirty water tanks and leave to air dry before replacing. Do not leave solution stored in the tanks between uses.



Depress the dirty water tank release latch and lift to remove the dirty water tank from the carpet washer.



Hold the dirty water tank over a sink and pull to open the quick pour spout.



Empty the dirty water over the sink. Rinse the dirty water tank under water (max 40°C) to remove dirt/debris.



To re-fit, tilt the dirty water tank and line the back of the tank up onto the carpet washer. Drop the front of the tank forward until the dirty water tank release clip clicks into place.

## Cleaning the filter



Depress the dirty water tank release latch and lift to remove the dirty water tank from the carpet washer.



Wipe the filter located on the machine underneath the dirty water tank to clear any dirt/debris.



To re-fit, tilt the dirty water tank and line the back of the tank up onto the carpet washer. Drop the front of the tank forward until the dirty water tank release clip clicks into place.

# Let's talk technical

## Removing and cleaning the nozzle

**IMPORTANT:** Carpets should be dry vacuumed thoroughly before washing. This will help prevent excessive build up of dirt/debris in the nozzle.

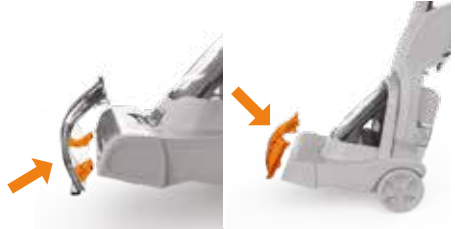
If the nozzle is fitted incorrectly, this will cause poor dirty water pick up.



Remove both tanks and tilt the carpet washer back. Lift the nozzle from the top and pull forward to remove.



Rinse the nozzle under water to remove dirt/debris.



To replace the nozzle, line up the tabs on the nozzle with the tabs underneath the front of the carpet washer. Push the nozzle down until it clicks into place.

## Removing and cleaning the brush bar



Remove the tanks and lie the carpet washer on its back exposing the brushbar.



Using a crosshead screwdriver remove the 5 screws around the brushbar and the 1 screw by the back wheel.



Remove the screw at the bottom of the centre bar and lift upwards.



Pull to remove the belt cover. Lift the brushbar out from the left hand side first and unloop the brushbar from the belt. Pull the brushbar to remove from the carpet washer.



Using a pair of scissors, remove any threads or hair caught around the brushes. Rinse under water to remove debris.

# What to do if it goes wrong

**CAUTION:** To reduce the risk of personal injury, unplug the carpet washer before performing maintenance/troubleshooting checks.

## Problem

## Solution

**Why won't the carpet washer turn on?**

- The plug may not be fully pushed into the electrical socket.
- Check if the fuse in the plug needs replacing. Always replace with a British 13amp fuse.

**Why won't the carpet washer pick up?**

- The float in the dirty water tank may have been activated. Empty the dirty water tank and wait for the float to settle before re-starting your carpet washer.
- Check the brushbar for blockages and clear.
- The dirty water tank may not be fitted correctly.
- Check the nozzle for blockages and clear.
- Check the filter screen located underneath the dirty water tank.

**Why won't the brushes spin?**

- Check the brushbar for blockages and clear.  
Go to 'Removing and cleaning the brushbar'.

**Why won't the solution/clean water dispense?**

- Make sure the clean water tank is fitted securely. Go to 'Using the carpet washer'.
- The clean water tank valve may be stuck, hold the clean water tank over the sink and press the valve underneath to release.
  - Squeeze the trigger on the handle to release solution and water mix.
  - The water/solution tank is empty. Refill the tank. Go to 'Using the carpet washer.'

## Getting in touch

It's quick and easy to  
register for your **FREE**

**1 year  
guarantee<sup>†</sup>**

Online at: **vax.co.uk/registration**

Please retain your original receipt for proof of purchase.

**we're here if you need us**  
**vax.co.uk/support**

<sup>†</sup> Registration required. Terms and conditions apply.

# Don't forget your accessories!

Order at: [www.vax.co.uk/spares-and-solutions](http://www.vax.co.uk/spares-and-solutions)

## **Platinum (1.5l)**

**1-9-139136**

Platinum Carpet Cleaning Solution deep cleans carpets and removes stubborn stains. Safe to use on wool carpets - Woolsafe approved.



# Notes



## GET IN TOUCH

@ [info@vax.co.uk](mailto:info@vax.co.uk)  [vax.co.uk](http://vax.co.uk)

**EU Statement of Compliance:** Manufacturer/EU importer: Vax Limited, hereby on our own responsibility, declare that the CWCPV011 is manufactured in compliance with the following Directives: **Safety:** 2014/35/EU Low Voltage Directive. **EMC:** 2014/30/EU Electromagnetic Compatibility Directive.

Waste electrical products should not be disposed of with household waste. Please recycle where facilities exist. Check with your Local Authority or retailer for recycling advice.

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