

# BUSH

## Instruction manual

TDNBX8HP



You'll soon be enjoying your new <heat pump dryer>.

It all begins here, with your instructions. Don't worry, there's nothing too technical coming up. Just simple, step-by-step guidance to get you up and running quickly. Sound good? Then let's get started.

## Help and Guidance

We're here to help you get the most from your <heat pump dryer>. Should you require any guidance, a simple solution can often be found online at:

**[www.bush-support.com](http://www.bush-support.com)**

If you still require further assistance, call one of our experts on **0345 257 7271**.

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# Safety information

1





## Safety information

**Important** - Please read these instructions fully before installing or operating

### Before use

- The installation of this appliance is best carried out by 2 people.
- Dispose of all packing carefully and responsibly.
- The appliance is designed for **indoor use only** and must be protected from rain, moisture and extreme temperature variations.
- This appliance is designed for household use.  
**Do not** use the appliance for Industrial and commercial use, or any other purpose.
- The appliance **MUST** be positioned on a firm level base.
- **Do not** splash water on the appliance. It may cause electrical parts to fail and result in an electric shock.
- For appliance with ventilation openings in the base, the carpet **must not** obstruct the openings.
- The appliance **must not** be installed behind a lockable door, a sliding door or a door with a hinge on the opposite side to that of the tumble dryer, in such a way that a full opening of the tumble dryer door is restricted.
- **Do not** sit, stand or place any other heavy objects on top of the appliance. This could result in injury or damage to the appliance.
- **Do not** allow children to play with the appliance to avoid the risk of entrapment and suffocation.
- Keep ventilation opening, in the appliance enclosure or in the built-in structure, clear of obstruction.

- The lint trap has to be cleaned frequently, if applicable.
- Clean lint screen before or after each load.
- Never use the dryer without the lint filter.

### During use

- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
- The tumble dryer is not to be used if industrial chemicals have been used for cleaning.
- Lint must not to be allowed accumulate around the tumble dryer.
- Do not dry unwashed items in the tumble dryer.
- Items that have been soiled with substances such as cooking oil, acetone, alcohol, petrol, kerosene, spot removers, turpentine, waxes and wax removers should be washed in hot water with an extra amount of detergent before being dried in the tumble dryer.
- Items such as foam rubber(latex foam), shower caps, waterproof textiles, rubber backed articles and clothes or pillows fitted with foam rubber pads should not be dried in the tumble dryer.

If you require any technical guidance or find that your product is not operating as intended, a simple solution can often be found in the **Troubleshooting** section of these instructions,



## Safety information

**Important** - Please read these instructions fully before installing or operating

- Fabrics softeners, or similar products, should be used as specified by the fabric softener instructions.
- The final part of a tumble dryer cycle occurs without heat (cool down cycle) to ensure that the items are left at a temperature that ensure that the items will not be damaged.
- Remove all objects from pockets such as lighters and matches.
- **WARNING:** Never stop a tumble dryer before the end of drying cycle unless all items are quickly removed and spread out so that the heat is dissipated.
- Children of less than 3 years should be kept away unless continuously supervised.
- Do not attempt to repair the appliance yourself.  
Contact the Customer Helpline:  
0345 257 7271.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- Oil-affected items can ignite spontaneously, especially when exposed to heat sources such as in a tumble dryer. The items become warm, causing an oxidation reaction in the oil. Oxidation creates heat. If the heat cannot escape, the items can become hot enough to catch fire. Piling, stacking or storing oil-affected items can prevent heat from escaping and so create a fire hazard.
- If it is unavoidable that fabrics that contain vegetable or cooking oil or have been contaminated by hair care products be placed in a tumble dryer they should first be washed in hot water with extra detergent - this will reduce, but not eliminate, the hazard.



CAUTION: HOT SURFACE!



CAUTION: RISK OF FIRE!





# Getting to know your <heat pump dryer > 2



# Getting to know your < heat pump dryer >

You'll be up and running in no time

## Ready? Let's begin...

Please read these instructions carefully. They contain important information which will help you get the best from your <heat pump dryer> and ensure safe and correct installation and operation.

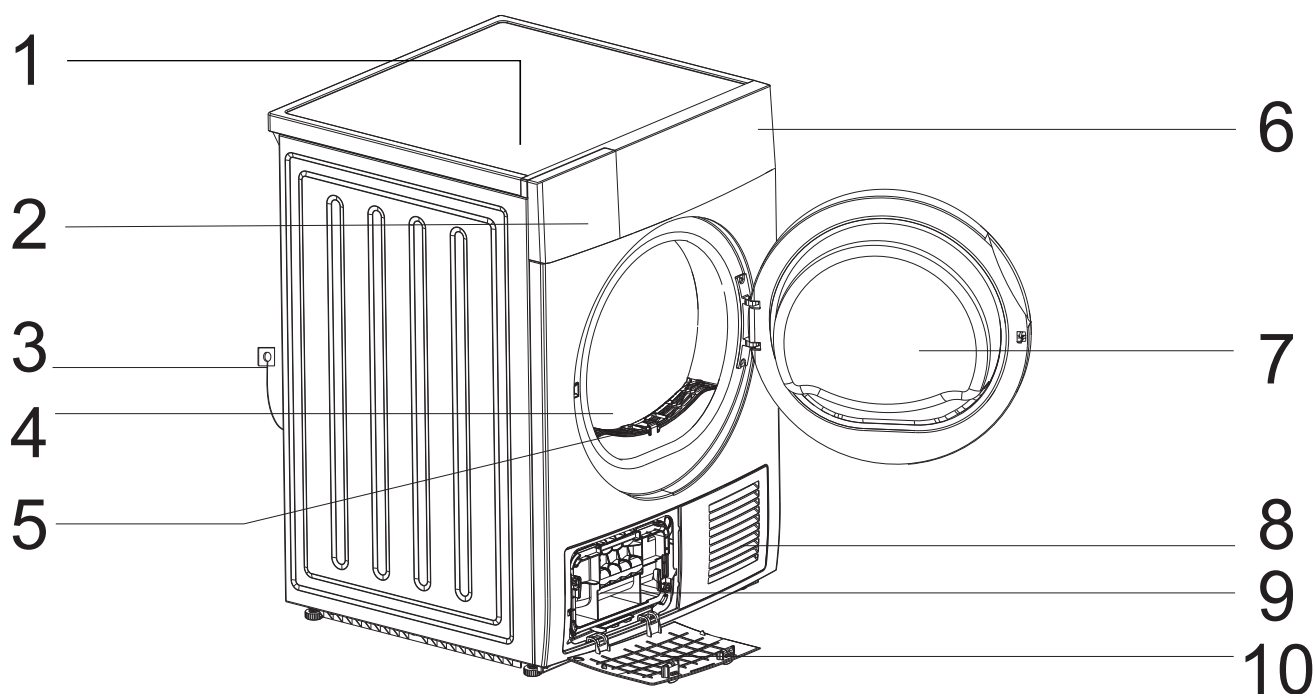
If you require any further assistance, our technical experts are happy to help. For full details, refer to the product support section at the end of these instructions.

If you require any technical guidance or find that your product is not operating as intended, a simple solution can often be found in the **Troubleshooting** section of these instructions,

# Getting to know your < heat pump dryer >

You'll be up and running in no time

## Component



- 1.Top board
- 2.Container
- 3.Power Cord
- 4.Drum
- 5.Filter door

- 6.Control panel
- 7.Door
- 8.Air inlet
- 9.Filter base
- 10.Maintenance cover

# Getting to know your < heat pump dryer >

You'll be up and running in no time

Model	capacity	Energy class	Color
TDNBX8HP	8kg	A++	White

## Accessories

This machine includes below accessories

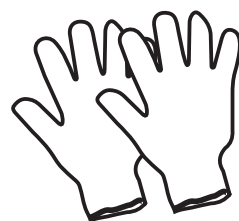
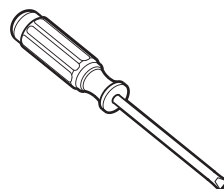
- Instructions X 1



## Tools

You may use this tools to help install above parts

- glove
- screwdriver



If you require any technical guidance or find that your product is not operating as intended, a simple solution can often be found in the **Troubleshooting** section of these instructions,

Installing your < heat pump dryer>

3




# Installing your < heat pump dryer >

Bringing it all together

## Installation requirements

### Transportation

-  Caution: 2 people are required to unpack and handle the appliance, it is recommended that gloves are worn.
- The appliance should be transported only in an upright position. Do not tilt the appliance greater than 45°. The packaging as supplied must be intact during transportation.
- Do not move the appliance by pulling the door or handle as it may damage your flooring and wall coverings etc.
- Ensure the supply cable is not caught under the appliance during and after moving.
- Carefully remove all package materials including the foam base, dispose of correctly.

### Installation

- Please install the dryer on solid and flat ground.
- Please do not place the dryer on the slope, soft carpet or wooden floor.
- Please do not install the dryer outdoors, to prevent the dryer from being frozen to damage of machine parts.
- If the floor is obviously uneven, it needs to be adjusted. It vibrates the machine, causing machine to move from its position. Using tools to adjust the height of four machine legs to adjust the levelness of this dryer.(Fig1)

## Unpacking heat pump dryer

Caution: 2 people are required to unpack the tumble dryer, it is recommended that gloves are worn.

Carefully remove all packaging materials Including the foam base, dispose of correctly.

If you require any technical guidance or find that your product is not operating as intended, a simple solution can often be found in the **Troubleshooting** section of these instructions,

# Installing your < heat pump dryer >

## Bringing it all together

### Electrical connection



Any electrical work that is required to install this appliance **MUST** be carried out by a qualified electrician.



Warning: THIS APPLIANCE MUST BE EARTHED

Before making any electrical connections, ensure that:

- Electrical safety is only guaranteed when the earth system of your house in accordance with the related local regulations.
- Do not bend, stretch or pull the supply cable to avoid electric shock.
- Ensure the power socket is suitable for the Maximum power of the machine (fuses in the power circuit must be 13 amp).
- The supply voltage should be the same as that indicated in the technical specifications and the appliance rating plate.
- The appliance should be earthed and in compliance with the applicable law.
- When installed, the power socket must be within easy reach.
- If the socket outlets in your home are not suitable for the plug supplied with this unit check with a qualified electrician for replacement.
- To avoid the risk of overloading your plug socket, the use of adapters, multiple connectors or extension cables are not recommended. The appliance must be connected to a 220-240 volt 50Hz AC supply by means of a three pin socket, suitably earthed and protected by a 13 amp fuse.
- Should the fuse need to be replaced, a 13 amp fuse approved to BS1362/A must be used.
- The plug contains a removable fuse cover that must be refitted when the fuse is replaced. If the fuse cover is lost or damaged, the plug must not be used until a replacement cover has been fitted or the plug is replaced.
- A damaged plug should be cut off as close to the plug body as possible, the fuse should be removed and the plug disposed of safely.

### Plug replacement (UK & Ireland only)

Should you need to replace the plug; the wires in the power cable are coloured in the following way:

Blue - Neutral 'N'

Brown - Live 'L'

Green & Yellow - Earth 'E'

As the colours of the wires in the power cable may not correspond with the coloured markings identifying the terminals in your plug, and proceed as follows (Fig2):

The green & yellow wire must be connected to the terminal in the plug that is marked with the letter E or by the earth symbol.

The blue wire must be connected to the terminal that is marked with the letter N.

The brown wire must be connected to the terminal that is marked with the letter L.

If power supply cord is damaged, it must be replaced by the manufacturer or its service agent or a similar qualified person in order to avoid a hazard.

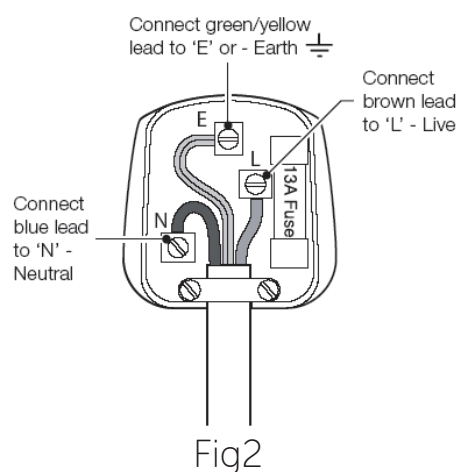


Fig2



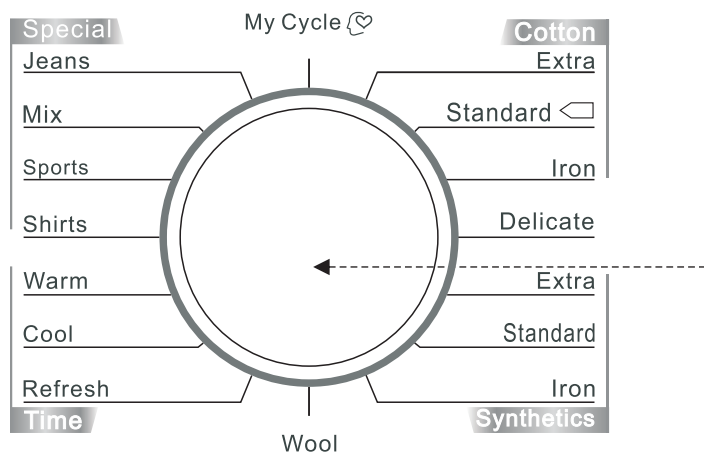


# Functions 4



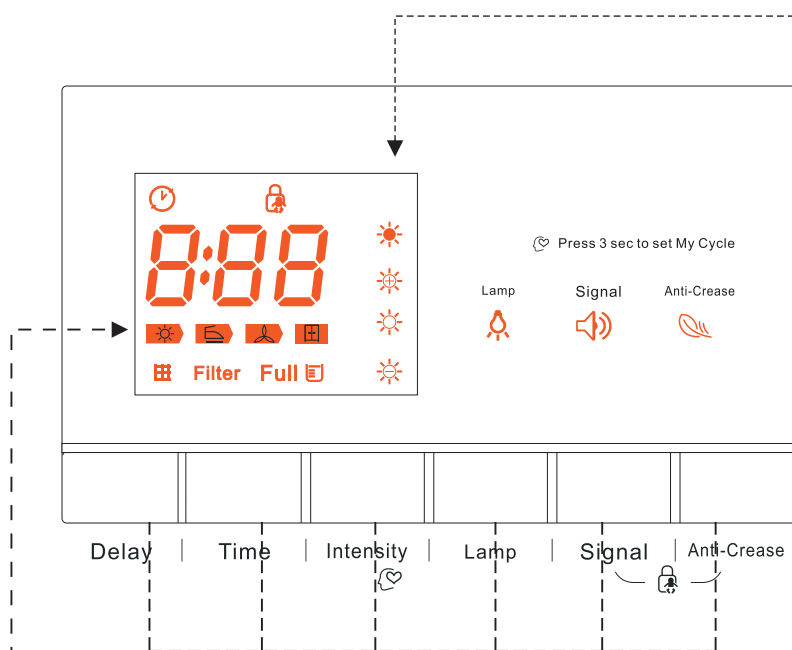
# Functions

## Simple everyday use

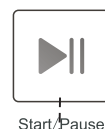
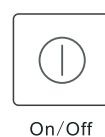


**Programme selection knob**  
For you to select different dry programme

**Dryness level indicator**  
Let you know dryness level laundry.

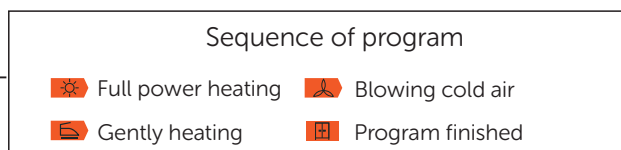


**Specialty function**  
These buttons are used for setting additional functions.



**Start/Pause**  
Press the button to start or pause the dry cycle

**On/Off**  
Press once to turn the condenser dryer on, press again to turn the condenser dryer off.



If you require any technical guidance or find that your product is not operating as intended, a simple solution can often be found in the **Troubleshooting** section of these instructions.

# Functions

Simple everyday use

## Select the programme

1. Press the **[On/Off]** button, when the LED display screen brighten up, rotate the programme knob to select the desired programme.
2. Select the **[Delay]**, **[Time]**, **[Intensity]**, **[Speed Dry]**, **[Signal]** or **[Anti-Crease]** functions for additional option.
3. Press the **[Start/Pause]** button.

## Programme start

The drum will keep rotating after the programme start, the state light in the display area will flash in sequence, the remaining time displayed will change automatically.

## Programme end

The drum will stop running after the programme ends, the display will show "0:00", the last cycle phase status light will flash. The dryer will start **[Anti-crease]** function if user doesn't remove the load in 1 minute (refer to page 21). Please press **[On/Off]** key to cut off power.

## Cotton

For cottons and coloureds made of cotton or linen.

## Delicate

F.....  
f.....

## Synthetics

For non-iron washing made of synthetic and blended fabrics, cotton.

## Baby Care

To dry the clothes of the baby.

## Special

Jean - To dry jeans or leisure clothes that are spun at high speeds in the washing machine.

Mix - If you can not determine what the clothing's material is, please choose Mix.

Sports - To dry sportswear, thin fabrics, polyester, which are not ironed.

Shirts - To dry thin synthetic fabrics which are also to be ironed, such as knitwear, shirts.

## My Cycle

Define and save your favorite programme.

## Time

Warm - To warm clothes from minimum 10 min. to maximum 120 min. (in 10 min. steps).

Cool - To air clothes without blowing hot air from minimum 10 min. to maximum 30 min. (in 10 min. steps).


Refresh - To refresh the clothes that have been kept at closed environments for a long time from minimum 20 min. to maximum 150 min. (in 10 min. steps).

# Functions

Simple everyday use

## Specialty drying function

### 1. **【Delay】** drying procedure

To delay the drying programme up to 24 hours. this function can start the machine after the set time. When the delay programme starts, the time will start to count down and the  icon blinks.

#### Steps in details

- (1). Load your laundry and make sure the machine door is closed.
  - (2). Press the **【On/Off】** button, then to turn the programme selector knob and select a desired programme.
  - (3). You can select the **【Anti-Crease】** or **【Signal】** functions according to your need.
  - (4). To press the **【Delay】** key.
  - (5). Continue to press the **【Delay】** to select the delay time.
  - (6). After the **【Start/Pause】** button is pushed, the dryer is at the run condition. The drying procedure will be automatically performed when the delay time is over.
  - (7). If you push the **【Start/Pause】** button again, the delay function will be paused.
  - (8). If you want to cancel the "Delay" function, please press the **【On/Off】** button.
- Example: Select **【Cotton extra】** programme to start up on 2 hours later.  
Select **【Cotton extra】** and **【Delay】**, then press **【Delay】** button until display show "2H", then press **【Start/pause】**, the dryer will perform automatically after 2 hours.

### 2. **【Time】** function

When the warm or cool or refresh programme is selected, the **【Time】** button can be used to adjust the drying time in 10 min. steps.

### 3. **【Intensity】** function

Used to adjust the dryness level of the laundry. The level has four grades     . The drying time increases 3 minutes in every grade.

- (1). The intensity function can be activated only before the programme start.
- (2). Press the **【Intensity】** button repeatedly to select the drying time.
- (3). Except the **【Cotton Iron】** **【Quick】** **【Synthetic Iron】** **【Baby Care】** **【Warm】** **【Cool】** **【Refresh】**, all the other programmes can be set the **【Intensity】** function.

### 4. **【My Cycle】** function

Used to define and save your favorite programmes that are used frequently.

- (1). Use the programme selector to select the required programme and other drying functions.
- (2). Press and hold the **【Intensity】** button for 3 seconds until the dryer sound one time and the required programme has been saved.

- (3). Turn the programme selector to the **【My Cycle】** position, you can start your favorite programmes. If you want to change the **【My Cycle】** settings, repeat the steps (1) and (2).

Example: Set **【Cotton extra】** and **【speed dry】** programme to **【My cycle】**.

Select **【Cotton extra】** and **【Speed dry】**, then press **【Intensity】** for 3 seconds. The dryer will sound one time and the programme has been added into **【My cycle】**.

To use the programme in My cycle, select **【My cycle】**, the dryer will perform under programme **【Cotton extra】** and **【Speed dry】** automatically.

### 5. **【Lamp】** function

The lamp inside the drum will lighten about 3 minutes when the button is pressed or 1 minute the door is opened.

If you require any technical guidance or find that your product is not operating as intended, a simple solution can often be found in the **Troubleshooting** section of these instructions.

# Functions

## Simple everyday use

### 6. **【Signal on/off】** function

The buzzer has set to ON before packing. To set the buzzer to off, press "Signal" once. To set the buzzer to on again, press "Signal" once again.

- (1) The dryer will give the leading sound if press the extra function buttons.
- (2) If the dryer is running, rotate the function choosing knob, the dryer will remind the operator it is an invalid choose.
- (3) When the drying programme is end, the buzzer will also remind the user.

### 7. **【Anti-Crease】** function

At the end of the drying cycle, it will display end for 1 min. Then it will automatically launch the anti-crease operation for 30 minutes. If this function has been selected, the anti-crease operation will be lasted for 120 minutes. You can stop this function at any time when you press the start/pause button once.

The **【Anti-Crease】** indicator shall illuminate when the anti-crease function is selected. This function prevents the laundry from creases. The laundry can be removed during the anti-crease phase. Except **【Cool】**, **【Refresh】** and **【Baby Care】**, all the other programme have this function

### 8. **【Child Lock】** feature

- (1). This machine incorporates a special child safety lock, which can prevent children from carelessly pressing keys or making the faulty operation.
- (2). When the dryer is at the operation state, press the **【Anti-Crease】** and **【Signal】** buttons at the same time for over 3 seconds to start child lock function. When child lock function is set, it displays "🔒" and no key can effect to the dryer except **【On/Off】** button. Under child lock mode, press the **【Anti-Crease】** and **【Signal】** buttons at the same time for over 3 seconds to release the child lock function. the "🔒" will go off.

### 9. Once programme has started

- Changing the program  
Press **【on/off】**, the machine will stop running. Then press **【on/off】** again, you can choose another program which you prefer. Then press **【start/pause】**, the machine will continue to work under the new programme.
- Cancelling the programme  
Open the door, the unit will stop immediately. Press on/off once to switch off unit and cancel the programme at the same time.
- Add or remove laundry  
Open the door, the machine will stop running, you can add or remove laundry then press **【start/pause】**, the machine will continue to work.
- Time remaining  
The display of the control panel will shows how many minutes the programme will finish.

### 10. Power save mode

When the unit is standby mode for 3 minutes, it will go into the power save mode and display "-" only. You can touch any key to turn the unit back to standby mode.

# Functions

Simple everyday use

## Programme table



Note:

If you require any technical guidance or find that your product is not operating as intended, a simple solution can often be found in the **Troubleshooting** section of these instructions,

Using your < heat pump dryer >

5



# Using your < heat pump dryer >

## Getting the most from your appliance

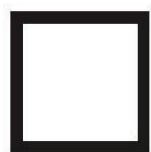
### Before first use

Final checks before operating the appliance

1. Good air circulation around the appliance positioned appliance.
2. The feet have been adjusted for perfect leveling.
3. Plug in the appliance.

### Garments suitable for drying in tumble dryer

Before using the tumble dryer, you have to ensure the laundry is suitable to dry in the tumble dryer. Always follow the advice on the garment labels. Dry only laundry with a label stating they are suitable for drying in the dryer and select the appropriate programme.



Dry



Do not dry



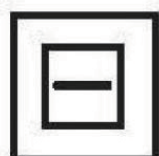
Do not tumble dry



Tumble dry, high heat



Tumble dry, middle heat



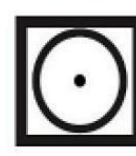
Dry horizontally



Hang without spinning



Dry on a hanger



Tumble dry, low heat

### Garment NOT suitable for drying in tumble dryer

- Do not dry articles that have been previously cleaned in, washed in, soaked in or spotted with Petrol,/gasoline, dry-cleaning solvents or other flammable or explosive substances as they give off vapors that could ignite or explode.
- Do not dry the articles containing rubber, plastic or similar elastic materials such as padded bras, tennis shoes, galoshes, bath mats, rugs, bibs, baby pants, raincoat plastic bags or pillows that may melt or burn. Some rubber materials, when heated, can under certain circumstances produce fire by spontaneous combustion.
- Do not dry clothes / articles made of foam or rubber as they may be deformed.
- Clothes / articles made of containing meal, hard plastic and similar materials, such as belt buckles, jeans, bra wires, buttons and similar accessories will damage the machine and may cause breakdown.
- Do not place such items in the tumble dryer.
- Do not dry items such as woolen, silk articles and nylon stockings, delicate embroidered fabrics, garments with metal accessories and items such as sleeping bags.
- Too wet laundry or laundry with dripping water must not be put into the tumble dryer.

### Preparation for the clothes to be dried

- Thoroughly spin the laundry in washing machine. High spin speed can reduce the drying time and save energy consumption.
- Separate your laundry before placing them into the tumble dryer.
- Sort the laundry according to their types thickness. Put the same type of laundry together.

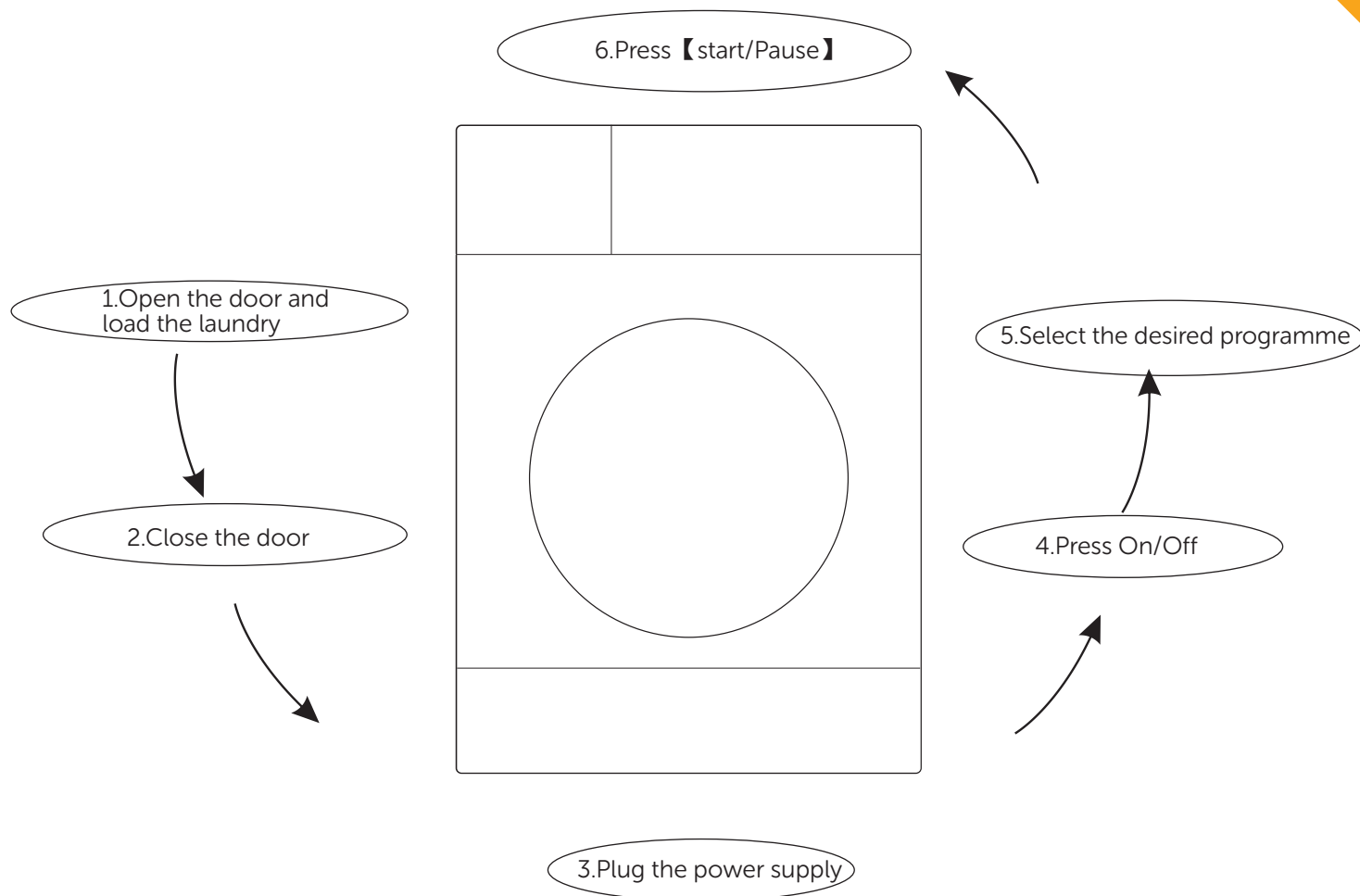
If you require any technical guidance or find that your product is not operating as intended, a simple solution can often be found in the **Troubleshooting** section of these instructions.



# Using your < heat pump dryer >

Getting the most from your appliance

## Quick start





# Care and maintenance

6



# Care and maintenance

## Looking after your appliance


### General



**Important: Always unplug the appliance from the power socket during cleaning and maintenance.**

- Never use any sharp instruments or abrasive substance, soap, household cleaner, detergent or wax polish for cleaning.
- Use luke warm water to clean the cabinet of the appliance and wipe it dry.
- Never clean the appliance with flammable fluids. It could cause a damage and fire hazard.
- Clean the exterior of the appliance, inner tube and door seal with a damp cloth. Open the door for aeration to dry the inner tube through.
- Avoid water going in the control panel. Clean with a dry cloth only.
- Clean the lint filter after each use.

### NOTE!

- 1.The lint filter accumulated on the filter will block the air circulation, which will cause the extension of drying time and consumption; therefore, the scrap thread filter shall be cleaned after each use.
- 2.Do not operate the dryer without the lint filter !
- 3.Clean the lint filter after each use to prevent lint accumulation inside the dryer.
- 4.The icon  will flash to remind you to clean the filter.

### Cleaning the door

Periodically clean the interior part of the door to remove any fluff from the seals around the filter. Accurate cleaning ensures correct drying(Fig4).

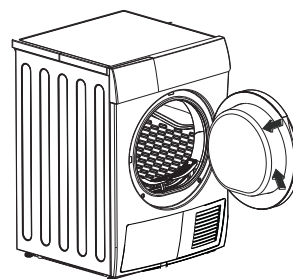


Fig4

### Cleaning the filter:

- 1.Open the loading door.
- 2.Remove the cover filter by pulling it up and open the filter(Fig5,6).
- 3.Clean lint,fibre,and cotton raveling by hand or with a soft piece of cloth(Fig7,8).
- 4.Close the filter and place it back into its seat.

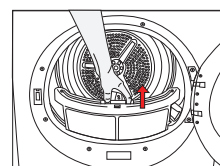


Fig5

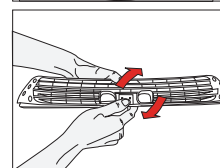


Fig6

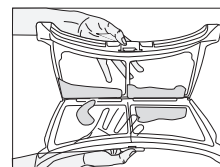


Fig7

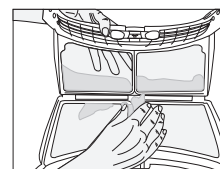


Fig8

### NOTE!

Do not be alarmed by the amount of fluff. It is not due to excessive wear caused by the dryer.

All fabric loses fluff when drying but it goes unnoticed in the air. In a tumble dryer it simply collects in the filter.

After a while, a whitish film due to detergent residue on laundry forms on the filters. When this occurs, clean the filters with warm water using a brush.

If you require any technical guidance or find that your product is not operating as intended, a simple solution can often be found in the **Troubleshooting** section of these instructions,

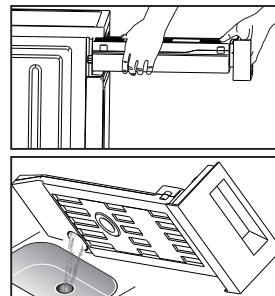
# Care and maintenance

## Looking after your appliance

### Cleaning the Care

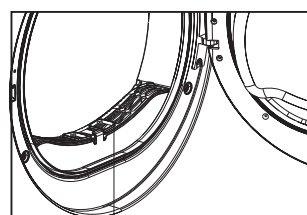
#### Empty the water container

1. Hold and pull out the water container with two hands.
2. Tilt the water container, pour out the condensate water into basin.
3. Install the water container.



#### Clean the filter door

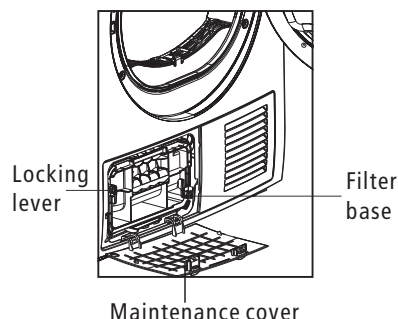
1. Open the door.
2. Take out the filter door.
3. Clean the filter door; wipe off the scrap threads accumulated on the filter door.
4. Reinstall the filter door.



Filter door

#### Clean filter base

1. Open the cover.
2. Unscrew both locking levers towards each other.
3. Clean the filter base completely.
4. Re-insert the filter base!
5. Screw both locking levers.
6. Close the cover until it locks into position.



Empty the water container after each use, the programme will be paused and the " " icon will light if the water container is full during the drying process.

After the container is emptied, the dryer can be restarted by pressing

**【Start/Pause】** button.

Do not drink the condensate water.

Do not use the dryer without the water container.

# Care and maintenance

## Looking after your appliance



WARNING:

If you require any technical guidance or find that your product is not operating as intended, a simple solution can often be found in the **Troubleshooting** section of these instructions,

# Care and maintenance

## Looking after your appliance

### Technical specification

Model	TDNBX8HP
Energy efficiency class 1	A++
Energy consumption – pre year 2	236kWh
Rated capacity (max.)	8kg
Operating noise level dB(A)	69
Product dimension	H845xW595xD622
Net Weight	51kg
Rated power input	850W
Rated voltage/Frequency	220-240V~/50Hz
Minimum operation temperature	+5°C

- The rated capacity is the maximum capacity, make sure that the dry clothes which are loaded to the appliance do not exceed the rated capacity each time.
- Do not install the tumble dryer in a room when there is a risk of frost occurring. At temperatures around freezing point the tumble dryer may not be able to operate properly.
- There is a risk of damage if the condensed water is allowed to freeze in the pump, hoses and / or condensed water container.

#### NOTE:

1 A+++ (most efficiency) to D (least efficiency)

2 Energy consumption 236.0kWh per year, based on 160 drying cycles of the standard cotton programme at full and partial load, and the consumption of the low-power modes. Actual energy consumption per cycle will depend on how the appliance is used.

We apologise for any inconvenience caused by any minor inconsistencies in these instructions, which may occur as a result of product improvements and development.

# Care and maintenance

## Looking after your appliance

### Product fiche

Brand	BUSH
Model	TDNBX8HP
Dryer Type	Condenser
Rated capacity	8 kg
Energy efficiency class	A++
Energy consumption	236 kWh
Automatic or non-automatic	Automatic
EU Ecolabel	N/A
Energy consumption of the standard cotton programme at full load	1.98 kWh
Energy consumption of the standard cotton programme and partial load	1.08 kWh
Power consumption of the off-mode (Po)	0.01 W
Power consumption of the left-on mode (PI)	0.80 W
Duration of the left- on mode	10 min
Weighted programme time of the standard cotton programme at full and partial load	150 min
Programme time of the standard cotton programme at full load	198 min
Programme time of the standard cotton programme at partial load	115 min
Sound power level for the standard cotton programme at full load	69 dB
Average condensation efficiency of the standard cotton programme at full load	80.1%
Average condensation efficiency of the standard cotton programme at partial load	80.1%
Weighted condensation efficiency for the standard cotton programme at full and partial load	80.1%
The 'standard cotton programme' used at full and partial load is the standard drying programme to which the information in the label and the fiche relates, that this programme is suitable for drying normal wet cotton laundry and that it is the most efficient programme in terms of energy consumption for cotton.	

#### NOTE:

1 A+++(most efficiency) to D (least efficiency)

2 Energy consumption 561.0kWh per year, based on 160 drying cycles of the standard cotton programme at full and partial load, and the consumption of the low-power modes. Actual energy consumption per cycle will depend on how the appliance is used.

We apologise for any inconvenience caused by any minor inconsistencies in these instructions, which may occur as a result of product improvements and development.

If you require any technical guidance or find that your product is not operating as intended, a simple solution can often be found in the **Troubleshooting** section of these instructions,



**Product support**

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# Product support

Help is always at hand

## Troubleshooting

1. Tumble dryer doesn't operate?

Please make sure the power plug was inserted well and check the protection devices and fuses.

2. Laundry has shrunk?

Please review the advice on the garments label to select the suitable program setting.

3. Laundry not dry enough at the end of drying?

Please reduce the quantity of clothes for drying each time and clean the lint filter after each use.

4. Laundry too dry?

Please take out the clothes immediately while the drying cycle is finished and review the advice on the garments label to select the suitable program setting.

5. The tumble dryer has noisy?

Please make sure the tumble dryer was installed on even surface and leveling the appliance.

If you require any technical guidance or find that your product is not operating as intended, a simple solution can often be found in the **Troubleshooting** section of these instructions.

# Product support

Help is always at hand

## Help and assistance

If you require any technical guidance or find that your <tumble dryer> is not operating as intended, a simple solution can often be found in the **Troubleshooting** section of these instructions or online at [www.bush-support.com](http://www.bush-support.com)

If you still require further assistance, call one of our experts on **0345 257 7271\*** To help give us give you a fast and efficient service please have the following information ready:

Model Ref.

Serial number

You can find these on the rating plate - a small information panel (usually a sticker or metal plate) on the rear of your appliance

Date of purchase

This will be shown on your receipt

Local call rates applies\*

Lines open 8am-7pm Monday to Saturday and 10am-4pm Sunday.

\*Calls to Bush enquiry lines may attract a charge and set up fee from residential lines depending on your call plan/tarif. Mobile and other providers costs may vary, see [www.bt.com/pricing](http://www.bt.com/pricing) for details.

For Security and training purposes, telephone calls to and from customer service centres maybe recorded and monitored. Calls from Republic of Ireland will attract international call charges.

or online at [www.bush-support.com](http://www.bush-support.com). If you still require further assistance, call one of our experts on **0345 257 7271**.

## Product support

Help is always at hand



This appliance complies with the following EEC directives:  
2014/35/EU low voltage directive  
2014/30/EU EMC directive  
2009/125/EC EU Directive

### Notes on disposal:



This marking indicates that this product should not be disposed with other household wastes throughout the EU. To prevent possible harm to the environment or human health from uncontrolled waste

disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the collection systems or contact the retailer where the product was purchased. They return and can take this product for environmental safe recycling.

**Remember: Old machine must be disposed of carefully – Cut off the mains plug and /or remove the door to be unusable before disposed – if in doubt, contact your local council for details on how to dispose of an old dryer.**

If you require any technical guidance or find that your product is not operating as intended, a simple solution can often be found in the **Troubleshooting** section of these instructions.

# Product support

Help is always at hand



Call us now and activate your 12 month guarantee

Thank you for choosing Bush. Your new product is guaranteed against faults and breakdowns for 12 months. Don't forget to register it with us today so we can provide you with our best possible after-sales service and useful updates.

[www.bushregistration.co.uk](http://www.bushregistration.co.uk)

FREEPHONE\*

0800 597 8548

Lines are open 8am - 8pm, 365 days a year. \*Calls may be recorded and monitored.

## Your Bush Guarantee

This product is guaranteed for twelve months from the date of original purchase. Any defect that arises due to faulty materials or workmanship will be repaired free of charge (or if applicable the product will be replaced or the purchase price refunded) where possible during this period by the dealer from who your purchased the unit.

### The guarantee is subject to the following provisions:

- The guarantee does not cover accidental damage, misuse, cabinet parts, knobs or consumable items.
- The product must be correctly installed and operated in accordance with the instructions contained in the manual.
- It must be used solely for domestic purposes. The guarantee will be rendered invalid if the product is re-sold or has been damaged by inexpert repair.
- Specifications are subject to change without notice.
- Bush disclaim any liability for loss or damage arising from the breakdown of the product.
- This guarantee is in addition to and does not diminish your statutory or legal rights.

## Important Data Protection Information

To find out how we and Domestic & General Insurance Plc use your data please refer to the guarantee registration material or visit [www.bushregistrations.co.uk](http://www.bushregistrations.co.uk).

Guarantor: Argos Limited - 489 - 499 Avebury Blvd. - Milton Keynes - MK9 2NW

or online at [www.bush-support.com](http://www.bush-support.com) If you still require further assistance, call one of our experts on 0345 257 7271.





# BUSH

Contact:

[www.bush-support.com](http://www.bush-support.com)

Helpline: 0345 257 7271