

Red Letter *days*

Glamping Breaks



Red Letter *days*

A young woman with long, wavy brown hair is sitting in the driver's seat of a car. She is wearing a bright yellow ribbed sweater over a blue denim shirt and dark sunglasses. She is smiling and looking out the window towards the right. In the background, a man is also visible, wearing sunglasses and a dark jacket, looking out the window. The scene is bathed in warm, golden light, suggesting a sunset or sunrise. The text "Just for you!" is overlaid in large, white, bold letters on the lower half of the image.

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you!**



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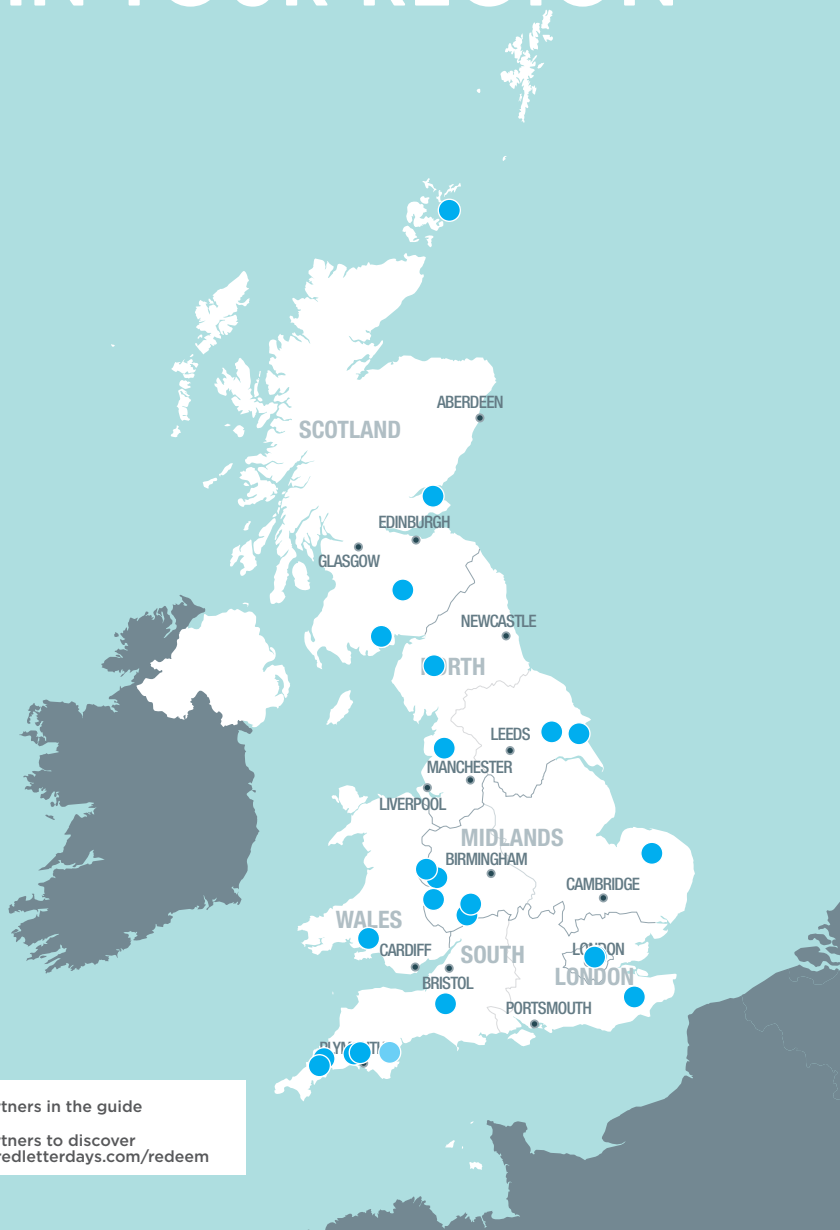
Select your experience and book directly using the contact details provided online, for a date that's convenient for you.

3

Enjoy

Bring your voucher on the day, along with any booking confirmation you received. Enjoy your experience!

STAYS IN YOUR REGION



Partners in the guide



Partners to discover
at redletterdays.com/redeem

SOUTHp.1 to 10



MIDLANDSp.11 to 15



NORTHp.16 to 19



WALES p.20 to 23



SCOTLANDp.24 to 27

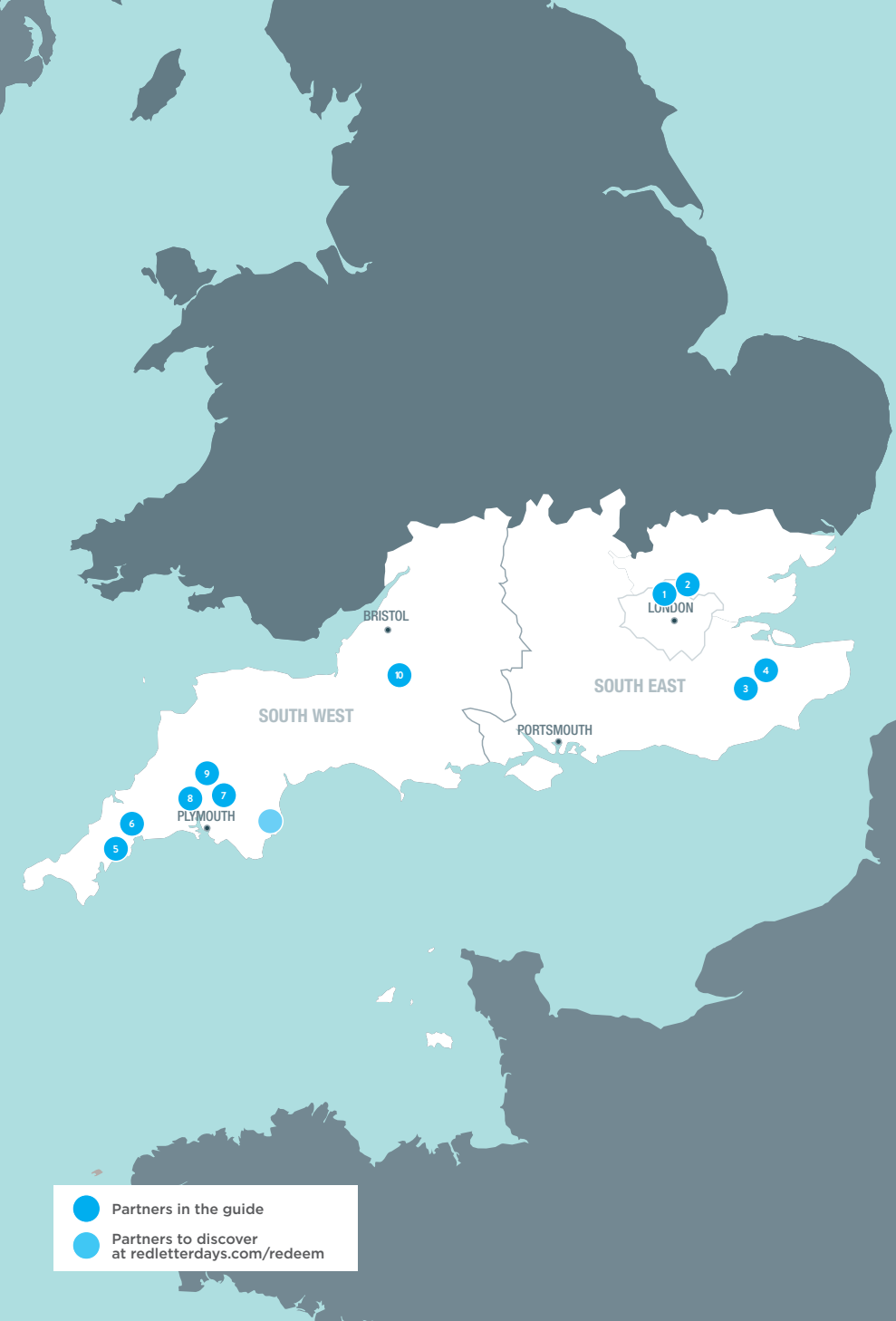


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SOUTH



Partners in the guide



Partners to discover
at redletterdays.com/redeem

SOUTH

LONDON

- 1 Glamping Cocoon on the River Lee, Edmonton
- 2 Glamping Cocoon at Lee Valley Campsite, Sewardstone

SOUTH EAST

- 3 Bell Tent at Welsummer Camping, Maidstone
- 4 Wendy's House at Welsummer Camping, Maidstone

SOUTH WEST

- 5 Camping Hut at Ruthern Valley, Bodmin
- 6 Wigwam at Ruthern Valley, Bodmin
- 7 Camping Pod at Langstone Manor, Tavistock
- 8 Camping Pod at The Old Rectory Camping Park, Tavistock
- 9 Timber Pod at Woodovis Park, Tavistock
- 10 Luxury Cabin at The Old Oaks Touring Park, Glastonbury
- @ Luxury Camping Pod at Whitehill Country Park, Paignton



© Getty Images



1 GLAMPING COCOON ON THE RIVER LEE

EDMONTON • Greater London

This overnight glamping break at Lee Valley Camping and Caravan Park, Edmonton perfectly combines the bright lights of the city and the peace of the countryside. You'll spend the night in a comfortable cocoon – a charming wooden hut that provides a modern alternative to the traditional camping experience. These wooden cocoons offer everything you need for a peaceful stay, including two camping beds, heating, lighting, a small table, electric sockets and a kettle. The campsite is situated less than an hour from the famous attractions of central London and just moments from the beauty of the 1,000 acre River Lee Country Park and Epping Forest.

YOUR EXPERIENCE

- A one night glamping experience in a cocoon
- Each visitor will also receive a Lee Valley Camping Card offering discounts on the great activities at Lee Valley Regional Park
- Explore the beauty of the River Lee Country Park and Epping Forest

HOW TO BOOK

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2

GLAMPING COCOON AT LEE VALLEY CAMPSITE

SEWARDSTONE • Greater London

Treat yourselves to an exceptional glamping break at Lee Valley Campsite, Sewardstone. The 1,000 acre River Lee Country Park is on the doorstep of this charming campsite, with its traffic-free cycling and walking trails, boating, rare wildlife and even white water rafting ! You'll be delighted as you spend the night in a comfortable cocoon, offering a modern alternative to the traditional camping experience. These wooden cocoons offer everything you need for a peaceful stay, including two camping beds, electric sockets and a kettle. You won't be stuck for things to do as you can be deep inside Epping Forest in a matter of minutes!

YOUR EXPERIENCE

- A one night glamping experience in a cocoon
- Each visitor will also receive a Lee Valley Camping Card offering discounts on the great activities at Lee Valley Regional Park
- An excellent base for exploring the countryside and handy for central London

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3 BELL TENT AT WELSUMMER CAMPING

MAIDSTONE • Kent

For a unique overnight stay, why not escape to the Kentish countryside and enjoy a camping experience minus the fuss and with all the luxury? Located in the rural village of Harrietsham, Welsummer Camping is a family-run campsite offering a natural and sustainable environment for you to enjoy. Staying in a pre-erected deluxe bell tent, you and your guest will find all you need for a comfortable and cosy night including a double futon with bedding, a kitchen set and a firepit. With pretty meadows, rugged woodland and organic gardens, there is plenty of beauty to take in during your stay.

YOUR EXPERIENCE

- One night stay for two in a deluxe bell tent
- Includes a double futon with bedding, crockery, cutlery, pans, kettle and a washing up bowl, plus rugs, lamp and additional creature comforts

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4

WENDY'S HOUSE AT WELSUMMER CAMPING

MAIDSTONE • Kent

If you're bored of hotel stays, a night in a cosy hut surrounded by gorgeous Kentish woodland and organic gardens is just the remedy! Located in Harrietsham, Welsummer Camping is a family-run campsite that offers a sustainable environment for its guests, with pretty meadows, a campfire spot and direct access to the Greensand Rudge. Forget about the hassle of putting up a tent, as you will be staying in Wendy's House, a cosy sleeping hut kitted out with a bed, table and chairs and everything else you need to stay warm. You'll also find a small shop where you can purchase basics like milk, homemade bread and fresh eggs!

YOUR EXPERIENCE

- One night stay for two in 'Wendy's House'
- Includes kitchen equipment for three, indoor and outdoor table and chairs, a double bed with mattress, duvet, pillows and linen, pull-out children's trundle bed, a cool box, lamp and a campfire area

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5 CAMPING HUT AT RUTHERN VALLEY

BODMIN • Cornwall

Set in the heart of Cornwall, Ruthern Valley offers a charming, tranquil and unique camping experience. You'll be delighted as you relax in your sturdy wooden hut, which provides warmth and comfort. With no tent to set up or pack away you'll have plenty of time to explore all that Cornwall has to offer - including beautiful beaches, plus wonderful woodland and walking routes. A one night break at this award-winning site really is a great way to discover the beauty of the great outdoors.

YOUR EXPERIENCE

- One night's accommodation in a camping hut for two
- Outside is a wooden deck for dining or just enjoying the view

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6 WIGWAM AT RUTHERN VALLEY

BODMIN • Cornwall

Forget gloomy nights spent listening to the noise of flapping tents - this one night break at Ruthern Valley is a great way to enjoy a comfortable and unique camping experience. Your bed for the night will be in a stable and comfy wooden wigwam featuring heating, mattresses on bunks and other holiday necessities. In your wigwam you'll be kept toasty through the night, ready for a day's adventure in Cornwall. Included in your stay is use of an outdoor dining area, perfect for picnics and barbecues.

YOUR EXPERIENCE

- One night's accommodation in a wigwam
- Includes built-in beds with memory foam mattresses, a heater, fridge, kettle and microwave
- Outdoor dining area

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7 CAMPING POD AT LANGSTONE MANOR

TAVISTOCK • Devon

deal for short breaks without having to worry about packing away a wet tent, the pods at Langstone Manor give you an authentic camping experience without sacrificing comfort, allowing you to relax and unwind at the end of the day. The site also has immaculate five-star facilities with toilets, showers, a playground and laundry amenities all close to hand. With this fantastic break you're guaranteed no loud music, no traffic noise, stunning starry skies, peace and quiet and of course, a friendly atmosphere.

YOUR EXPERIENCE

- A one night stay at Langstone Manor Campsite for two
- Full access to the venue's immaculate, 5* facilities including hot showers, toilets, hair-dryers, nappy changers, an accessible family bathroom, laundry, dishwashing area and on-site bar

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8

CAMPING POD AT THE OLD RECTORY CAMPING PARK

TAVISTOCK • Devon

You and a guest can get a unique taste of rural life with this one night break at The Old Rectory Camping Park. Nestled in the quiet and idyllic setting of Devon's Tamar Valley – an Area of Outstanding Natural Beauty – this charming family-run park is ideal for anyone looking for a camping trip with a difference. You'll be delighted as you relax in a charming insulated camping pod. The Old Rectory was recognised for the top quality of its camping park as the silver award winner of the Visit Devon Tourism Awards 2012.

YOUR EXPERIENCE

- A one night break for two at The Old Rectory Camping Park
- Your pod is equipped with a light, an oil filled heater and a decked area for cooking and relaxing

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9 TIMBER POD AT WOODOVIS PARK

TAVISTOCK • Devon

A 5-star rated holiday park located just minutes from Dartmoor and situated on a designated World Heritage Site, a break for two at Woodovis Park provides a truly unique camping experience. During your one night stay you'll be able to relax in your comfortable timber pod - a wooden tent that takes all the stress and the mess out of camping. Woodovis offers first class facilities, including an indoor solar-power heated pool and a physiotherapy cabin and sauna.

YOUR EXPERIENCE

- One night's accommodation in a camping pod for two
- Equipped with heater, electric sockets, lighting and double glazed, lockable French doors
- Table and chairs provided on the decking outside your pod

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10 LUXURY CABIN AT THE OLD OAKS TOURING PARK

GLASTONBURY • Somerset

Get a unique taste of country life with this overnight break for two at The Old Oaks Touring Park. Nestled in the idyllic setting of Somerset's infamous Glastonbury – this charming park is the perfect place for anyone looking to add a touch of luxury to their camping trip. Situated close to the fascinating town of Glastonbury, and centrally located for discovering all that Somerset has to offer, The Old Oaks is the ideal getaway. It was also awarded winner of the AA Campsite of the Year Award 2013.

YOUR EXPERIENCE

- One night of luxury camping for two in a cabin
- Cabins have a king-sized bed and mattress, table & chairs, a heater, outdoor light, reading lights, electric power sockets, fridge, kettle and toaster, worktop space and an outdoor decking area

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MIDLANDS



WEST MIDLANDS

EAST MIDLANDS

BIRMINGHAM

CAMBRIDGE

13

12

14

15

11



Partners in the guide

MIDLANDS

EAST MIDLANDS

- 11 Luxury Tent at Park Farm Camping, Dereham

WEST MIDLANDS

- 12 Camping Pod at Townsend Touring Park, Leominster

- 13 Glamping Cabin at Greenway Touring and Glamping Park, Nr Craven Arms

- 14 Glamping Yurt at Worcester Glamping, Lower Wick

- 15 Glamping Pod at Rosebud Meadow, Welland





11 LUXURY TENT AT PARK FARM CAMPING

DEREHAM • Norfolk

Want to experience the freedom and closeness to nature of camping beneath the stars? Don't like getting dirty? Well then glamping is for you! This magnificent experience includes an overnight break at Park Farm Camping in Norfolk, where you will stay in a fabulous pre-pitched luxury camping tent complete with all the necessities. You will have a mini kitchen complete with stove, a fridge, lighting, a table and chairs, and super comfortable airbeds. You will feel so rested that you may decide glamping is the way to go!

YOUR EXPERIENCE

- An overnight glamping break in a pre-pitched luxury camping tent
- It is equipped with a stove, fridge, table and chairs, plus lighting and airbeds

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12 CAMPING POD AT TOWNSEND TOURING PARK

LEOMINSTER • Herefordshire

An overnight stay for two in one of Townsend Touring Park's elegantly crafted camping pods is ideal for those who enjoy camping but can't stand battling the elements. All you need is your sleeping bag and essentials as you enjoy the beauty of the Herefordshire countryside and explore the award-winning Farm Shop and butchers. Unwind in this warm and friendly rural atmosphere, guaranteed to leave you both feeling rejuvenated and refreshed.

YOUR EXPERIENCE

- A one-night stay in a camping pod for two
- Children and well-behaved dogs are welcome
- You can explore the beautiful Herefordshire countryside

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13 GLAMPING CABIN AT GREENWAY TOURING AND GLAMPING PARK

NR CRAVEN ARMS • Shropshire

Located in Shropshire's Area of Outstanding Natural Beauty, enjoy an overnight break at Greenway Touring and Glamping Park. Explore the countryside, visit the farmers market and local pubs or simply relax in your comfortable cabin. Surrounded by wildlife you are sure to find peace and quiet - the ideal break for anyone looking for a camping trip with a difference!

YOUR EXPERIENCE

- One night's accommodation in a Glamping cabin for two
- Full access to the campsite's shower room
- Free parking beside your cabin

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14 GLAMPING YURT AT WORCESTER GLAMPING

LOWER WICK • Worcestershire

Worcester Glamping, situated on a working dairy farm, is a luxury campsite providing a rural hideaway for anyone looking to reconnect with nature. You'll reside in a spacious, purpose built yurt, complete with a double bed, electricity, lighting and a wood burning stove to keep you cosy throughout your overnight stay. The farm is sandwiched between the beautiful Midlands countryside and Worcester city centre, allowing you to enjoy the best of both worlds.

YOUR EXPERIENCE

- One night's accommodation in a glamping yurt
- All bedding is included
- Your yurt has a double bed, electricity, lighting and a wood burning stove

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15 GLAMPING POD AT ROSEBUD MEADOW

WELLAND • Worcestershire

Set on the foot of the magnificent Malvern Hills amongst the idyllic, rolling countryside of Worcestershire, Rosebud Meadow is the ideal base for a rural retreat with someone special. Expect a warm welcome on arrival, before being shown to your conveniently equipped glamping accommodation. Providing a home from home environment, these timber pods allow you to get back to nature without the inconvenience of traditional camping. It's the perfect escape for anyone looking to get away from the hustle and bustle of modern life!

YOUR EXPERIENCE

- One night's accommodation in a glamping pod
- Take in views of the breath-taking Malvern Hills that surround your luxurious pod

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NORTH



NEWCASTLE

18 NORTH

YORKSHIRE
AND THE HUMBER

LEEDS

17

16

19

MANCHESTER

LIVERPOOL



Partners in the guide

NORTH

YORKSHIRE AND THE HUMBER

- 16 Camping Pod at Lake Dacre, Driffield
- 17 Gothic Pod at Yapham Holds, York

NORTH

- 18 Timber Pod at the Quiet Site, Penrith
- 19 Glamping Pod at Stanley Villa Farm Camping, Preston





16 CAMPING POD AT LAKE DACRE

DRIFFIELD • East Riding of Yorkshire

All the excitement of camping with none of the hassle! Equipped with roller blinds, carpet and a heater, these comfortable wooden pods even have a deck for sunbathing! The campsite overlooks peaceful Lake Dacre and has a clubhouse with a bar, pool table and table tennis. The Lake itself offers a wealth of activities, from fishing, windsurfing, sailing and kayaking to the zany 'WaterWalkerz'. Just a five-minute walk away is Brandesburton, a charming village with fantastic fish 'n' chips, great pubs and shops where you can pick up the essentials. Heavenly!

YOUR EXPERIENCE

- One night's accommodation for two in a private wood pod
- The wood pod has roller blinds, a carpet, a heater and a deck for sunbathing

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17 GOTHIC POD AT YAPHAM HOLDS

YORK • North Yorkshire

Experience the great outdoors at Yapham Holds, where you can unwind and enjoy the beautiful views of the Yorkshire Wolds in the luxury of a fully insulated, heated and well equipped Gothic Pod. Each pod comes with a sofa bed, heater, small work station and even a TV and DVD player! Enjoy your meals out on the picnic table and benefit from full use of the site's facilities whilst you relax at this peaceful campsite.

YOUR EXPERIENCE

- One night's accommodation in a Gothic Pod for two
- Each pod comes with a sofa bed, heater, small work station and even a TV and DVD player

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18 **TIMBER POD AT THE QUIET SITE**

PENRITH • Cumbria

Relax the carbon neutral way with an overnight stay in gorgeous surroundings at the Quiet Site, located in the stunning Lake District National Park. Camping has never been so easy - you'll be staying in a 100% environmentally friendly timber pod; all you need is your sleeping bag! With innumerable local attractions, walks and breath-taking views of the fells around Lake Ullswater, an overnight stay at the Quiet Site will leave you feeling fully relaxed.

YOUR EXPERIENCE

- One night's accommodation for two people in a timber pod
- Beautiful views of the picturesque Lake District

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19 GLAMPING POD AT STANLEY VILLA FARM CAMPING

PRESTON • Lancashire

Enjoy the charms of camping without the hassle of tent pegs with this glamping getaway at the scenic Stanley Villa Camping. You will spend a night in a cosy glamping pod, featuring battery powered lights, two single beds and insulation to ensure you feel toasty throughout the night. No camping adventure would be complete without outdoor cooking and a campfire, which is why the venue has also provided each pod with its own BBQ and fire pit. The site itself is home to a beautiful fishing lake, where you can perfect your fly fishing skills!

YOUR EXPERIENCE

- One night's accommodation in a glamping pod
- Your glamping pod features battery powered lights, two single beds, a BBQ and fire pit

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WALES



Partners in the guide

WALES

WALES

20 Camping Pod at Brynoch Farm, Ammanford

21 Glamping Pod or Shepherd's Hut at Grange Trekking, Abergavenny

22 Camping Pod with a Bottle of Wine or Bubbles at Daisy Banks, Montgomery

23 Glamping Pod at River View Touring Park, Swansea





20 CAMPING POD AT BRYNOCH FARM

AMMANFORD • Carmarthenshire

What better way to escape your everyday routine than with a short getaway that breaks the norm! Enjoy the great outdoors with an overnight stay at Brynoch Farm, experiencing life in a modern camping pod, complete with heating, mini fridge, TV and kettle. Located in the picturesque Beacon National Park, this family-run campsite is the perfect haven away from the hustle and bustle of everyday life. Spend your day taking a leisurely walk or cycle in the surrounding Welsh countryside or try your hand at fishing in the lake, which is free for campers. With a bottle of wine and beer included, raise a glass and enjoy this perfect overnight escape.

YOUR EXPERIENCE

- Spend a relaxing overnight stay in a camping pod at Brynoch Farm, choosing from a barrel, oval, silver or Gothic pod
- All pods contain heating, a mini fridge, TV and kettle
- A bottle of wine and two beers
- Free fishing in the lake

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21 GLAMPING POD OR SHEPHERD'S HUT AT GRANGE TREKKING

ABERGAVENNY • Monmouthshire

Spend an enchanting night under the stars with this glamping getaway at Grange Trekking in Abergavenny, Wales. Enjoying a picturesque riverside location, this friendly campsite offers the perfect respite for anyone looking to get back to nature. Breathe in that crisp mountain air as you enjoy a spot of bird watching and a peaceful countryside walk or simply relax and unwind with a good book. You'll stay in a cosy, timber glamping pod or shepherd's hut boasting a double bed for an ultra-comfortable night's sleep. You'll walk away feeling refreshed and rejuvenated!

YOUR EXPERIENCE

- One night's accommodation in a glamping pod or shepherd's hut
- Surrounded by beautiful Welsh countryside

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22 CAMPING POD WITH A BOTTLE OF WINE OR BUBBLES AT DAISY BANKS

MONTGOMERY • Powys

Situated on 7 acres of picturesque countryside, the family-run Daisy Bank Caravan Park offers a wonderful base for an overnight rural retreat. You'll receive a warm welcome and a bottle of wine or prosecco on arrival, before being shown to your well-equipped camping pod. Sturdy, cosy and comfy, camping pods are a fantastic alternative for the fair weather camper. Carpeted flooring, lighting, a heater, BBQ and sun deck will all have you feeling at home in no time. On your doorstep you'll find a variety of scenic walks, ancient castles and 'March' towns, so if you fancy venturing out, you won't be short on ways to fill your time here.

YOUR EXPERIENCE

- One night's accommodation at Daisy Bank Caravan Park
- A bottle of wine or prosecco

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23 GLAMPING POD AT RIVER VIEW TOURING PARK

SWANSEA • West Glamorgan

At River View Touring Park in the heart of South Wales, you and your guest will be stunned by the spectacular views, the 5* accommodation and the tranquil rural atmosphere. To ensure you are more than comfortable in your stylish glamping pod, you will be provided with charcoal to keep you warm, as well as tea, coffee, biscuits, bread and milk. You'll find plenty of things to do during your stay with local attractions such as Botanic Gardens, Llyn Brianne Reservoir and Aberglasney Gardens nearby.

YOUR EXPERIENCE

- One nights' accommodation for two in a glamping pod
- Tea, coffee, biscuits, bread, milk and charcoal

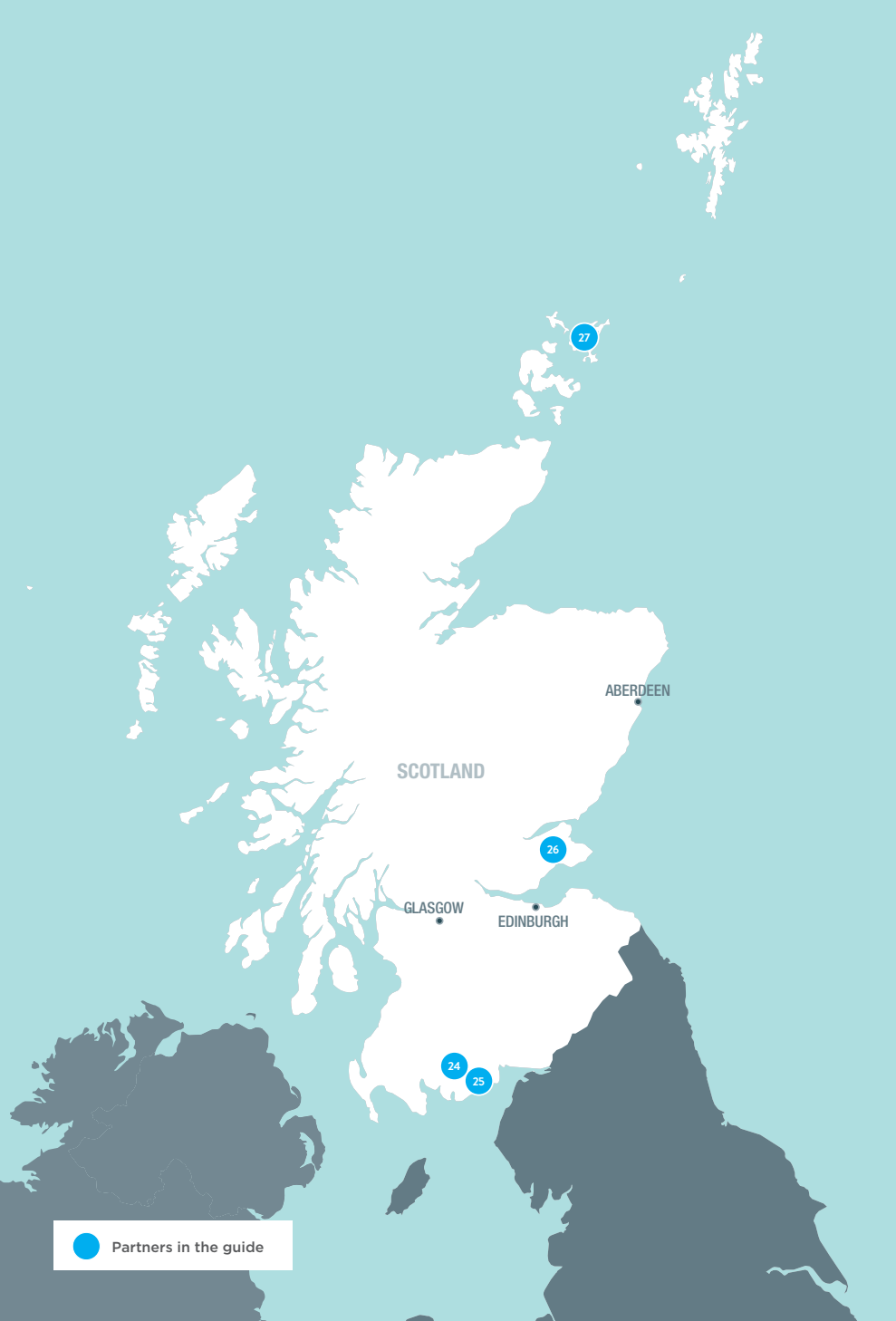
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SCOTLAND



27

ABERDEEN

SCOTLAND

26

GLASGOW

EDINBURGH

24

25



Partners in the guide

SCOTLAND

SCOTLAND

24 Jumbo Pod at Gorsebank, Dalbeattie

25 Wigwam or Ridge Pod at Gorsebank, Dalbeattie

26 Woodwam at Nydie, Strathkinness

27 Glamping Pod at Ayres Rock Campsite, Sanday





24 JUMBO POD AT GORSEBANK

DALBEATTIE • Dumfriesshire

Come to Gorsebank and experience the great outdoors without having to do away with modern comforts. Situated in Scotland's stunning Galloway Hills on an 80 acre equestrian farm, you can enjoy a stay in a Jumbo Pod, which has all you need to completely relax, such as electricity, lighting and a heater; outside you will have your own BBQ and campfire spot. In the surrounding area there is much to do, such as fishing and bike riding, meaning you are sure to enjoy this rural escape. What's more, the local area has many attractions worth seeing, such as Caverlock Castle and Robert Burns trail.

YOUR EXPERIENCE

- One night's accommodation in a jumbo pod for two people
- Pods are heated, have lights, power points, a kettle and a small fridge
- Picnic table and campfire area outside your pod
- Toilets, showers, a kitchen/dining area and laundry areas on site

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25 WIGWAM OR RIDGE POD AT GORSEBANK

DALBEATTIE • Dumfriesshire

Enjoy the great outdoors without sacrificing your creature comforts! Take a break at Gorsebank in a cosy Wigwam cabin or Ridge Pod, located on a tree lined bank next to a quaint nature pond. Both of these great glamping options come complete with modern facilities, including heater, fridge, kettle and a microwave, to ensure your stay is relaxing and stress free. You will also have your own campfire area outside, ideal for you and your guest to unwind in front of the fire when darkness begins to fall. An amazing rural escape.

YOUR EXPERIENCE

- One night break in a Wigwam or Ridge Pod at Gorsebank
- Equipped with a kettle, microwave, small fridge, lights, power points and windows
- Located on a tree-lined bank near a duck pond

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26

WOODWAM AT NYDIE

STRATHKINNESS • Fife

You can delve deep into the heart of Scotland with a relaxing overnight glamping break in a quaint country campsite. St Andrews is just three miles away, and from Nydie you'll be able to enjoy beautiful panoramic views over St Andrews Bay. Camping without the hassle, glamping is the perfect way to get a taste of nature. You and your loved one will be spending the night in a snugly wigwam complete with a double bed, fridge, kettle, TV and of course a warm and cosy fire pit!

YOUR EXPERIENCE

- One nights' accommodation in a wigwam
- Accommodation includes a fridge, microwave, kettle, LCD TV for playing DVD's plus a fire pit

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27 GLAMPING POD AT AYRES ROCK CAMPSITE

SANDAY • Orkney Islands

Brimming with sand dunes and unspoilt beaches, the Scottish island of Sanday certainly lives up to its name. With this overnight escape you'll be able to witness the beauty of this enchanting island from the comfort of your very own glamping pod. Boasting fully insulated walls and double glazed windows alongside the option of electric and heating, the venue's wooden pods offer all the excitement of camping without the hassle! What's more, to make your stay all the more convenient, you'll each be treated to a delicious breakfast, preparing you for the journey home.

YOUR EXPERIENCE

- One night's accommodation in a glamping pod
- Full breakfast from a range of delicious options

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The Red Letter Days Experience Gifts are published by Buyagift Plc (hereinafter, the "Company"), a company incorporated under UK law and headquartered at 4 Imperial Place, Maxwell Road, Borehamwood, WD6 1JN, registered in the UK companies house under number 03883868.

The Company publishes Experience Gifts and acts as an agent, in the name and on behalf of its operators who provide the services offered in the Experience Gifts. The Experience Gifts are available in physical format in the form of a box containing an illustrated brochure presenting the Red Letter Days categories and a "voucher", (the gift box) or the e-voucher in electronic format.

The voucher has no face value. It is given to the operator in exchange for the chosen service.

These terms of service are an integral part of the Company Terms and Conditions of Sale which may be found on the website www.redletterdays.co.uk

The right of withdrawal does not apply to Experience Gifts bought in store.

The Company ensures compliance with the principles of the protection of personal data, in accordance with legislation in force. To find out how personal data is processed, we invite you to consult the section on the protection of personal data on www.redletterdays.co.uk

WHAT SERVICES ARE YOU ENTITLED TO WITH YOUR EXPERIENCE GIFT?

1. The voucher entitles you to a single service, to be chosen from the services under your Experience Gift, presented on www.redletterdays.co.uk. The service may vary from one operator to another. The value of the service may be different from the sale price of the Experience Gift. The Company regularly enriches its product offering, please explore them online.

2. The content of the services and the list of operators under your Experience Gift are subject to change. The Company is committed to offering the recipient alternative solutions. The list of operators and the services offered are regularly updated and most up to date list is available on www.redletterdays.co.uk. You may also contact Customer Services by phone, or via the contact form on www.redletterdays.co.uk.

You may book your Experience Gift with your chosen partner using the booking details found at www.redletterdays.co.uk/redeem.

3. The Company informs you that when a service includes a meal, the menu is agreed in advance between the partner (restaurant, hotel) and the Company. Unless otherwise indicated by the operator, you will not be able to freely choose your menu at the facility on an à la carte basis.

HOW DO YOU USE YOUR EXPERIENCE GIFT?

4. In order to get the most out of your Experience Gift, we recommend that you visit www.redletterdays.co.uk as soon as possible. This website will give you information about all operators participating within the Experience Gifts.

5. Proof of purchase should always be retained, particularly in case of activation problems.

6. We invite you to take all necessary measures to conserve and protect the confidential numbers on your voucher and on the back of the gift box to avoid falling victim to attempted fraud. The Company is not liable in the event that this confidential information is divulged to the public and/or disclosed, especially on online resale sites.

WHAT ARE THE PROCEDURES FOR PROVIDING THE SERVICE?

7. Specific excluded dates, days of the week or times of day vary depending on the Experience Gift and Partner that you choose. Details can be found at www.redletterdays.co.uk/redeem. Owing to the large number of booking requests for weekends and peak periods, it is strongly recommended that you book the service you wish to receive as early as possible. All booking dates and times are subject to availability.

A service may be provided only when booked in advance by following the instructions provided at www.redletterdays.co.uk. You may be required to present the original voucher, e-voucher and/or booking confirmation emails or codes when you arrive at your experience.

The provisions of the service will take place after the operator has verified the status of the voucher.

8. The provision of the service is subject to the specific conditions of the chosen operator, such as the conditions for cancelling or amending bookings, or physical conditions or those concerning the age, height, weight etc. of the recipient(s).

9. For information on the conditions for cancelling or amending your booking, go to www.redletterdays.co.uk.

10. When redeeming your voucher and booking an experience with an operator you will be entering into a separate agreement with the operator and will be bound by their own terms and conditions, including any restrictions applied by that operator. Although the Company has sought to select highly experienced operators of experiences, the Company cannot be responsible for the safety standards or the quality or delivery of the experience, or any loss or damage suffered by you whilst participating in the experience for which the operator shall be solely responsible. By purchasing a Red Letter Days voucher booking an experience with a supplier, you acknowledge that the experience in respect of which the voucher will be redeemed is dependent on certain factors beyond the control of the Company and you agree that neither the Company nor any operator shall be liable for the cancellation, postponement or alteration of any experience for reasons beyond its reasonable control, including weather-related reasons, mechanical failure, location changes or otherwise. We do not undertake any technical examination of equipment, facilities or services in order to minimise personal risk. If mechanical machinery breaks down, you should ask the operator for reasonable substitutions without notice. The total liability of the Company for any claim whatsoever in connection with the Red Letter Days voucher or any experience in respect of which a voucher is redeemed shall be limited to the price paid for the experience voucher. We have tried to ensure that the descriptions and images used on all marketing material are accurate. However, images are intended to give a general idea of the experience described and do not form part of any contract between the purchaser and / or the recipient of the voucher and the Company.

11. In any case, large retail distributors which sell the Experience Gifts in the name and on behalf of the Company cannot be held liable for the performance of any service.

12. The cover photographs and those presented in the brochure are illustrations, and are not contractual. Any reproduction in part or in whole is strictly prohibited. They are likely to come from but not limited to partners and image banks including Fotolia, iStockphoto, GettyImages, Masterfile, Corbis image, Offset, Matton, Sucré Salé, Stockfood, Sofood, Thinkstock and Shutterstock.

WHAT ARE THE PROCEDURES FOR EXCHANGING THE EXPERIENCE GIFT?

13. During its period of validity, the Experience Gift may be exchanged at www.redletterdays.co.uk/ redeem for free. An online exchange for a physical-format gift box is subject to delivery charges.

14. The Company reserves the right not to respond to a complaint from a buyer and/or recipient following a resale or attempted purchase or resale of the Experience Gift outside its conventional distribution network and especially in case of purchase or resale directly with a private individual or on resale sites between private individuals.

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