

Red Letter *days*



Gift
Voucher



Red Letter *days*



**Just for
you!**



Welcome!

Get ready to make memories
that last a lifetime!

Log in at **redletterdays.com**
and unlock a range
of experiences.



Register

your gift voucher on
redletterdays.com/redeem
and browse through
our selection of amazing
activities and partners.



Lots of options at your fingertips on **redletterdays.com**



Browse our list of handpicked partners, assessed on a regular basis



Exchange your voucher for one or more experiences that grab your interest. New experiences are added all the time on redletterdays.com/redeem



If the experience(s) you choose cost less than your voucher value we'll send you a credit voucher so you can use it at a later date. If you'd rather go for something that costs more, you can add the remaining amount



Enjoy 2-year validity from date of purchase



Let's get started!

1

Register

Go to redletterdays.com/redeem and explore our full range of experiences and locations.

2

Exchange

your voucher for your preferred experience(s).



3

Book

your experience directly
using the contact details
provided online, for a date
that's convenient for you.

4

Enjoy

Bring your new experience voucher
on the day, along with any
booking confirmation you received.
Enjoy your experience!

Partners selected with care

All of our partners are handpicked for the amazing experience they offer you. Our great working relationships with our partners allow us to offer experiences that you will remember for a long time to come!





Experiences throughout the UK & Europe

Together with our partners we offer a large and varied range of experiences and breaks in the UK and Europe. So no matter where you are, there is always the perfect experience for you.



Explore the range at
Red Letter *days* *



* The images shown in this booklet represent some of the Red Letter Days categories.



Short Breaks



Food & Drink



Pampering



Adventure





Short Breaks

Nothing compares to enjoying quality time together. So why not indulge in a getaway that will create everlasting memories?

Our selection of short breaks is guaranteed to delight – whether you want a cosy country retreat or a bustling city break, in the UK or Europe, we've got the perfect getaway for you.

Escape to...



...the countryside

Relax and unwind with a retreat in the country, from grand estates to cosy cottages.



...the coast

Grab your bucket and spade and head to the seaside for a memorable short break.



...Europe

Explore the diverse cultures of Europe's finest towns and cities.



...a manor house

Choose from an array of luxurious escapes in opulent manors and stately halls.



Visit www.redletterdays.com/redeem to view the full range





Food & Drink

Tantalise the taste buds with a delectable food and drink experience, with 100s of gourmet options to choose from. Enjoy tastes from all over the world, catch up with a loved one over afternoon tea, learn a new cookery skill or take dining to a new level at a Michelin starred restaurant. Whatever is on the menu, it's the perfect opportunity to treat yourself to something delicious!



Indulge in...

...award winning dining

Take delight in extraordinary flavours and exquisite food at Michelin starred and AA Rosette winning restaurants.



...afternoon tea

From a traditional spread at a cosy tea room or stately manor, to decadent gin and chocolate themed teas.



...world cuisine

Uncover a world of flavours with a culinary adventure.



...cooking classes

Classes perfect for complete beginners or learning something new to add to your repertoire.



Visit www.redletterdays.com/redeem to view the full range





Pampering

Soothe the mind, body and soul with a relaxing pamper experience. With options including indulgent treatments and pampering spa days or breaks, we have the perfect treat to ensure you're feeling and looking your best.

From blissful pamper days at Champneys to spa getaways at Rowhill Grange, our divine range ensures rest and relaxation.

Relax with...



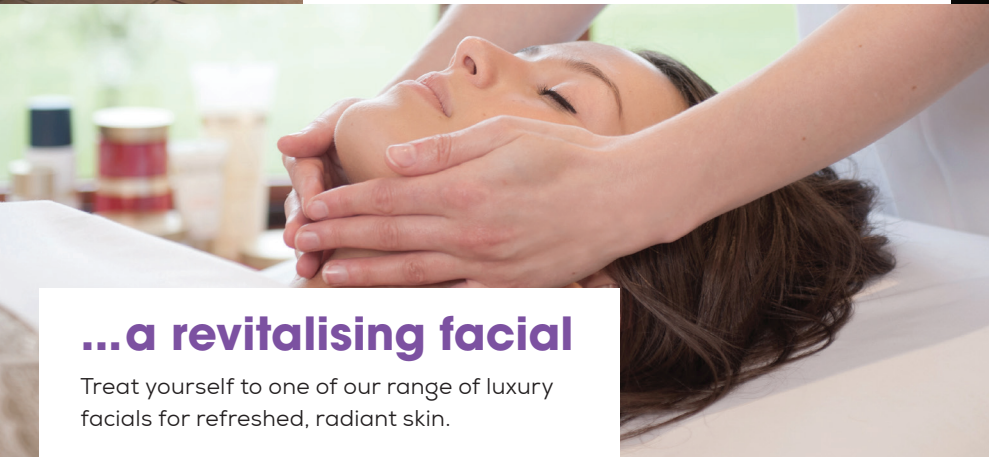
...time at the spa

Choose from an extensive range of pampering days and getaways and be pampered from top to toe.



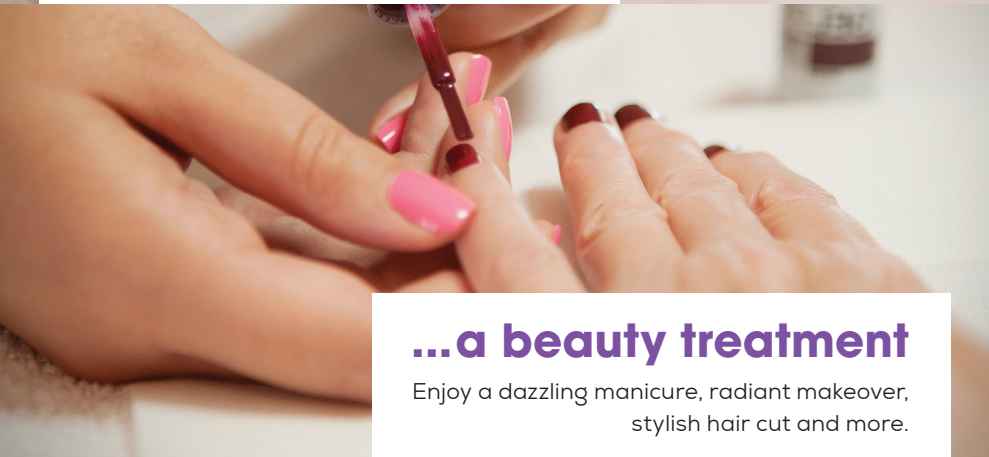
...an indulgent massage

Feel the worries melt away with a revitalising massage. A wonderful way to unwind.



...a revitalising facial

Treat yourself to one of our range of luxury facials for refreshed, radiant skin.



...a beauty treatment

Enjoy a dazzling manicure, radiant makeover, stylish hair cut and more.



Visit www.redletterdays.com/redeem to view the full range





Adventure

It's time for an amazing adventure!

Put the pedal to the metal with an exhilarating adventure experience to put bravery, determination and mental grit to the test!

From spine-tingling skydives to white-knuckle zip lining and driving thrills, we've got something for every type of adrenaline junkie.

Embark on an adventure...



...on a racing track

Whether you prefer an elegant Aston Martin, a flamboyant Lamborghini or a state-of-the-art Porsche, it's time to put the pedal to the metal.



...in the air

Soar through the air in a hot air balloon, enjoy breath-taking views from a helicopter, or freefall from the sky with a thrilling skydive.



...on the water

Explore a diverse range of water sports – from scuba diving and kayaking, to powerboats and sailing.



...in the forest

Experience the great outdoors with a thrilling segway experience or quad bike adventure.



Visit www.redletterdays.com/redeem to view the full range

Extract of the general terms and conditions of use

LEGAL INFORMATION

The Red Letter Days Experience Gifts are published by Smartbox Group UK Ltd (hereinafter, the "Company"), a private limited company incorporated in England with company no. 03883868, whose registered office is at 4 Imperial Place, Maxwell Road, Borehamwood WD6 1JN, England, that publishes, in different formats (physical or digital), Experience Gifts under the name of "Red Letter Days" (hereinafter, the "Experience Gifts") and acts as an agent, in the name and on behalf of its Partners who provide the Services offered in the Experience Gifts.

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WHAT SERVICES ARE YOU ENTITLED TO WITH YOUR EXPERIENCE GIFT?

1. The Voucher, which has no face value, entitles you to only one Service, to choose from among the Services that correspond to your Experience Gift and listed in full on our website www.redletterdays.co.uk. The value of the Service may differ from the selling price of the Experience Gift.
2. The content of the Services, their number and the list of Partners corresponding to your Experience Gift are likely to change over time. The Company will regularly update them and propose alternatives to the Beneficiary.

HOW DO YOU USE YOUR EXPERIENCE GIFT?

3. In order to get the most out of your Experience Gift, we recommend that you visit www.redletterdays.co.uk as soon as possible. This website will give you information about its expiry date, how to check its activation, and instructions on how to book your Service.
4. In case of an issue with activation, a proof of purchase will be required.

WHAT ARE THE RESERVATION AND DELIVERY PROCEDURES?

5. The Voucher is valid during the week or at weekends, depending on the Partner's availability, opening hours and days. Given the large number of requests for reservations for weekends, holidays and high season periods, it is strongly recommended that you book the chosen Service as soon as possible.

6. The reservation of the Service can be made, by:

- visiting redeem.redletterdays.co.uk and following the instructions to organize your experience and
- by organizing directly with the Partner, subject to the Partner's specific conditions.

In all cases, the performance of the Service is subject to the specific conditions of the chosen Partner..

7. The delivery of a Service is subject to confirmation by the Company or by the Partner of the status of the Voucher and will only be possible on presentation:

- of an e-mail confirming the reservation, and the original Voucher or E-voucher received by e-mail for E-box.

8. When a Service includes a meal, in some instances a limited menu has been agreed in advance between the Partner and The Company. In these instances, it may not be possible to choose from an a la carte menu.

9. Services involving the delivery of alcoholic beverages are not available to Beneficiaries under 18 years of age, in accordance with the legislation in force. Please drink responsibly.

HOW DO I EXCHANGE THE EXPERIENCE GIFT?

10. During its validity period, the Experience Gift may be exchanged, according to the conditions available on www.redletterdays.co.uk.

WHAT IS THE COMPANY'S RESPONSIBILITY?

11. In its capacity as agent, and excluding tourist packages, the Partner is solely responsible and the Company cannot be held responsible for the quality of the Service provided. When redeeming your voucher and booking an experience with an operator you will be entering into a separate agreement with the operator and will be bound by their own terms and conditions, including any restrictions applied by that operator.

12. Although the Company has sought to select highly experienced operators of experiences, The Company cannot be responsible for the safety standards or the quality or delivery of the experience, or any loss or damage suffered by you whilst participating in the experience for which the operator shall be solely responsible.

13. By purchasing a voucher and booking an experience with a supplier, you acknowledge that the experience in respect of which the voucher will be redeemed is dependent on certain factors beyond the control of The Company and you agree that neither The Company nor any operator shall be liable for the cancellation, postponement or alteration of any experience for reasons beyond its reasonable control, including weather-related reasons, mechanical failure, location changes or otherwise. We do not undertake any technical examination of equipment, facilities or services in order to minimise personal risk. If mechanical machinery breaks down, you should ask the operator for reasonable substitutions without notice.

14. The total liability of The Company for any claim whatsoever in connection with the voucher or any experience in respect of which a voucher is redeemed shall be limited to the price paid for the experience voucher.

15. We have tried to ensure that the descriptions and images used on all marketing material are accurate. However, images are intended to give a general idea of the experience described and do not form part of any contract between the purchaser and / or the recipient of the voucher and the Company.

16. The Company cannot be held responsible in the event of abusive or fraudulent use by a third party of the confidential numbers appearing on your Voucher and on the back of the Gift box.

17. The Company reserves the right not to pursue a claim by a Buyer and/or Beneficiary following a purchase of an Experience Gift outside its traditional distribution network (from a private individual or on resale sites between private individuals).

18. Distributors, such as supermarkets, who sell Experiences Gifts in the name and on behalf of the Company, cannot be held liable for the performance of any Service. The right of withdrawal does not apply to Experience Gifts bought in store.

19. For any additional questions, you can consult all our general terms and conditions of sale and use on www.redletterdays.co.uk or our FAQ on www.redletterdays.co.uk/help.

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