

vax™

PickUp Pet

**BAGLESS CYCLONIC
CYLINDER VACUUM**

LET'S GET STARTED.



CVRAV013

Let's talk safety



Basic safety precautions

This vacuum cleaner is intended for household use only and NOT for commercial or industrial use.

- Only use the vacuum cleaner indoors on dry surfaces and keep the area you're cleaning well lit.
- Keep fingers, hair and loose clothing away from moving parts and openings whilst using the vacuum cleaner.
- Only Vax recommended tools and accessories should be used with this vacuum cleaner.



Don'ts

- Don't use this vacuum cleaner if it has been dropped, damaged or left outdoors or the filters are not in their original place.
- Don't run over the power cord or use the vacuum cleaner if the power cord or plug is damaged. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- Don't handle the plug or use the vacuum cleaner with wet hands.
- Don't pull or carry this vacuum cleaner by the power cord.
- Don't use the power cord as a handle, pull the power cord around corners, sharp edges or close a door over the power cord.
- Don't unplug the vacuum cleaner by pulling on the power cord.



Do's

- Turn off all controls on the vacuum cleaner before disconnecting or connecting the power cord.
- Always make sure both the pre-motor/post-motor filters are in place before use.
- Always switch off the vacuum cleaner before disconnecting or connecting the hose and accessories.
- Keep all openings clear and free from debris as this may affect the airflow/suction.
- Always replace the fuse in the plug with a British 13amp fuse.

- This vacuum cleaner can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the vacuum cleaner in a safe way and understand the hazards involved. Children shall not play with the vacuum cleaner. Cleaning and user maintenance shall not be made by children without supervision.

- Don't lift or carry the vacuum cleaner by the dirt container handle.
- Don't vacuum up any flammable or combustible materials (lighter fluid, petrol, kerosene etc.) or use the vacuum cleaner in an area with explosive vapours or liquid.
- Don't vacuum up hot coals, cigarette butts, matches or smoking hot burning items or use in an area where there may be harmful fluids (chlorine, bleach and ammonia drain cleaner).
- Don't attempt to remove blockages with sharp objects as this may cause damage to your vacuum cleaner.
- Don't vacuum up hard or sharp objects such as glass, nails, screws or coins etc.
- Don't use the vacuum cleaner with incorrect voltage as this may result in damage or injury to the user. The correct voltage is listed on the ratings label.

- Always protect the power cable from heated surfaces and open flames.
- Take extra care when positioning and using the vacuum cleaner on the stairs.
- Use only CE approved 13amp extension cords, non-approved extension cords may overheat. Care should be taken to arrange the extension cord as it can be a trip hazard.
- Store your vacuum cleaner in a cool, dry area. If filters have been cleaned as per user guide instructions ensure they are thoroughly dry before storing away.

PLEASE KEEP INSTRUCTIONS FOR FURTHER USE.

Thank you for buying the Pick Up Pet.

Taking care of your carpets and hard floors

The Pick Up Pet is designed to make vacuuming carpets and hard floors regularly, as effective and efficient as possible and this user guide will help you get the most out of your machine.

Maintaining your carpets and hard floors will ensure they keep their appearance for longer. You've chosen the carpets and hard floors for your home for a reason and Vax will help you take good care of them.

Taking care of your Pick Up Pet

Also inside this guide are instructions on maintaining your new machine, so that it's always ready when you are to tackle your carpets and hard floors.

We're here if you need us

Instead of taking your machine back to the shop, simply visit our online support:

vax.co.uk/support

Still need to get in touch?

Our UK based Customer Care Team are here to support you. For help with assembly, operational or performance problems, or buying and fitting new accessories, you can find all our contact details at **vax.co.uk/contact**

This user guide can be found online at: vax.co.uk/support

The Vax logo is displayed in a bold, orange, sans-serif font. The letters 'vax' are lowercase, and a trademark symbol (TM) is positioned to the upper right of the 'x'. The logo is set against a white background within an orange-bordered speech bubble.

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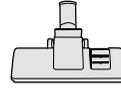
 Let's talk technical

 Accessories

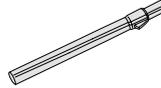
 What to do if it goes wrong

 Getting in touch

Included with your machine



Combination Floorhead



Telescopic Extension Tube



3-in-1 Tool



Hose

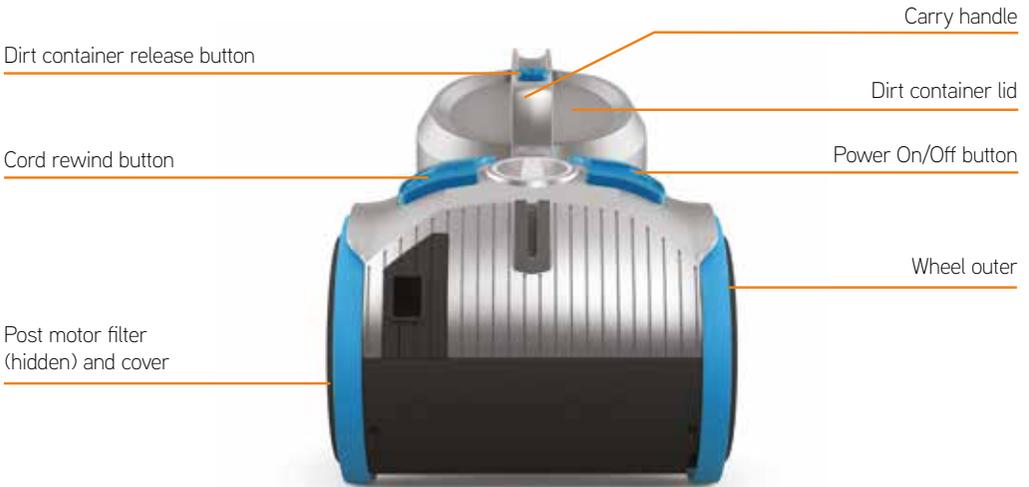


TurboTool

Initial Setup for normal operation

1. Use the base accessories.
 - a. Shortest hose.
 - b. Extension tube set to shortest practicable length.
2. Clean filters installed.
3. Dust receptacle empty.
4. All Bleeds must be closed.
5. Floorheads/tools set to Carpet Mode for carpet cleaning.
6. Floorheads/tools set to Hard Floor Mode for hard floor cleaning.

Getting to know your machine



Technical Specification

Name **Pick Up Pet**
Voltage **See rating label on machine for details**
Wattage **See rating label on machine for details**
Cord length **6m**
Weight **4.7kg**

Accessories & Consumables

Filter Kit (Type 95)
1-1-134231

Upholstery Tool (Type 6)
1-9-132116

3-in-1 Tool
1-9-130815

TurboTool (Type 6)
1-1-134419

PLEASE READ 'LET'S TALK SAFETY' AT THE BEGINNING BEFORE USE

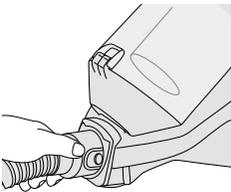
Before you begin cleaning

- Always switch off and unplug the vacuum cleaner before connecting or disconnecting the hose/attachments, or removing and emptying the dirt container.
- The vacuum cleaner is equipped with a thermal cut-out. If for any reason the vacuum cleaner does overheat the thermostat will automatically turn the vacuum cleaner off. If this happens, switch the vacuum cleaner off and unplug from electrical socket. Remove and empty the dirt container and also check the vacuum cleaner for blockages. Allow the vacuum cleaner to cool for approximately 1 hour (if you have cleaned the filters please wait 24 hours for the filters to fully dry before putting back into the vacuum).
- Pre-motor filter requires cleaning at least every 3 months.
- If the vacuum cleaner is blocked, switch off and unplug before removing the blockage.
- When using the accessories always make sure the brushbar is switched to the OFF position.

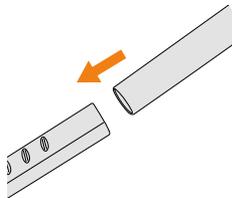
IMPORTANT: The base of the vacuum cleaner should always be positioned flat on the floor when starting and in use. The dirt container should be locked into place before lifting the vacuum cleaner by the carry handle.

Assembling your machine

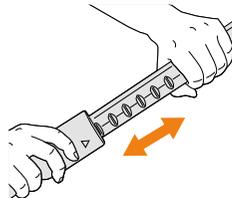
IMPORTANT: The condition of the filters affects the performance of your machine. Please check and clean filters periodically (depending on the level of use). For full cleaning instructions, see 'Taking care of your machine'.



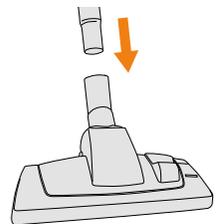
Insert the end of the hose into the unit. Ensure the hose has clicked into place.



Insert the handle into the telescopic extension tube.



Press the button on the telescopic extension tube and adjust to the required length.

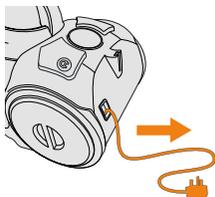


Insert the other end of the telescopic tube into the floorhead until it clicks into place.

Using your machine

How to use

IMPORTANT: The motor is equipped with a thermal cut-out. If for any reason the unit should overheat, the thermostat will automatically turn the unit off.



Fully unwind the power cord. A yellow mark on the cord indicates the recommended cord length. Do not exceed the cord beyond the yellow mark.



Plug in and switch the unit on by pressing the power button.

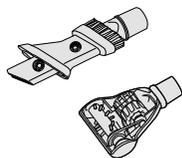


Use the vacuum by moving the floorhead backwards and forwards for an effective clean.



Remove the floorhead to use the hose in harder to reach places.

Using accessories



Choose an accessory and push onto the telescopic extension tube or hose.

Taking care of your machine

IMPORTANT: Always switch off and unplug the vacuum cleaner from the electrical socket before assembling, opening or emptying the dirt container, or before connecting/disconnecting the attachments.

Check the pre-motor filter every time you empty the dirt container and tap against a bin to remove dirt/debris if required.

The motor is equipped with a thermal cut-out. If for any reason the unit should overheat, the thermostat will automatically turn the unit off.

Emptying and cleaning the dirt container



Remove dirt container by pushing down the dirt container release button and lifting the dirt container.



Hold the dirt container over a bin. Press the dirt release clip at the bottom of the container, the dirt release door will open allowing dirt/debris to fall out.

Cleaning the pre-motor filter



Hold the dirt container and twist the lid anti-clockwise.



Lift the lid to reveal the pre-motor filter.



Lift out the pre-motor filter.



Tap the pre-motor filter against a bin to remove any dirt/debris.



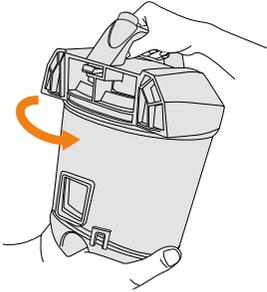
Rinse the pre-motor filter under water (max 40°C).



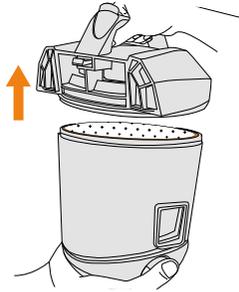
Leave to dry for 24 hours or until fully dry before placing back in the machine.

Taking care of your machine

Cleaning the shroud



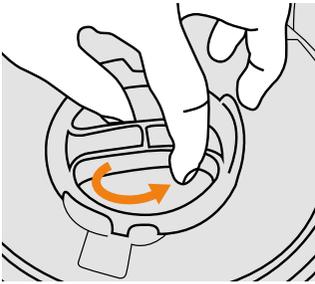
Hold the dirt container and twist the lid anti-clockwise.



Lift the lid to reveal the pre-motor filter.



Lift out the pre-motor filter.



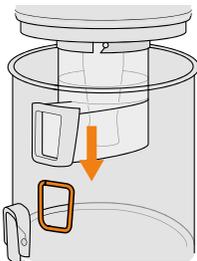
Twist the separator cap anti-clockwise to unlock and remove.



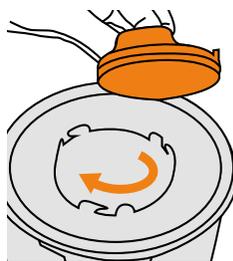
Lift and remove the separator from the dirt container.



Tap the separator against a bin to remove any dirt/debris.



Make sure the rectangular hole in the dirt container lines up with the rectangular hole on the separator.



Replace the separator cap, twist clockwise to lock.



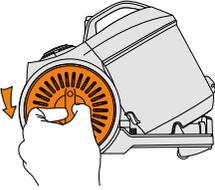
Replace the pre-motor filter. Close dirt bin lid making sure it clicks and locks into place.

For easier cleaning, follow the 3-Step Clean process located on the back of the dirt container.
Don't over fill the dirt container.
Replace the filters every 6-9 months.

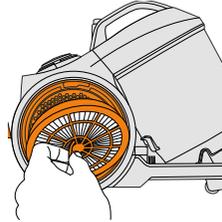


Post-motor filter maintenance

IMPORTANT: The exhaust filter is designed to offer long life with no maintenance. The filter should be checked periodically and when heavily discoloured it should be replaced. Please do not wash, scrub or brush the filter as this will damage the delicate filter media.



Post-motor filter is located in the right side wheel. Hold the centre of the wheel and twist wheel cover anti-clockwise.



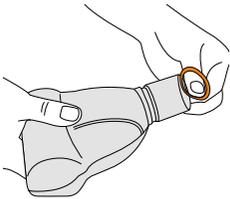
With the wheel cover off the post-motor filter is easily removed.



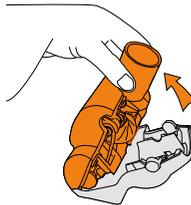
Check the post-motor filter for discolouration.

CAUTION: Do not wash the post-motor filter.

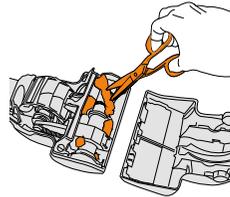
Removing blockages from the TurboTool (some models only)



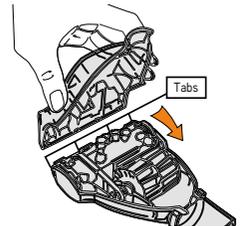
Slide the locking ring to remove.



Lift and separate the housing.



Using a pair of scissors, cut any hair or debris free from around the brushes.



Line up the tabs on front of housing and push together to refit. Slide locking ring into groove to secure.

Removing blockages from the hose



Remove the hose from the vacuum cleaner and telescopic extension tube. Insert a broom handle or similar blunt instrument into the hose to remove blockage.

To test for a blockage in the hose, drop a small ball of paper into the hose. The paper will drop through if the hose is clear.



Don't forget your accessories!

Order at: www.vax.co.uk/spares-and-solutions

Pro Cleaning Kit (Type 2)

1-1-133326

All our best tools in one kit that makes cleaning your home quicker, easier and with even better results. We've taken care of cleaning all of the hard to reach areas such as on top of cupboards and in between blinds, as well as the dust that collects behind and within the radiator.



TurboTool (Type 6)

1-1-134419

Use the TurboTool for vacuuming your stairs, upholstery and car interiors. It's great for picking up stubborn pet hair.





What to do if it goes wrong

Problem

There is an accessory missing.

Solution

- Check the contents panel on the box to make sure the part is included with your machine.

Why won't the vacuum cleaner pick up?

- The dirt container may not be correctly fitted, remove the dirt container from the vacuum cleaner and check it is assembled correctly, refit ensuring it is locked into place.
- The shroud is blocked. Go to 'Taking care of your machine'.
- The separator and shroud are incorrectly fitted. Go to 'Taking care of your machine'.
- The filter may be clogged, clean the filter. Go to 'Taking care of your machine'.
- The dirt container may be blocked, empty the dirt container. Go to 'Taking care of your machine'.
- There may be a blockage in the hose/tube. Disconnect from the vacuum cleaner and carefully remove any blockages. Go to 'Let's talk technical'.

Why does the vacuum cleaner have no power?

- The plug may not be fully pushed into the electrical socket.
- Check the fuse in the plug if this needs replacing, always replace with a 13amp fuse.
- The motor thermostat may have tripped. If this has happened, unplug the vacuum cleaner. Remove and empty the dirt container and check the hose for blockages. Clean the filters and allow the vacuum cleaner to cool for approximately 1 hour (if you have washed the filters you will need to wait 24 hours for the filters to fully dry before putting them back into the vacuum cleaner).

Why is dust escaping from the vacuum?

- The filters may be clogged, clean the filter. Go to 'Taking care of your machine'.

CAUTION: To reduce the risk of personal injury, unplug the product before performing maintenance /troubleshooting checks.

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EU Statement of Compliance: Manufacturer/EU importer: Vax Limited, hereby on our own responsibility, declare that the CVRAV013 is manufactured in compliance with the following Directives: **Safety:** 2014/35/EU Low Voltage Directive. **EMC:** 2014/30/EU Electromagnetic Compatibility Directive.

Waste electrical products should not be disposed of with household waste. Please recycle where facilities exist. Check with your Local Authority or retailer for recycling advice.

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