



# Ultimate Choice for Couples

...a whole host of things to do for two!

Whatever you enjoy doing as a couple, there are plenty of options within this package to ensure you can find something you will both enjoy. You can either go for something tried and tested or choose an experience you have never even considered before. From a wine tasting event to swimming with crocodiles, whether you want to stick with something familiar or take a leap into the unknown together, whatever you choose you are sure to have an incredible time.

This gift pack includes all the information you need to make the most of your gift experience, so you can learn more about what's in store for you to enjoy together. Over the next few pages you can read about the wonderful experiences available to you. Take your time and choose your favourite.

For an up-to-date list of locations and experience information please visit:

www.usemygift.com

# CHOOSE YOUR FANTASTIC EXPERIENCE

- · Adventure Day Plus
- · Black Hole Zorbing
- Boudoir Photoshoot
- · Canadian Canoeing Adventure Day
- Canal Lunch Cruise with Wine
- Champagne Afternoon Tea at the Park Lane Hotel
- Countryside Walking Break
- Deluxe Vineyard Tour and Tasting
- Dining River Cruise
- · DTV Shredder Discovery
- English Heritage Adult Membership
- Fast and Furious Thrill
- Floatation Therapy
- Formula 1 Simulator
- Gin Tasting
- · Grand Dining at Ruthin Castle
- · Half Day Archery
- Half Day Rock Climbing
- · Helicopter Simulator
- High Ropes Adventure Course
- Historic Photography Tour of London
- · Hydro and Harness Zorbing

- Indoor Skydiving
- Laithwaites Tasting Event with a Case of Wine
- Lemur Encounter
- London Eye Experience and Afternoon Tea
- Meet the African Wild Cats
- National Park and Coastal Break
- Novelty Dining
- Outdoor Proms Concert with a Bottle of Bubbly
- Ploughman's Lunch and Tastings at Sedlescombe Vineyard
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- · Sailing on a Thames Barge
- Sailing Taster
- · Sea Safari
- Snow Leopard Feed and Fossa Training
- · Spa Day with Afternoon Tea
- Sunday Jazz Cruise
- Swimming with the Crocodiles
- The London Dungeons and Meal at Bubba Gump's
- Traditional Seaside Break
- Triple Whammy at the Abyss
- Two Night Camping Experience
- Two Night Getaway
- View from the Shard with Afternoon Tea at Browns
- Vineyard Experience with Lunch
- White Water Rafting Session
- · Windsurfing Taster



#### Adventure Day Plus

For those who crave excitement and adventure this is the ultimate rush. Experience the following all set against the backdrop of the amazing Eden Project; the longest and fastest zip wire, a giant swing, falling onto a giant air bag, the gravity-defying 360 degree swing, the 40 foot drop and the world's first publicly accessible 10 storey freefall onto an airbag.

Location: Cornwall (Bodelva).



#### **Boudoir Photoshoot**

A boudoir shoot is a great opportunity to show your seductive side, either as an intimate couple or on your own to create a gift for a loved one. Together with hair and makeup experts and a professional photographer, you can create a memory to last forever.

Locations: Nationwide.



## Black Hole Zorbing

As if hurtling down a hill in a plastic ball at top speeds of 30mph with 40 litres of water wasn't enough action, this ride will be experienced in complete darkness. That's right; you won't be able to see a thing. As all internal light and external sound are absorbed, prepare for a sensory thrill like no other. To prepare you for the experience you will first complete one hydro ride before entering the Black Hole!

Location: Surrey (Whyteleafe).



## Canadian Canoeing Adventure Day

Canoe Canadian style along the River Severn, one of the most beautiful rivers in the UK. The river is teeming with wildlife, and winds through the countryside, providing the perfect opportunity to experience Shropshire's natural beauty. You will travel from Bridgnorth to Arley with a lunch stop where you'll have the opportunity to purchase lunch at the pub. Your return journey will be on the Severn Valley Steam Railway, which delivers you back to the train station at Bridgnorth.

Location: Shropshire (Bridgnorth).



#### Canal Lunch Cruise with Wine

Relax and indulge in a delicious 3 course lunch aboard a cosy narrow boat slowly cruising along the picturesque Leeds-Liverpool Canal. During your 3 hour cruise you'll travel from the Riley Green Marina, through to Withnell Fold Nature Reserve and onto the hamlet of Wheelton and Johnson Hillocks where the boat will go through some locks before commencing the return journey.

Location: Lancashire (Hoghton).



#### Countryside Walking Break

Enjoy a one night stay for two people including breakfast. Based in perfect walking areas, you will have access to two free walking maps of the local area to help you discover some hidden gems.

Locations: 10 Locations.



# Champagne Afternoon Tea at the Park Lane Hotel

Set in the heart of London, the Park Lane Hotel offers a glimpse into the magic of the roaring 20's. Savour a quintessentially British afternoon tea, enjoy a glass of Champagne with a selection of finger sandwiches, delicious scones with clotted cream and preserves, a selection of fine pastries and a choice of exquisite teas.

Location: London (Piccadilly).



# Deluxe Vineyard Tour and Tasting

Explore the UK's largest and oldest organic vineyard. Begin your visit with a stroll through three vineyards and beautiful woodland before heading to the winery. Next up, it's the 'Bar-in-the-Barn', where you'll be able to taste the whole range of fabulous home grown organic and biodynamic wines. You will then stop for a bite to eat where you will have the choice between an indulgent afternoon tea or a delicious ploughman's platter.

Location: East Sussex (Robertsbridge).



#### **Dining River Cruise**

Could there be anything more relaxing than travelling quietly along the water whilst witnessing a wonderful display of nature that slowly passes you by? This is a truly magical experience where the emphasis is on enjoying the scenery, the tasty food and each other. Depending on your chosen venue, you will be able to enjoy lunch or dinner on a leisurely cruise.

Locations: 3 Locations.



## English Heritage Adult Membership

The UK is bursting with fascinating places to explore, and a 12 month membership to English Heritage allows you access to over 400 fantastic adventures all around the country. Membership includes free admission for up to 6 children under the age of 19 within your family group.

**Locations:** Over 400 English Heritage properties throughout the UK.



## **DTV Shredder Discovery**

Get your adrenaline pumping with the mighty DTV - Dual Tracked Vehicle, also known as the Shredder. Similar to the motion of a jet ski, you swing to the left or right to control the machine, testing your balance and stamina along the way. When it comes to difficult terrain, the treads will chew on anything; snow, ice, sand and mud.

Locations: 5 Locations.



#### Fast and Furious Thrill

Choose between the Nissan R34 and Camaro SS for a truly spectacular 2 lap drive fit for the stars. The Chevrolet, an iconic American muscle car and the Nissan R34 have seen plenty of on-screen action over the years, especially in the famous Fast and Furious films.

Locations: 8 Locations.



## Floatation Therapy

Floatation is the best method of attaining the deepest rest that is humanly possible to experience. It consists of floating for an hour or more in a 10" deep solution of Epsom salts, in a specially designed tank that eliminates all outside distractions.

Location: Merseyside (St Helens).



#### Gin Tasting

If you love your gin, this experience is a must. You will both taste and compare a variety of artisan gins, such as the fruity red sloe gin and the sweet oak flavoured, barrel aged gin, whilst learning about the history of this juniper flavoured delight. You will also enjoy some tempting savoury canapes served to accompany your favourite tipple.

Location: London (Canary Wharf)



#### Formula 1 Simulator

Feel the burn, speed and exhilaration of an F1 car without the physical risk! Spend time in the driver's seat of a world class racing car, maximising your potential and putting you on the path to F1 stardom. This experience will be tailored to your driving abilities to ensure that your performance will be a fantastic one, but also enough of a challenge to test your skill.

Locations: 2 Locations.



## Grand Dining at Ruthin Castle

Dine beneath sparkling chandeliers in the warm surroundings of Ruthin Castle, a magical Welsh 4\* hotel that dates back over 700 years. Enjoy a delicious three-course meal and a glass of house red or white wine in Bertie's restaurant and explore the stunning grounds.

Location: Denbighshire (Ruthin).



## Half Day Archery

Archery is a sport with medieval origins that has been put into practice for centuries. You'll need a lot of patience and a steady hand to hit the bullseye. Whether you're a beginner or a seasoned pro, you'll be sure to leave with a sense of achievement.

Location: Gwynedd (Bala).



#### Helicopter Simulator

This experience will provide both of you with the chance to discover the joy of flying within a contained and safe but absolutely exhilarating environment. This state of the art machinery is used by professional pilots for training purposes, meaning every button and switch is accurate in appearance and functionality to a real helicopter. A combination of incredible graphics and an impressive sound system means that you hear and see everything just as it would be in reality for 30 minutes each.

Location: North Yorkshire (Sherburn in Elmet).



## Half Day Rock Climbing

This introductory session will teach you the basic skills of rock climbing and will be tailored to your ability and aspirations. Encounter obstacles and get to grips with the rock face as you follow a route which will challenge you, yet make sure you experience maximum fun at all times. With a qualified local guide you will scale the rock face and abseil back down!

Location: Gwynedd (Bala).



## High Ropes Adventure Course

Trek through the canopy across a network of rope bridges, trapezes and death slides set deep in the forest. The course is set at two different heights, with low ropes at 20ft and high ropes at 40ft for the more daring participants! Expect to be at the venue for 3 to 4 hours.

Location: Norfolk (Weasenham).



# Historic Photography Tour of London

Combine your passion for London with a lesson in architectural photography on this guided tour around the 'Big Smoke'. With a professional photographer as your guide, what better way to explore London? The tour will take you beyond familiar guidebook trails, with an emphasis on the back streets that offer a wealth of historic buildings that tell the true story of the city. Please bring along your own camera on the day.

Location: London



## **Indoor Skydiving**

If you've ever craved the rush of free-fall without having to jump from a plane, then you'll love this experience. As you hover, you'll be kept off the ground by an incredible wind turbine, similar to those used to test F1 racing cars. Anticipate high levels of adrenaline and laughter!

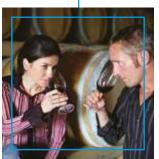
Location: Bedfordshire (Milton Ernest).



## Hydro and Harness Zorbing

For your harnessed ride, you will both be strapped in securely and facing one another, meaning you will be able to view each other's every giggle and shriek from all angles! If you are partial to a splash or two, the hydro ride will be the roll of your life. You will be joined by approximately 40 litres of water and this time, you won't be strapped in, meaning you will be free to slip and slide!

Location: Surrey (Whyteleafe).



# Laithwaites Tasting Event with a Case of Wine

Enter a world of wine and sample fantastic wines from across the globe, including a number presented by their producers. Learn the stories behind the wines and enjoy flavours from around the world. If you are entering the event a novice, you will most certainly be leaving a connoisseur.

Locations: 8 Locations.





#### Lemur Encounter

Come and meet a playful troop of lemurs. You'll be able to enter the enclosure and give them their feed whilst learning about each of their unique characters from their keeper. Depending on your chosen location, you will meet either ring-tailed or black and white ruffed lemurs. Bring your camera, as this is a fantastic chance to get a great snap of these amazing creatures, as they love to pose!

Locations: 2 Locations.



#### Meet the African Wild Cats

Seize the opportunity to get up close to one of Africa's wild cats. This unforgettable 30 minute experience gives you the opportunity to meet two friendly servals, Zeus and Duma who love human affection. Later on, you will have the opportunity to meet a family of mischievous meerkats, who will be happy to climb and play all over you.

Location: Shropshire (Telford).



# London Eye Experience and Afternoon Tea

Soak up 360 degree views of the Capital and its famous landmarks as you gradually rotate in one of the high-tech glass capsules, which takes approximately 30 minutes for a full turn. Your trip on the London Eye is followed by afternoon tea aboard the delightful Tattershall Castle, moored at the Victoria Embankment. Your menu will consist of a selection of sandwiches, mini desserts and scones with strawberry preserve and Cornish clotted cream, as well as a selection of teas.

Locations: London (Westminster, Whitehall).



#### National Park and Coastal Break

This is a one night break for two people, including breakfast, at a hotel either close to one of our National Parks or on the coast. Enjoy long walks with only each other's company or revel in the sea breeze as you explore local towns with their stunning, historical architecture and tourist hot spots.

Locations: 29 Locations.



#### **Novelty Dining**

If you would love a dining experience with a twist, this activity is perfect for you. Choose between dinner at a Jazz café or a lunch at one of the UK's most stunning vineyards. Be entertained with a two-course meal, a bottle of house wine to share, entrance to the Jazz café and a table for the whole evening, or explore the vineyard before settling down for a two course lunch and coffee served in the vineyard restaurant.

Locations: 2 Locations.



# Ploughman's Lunch and Tastings at Sedlescombe Vineyard

Explore an organic vineyard and gain a fascinating insight into the world of wine production. This family run business welcomes you to tour their 22 acre estate. Start your experience with a self-guided stroll through three vineyards and beautiful woodland before heading to the winery, where your knowledgeable guide will show you how these delicious English wines are made and later sample some tasters. You will then stop for lunch where you will enjoy a delicious ploughman's platter.

Location: East Sussex (Robertsbridge).



# Outdoor Proms Concert with a Bottle of Bubbly

Enjoy an unforgettable evening of glorious entertainment, including a bottle of bubbly to share. This is a thrilling open air concert, set in the grounds of some of the UK's most celebrated stately homes. Prepare for dazzling entertainment with a fireworks extravaganza to close the evening. As part of your experience you will enjoy a chilled bottle of Prosecco to toast the evening which will be ready for collection on arrival at the concert.

Locations: 5 Locations.



## **Quad Biking**

Quad bikes are powerful, easy to handle and great fun to ride, so even if you're a complete novice you'll soon be riding down forest tracks like a seasoned professional. The session will see you mastering the basics, taking on the open woodland and cutting between and behind any trees or obstacles that get in your way. Once mastered and ready, you will be taken onto the harder circuit which consists of navigating between some tight trees, up and down steep hills and through some very boggy and muddy sections for plenty of fun.

Location: North Yorkshire (Leeds).



#### Radical Race Passenger Ride

Ever wanted to ride shot gun in an F1 car? Take the passenger seat in a Radical SR3 Supersport race car driven by an expert. Renowned for breaking speed records, the acceleration and braking for this supercar is just breathtaking! The Radical SR3 is equipped with the latest sequential race gearbox and boasts almost 200bhp.

Locations: 6 Locations.



#### Sailing on a Thames Barge

You and your guest will experience a relaxing day out as you enjoy the scenery and the thrill of seeing these historic vessels under sail. You will also have the opportunity to become involved in hoisting sails and steering if you wish. A light lunch is included with this experience which is traditionally a cheese and ham ploughman's with a delicious dessert. You can eat and enjoy your lunch whilst looking out from this stunning barge.

Location: Suffolk (Ipswich).



#### Raft Building Experience

Put your survival skills to the test with this challenging raft building activity. With a pile of poles, rope, barrels and your own ingenuity, you and your team have to construct a craft that can survive launch, carry your team on the water and keep them dry. You'll also learn about knots, lashings and why Archimedes discovery within his bathtub is relevant to all water craft we know today.

Locations: 2 Locations.



## Sailing Taster

For your sailing taster you will be learning in a dinghy on the lovely Bala lake. Your sailing experience will last for approximately 2 ½ hours during which you will learn all you need to know to become a dab hand at sailing.

Location: Gwynedd (Bala).



#### Sea Safari

The Cornish coastline is one of the richest in marine wildlife. With sightings of birds, dolphins, basking sharks, seals, sun fish and much more, make sure you bring along your binoculars and see how many species you can spot! Your 2 hour coastal and wildlife safari explores the stunning local Cornish coastline by boat and as an added bonus, this experience also includes entrance to the National Maritime Museum in Falmouth.

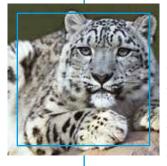
Location: Cornwall (Falmouth).



#### Spa Day with Afternoon Tea

Not only can you and your guest relax all day in a tranquil health club, but you can also revel in the quintessentially British institution that is afternoon tea. As well as entry to the spa for the day you will receive a 25 minute mini treatment each. Treatments may vary on location.

Locations: 5 Locations.



# Snow Leopard Feed and Fossa Training

This interactive animal experience is perfect for any animal lover. You'll firstly be introduced to the resident fossa, an unusual creature that looks part cat part mongoose, you will then partake in clicker training through a mesh barrier. Next, it's your chance to meet the snow leopards and stick feed them again through a mesh barrier. After your experience you will be free to explore the park.

Location: Cumbria (Milnthorpe).



## Sunday Jazz Cruise

This 2 ½ hour cruise is the perfect way to enjoy a Sunday afternoon. After boarding at Embankment Pier enjoy a delicious 3 course Sunday lunch, some great Jazz music as well as viewing some of the most impressive sights of London.

Locations: London (Embankment).



#### Swimming with the Crocodiles

Swim with these majestic pre-historic creatures for 30 minutes. Don't worry, they won't bite and there will be plenty of photo opportunities to enable you to remember your experience forever, as you'll receive a souvenir photograph of you and the croc. After your experience, you'll have the chance to look at some of the other reptiles including some deadly venomous snakes.

Location: Bristol (Filton).



#### Traditional Seaside Break

Experience the wonders of Britain's coast line with this one night break for two, including breakfast. The handpicked venues offer places to stay in friendly towns and traditional seaside destinations. Whether your priority is taking in clifftop views, paddling in the sea or exploring your surroundings, you're sure to discover your perfect spot.

Locations: 21 Locations.



# The London Dungeons and Meal at Bubba Gump's

Take a journey through London's grizzly past as you explore a thousand years of history with all the boring bits left out! Set in the murky depths of the city's ancient sewers, visitors to the London Dungeons will be taken through a series of themed shows, gruesome exhibits and thrilling rides. All that exploring is guaranteed to build an appetite, so a trip to Bubba Gump's will go down nicely. With a fantastic choice of seafood, as well as a range of classic dishes, you'll dine in a themed environment with a vibrant atmosphere.

Location: 2 Locations.



## Triple Whammy at the Abyss

If you're looking for an adrenaline-fuelled experience, then look no further than the triple whammy. Encompassing three activities; the 250ft Zip Wire, 150ft Abseil and the 150ft Power Fan, each experience takes place in the darkness of the former steel works. You're sure to leave with your nerves fully tested.

Location: South Yorkshire (Rotherham).



#### Two Night Camping Experience

Battling with tent poles and guy ropes may not be everyone's cup of tea, so camping pods are ideal hubs for camping without the threat of a leaky tent. Resembling wooden huts, the pods are comfortable and dry shelters that you can add your home comforts to.

Locations: 2 Locations.



## View from the Shard with Afternoon Tea at Browns

Witness breathtaking, panoramic views over London from the magnificent Shard. Your afternoon tea is served at Browns, Butlers Wharf. Butlers Wharf was once a thriving centre for the tea trade with boats from the East docking here with their exotic cargos. Tea will consist of a selection of sandwiches with delicious fillings, as well as scones with thick clotted cream and jam and delicate mini desserts.

Locations: 2 Locations



#### Two Night Getaway

Sometimes one night away just isn't enough. Whatever your style, travelling somewhere different and spending time together is sure to make you feel relaxed and recharged. This two night getaway will offer just that. Whether it's a city break or trip to the countryside you're after, this chance to escape for two nights provides a variety of locations to visit.

Locations: 100+ Locations.



#### Vineyard Experience with Lunch

Your vineyard tour will include an overview of the fascinating wine making process, followed by a tutored wine tasting of a variety of wines. Enjoy a light lunch followed by the opportunity to explore the vineyard trail and purchase some wine.

Locations: 5 Locations.



## White Water Rafting Session

Climb aboard an inflatable raft and head downstream through powerful, fast-flowing rapids. Armed with a paddle in hand, you, your instructor and fellow crew members will negotiate the waves and dips as you tackle the rapids head-on (and sometimes sideways).

Locations: 2 Locations.



#### Windsurfing Taster

Allow any cobwebs to be washed away as natural winds transport you across the lake's waters. Windsurfing is a surface water sport using a board usually two to four meters long and powered by the effect of the wind on a sail. The experience will begin with a safety briefing and the best windsurfing techniques will be revealed before you take to the water.

Location: Gwynedd (Bala).

# Just the two of us

...a whole host of things to do for two!

For most couples, spending time together includes plenty of activities which are less than romantic. Whether that's trailing around the supermarket, filing bills or vacuuming the stairs, it can be easy to overlook the value of spending quality time together. If you want to ensure that you enjoy some of the special moments that strengthen a relationship, then sharing an experience is a great way to do it.

All these experiences have been chosen to ensure that you both have a fantastic time, but every couples' idea of fun is slightly different, which is why there is such a variety to choose from. You might be the kind of couple who love to push themselves to the limits, in which case you might want to try your hand at white water rafting where you will have to battle against the rapids and work as a team to control your boat and avoid capsizing.



If you both enjoy an adrenaline rush but prefer something a little more controlled, then indoor skydiving could be the perfect choice for you. Jumping into a wind tunnel which replicates the feeling of free-falling to earth from a plane is the ideal way to combine a real thrill with the reassurance of a secure environment.

For couples who share a love of fast cars, there are options which will really get your heart racing. These include the high speed circuit ride and the Radical passenger ride, both of which will expose you to unbelievably fast acceleration and the thrill of having a professional putting these incredible cars through their paces.

If you are looking for something soothing rather than stimulating then you can choose from one of the spa treatments which are specifically designed to help you unwind and release any tension you might feel. Whether you want the solitude of a spell in a floatation tank or something a little more sociable with a day at a spa together with a choice of treatments, there is something to appeal to any couple that need to recharge their batteries.

Many couples fall into a routine which means they rarely spend nights out together, whether they are too tired after a week at work or just because they find it hard to motivate themselves to organise something. These hassle free options mean that everything is already organised, you just have to pick a date, put your glad rags on and enjoy some of the finest entertainment on offer. From a night at an outdoor proms concert, to a wine tasting evening, there is something to suit anyone's taste. If you want something really unusual then a meal at Ruthin Castle has a touch of class that you're sure to appreciate.

Active couples who like the challenge of trying something new will love the opportunity to try their hand at sailing on some of the UK's stunning waterways, whether that's with a hands-on experience such as learning to sail, or a more leisurely option such as a trip on a barge or a lunch cruise.

If walking pace is more your speed, then taking a romantic walk together in some of the most beautiful countryside that the country has to offer is sure to give you plenty of opportunity to enjoy each other's company. You can even leave everything behind for an overnight walking break so that you can explore a completely different part of the country and make some memories together.



#### Terms & Conditions

Activity Superstore issues face value vouchers ("Vouchers") entitling the holder to choose, up to the value stated on or in the Voucher, one of a range of activities, overnight breaks ("Experiences") or other products supplied by Activity Superstore and provided by selected experience providers. From 1 January 2019, the retailer from whom the experience voucher is purchased is acting as agent for and on behalf of The Activity Superstore Limited and your contract is with The Activity Superstore Limited who is the issuer of the experience voucher.

#### Voucher validity

Vouchers are valid until the expiry date shown on your Voucher. Please check the season of any intended Experience, as this may be shorter than the Voucher validity. You must validate, book and complete your Experience prior to the expiry date, please note booking lead times apply. The original retailer's gift or till receipt is required to validate your Voucher. If you are unable to use your Voucher within the validity period, the Voucher can be extended for a period of six months. A £20 administration fee is payable if you choose to extend your voucher. A Voucher can only be extended once and only after it has been validated, and must be done while the Voucher is valid. Validated and extended Vouchers cannot be refunded.

#### Choosing your Experience

This pack is for a Voucher that entitles the holder to any to f the Experiences supplied by Activity Superstore, up to the value stated, including the Experience/Experiences featured either on the outside of the pack, or in the literature accompanying your pack. Please note once a date has been booked with an Experience provider your Voucher is no longer available for an exchange, extension or refund and will be deemed to be used at that point.

#### Exchanging your Voucher

A Voucher can be exchanged only once for another Voucher(s), up to the face value stated on or in it and subject to certain restrictionst, without incurring a fee. A difference will be payable if the chosen Experience costs more than the face value of your original Voucher and the value of your Voucher will be increased. If your chosen Experience is cheaper, we will hold the difference as a credit against another Experience. The credit cannot be used to pay for the cost of an extension or an exchange. All credits held will have the same expiry date as the original purchased Voucher. The exchanged Voucher will carry the same expiry date as the original purchased Voucher. If you wish to combine or merge more than one Voucher together, as part of the exchange process, then this can be arranged however subject to the following restrictions; You can merge no more than two Vouchers together; if the Vouchers have different expiry dates then the earlier expiry date is taken forward onto the replacement Voucher, not the later date; only Vouchers purchased from the same retail chain or website may be merged together; and you may not merge any Vouchers previously merged or exchanged.

#### Bookings

In order to enjoy your chosen Experience, you are asked to choose your preferred location then follow the booking instructions. The original retailer's gift or till receipt may be required to use your Voucher. You may be required to send your Voucher to the chosen provider to confirm your booking in advance: if so we recommend you keep a record of your Voucher number and use registered post, as your Voucher is a valuable document. You should also note that your Voucher must be presented on the day (unless already sent to the Experience provider), in order to participate in the Experience. If lost, a Voucher can only be replaced as long as it has been validated and has not been used for an experience already. You may also be required to pay a deposit to the provider to confirm your booking in advance. This deposit will be credited back upon completion of your Experience. Please note you may not be able to change your mind once a date has been booked with an Experience provider.

#### Cancelling or changing your Experience

If we cancel your Experience, we will tell you as soon as possible, and do our very best to offer an alternative date or location. If specific celebrities, vehicles or venues are featured but are not available on the day for reasons beyond our control, we will try to find the best possible replacement. If this is not possible, we reserve the right to cancel your Experience at short notice and re-book you. We reserve the right to reschedule the timings or location of any Experience owing to unavailability of the Experience, insufficient numbers making the Experience unavailable, and other factors beyond our control. We reserve the right to discontinue an Experience, venue, or individual supplier at our own discretion. We will endeavour to offer a suitable alternative Experience of the same value, however, if not we will refund your Voucher in full. If you decide to book a different Experience and the price of that Experience exceeds the face value of your Voucher, you will need to pay the difference. We also reserve the right to make minor changes to your Experience. Examples of minor changes include car specification or order of Experiences on a particular day, If you need to cancel or change your Experience booking you should contact us immediately. We will do our best to fill the allocated space, but if we are unable to do so, you also you should contact us immediately. We will do our best to fill the allocated space, but if we are unable to do so, you also you should contact us immediately. We will do our best to fill the allocated space, but if we are unable to do so, you should contact us immediately. We will do rearrange your Experience because of accidental injury/illness to yourself, or a death in your immediate family you should contact Activity Superstore as it may be possible to re-arrange your Experience on presentation of a medical certificate.

#### Returns

Standard retailer refund policies apply. Nevertheless returns and exchanges are not available if you have validated your Voucher; the Voucher is not contained within the gift pack; you have extended your Voucher; used or booked your Voucher; if the date of the request is after the Voucher expiry date; or if the pack is not in a re-saleable condition. No interest will be paid on the amount to be refunded.

#### Insurance

Where applicable, the price of the Voucher includes the cost of providing you with personal accident insurance cover to participants aged up to 75 years old. This insurance cover is only included if indicated on your Voucher and is not available for Experiences that take place outside the UK. Full details of insurance cover are available on request.

#### Experience availability and timings and locations

The availability and timings are given as a guide only and you may be required to wait between different elements of the Experience alongside other participants. Locations are subject to change owing to factors beyond our control.

#### Age, size and health restrictions

For safety reasons, some Experiences have certain size, age and health restrictions. You are required to notify Activity Superstore and/or the provider of any relevant medical condition. For driving Experiences you will need a full valid UK or European driving licence (manual) which must have been held for a minimum of one year, unless otherwise stated. Please note at some locations there is an option to purchase damage waiver insurance on the day of your driving Experience. In the event of an accident the damage waiver will cover all or part of the damage caused to the vehicle(s) however this will not cover damage caused by reckless or negligent driving. Further details are available on booking. Our Customer Contact Centre or the provider can advise of any restrictions at the time of booking.

#### Description and photography

We have tried hard to ensure that descriptions and illustrations used on the pack, in all our literature and on our website are accurate, however, photographs are intended to give a general idea of the Experience described, and do not form part of any contract between you and Activity Superstore.

#### Weather

Experiences may be cancelled by the Experience provider due to weather conditions, mechanical failure, or for other reasons beyond our control. If your Experience is cancelled by the Experience provider because of the weather, you will be able to rebook for a date on which you are able to attend. Activity Superstore is unable to reimburse travel, accommodation or other incidental expenses incurred by you in attending an Experience which is cancelled for any reason. If you are unable to travel to your Experience due to bad weather but the Experience still takes place we may not be able to rebook you without an administration cost.

#### In case of problems

In case of a problem, please speak to the Experience provider on the day, so they have the opportunity to resolve any problems there and then. Any other complaints should be addressed with the customer service department at Activity Superstore, who will address the problem with the experience provider on your behalf.

#### Contracts (Rights of Third Parties) Act 1999

These terms and conditions do not affect your statutory rights as a consumer, and are governed by and in accordance with English law. The purchaser and Activity Superstore agree that any problems fall under the jurisdiction of the English courts. All the clauses and sub clauses in our terms and conditions are independent of each other. If one clause or sub clause is invalid or unenforceable, this will not affect any other clause or sub clause.

The funds on Vouchers are not covered by the Financial Services Compensation Scheme. In the unlikely event of the issuer of this product becoming insolvent, some funds on Vouchers may not be available to spend.

The Activity Superstore Ltd, 41-45 High Street, Saffron Walden, Essex, CB10 1AR. Registered no 3319862.

<sup>†</sup>Please note promotional products, tangible gifts (excluding books) and choice Vouchers are excluded from the list of exchangeable products.

For the most up-to-date terms and conditions please visit: www.usemygift.com

# Registering & Booking Your Experience

For security reasons, and so you have the most up-to-date information you will need to register your details and validate your voucher with us, all you need to do is follow the steps below.

- 1. Please visit the website stated on the back of your voucher.
- 2. Enter your activation number and then follow the online security steps.
- Once you have registered your details successfully with us please write down your unique voucher number in the space provided on the front of your voucher. You will then receive on screen booking information, which will also be sent to your e-mail address.
- 4. Then all you need to do is book your experience and prepare to have the time of your life!

Please note: This information is correct as of time of printing. For an up-to-date list of locations and restrictions please visit:

www.usemygift.com