



## **LABEL**

KitchenAid

From 01.03.2020 to 31.12. 2020

90 DAYS MONEY BACK GUARANTEE

(Red texte) Enjoy the perfect taste of your blend with the new K400 KitchenAid blender: If you are not satisfied with your purchase within 90 days we will refund you in full!\*

(Disclaimer) \*For more information visit [www.kitchenaid.eu](http://www.kitchenaid.eu) and/or contact the customer service support of your country; we will be happy to answer any questions you may have.

## **TERMS AND CONDITIONS**

Please note that these terms and conditions do not impact any statutory laws, such as any legal warranty rights or any rights under the manufacturer's guarantee.

To participate in the KitchenAid 90 Day Money Back Guarantee program you agree to the following:

1. Consumers must purchase a KitchenAid K400 Blender and/or K400 blender accessories between 01/03/2020 and 31/12/2020 (inclusive).

List of KitchenAid K400 Blender models: 5KSB4026, 5KSB4034, 5KSB4054.

List of K400 blender accessories: 5KSB2030PJB, 5KSB2040BBB, 5KSB1CPA, 5KSB2048JGA, KSB2032PJA, KSB2042BB, KSB4048TPR, 5KSB2056JPA.

Accessories will be refund only in combination with a K400 blender return.

2. Consumers have up to 90 days to trial the product and if not satisfied to notify our consumer care centre of any intention to return the product within that time via email\*\* (see the list below for each country), social media channels or phone call to our toll free number: 00 800 381 040 26.

3. Consumers need to provide a scan version (or clear picture) of the proof of payment by email.

Proof of payment must contain the following information to be accepted:

- Model number or product description
- Quantity
- Price
- Country of purchase or point of sales address
- Purchase date

4. If the proof of payment is considered as valid, our consumer care centre will plan the pick up of the product. Consumers have a maximum of 10 working days to return the product to KitchenAid.

5. A refund will only be provided once our service provider receives and checks (1) K400 blender or/and K400 blender accessories, (2) the original purchase receipt.

The Blender must be returned with its original packaging (preferably) and contents, ensuring that it is clean and emptied of all food.

A refund is only valid if, in the opinion of KitchenAid service partner, the Blender has been used in accordance with the instruction manual.

6. The refund amount will only be for the full invoice of K400 blender and/or K400 accessories purchase price as stated on the purchase receipt/invoice.

7. Allow 30 days to receive the refund on your bank account provided.

\*\* Consumer care centers contact list:

Austria: [consumercare.at@kitchenaid.eu](mailto:consumercare.at@kitchenaid.eu)

Belgium: [consumercare.be@kitchenaid.eu](mailto:consumercare.be@kitchenaid.eu)

Luxembourg: [consumercare.be@kitchenaid.eu](mailto:consumercare.be@kitchenaid.eu)

Denmark: [consumercare.dk@kitchenaid.eu](mailto:consumercare.dk@kitchenaid.eu)

Finland: [consumercare.fi@kitchenaid.eu](mailto:consumercare.fi@kitchenaid.eu)

France: [consumercare.fr@kitchenaid.eu](mailto:consumercare.fr@kitchenaid.eu)

Germany: [consumercare.de@kitchenaid.eu](mailto:consumercare.de@kitchenaid.eu)

Ireland: [consumercare.ie@kitchenaid.eu](mailto:consumercare.ie@kitchenaid.eu)

Italy: [consumercare.it@kitchenaid.eu](mailto:consumercare.it@kitchenaid.eu)

Netherlands: [consumercare.nl@kitchenaid.eu](mailto:consumercare.nl@kitchenaid.eu)

Norway: [consumercare.no@kitchenaid.eu](mailto:consumercare.no@kitchenaid.eu)

Sweden: [consumercare.se@kitchenaid.eu](mailto:consumercare.se@kitchenaid.eu)

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Turkey: [consumercare.tr@kitchenaid.eu](mailto:consumercare.tr@kitchenaid.eu)