



# Shark®

NV681UK  
Series

**POWERED**  
*Lift-Away™*



 [www.sharkclean.eu](http://www.sharkclean.eu)

 0800 862 0453

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Thank you for  
 purchasing the **Shark®**  
**Powered Lift-Away™**

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### RECORD THIS INFORMATION:

Serial Number: \_\_\_\_\_

Model Number: \_\_\_\_\_

Date of Purchase (Keep receipt):  
 \_\_\_\_\_

### TECHNICAL SPECIFICATIONS:

Voltage: 220-240V~, 50-60Hz  
 Main Body Motor Watts: 750W  
 Power Nozzle Watts: 80W

### RECOMMENDED FILTER CLEANING SCHEDULE:

See the MAINTENANCE section for filter cleaning instructions

Pre-motor Filter Kit (Foam & Felt): Every 3 months  
 Post-motor HEPA Filter: Every year  
 Pre-HEPA Filter: Every year



This appliance complies with the WEEE-Directive 2012/19/EU on the disposal of electrical and electronic equipment (WEEE).

This marking indicates that this product should not be disposed with other household wastes throughout the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material sources. To return your used device, please use the return and collection systems or contact the retailer where this product was purchased. They can take this product for environmental safe recycling.

This appliance complies with the European directives for electromagnetic compatibility (EMC) 2014/30/EU and its revisions, as well as Low Voltage Directive (LVD) 2014/35/EU and its revisions.



## IMPORTANT SAFEGUARDS

When using an electrical appliance, basic safety precautions should always be observed, including the following:

### WARNING

This appliance is not intended for use by persons with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

Children shall not use or play with this appliance. Close supervision is necessary to keep appliance out of reach of children during use.

### CAUTION

**THE POWER NOZZLE, WAND, HOSE, AND HANDLE CONTAIN ELECTRICAL CONNECTIONS:**

- These are not serviceable parts.
- Do not use to vacuum any liquids.
- Do not immerse in water when cleaning.
- Prior to use, inspect hose, handle/wand for damage. Discontinue using if damaged.

### WARNING

**TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK OR INJURY:**

- 1 DO NOT use outdoors or on wet surfaces.
- 2 Unplug from electrical outlet when not in use and before cleaning or servicing.
- 3 Inspect power cord or plug for any damage before use. DO NOT use vacuum cleaner with a damaged cord or plug.
- 4 DO NOT use if the appliance is not working, has been dropped, dropped into water, damaged or left outdoors.
- 5 NO SERVICEABLE PARTS. Incorrect re-assembly or repair can cause a risk of electrical shock or injury to persons when the appliance is used. Contact Customer Service.
- 6 The hose contains electrical wires. Do not use when damaged, cut or punctured.
- 7 DO NOT pull or carry vacuum cleaner by the cord or use the cord as a handle.
- 8 DO NOT unplug by pulling on cord; to unplug, grasp the plug, not the cord.
- 9 DO NOT handle plug or vacuum cleaner with wet hands.
- 10 DO NOT run the vacuum cleaner over the power cord, close a door on the cord or pull cord around sharp corners.
- 11 The use of an extension cord is not recommended.
- 12 DO NOT leave vacuum cleaner unattended when plugged in.
- 13 Keep cord away from heated surfaces.
- 14 Turn off all controls before plugging or unplugging the vacuum cleaner.
- 15 Always turn off the vacuum cleaner before connecting or disconnecting power nozzle.
- 16 Store your vacuum cleaner with the power cord secured around the two cord holders.

### GENERAL USE

- 17 Use only as described in this manual.
- 18 DO NOT put any objects into openings. DO NOT use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce air flow.
- 19 Keep your work area well lit.
- 20 Keep the vacuum cleaner moving over the carpet surface at all times to avoid damaging the carpet fibers.
- 21 DO NOT place vacuum cleaner on unstable surfaces such as chairs or tables.
- 22 DO NOT use without dust cup and/or filters in place.
- 23 DO NOT step on, run over, or bend hose. The hose is powered by electrical wires that may be damaged as a result.

### HOSE ATTACHMENTS

- 24 DO NOT use if air flow is restricted; if the air paths, the hose, or the accessories become blocked, turn the vacuum cleaner off. Remove all obstructions before you turn on the unit again.
- 25 Keep the end of the hose and accessory openings away from face and body.
- 26 Keep cleaning tools and hose suction openings away from hair, face, fingers, uncovered feet, or loose clothing.
- 27 Only use manufacturer's recommended attachments.

### DUST CUP/FILTERS/ACCESSORIES

Before turning on the vacuum:

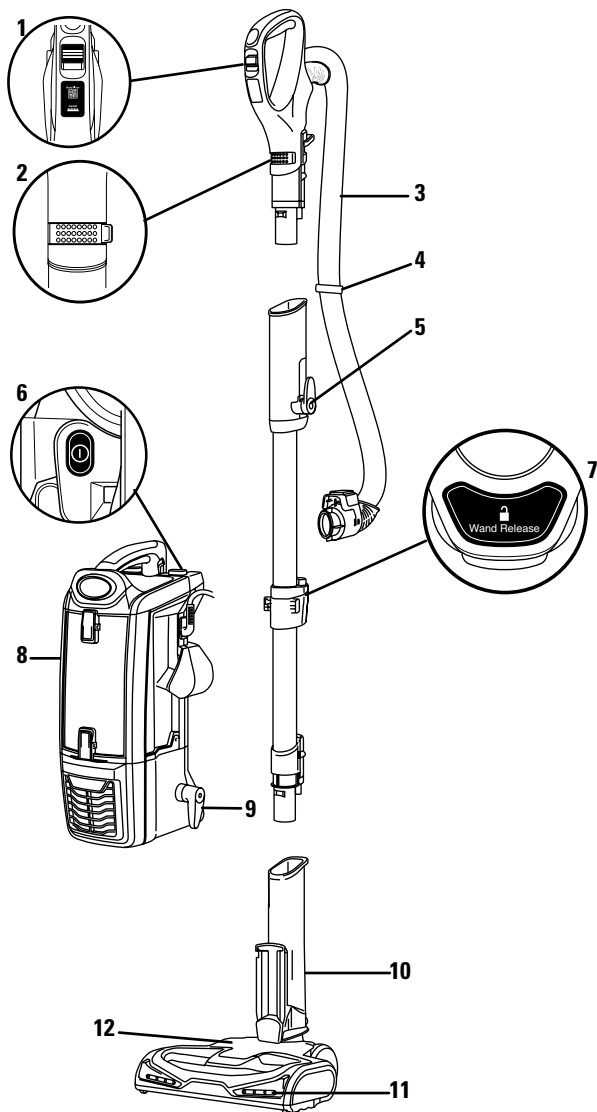
- 28 Make sure that all filters are thoroughly dry after routine cleaning.
- 29 Make sure that dust cup and all filters are in place after routine maintenance.
- 30 Make sure accessories are free of blockages.
- 31 Use only manufacturer's recommended accessories and replacement parts.

### GENERAL CLEANING

- 32 DO NOT pick up large-sized objects.
- 33 DO NOT pick up hard or sharp objects such as glass, nails, screws or coins that could damage the vacuum cleaner.
- 34 DO NOT use to pick up drywall dust.
- 35 DO NOT pick up smoking or burning objects such as hot coals, cigarette butts, fireplace ash or matches.
- 36 DO NOT pick up flammable or combustible materials such as lighter fluid, gasoline, or kerosene or use vacuum in areas where they may be present.
- 37 DO NOT pick up toxic solutions such as chlorine bleach, ammonia, or drain cleaner.
- 38 DO NOT use in an enclosed space where vapors are present from paint, paint thinner, moth-proofing substances, flammable dust or other explosive or toxic materials.
- 39 DO NOT vacuum up any liquids.
- 40 DO NOT immerse vacuum cleaner in water or other liquids.
- 41 DO NOT use outdoors or on wet surfaces; use only on dry surfaces.
- 42 Use extra care when cleaning on stairs.
- 43 Remove brushroll from unit before rinsing.

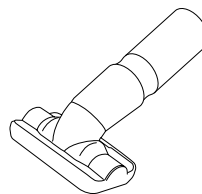
## SAVE THESE INSTRUCTIONS

## GETTING TO KNOW YOUR SHARK POWERED LIFT-AWAY™



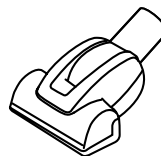
### MAIN UNIT

- |                    |                              |
|--------------------|------------------------------|
| 1 Surface Selector | 7 Wand Release               |
| 2 Suction Control  | 8 Lift-Away Pod              |
| 3 Hose             | 9 Lower Cord Hook            |
| 4 Hose Clip        | 10 Motorised Floor Nozzle    |
| 5 Upper Cord Hook  | 11 Headlights                |
| 6 Power Switch     | 12 Brushroll Indicator Light |



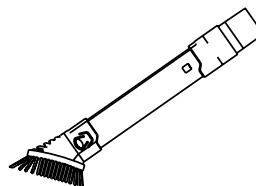
### Upholstery Tool

Two cleaning tools in one. The stiff bristle brush gets stuck-on debris off a multitude of surfaces. Remove the bristles to reveal an upholstery tool for removing stubborn pet hair from upholstery and more.



### Pet Power Brush (only available with certain models)

Designed for removal of pet hair and ground in dirt from carpeted stairs and upholstery.



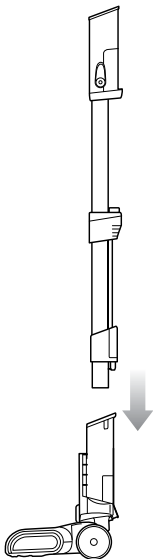
### 2-in-1 Duster Crevice Tool

Two cleaning tools in one. The crevice tool gives you extended cleaning reach for small spaces, while the dusting brush cleans a multitude of surfaces.

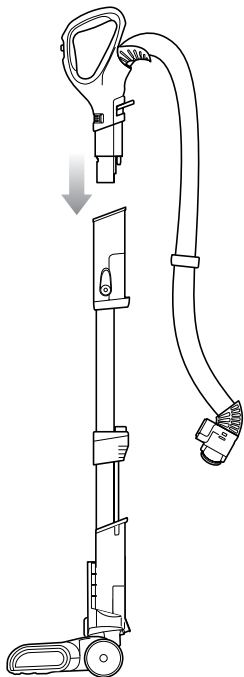


## ASSEMBLY

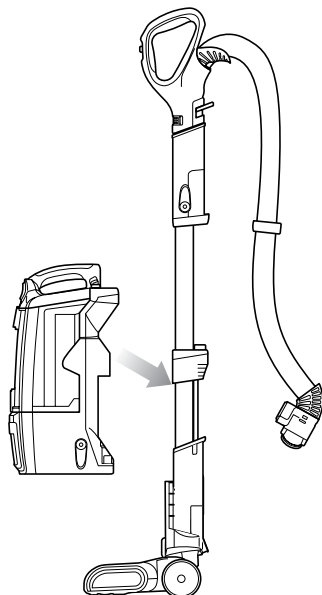
STEP 1



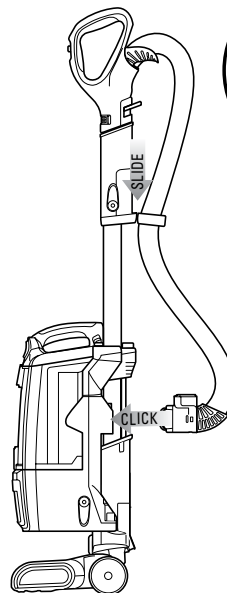
STEP 2



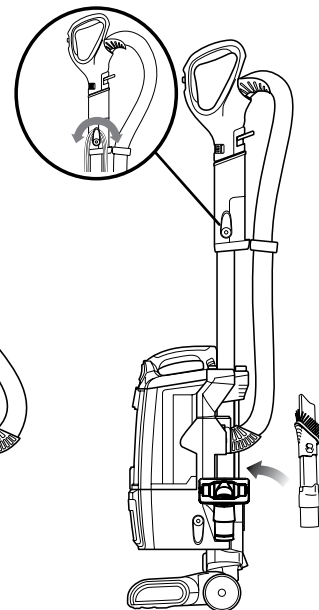
STEP 3



STEP 4



STEP 5



**1** Place the selected floor nozzle on the floor and insert the wand.

**2** Insert the handle into the wand.

**3** Slide the pod onto the wand.

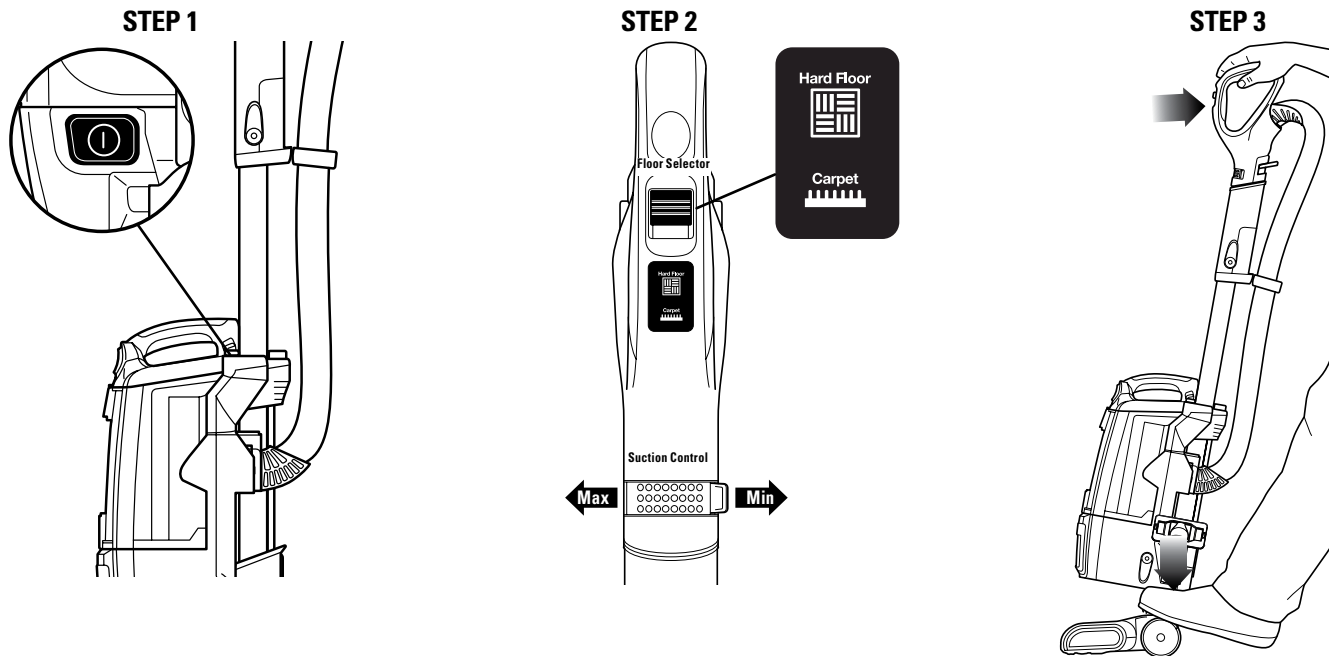
**4** Slide the hose clip into the notch at the back of the wand.

**5** Insert the 2-in-1 duster crevice tool and upholstery tool into the accessory posts as shown.

**TIP:** For quick cord access, rotate upper hook down and remove cord. Rotate back for cord storage.

## UPRIGHT CLEANING

- ⚠ **WARNING:** To reduce the risk of electric shock, unplug the unit before assembling, adding or removing attachments or converting modes.
- ⚠ **WARNING:** Always ensure the power is OFF before plugging and unplugging.
- NOTE:** DO NOT use to pick up drywall dust or fireplace ash.



**1** Plug in power cord into electrical outlet and press POWER button to turn vacuum on.

**2 Hard Floor Cleaning**

Set Floor Selector to **Hard Floor** and Suction Control to **Max** for full suction or variable depending on user preference.

**Thick Carpet & Area Rugs Cleaning**

Set Floor Selector to **Carpet** and Suction Control to **Min** for reduced suction or variable depending on user preference.

**Carpet Cleaning**

Set Floor Selector to **Carpet** and Suction Control to **Max** for full suction or variable depending on user preference.

**3** Place your left foot gently on the floor nozzle and tilt the handle back to start cleaning. Note: The brushroll will only spin once the vacuum is reclined back.

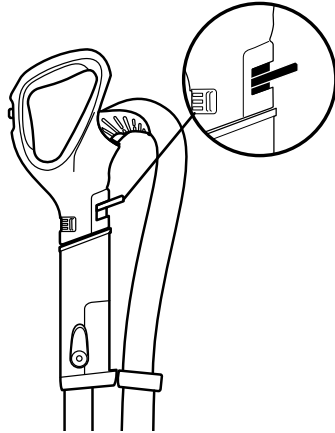
## WHAT DOES THE BRUSHROLL INDICATOR LIGHT MEAN?

- **Solid Green:** The brushroll is on and working as it should.
- **Solid Red:** There is a jam in the brushroll area. Turn your vacuum off and remove the blockage.
- **\*Flashing Red:** The motorised floor nozzle is overheating. Turn your vacuum off and wait for it to cool down.  
\*See Troubleshooting section for further instructions.

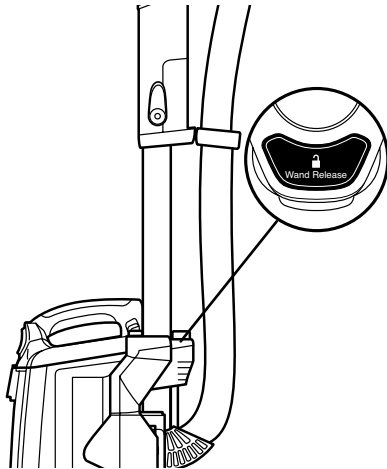
## ABOVE FLOOR CLEANING

**NOTE:** DO NOT use to pick up drywall dust or fireplace ash.

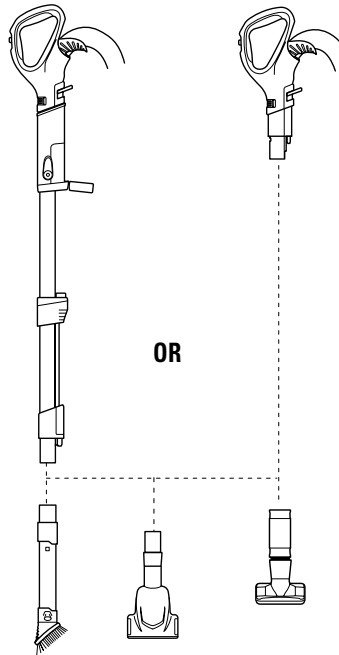
### STEP 1



OR

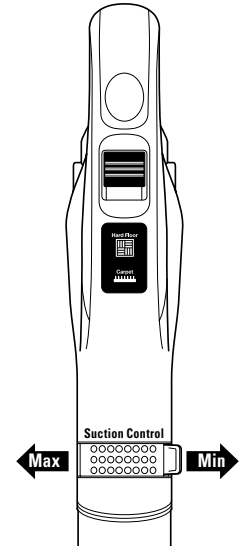


### STEP 2



OR

### STEP 3

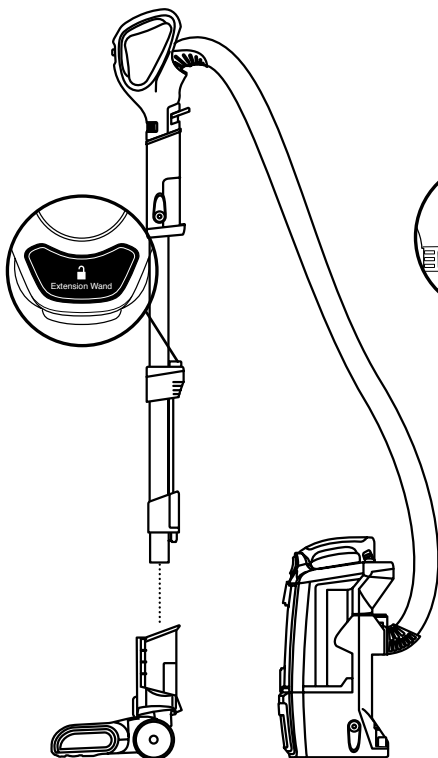


**1** For above floor cleaning with the hose, press the WAND or HANDLE release (depending on the amount of reach required) then lift handle up.

**2** Insert wand or handle directly into desired tool.

**3** This unit is equipped with SUCTION CONTROL to help when dusting delicate objects or drapery. Located at base of the handle, slide the SUCTION CONTROL tab to minimise suction. Be sure to close again for maximum suction.

### STEP 1

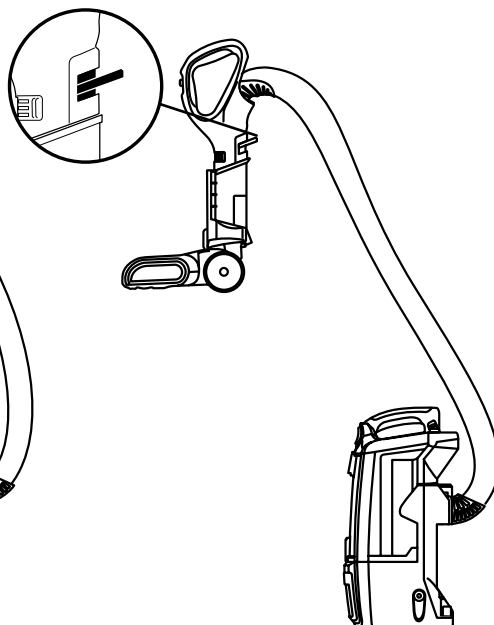


- 1** Press LIFT-AWAY button to lift the pod off the floor nozzle.

Insert the WAND into the motorised floor nozzle.

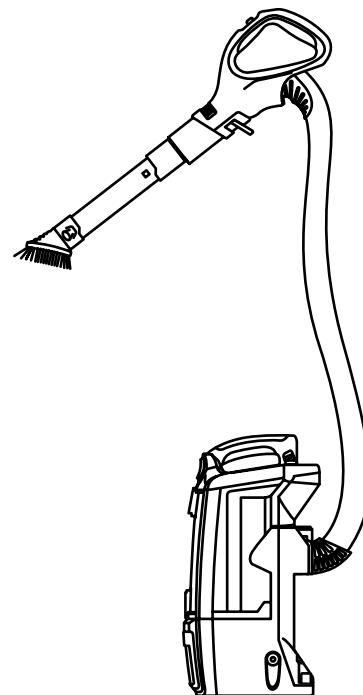
**TIP** Using the vacuum in Powered Lift-Away mode gives you extended reach for cleaning under furniture and in tight spaces.

### STEP 2



- 2** Insert the HANDLE into the motorised floor nozzle.

**TIP** Attaching the HANDLE directly into the nozzles makes cleaning stairs easy.



- 1** Attach the desired accessory directly into the HANDLE.

**TIP** For an extended reach, attach the desired accessory into the WAND.



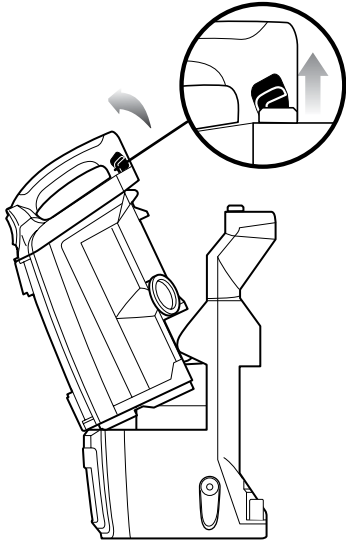
## MAINTENANCE

To keep your vacuum's suction power optimal, follow these instructions.

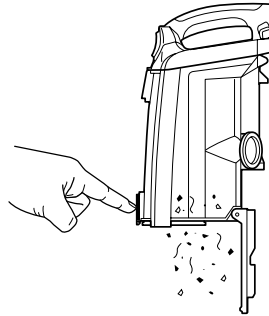
Make sure unit is off and cord unplugged.

**IMPORTANT:** Allow ALL filters to dry completely before replacing into the vacuum.

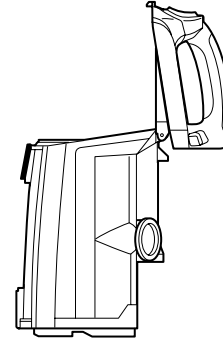
### STEP 1



### STEP 2



### STEP 3



## EMPTY THE DUST CUP

- 1 Pull up on the dust cup release latch and lift the dust cup off the pod.
- 2 Holding the dust cup over a bin, press the bottom empty release latch.
- 3 Press the top dust cup release latch to access the dust screen and remove built-up debris as required.

## CLEANING THE FILTERS

### 1 Pre-Motor (foam and felt):

With the dust cup removed, take out the foam and felt filters, and rinse with water. Tap loose dirt off filters between washes as needed.

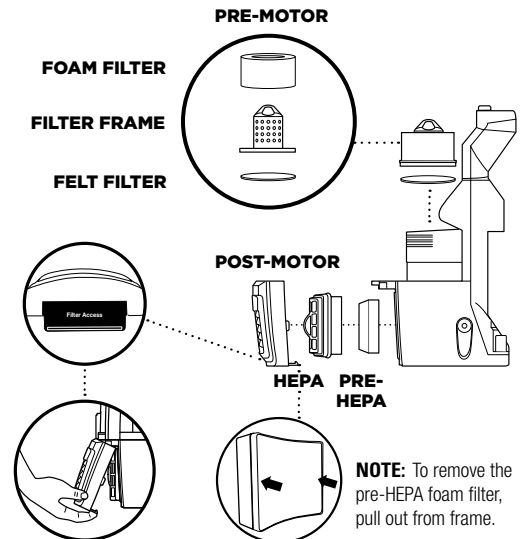
### 2 Post-Motor (HEPA):

To access the HEPA filter, reach under the grill, press the button, and pull the grill away from the vacuum.

To remove the pre-HEPA filter, simply pull black foam out from frame. Rinse both HEPA filter and pre-HEPA filter and allow to air dry completely before replacing. Hand wash only. Replace it back and make sure edges are tucked into HEPA frame when HEPA inserted back into vacuum.

### RECOMMENDED FILTER CLEANING SCHEDULE:

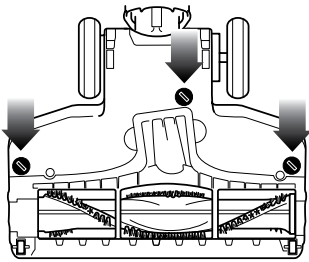
Pre-motor Filter Kit (Foam & Felt):	Every 3 months
Post-motor HEPA filter	Every year
Pre-HEPA Filter:	Every year



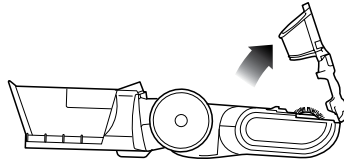
## MAINTENANCE

To keep your vacuum's suction power optimal, follow these instructions. Make sure unit is off and cord unplugged.

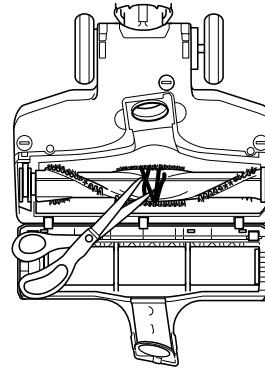
### STEP 1



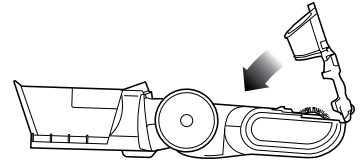
### STEP 2



### STEP 3



### STEP 4



## CHECK FOR BLOCKAGES

- 1 Use a coin to unlock the 3 locks on the bottom of the floor nozzle.
- 2 A portion of the base is removable to allow for better access to the brush roll and exposure to the airway. Shine a torch from the bottom to check for possible blockage in the airway.
- 3 Remove any string, carpet fibres or hair that may be wrapped around the brush roll. There is a groove on the brush bar that allows a pair of scissors to cut across it to loosen up the debris.
- 4 To reassemble, replace base by lining it up along the front of the nozzle. Push down to snap into place. Lock the 3 locks.

## TROUBLE-SHOOTING GUIDE

### **Vacuum is not picking up dirt. No suction or light suction**

- Check filters to see if they need cleaning. Follow instructions for rinsing and drying the filters before re-inserting back into the vacuum.
- Dust cup may be full; empty dust cup.
- Check hose, hose connections, nozzles, and accessories for blockages; clear blockages if required.
- Remove any string, carpet fibres or hair that may be wrapped around the brushroll.

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### **Vacuum lifts area rugs**

- Turn off the unit to disengage the brushroll and restart with the POWER button for suction only cleaning.
- Suction is powerful. Take care when vacuuming area rugs or rugs with delicately sewn edges.
- Turn off the unit and disengage the area rug from the brushroll and restart the unit.

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### **Brush roll does not spin**

- If brush roll indicator light on the floor nozzle turns red, the brush roll has stopped spinning. Immediately turn off and unplug vacuum, disconnect the nozzle and remove blockage before reconnecting and turning vacuum back on.
- Pull the handle toward you and release the floor nozzle to disengage the auto-off feature.
- Make sure that the carpet height selector is not on the HARD FLOOR setting.
- Immediately turn off and unplug vacuum, disconnect the nozzle and remove blockage before reconnecting and turning vacuum back on.

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### **Vacuum turns off on its own or indicator light flashes red**

- This vacuum cleaner is equipped with a motor protective thermostat. If for some reason your vacuum overheats, the thermostat will automatically turn the suction motor off. Should this occur, perform the following steps to restart the thermostat:
    1. Turn the unit off.
    2. Unplug the vacuum.
    3. Empty the dust cup and clean filters (see page previous page)
    4. Check for blockages in hose, accessories and inlet openings.
    5. Allow the unit to cool for a minimum of 45 minutes.
    6. Plug in the vacuum.
    7. Restart the unit by turning the power on.
- Note: If vacuum still does not start, contact Customer Service at: 0800 862 0453.







## WARRANTY TERMS AND CONDITIONS

When a consumer buys a product in the UK, they get the benefit of legal rights relating to the quality of the product (your “statutory rights”). You can enforce these rights against your retailer. However, at Shark we are so confident about the quality of our products that we give you an additional manufacturer’s warranty of up to five years. These terms and conditions relate to our manufacturer’s warranty only – your statutory rights are unaffected.

The conditions below describe the prerequisites and scope of our warranty. They do not affect your statutory rights or the obligations of your retailer and your contract with them.

### Shark® Guarantees

A household appliance like a vacuum cleaner constitutes a sizeable investment. Your new machine needs to work properly for as long as possible. The guarantee it comes with is an important consideration - and reflects how much confidence the manufacturer has in its product and manufacturing quality.

Every Shark® machine comes with a free parts and labour guarantee. Our customer service helpline (**0800 862 0453**) is open from 9.00am to 6.00pm Monday - Friday. It’s free to call, and you’ll be put straight through to a Shark representative. You’ll also find online support at [www.sharkclean.eu/uk](http://www.sharkclean.eu/uk).

### How do I register my extended Shark® guarantee?

You can register your guarantee online within 28 days of purchase. To save time, you’ll need the following information about your machine:

- Serial Number
- Date you purchased the machine (receipt or delivery note)
- To register online, please visit [www.sharkclean.eu/uk/register-guarantee](http://www.sharkclean.eu/uk/register-guarantee)

### IMPORTANT

- Both the 12 months and the extended 4 years guarantee will only cover your product from the date of purchase.
- Please keep your receipt at all times. Should you need to use your extended guarantee we will need your receipt to verify the information you have supplied to us is correct. The inability to produce a valid receipt may invalidate your guarantee.

### What are the benefits of registering my free Shark® guarantee?

When you register your guarantee we’ll have your details to hand if we ever need to get in touch. You can also receive tips and advice on how to get the best out of your Shark® vacuum and hear the latest news about new Shark® technology and launches.

If you register your guarantee online, you’ll get instant confirmation that we’ve received your details.

### How long are new Shark® machines guaranteed for?

Our confidence in our design and quality control means that your new Shark® vacuum cleaner is guaranteed for a total of five years. (12 months plus an extended warranty of 4 years).

### What is covered by the free Shark® guarantee?

Repair or replacement of your Shark® machine (at Shark®’s discretion), including all parts and labour. A Shark® guarantee is in addition to your legal rights as a consumer.

### What is not covered by the free Shark® guarantee?

- Blockages – For details of how to unblock your vacuum cleaner, please refer to the Operating Manual.
- Normal wear and tear such as brush bar, fuse, belt, batteries etc.
- Accidental damage, faults caused by negligent use or care, misuse, neglect, careless operation or handling of the vacuum cleaner which is not in accordance with the Shark® Operating Manual supplied with your machine.
- Use of the vacuum cleaner for anything other than normal domestic household purposes.
- Use of parts not assembled or installed in accordance with the operating instructions.
- Use of parts and accessories which are not Shark® Genuine Components.
- Faulty installation (except where installed by Shark®).
- Repairs or alterations carried out by parties other than Shark or its agents.

### What happens when my guarantee runs out?

Shark® does not design products to last for a limited time. We do appreciate that there may be a desire for our customers to want to repair their vacuum cleaners after the warranty has elapsed. In this case please contact our free phone customer service help line and ask about our out warranty program, on **0800 862 0453**.

### Where can I buy genuine Shark® spares and accessories?

Shark® spares and accessories are developed by the same engineers who developed your Shark® vacuum. You’ll find a full range of Shark spares, replacement parts and accessories for all Shark machines at [www.sharkclean.eu](http://www.sharkclean.eu).

Please remember that using non-Shark® spares invalidates your guarantee.

# Shark®

Euro-Pro Europe Limited  
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[www.sharkclean.eu](http://www.sharkclean.eu)

