

vaxTM

DualPower
PET ADVANCE

**REFRESHES CARPETS
AND IS PERFECT FOR
HOMES WITH PETS**

LET'S GET STARTED.

ECR2V1P



Let's talk safety



Basic safety precautions

This carpet washer is intended for household use only and NOT for commercial or industrial use.

- Only use the carpet washer indoors and keep the area you're cleaning well lit.
- Keep fingers, hair and loose clothing from moving parts and openings whilst using the carpet washer.
- This carpet washer is NOT to be used by children under eight years or persons with reduced physical, sensory or mental



Don'ts

- Don't leave the carpet washer plugged in when unattended.
- Don't use this carpet washer if it has been dropped, damaged or left outdoors.
- Don't run over the power cord or use the carpet washer if the power cord or plug is damaged. If the power cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- Don't use your carpet washer to pick up any flammable or combustible materials (lighter fluid, petrol, kerosene etc.) or use the carpet washer in an area with explosive vapours or liquid.
- Don't handle the plug or use the carpet washer with wet hands.
- Don't carry the carpet washer while it's switched on.



Do's

- Check with the manufacturer of your flooring prior to using the carpet washer.
- The clean water tank should only be filled with warm water (max 40°C). Filling the clean water tank with hot or boiling water may damage your machine and invalidate your guarantee.
- Store your carpet washer in a cool, dry area. Before storing your carpet washer please ensure all water/solution tanks and filters are thoroughly clean and dry.
- Always vacuum your carpets thoroughly before using your carpet washer.
- Always unplug the carpet washer before carrying out any maintenance and before connecting or disconnecting the hose/accessories.
- Turn off all controls on the carpet washer before disconnecting or connecting the power cord. After use always wrap the power cord around the cord clips provided.

capabilities, unless they have been given instructions on how to use the machine or are supervised during use.

- Any cleaning or maintenance of your carpet washer should not be made by children without supervision and ensure they don't play with the carpet washer.
- Before using your carpet washer test your carpets/rugs/upholstery for colourfastness and pile distortion.
- Only Vax recommended tools and solutions should be used with this carpet washer. Using other solutions may invalidate the guarantee.

- Don't pull or carry this carpet washer by the power cord.
- Don't use the power cord as a handle, pull the power cord around corners, sharp edges or close a door over the power cord.
- Don't unplug carpet washer by pulling on the power cord.
- Don't use your carpet washer to pick up hot coals, cigarette butts, matches or smoking hot burning items or use in an area where there may be harmful fluids (chlorine, bleach and ammonia drain cleaner).
- Don't attempt to remove blockages with sharp objects as this may cause damage to your carpet washer.
- Don't use the carpet washer with incorrect voltage as this may result in damage or injury to the user. The correct voltage is listed on the ratings label.

- Always replace the fuse in the plug with a British 13amp fuse. Always protect the power cable from heated surfaces or near open flames.
- Always keep the power cord away from the brushes whilst using your carpet washer.
- Take extra care when cleaning on the stairs.
- Use only CE approved 13amp extension cords, non-approved extension cords may overheat. Care should be taken to arrange the extension cord as it can be a trip hazard.
- Always use the carpet washer with all water/solution tanks and filters in place.
- Keep all openings clear and free from debris as this may affect the airflow/suction.
- Always use the carpet washer in an upright position. To prevent motor damage from dirty water, never hold the carpet washer upside down or lay on its side.

PLEASE KEEP INSTRUCTIONS FOR FURTHER USE.

Thank you for buying this Dual Power Pet Advance.

Taking care of your carpets

The Dual Power Pet Advance is designed to make washing carpets regularly, as effective and efficient as possible and this user guide will help you get the most out of your machine.

Maintaining your carpets will ensure they keep their appearance for longer and smell fresh and clean. You've chosen carpets for your home for a reason and Vax will help you take good care of them.

Taking care of your Dual Power Pet Advance

Also inside this guide are instructions on maintaining your new machine, so that it's always ready when you are to tackle your carpets.

We're here if you need us

Instead of taking your machine back to the shop, simply visit our online support:

vax.co.uk/support










Still need to get in touch?

Our UK based Customer Care Team are here to support you. For help with assembly, operational or performance problems, or buying and fitting new accessories, you can find all our contact details at **vax.co.uk/contact**

This user guide can be found online at: vax.co.uk/support

The Vax logo is displayed in a bold, orange, sans-serif font. The letters 'V' and 'A' are significantly larger than the 'X'. A small 'TM' trademark symbol is positioned to the upper right of the 'X'.

Contents

-  Let's talk safety
-  Getting to know your machine
-  Getting started
-  Using your machine
-  Taking care of your machine
-  Let's talk technical
-  Accessories
-  What to do if it goes wrong
-  Getting in touch

Dual Power Pet Advance

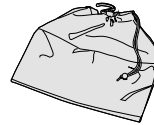
Included with your machine



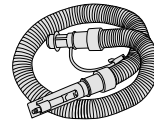
250ml Platinum Pet solution



Wash tool



Accessory bag



Reach hose



Pre-treatment wand



250ml Pre-treatment solution

Getting to know your machine

Handle

Carry handle

Clean water tank release

Clean water tank

Dirty water tank release

Dirty water tank clips

Dirty water tank

Hose connector

Solution and Pre Treatment wand port

Dual rotating brushbars

Solution trigger (hidden)

Cord storage hooks

Power cable

Cord storage hooks

On/off pedal

Handle release pedal

Wheels

Technical Specification

Name **Dual Power Pet Advance**

Code **ECR2V1P**

Part number **1-1-137522**

Voltage **220-240V-50Hz**

Wattage **800w**

Cord length **8m**

Weight **6.4kg**

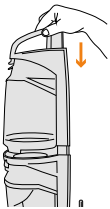
Subject to technical change without notice.

PLEASE READ 'LET'S TALK SAFETY' AT THE BEGINNING BEFORE USE

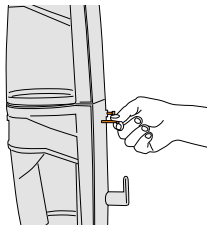
Before you begin cleaning

- **IMPORTANT:** Carpets should be dry vacuumed thoroughly before washing
- Test for colourfastness – Wet a white absorbent cloth with the solution. In a small hidden area of your carpet/rugs/upholstery gently rub with the dampened cloth. Wait ten minutes and check for colour removal or bleed with white paper towel or cloth. If your carpet has more than one colour, check all colours.
- Test your carpet/rugs/upholstery – Run the carpet washer over a small hidden area. If no pile distortion occurs continue cleaning.
- When using the carpet washer, basic safety precautions should always be observed.
- **IMPORTANT:** Only use Vax carpet solution. Using other solutions may cause excess foaming and may invalidate your warranty.
- **IMPORTANT:** The clean water tank should only be filled with warm water (max 40°C). Filling the clean water tank with hot/boiling water may damage your machine and invalidate your warranty.
- **CAUTION:** This is a powerful carpet washer, before plugging in make sure all controls are turned off also hold carpet washer firmly when starting and during use.

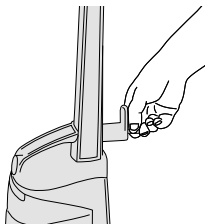
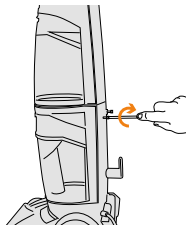
Assembling your carpet washer



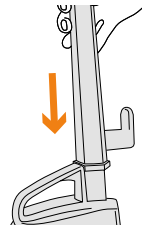
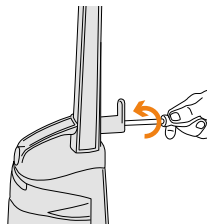
Stand base in upright position and lower the top section until it clicks securely connecting on to the base.



Assemble the two lower handle screws and tighten with a cross/flat head screwdriver.



To secure the upper handle screw and tighten with a cross/flat head screwdriver.



Slide handle down onto unit until it clicks securely.

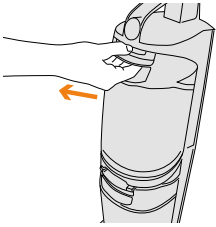
When cleaning an entire room, move furniture out of the area to be cleaned. If the furniture is too heavy to move, place aluminium foil or wax paper under legs. This will prevent wood finishes from staining your carpet. Pin up furniture skirts and curtains.



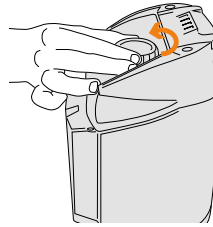
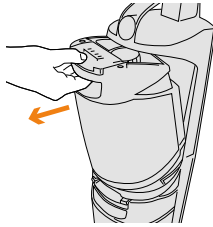
Using your machine

Operating your carpet washer

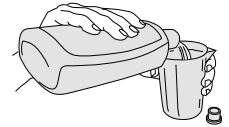
Your dirty water tank is fitted with a float. When the dirty water tank is full or the floorhead is not in contact with the carpet the float will shut off the suction at the floor nozzle. You will be able to hear if this has happened as the motor noise on the unit will increase. Once the float is activated, empty the dirty water tank if full. If the dirty water tank is not full then turn off your machine at the power switch and wait for the float to settle.



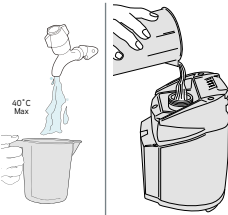
Remove the clean water tank.



Unscrew the clean water tank cap from the top of the clean water tank.



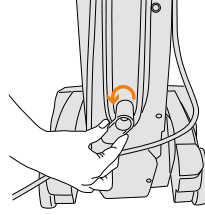
Pour required dose of carpet cleaning solution (approx. 40ml per 1.0L of water) into clean water tank. NOTE: Measuring jug is not included.



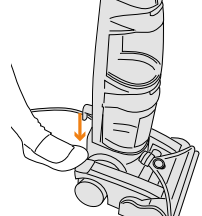
Mix solution with warm water (40°C Max). Fill the clean water tank with solution mix.



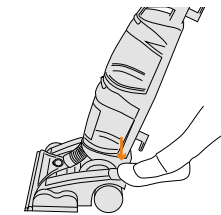
Tighten cap before returning tank to unit.



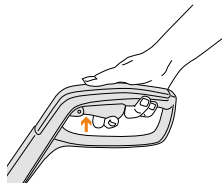
Unwrap power cord and plug unit in.



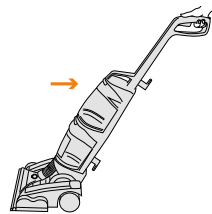
Turn the machine on.



Recline the machine.



Press trigger to release solution.



For best results apply solution on the forward stroke and release the trigger to recover solution on the backward stroke.

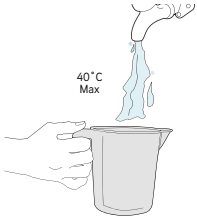


NOTE: If the solution/clean water doesn't dispense, the clean water tank valve may be stuck. Hold the clean water tank over the sink and press the valve underneath to release.

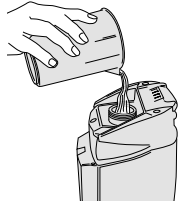
Carpets should be dry vacuumed thoroughly before washing.



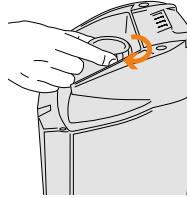
Operating your pre-treatment wand



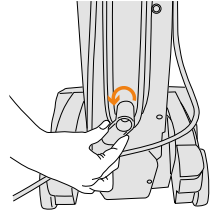
Mix solution with warm water (40°C Max).



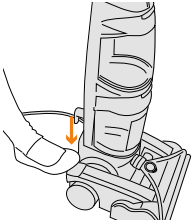
Fill the clean water tank with solution mix.



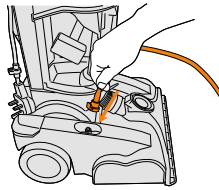
Tighten cap before returning tank to unit.



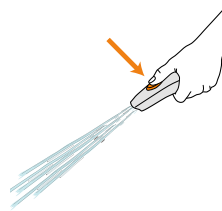
Unwrap power cord and plug unit in.



Turn the machine on.



Plug the pre-treatment wand into the solution port.



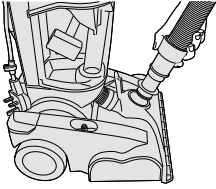
Spray evenly onto desired areas.

NOTE: Pre-treating your carpet before washing will help to remove stubborn stains. Leave pre-treatment solution to work for 10-15 minutes. Before setting the machine to wash, ensure the clean water tank is rinsed thoroughly of pre-treatment solution.

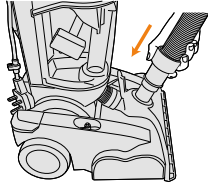
On first use keep the button pressed down until solution is released.

Using your machine

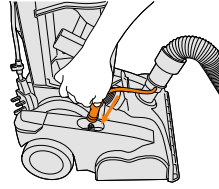
Using the wash tool



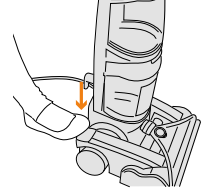
Remove the reach hose from the accessory bag.



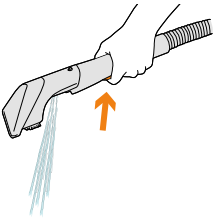
Plug the reach hose into the front of the cleaner.



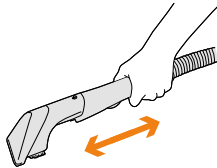
Plug the solution tube, from the reach hose, into the solution port.



Turn the machine on.



Press trigger to release solution.



Release the solution trigger and pull wash tool backwards over treated area to pick up spills.

NOTE: The clean water tank will need to be filled with solution and water before use.

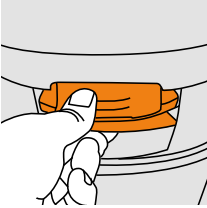
For best results apply solution on the forward stroke and release the trigger to recover on the backward stroke.



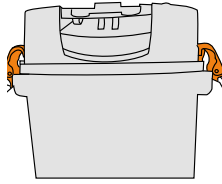
Taking care of your machine

Emptying and cleaning the dirty water tank

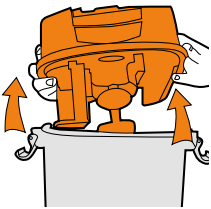
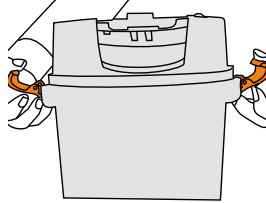
NOTE: Rinse out tank with clean water and leave to air dry before storing your machine.



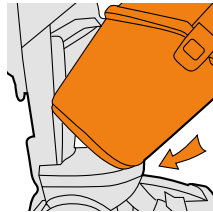
Remove dirty water tank.



Lift dirty water tank clips up and outward to release.



Remove dirty water tank lid. Empty dirty water over the sink. Rinse dirty water tank and lid under water to remove debris.



Allow tank to dry, and to re-fit, tilt dirty water tank and line up to carpet washer. Push back until it clicks into place.

During normal use of cleaning, debris may accumulate inside the dirty water tank. In order to keep your unit functioning properly and to prevent any odours building up, it is best to rinse out your dirty water tank with fresh water after each use.



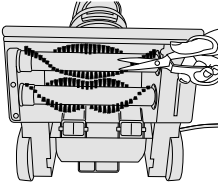
Always switch off and unplug the carpet washer from the electrical outlet before assembling, filling and emptying the clean water tank, emptying the dirty water tank, or before connecting/disconnecting the attachments.

CAUTION



Let's talk technical

Removing blockages from the brushbar



Threads caught in the brushbar can be cut out with scissors.

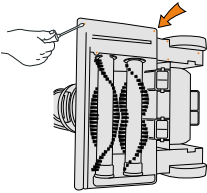
To reduce the risk of electric shock, turn the machine off and unplug from electrical socket before performing maintenance/troubleshooting checks.

CAUTION

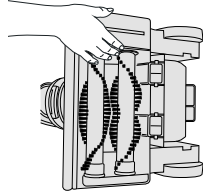


Replacing the belt or brushbars

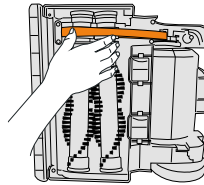
CAUTION: Do not open the motor cover.



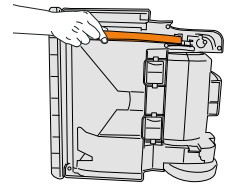
Turn machine on its side and use a crosshead screwdriver to remove the eight screws.



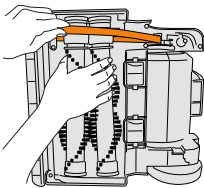
Remove the two part belt cover from unit. NOTE: Wheel is intended to be removed with belt cover.



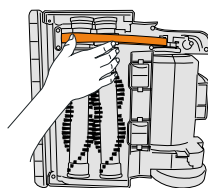
Pull both brushbars towards user to remove from unit.



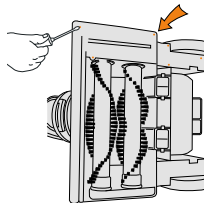
Remove and dispose of old belt.



To replace belt, slip the brushbars through the belt. NOTE: Place belt on rounded areas of brushbars without bristles.



With the belt in place, pull and slide the brushbars into the unit, making sure the brushbar end caps are in the correct position.



Place new belt on motor shaft. Replace the two part belt cover and secure by replacing all screws.

Don't forget your accessories!

Order at: www.vax.co.uk/spares-and-solutions

Platinum (1.5l)

1-9-139136

Platinum Carpet Cleaning Solution deep
cleans carpets and removes stubborn stains.
Safe to use on wool carpets - Woolsafe approved.



What to do if it goes wrong

Problem

Why won't the carpet washer turn on?

Solution

- The plug may not be fully pushed into the electrical socket.
- Check if the fuse in the plug needs replacing. Always replace with a 13amp fuse.

Why won't the solution/clean water dispense?

- Make sure the clean water tank is fitted securely.
- The clean water tank valve may be stuck. Go to 'Operating your carpet washer'.

Why won't the carpet washer pick up?

- The float in the dirty water tank may have been activated. Empty the dirty water tank, wait for the float to settle before re-starting your carpet washer.
- Check the dual power brushes for blockages and clear.
- The dirty water tank may not be fitted correctly, also make sure the lid is pushed down securely.
- Check the nozzle for blockages and clear.

Why won't the brushes spin?

- Check the power brushes for blockages and clear.
- Check the belt. Go to 'Replacing the belt or brushbars'.

Warning: Always switch off and unplug the carpet washer from the electrical outlet before assembling, filling and emptying the clean water tank, emptying the dirt water tank, or before connecting/disconnecting the attachments.

Important: Carpets should be dry vacuumed thoroughly before washing.

Caution: The carpet washer is a very powerful unit. Before plugging the cord into the electrical outlet, make sure all controls on the unit are turned off. Hold the carpet washer firmly when starting and in use.

Important: The motor is equipped with a thermal cut-out. If for any reason the unit should overheat, the thermostat will automatically turn the unit off. Should this occur, unplug the carpet washer from the electrical outlet and turn off the switch. Check the hose for blockages. Clean the filters. Allow the unit to cool for approximately one hour.

To re-start the machine, plug it into an electrical outlet and switch it back on.

It's quick and easy to
register for your **FREE**

**1 year
guarantee[†]**

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Please retain your original receipt for proof of purchase.

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GET IN TOUCH

@ info@vax.co.uk  vax.co.uk

EU Statement of Compliance: Manufacturer/EU importer: Vax Limited, hereby on our own responsibility, declare that the ECR2VIP is manufactured in compliance with the following Directives: **Safety:** 2014/35/EU Low Voltage Directive.

EMC: 2014/30/EU Electromagnetic Compatibility Directive.

Waste electrical products should not be disposed of with household waste. Please recycle where facilities exist. Check with your Local Authority or retailer for recycling advice.

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