



Troubleshooting

To avoid unnecessary disappointments, you should check the following before contacting the Nilfisk service organization:

Symptom	Cause	Recommended action
Machine refuses to start	Machine not plugged in	Plug in machine.
	Defective socket Fuse has blown	Try another socket. Replace fuse. Switch off other machines.
Fluctuating pressure	Defective extension cable Pump sucking air Valves dirty, worn out or stuck Pump seals worn out	Try without the extension cable. Check that hoses and connections are airtight. Clean and replace or refer to local Nilfisk distributor. Clean and replace or refer to local Nilfisk distributor.
Motor busses	Low voltage or low temperature	Activate the trigger of the spray gun.
Machine stops	Fuse has blown Incorrect mains voltage	Replace fuse. Switch off other machines. Check that the mains voltage corresponds to specification on the model tag.
	Thermal sensor activated Nozzle partially blocked	Leave the washer for 5 minutes to cool down. Clean the nozzle (user guide G1.7)
Fuse blows	Fuse too small	Change to an installation higher than the amp. consumption of the machine. You may try without the extension cable.
Machine pulsating	Air in inlet hose/pump	Allow machine to run with open trigger until regular working pressure resumes.
	Inadequate supply of mains water Nozzle partially blocked Water filter blocked Hose kinked	Check that the water supply corresponds to specifications required (see model tag) NB! Avoid using long, thin hoses (min. 1/2") Clean the nozzle (user guide G1.7) Clean the filter (user guide G1.5) Straighten out hose.
Machine often starts and stops by itself Machine starts, but no water comes out	Pump/spray gun is leaking	Contact your nearest Nilfisk Service Centre.
	Pump/hoses or accessory frozen No water supply Water filter blocked Nozzle blocked	Wait for pump/hoses or accessory to thaw. Connect inlet water. Clean the filter (user guide G1.5) Clean the nozzle (user guide G1.7)

In case problems other than the above occur, please contact your local Nilfisk distributor.

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