

Owner's Guide

Brugervejledning

Bedienungsanleitung

Gebruikershandleiding

Guía del usuario

Käyttöohje

Notice d'utilisation

Manuale di istruzioni

Kezelési útmutató

Brukerveiledning

Podręcznik użytkownika

Bruksanvisning

តួអង្គប្រើប្រាស់

사용자 안내서

用户指南

使用者指南

取扱説明書

دليل المالك

**BOSE**

**ON-EAR WIRELESS**

# IMPORTANT SAFETY INSTRUCTIONS

---

**Please read and keep all safety and use instructions.**

## Important Safety Instructions

1. Read these instructions.
2. Keep these instructions.
3. Heed all warnings.
4. Follow all instructions.
5. Do not use this apparatus near water.
6. Clean only with a dry cloth.
7. Only use attachments/accessories specified by the manufacturer.
8. Refer all servicing to qualified personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.

## WARNINGS/CAUTIONS

- Do NOT use the headphones at a high volume for any extended period.
  - To avoid hearing damage, use your headphones at a comfortable, moderate volume level.
  - Turn the volume down on your device before placing the headphones in/on your ears, then turn the volume up gradually until you reach a comfortable listening level.
- Do NOT use your headphones while driving or at any time in which the inability to hear surrounding sounds may present a danger to yourself or others.
- Focus on your safety and that of others if you use the headphones while engaging in any activity requiring your attention, e.g., while riding a bicycle or walking in or near traffic, a construction site or railroad, etc., and follow applicable laws regarding headphone use. Remove the headphones or adjust your volume to ensure you can hear surrounding sounds, including alarms and warning signals.
- Remove headphones immediately if you experience a warming sensation or loss of audio.
- Do NOT use mobile phone adapters to connect headphones to airplane seat jacks, as this could result in injury or property damage due to overheating.



Contains small parts which may be a choking hazard. Not suitable for children under age 3.



This product contains magnetic material. Consult your physician on whether this might affect your implantable medical device.

- To reduce the risk of fire or electrical shock, do NOT expose this product to rain, liquids or moisture.
- Do NOT expose this product to dripping or splashing, and do not place objects filled with liquids, such as vases, on or near the product.
- Do NOT make unauthorized alterations to this product.
- Use this product only with an agency approved power supply which meets local regulatory requirements (e.g., UL, CSA, VDE, CCC).
- If the battery leaks, do not allow the liquid to come in contact with the skin or eyes. If contact is made, seek medical advice.
- Do not expose products containing batteries to excessive heat (e.g. from storage in direct sunlight, fire or the like).

**NOTE:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by Bose Corporation could void the user's authority to operate this equipment.

This device complies with part 15 of the FCC Rules and with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This device complies with FCC and Industry Canada radiation exposure limits set forth for general population. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Meets IMDA Requirements.

 Bose Corporation hereby declares that this product is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU and all other applicable EU directive requirements. The complete declaration of conformity can be found at: [www.Bose.com/compliance](http://www.Bose.com/compliance)

Frequency band of operation 2400 to 2480 MHz.

*Bluetooth®*: Maximum transmit power less than 20 dBm EIRP.

*Bluetooth Low Energy*: Maximum power spectral density less than 10 dBm/MHz EIRP.

## Management Regulation for Low-power Radio-frequency Devices

### Article XII

According to "Management Regulation for Low-power Radio-frequency Devices" without permission granted by the NCC, any company, enterprise, or user is not allowed to change frequency, enhance transmitting power or alter original characteristic as well as performance to an approved low power radio-frequency devices.

### Article XIV

The low power radio-frequency devices shall not influence aircraft security and interfere legal communications; If found, the user shall cease operating immediately until no interference is achieved. The said legal communications means radio communications operated in compliance with the Telecommunications Act.

The low power radio-frequency devices must be susceptible with the interference from legal communications or ISM radio wave radiated devices.

**DON'T** attempt to remove the rechargeable lithium-ion battery from this product. Contact your local Bose retailer or other qualified professional for removal.



**Please dispose of used batteries properly, following local regulations.** Do not incinerate.




This symbol means the product must not be discarded as household waste, and should be delivered to an appropriate collection facility for recycling. Proper disposal and recycling helps protect natural resources, human health and the environment. For more information on disposal and recycling of this product, contact your local municipality, disposal service, or the shop where you bought this product.

REGULATORY INFORMATION

**Li-ion** Removal of the rechargeable lithium-ion battery in this product should be conducted only by a qualified professional. Please contact your local Bose retailer or see <http://products.bose.com/static/compliance/index.html> for further information.



Names and Contents of Toxic or Hazardous Substances or Elements						
	Toxic or Hazardous Substances and Elements					
Part Name	Lead (Pb)	Mercury (Hg)	Cadmium (Cd)	Hexavalent (CR(VI))	Polybrominated Biphenyl (PBB)	Polybrominated diphenylether (PBDE)
PCBs	X	0	0	0	0	0
Metal Parts	X	0	0	0	0	0
Plastic Parts	0	0	0	0	0	0
Speakers	X	0	0	0	0	0
Cables	X	0	0	0	0	0
This table is prepared in accordance with the provisions of SJ/T 11364.						
0: Indicates that this toxic or hazardous substance contained in all of the homogeneous materials for this part is below the limit requirement of GB/T 26572.						
X: Indicates that this toxic or hazardous substance contained in at least one of the homogeneous materials used for this part is above the limit requirement of GB/T 26572.						

**Date of Manufacture:** The eighth digit in the serial number indicates the year of manufacture; “7” is 2007 or 2017.

**China Importer:** Bose Electronics (Shanghai) Company Limited, Part C, Plan 9, No. 353 North Riyang Road, China (Shanghai) Pilot Free Trade Zone

**EU Importer:** Bose Products B.V., Gorslaan 60, 1441 RG Purmerend, The Netherlands

**Taiwan Importer:** Bose Taiwan Branch, 9F-A1, No.10, Section 3, Minsheng East Road, Taipei City 104, Taiwan  
Phone Number: +886-2-2514 7676

**Mexico Importer:** Bose de México, S. de R.L. de C.V. , Paseo de las Palmas 405-204, Lomas de Chapultepec, 11000 México, D.F. Phone Number: +5255 (5202) 3545

**Input Rating:** 5V — 0.4A

**Charging temperature range:** 41° F to 104° F (5° C to 40° C)

**Discharging temperature range:** -4° F to 113° F (-20° C to 45° C)

The *Bluetooth* word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. and any use of such marks by Bose Corporation is under license.

Apple, iPad, iPhone, and iPod are trademarks of Apple Inc., registered in the U.S. and other countries. The trademark “iPhone” is used with a license from Aiphone K.K.

“Made for iPod,” “Made for iPhone,” and “Made for iPad” mean that an electronic accessory has been designed to connect specifically to iPod, iPhone, or iPad, respectively, and has been certified by the developer to meet Apple performance standards. Apple is not responsible for the operation of this device or its compliance with safety and regulatory standards. Please note that the use of this accessory with iPod, iPhone, or iPad may affect wireless performance.

Bose Corporation Headquarters: 1-877-230-5639

©2017 Bose Corporation. No part of this work may be reproduced, modified, distributed or otherwise used without prior written permission.

## What's in the Carton?

Contents .....	7
----------------	---

## Headphone Controls

Power on/off .....	8
Headphone functions .....	9
Media playback and volume functions.....	9
Call functions.....	10

## Battery Charging

Connect the USB cable .....	11
Check the headphone charging status .....	12

## Status Indicators

<i>Bluetooth</i> ® indicator .....	13
Battery indicator .....	13

## Voice Prompts

Pre-installed languages .....	14
Change the language .....	14
Disable voice prompts .....	14

## Bluetooth Connections

Pairing your mobile device.....	15
Disconnect a mobile device.....	16
Reconnect a mobile device.....	16

CONTENTS

---

**Multiple *Bluetooth* Connections**

Pair an additional mobile device..... 17

Identify connected mobile devices..... 17

Switch between two connected devices..... 17

Reconnect a previously paired device..... 18

Clear the headphone pairing list..... 18

**Wired Connections**

Connect the 3.5 mm audio cable..... 19

**Care and Maintenance**

Store the headphones..... 20

Clean the headphones ..... 21

Replacement parts and accessories..... 21

Limited warranty ..... 21

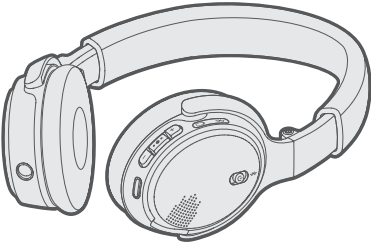
**Troubleshooting**

Common solutions ..... 22

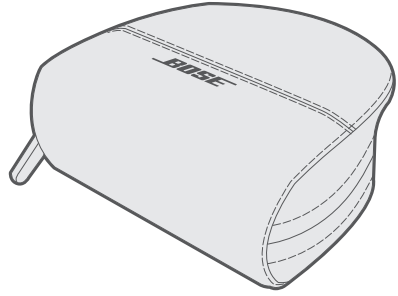
## Contents

---

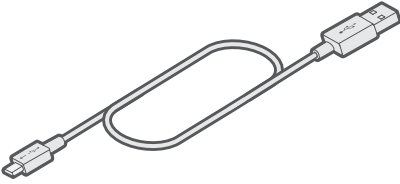
Confirm that the following parts are included:



Bose® On-Ear Wireless headphones



Carry case



USB cable



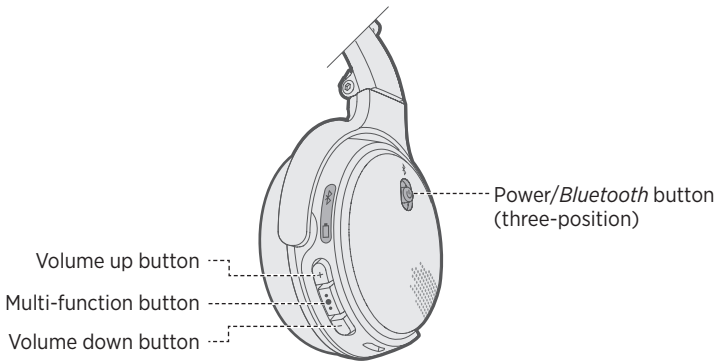
3.5 mm audio cable

**Note:** If any part of your product is damaged, do not use it. Contact your authorized Bose dealer or Bose customer service.  
Visit: [global.Bose.com/Support/OEW](https://global.Bose.com/Support/OEW)

## HEADPHONE CONTROLS

---

The headphone controls are located on the right earcup.

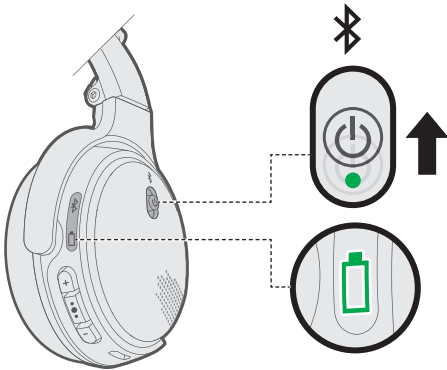



## Power on/off

---

**To power on:** Slide the Power/*Bluetooth* button  up.

The battery indicator glows green, glows amber or blinks red (to indicate the current battery level). You hear “Battery <number> percent.”



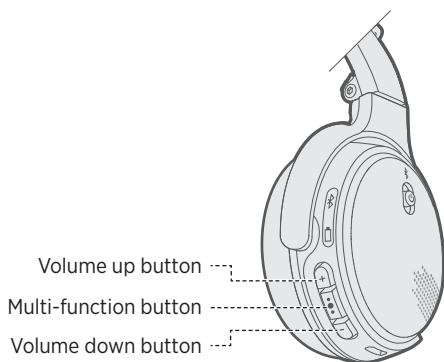
**To power off:** Slide  down. You hear the power-down tones.



## Headphone functions

The headphone controls are located on the right earcup.

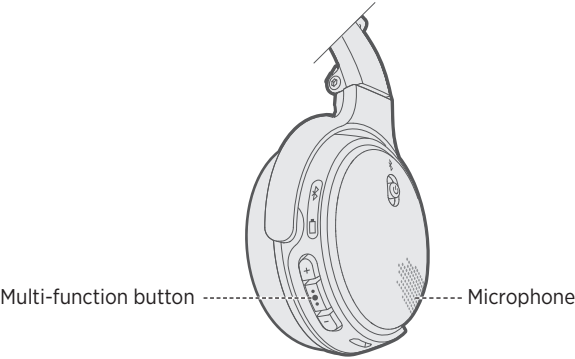
### Media playback and volume functions



Function	What to do
Play/Pause	Press the Multi-function button ●●●.
Skip Forward	Press ●●● twice quickly.
Skip Backward	Press ●●● three times quickly.
Fast Forward	Press ●●● twice quickly and hold the second press.
Rewind	Press ●●● three times quickly and hold the third press.
Volume Up	Press + .
Volume Down	Press - .

# HEADPHONE CONTROLS

## Call functions



Function	What to do
Answer a call	Press the Multi-function button ●●●.
End a call	Press ●●●.
Decline an incoming call	Press and hold ●●● for one second.
Answer a second incoming call and put the current call on hold	While on a call, press ●●●.
Decline a second incoming call and stay on current call	While on a call, press and hold ●●● for one second.
Transfer a call to/from your mobile device	While on a call, press and hold ●●● for three seconds.
Switch between two calls	With two active calls, press ●●● twice quickly.
Create a conference call	With two active calls, press and hold ●●● for three seconds.
Access voice control to make a call	While not on a call, press and hold ●●● for one second. Your mobile device may not support voice control. Refer to your device owner's guide for more information.
Mute/unmute a call	While on a call, press + and - simultaneously.

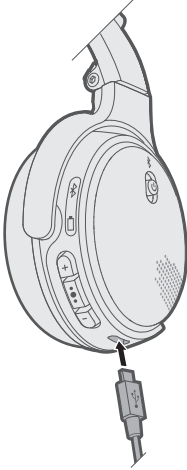
---

## Connect the USB cable

---

**CAUTION:** Use this product only with an agency-approved power supply that meets local regulatory requirements (for example: UL, CSA, VDE, CCC).

1. Plug the small end of the USB cable into the micro-USB connector on the right earcup.



2. Plug the other end of the USB cable into a wall charger or computer that is powered on.

### Notes:

- The headphones do not play while charging.
- While charging, the battery indicator glows amber.
- When the battery is fully charged, the battery indicator glows green.
- Allow up to three hours to fully charge the battery. A full charge will power the headphones for up to 15 hours. A 15-minute partial charge will power the headphones for 2 hours.

### Check the headphone charging status

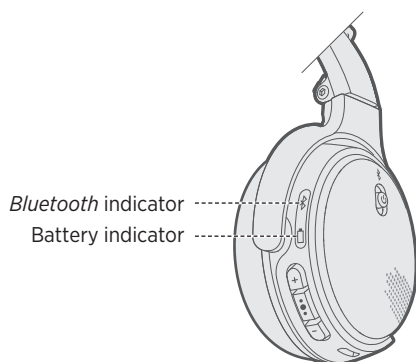
---

Each time you power on the headphones, the voice prompt announces the headphone battery charge level. To visually check the battery, the indicator is located on the right earcup.

While the headphones are in use, the battery indicator blinks red when the battery needs charging. For more information, see “Battery indicator” on page 13.

**Note:** If connected to an Apple device, the device displays the headphone battery level near the upper right corner of the screen and in the notification center.

The *Bluetooth* and battery indicators are located on the right earcup.



## Bluetooth indicator

Shows the connection status of a mobile device.

Behavior	System state
Blinking blue	Ready to pair
Blinking white	Connecting
Solid white	Connected

## Battery indicator

Shows the battery charge level.

Behavior	System state
Solid green	Medium to full charge
Solid amber	Low charge
Blinking red	Need to charge
Solid red	Charging error. Contact Bose customer service.

## VOICE PROMPTS

---

Voice prompts guide you through the pairing and connecting processes, announce the battery level and identify connected devices. You can customize voice prompts using the buttons on the headphones.

### Pre-installed languages

---

The following languages are pre-installed on your headphones:

- English
- Spanish
- French
- German
- Mandarin
- Japanese
- Italian
- Portuguese
- Dutch
- Russian
- Polish

### To check for additional languages

Download the Bose® Updater.  
Visit: [btu.Bose.com](https://btu.bose.com)

### Change the language

---

1. Press and hold ●●● and + simultaneously until you hear the voice prompt for the first language option.
2. Press + or – to move through the list of languages.
3. When you hear your language, press and hold ●●● to select it.

### Disable voice prompts



---

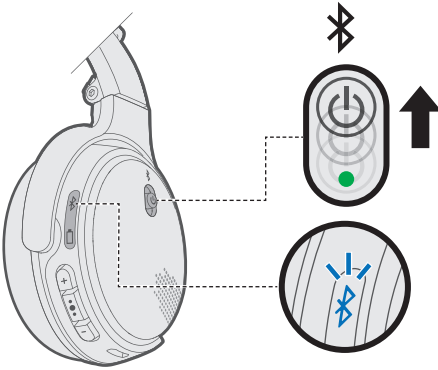
Press and hold + and – simultaneously until you hear “Voice prompts off.”

**Note:** Repeat to re-enable voice prompts.

*Bluetooth* wireless technology lets you stream music from mobile devices such as smartphones, tablets and laptop computers. Before you can stream music, pair the device with your headphones.

## Pairing your mobile device

1. With your headphones powered on, slide the *Power/Bluetooth* button  up to the *Bluetooth* symbol  and hold until you hear “Ready to pair” (if wearing the headphones) or you see the *Bluetooth* indicator blink blue (if holding the headphones).



2. On your mobile device, enable the *Bluetooth* feature.

**Tip:** The *Bluetooth* feature is usually found in the Settings menu.

3. Select your headphones from the device list.



Once paired, you hear “Connected to <device name>” or see the *Bluetooth* indicator glow solid white.

### Disconnect a mobile device

---

Turn off the *Bluetooth* feature on your mobile device.

### Reconnect a mobile device

---

When powered on, the headphones try to reconnect with up to two of the most recently connected devices.

**Note:** The devices must be within range (30 ft. or 9 m) and powered on.



You can pair additional devices to your headphones. These *Bluetooth* connections are controlled with the *Power/Bluetooth* button.

**Note:** Voice prompts must be enabled to control multiple *Bluetooth* connections (see page 14).

## Pair an additional mobile device

---



You can store up to eight paired mobile devices in the headphone pairing list, and your headphones can be actively connected to two devices at a time.

To pair an additional device, repeat the instructions for “Pairing your mobile device” on page 15.

**Note:** You can play audio from only one device at a time.

## Identify connected mobile devices

---

Slide the *Power/Bluetooth* button  up to the *Bluetooth* symbol  and release to hear the devices that are currently connected.





## Switch between two connected devices

---

1. Pause audio on your first device.
2. Play audio on your second device.



### Reconnect a previously paired device

---

1. Slide  up to  and release to hear the device that is currently connected.
2. Slide  up to  again within three seconds to connect to the next device in the headphone pairing list.
3. Repeat until you hear the desired device name.
4. Play audio on the connected device.

### Clear the headphone pairing list

---

1. Slide  up to  and hold for 10 seconds, until you hear “*Bluetooth* device list cleared.”
2. Delete your Bose® On-Ear Wireless headphones from the *Bluetooth* list on your mobile device.

All devices are cleared and the headphones are ready to pair.

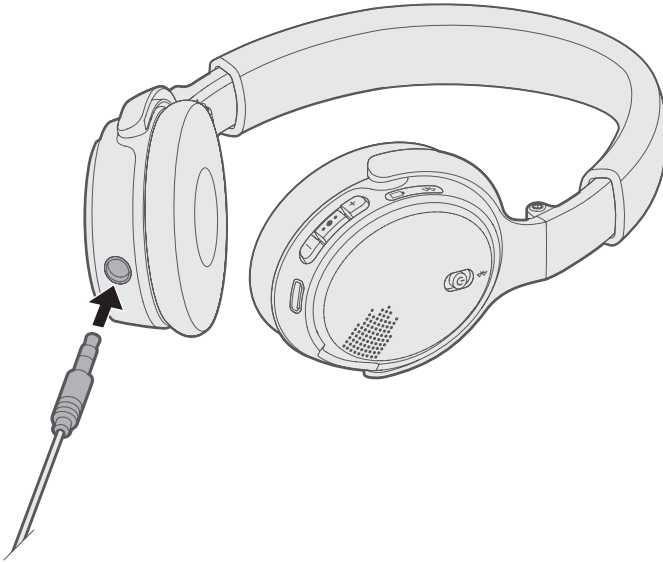
## Connect the 3.5 mm audio cable

---

Use the supplied cable to connect a non-wireless device to the headphones, or if the headphone battery is depleted.

**Note:** Connecting to a device with the cable disables the headphones' microphone, preventing you from using the headphones for phone calls or voice commands.

1. Power off the headphones (see page 8).
2. Insert the cable into the connector on the left earcup.

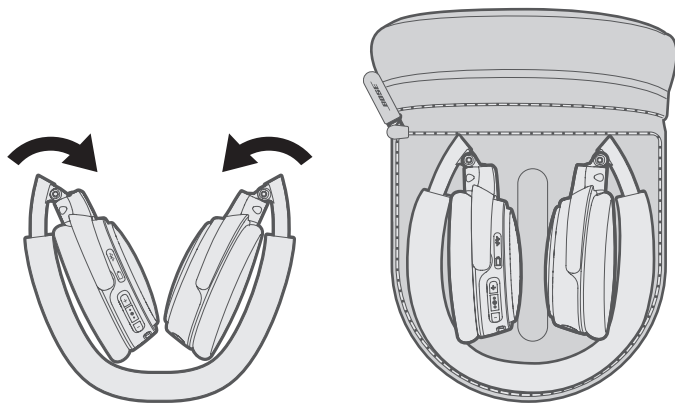


3. Insert the other end of the cable into the connector on your device.

### Store the headphones

---

The earcups fold inward for easy, convenient storage. Place the folded headphones into the case with the soft divider between the two earcups.



#### Notes:

- Turn the headphones off when not in use.
- Fully charge the battery before storing the headphones for more than a few months.

## Clean the headphones

---

Your headphones may require periodic cleaning.

- Wipe the outside surfaces with a soft, dry cloth.
- Do not allow moisture to get inside the earcups or the audio input connector.

## Replacement parts and accessories

---

Replacement parts and accessories can be ordered through Bose customer service. Visit: [global.Bose.com/Support/OEW](https://global.Bose.com/Support/OEW)

## Limited warranty

---

The headphones are covered by a limited warranty. Details of the limited warranty are provided on the product registration card that is included in the carton. Please refer to the card for instructions on how to register. Failure to register will not affect your limited warranty rights.

The warranty information provided with this product does not apply in Australia and New Zealand. See our website at [www.Bose.com.au/en\\_au/support/policies.html](https://www.Bose.com.au/en_au/support/policies.html) or [www.Bose.co.nz/en\\_nz/support/policies.html](https://www.Bose.co.nz/en_nz/support/policies.html) for details of the Australia and New Zealand warranty.

Common solutions



If you experience problems with your headphones:

- Power on the headphones (see page 8).
- Check the state of the status indicators (see page 13).
- Make sure your mobile device supports *Bluetooth* (see page 15).
- Charge the battery (see page 11).
- Increase the volume on your headphones, device and music app.
- Try connecting another device (see page 15).

If you could not resolve your issue, use the table below to identify symptoms and solutions to common problems. If you are still unable to find a resolution, contact Bose customer service.

Visit: [global.bose.com/Support/OEW](https://global.bose.com/Support/OEW)

Symptom	Solution
Headphones don't power on	<ul style="list-style-type: none"> <li>• Make sure the <i>Power/Bluetooth</i> button is in the middle position (see page 8).</li> <li>• Charge the battery (see page 11).</li> </ul>
Headphones won't pair with mobile device	<ul style="list-style-type: none"> <li>• On your device: <ul style="list-style-type: none"> <li>– Turn the <i>Bluetooth</i> feature off and then on.</li> <li>– Delete your headphones from the <i>Bluetooth</i> list on your device. Pair again (see page 15).</li> </ul> </li> <li>• Move your device closer to the headphones and away from any interference or obstructions.</li> <li>• Pair a different device (see page 15).</li> <li>• Visit: <a href="https://global.bose.com/Support/OEW">global.bose.com/Support/OEW</a> to see how-to videos.</li> <li>• Clear the headphone pairing list (see page 18). Pair again.</li> </ul>

Symptom	Solution
No sound	<ul style="list-style-type: none"> <li>• If your device is wirelessly connected to the headphones:               <ul style="list-style-type: none"> <li>– Slide the <i>Power/Bluetooth</i> button  up to the <i>Bluetooth</i> symbol  and release to hear the connected device. Make sure you are using the correct device.</li> <li>– Move your device closer to the headphones and away from any interference or obstruction.</li> <li>– Use a different music source.</li> <li>– Pair a different device (see page 15).</li> <li>– If two devices are connected, pause the first device and play the other mobile device.</li> <li>– If two devices are connected, move the devices within range of the headphones (30 ft. or 9 m).</li> </ul> </li> <li>• If your device is connected to the headphones using the cable:               <ul style="list-style-type: none"> <li>– Secure both ends of the cable.</li> <li>– Power off the headphones (see page 8).</li> <li>– Connect another device.</li> </ul> </li> </ul>
Poor sound quality	<ul style="list-style-type: none"> <li>• If your device is wirelessly connected to the headphones:               <ul style="list-style-type: none"> <li>– Use a different music source.</li> <li>– Pair a different mobile device.</li> <li>– Disconnect the second device.</li> <li>– Move the device closer to the headphones, and away from any interference or obstructions.</li> </ul> </li> <li>• If your device is connected to the headphones using the cable:               <ul style="list-style-type: none"> <li>– Secure both ends of the cable.</li> <li>– Connect another device.</li> </ul> </li> </ul>



791879-0010

***BOSE***

©2017 Bose Corporation, The Mountain,  
Framingham, MA 01701-9168 USA  
AM791879 Rev. 00