

# TOUCHSCREEN SMARTWATCHES

## FAQ

### HOW DO I SET UP MY SMARTWATCH?

To set up your smartwatch, reference the Quick Start Guide that accompanied your smartwatch or follow these steps:

- Connect your smartwatch to the charger by placing it against the back of the smartwatch. Magnets in the smartwatch and charger will hold it in place.
- On your phone, download and install the Android Wear App from the App Store or Google Play store.
- Open app on your device and follow the prompts to pair your smartwatch.
- Plug the included charger into a USB outlet.

### HOW FAR AWAY CAN MY SMARTWATCH BE FROM MY PHONE AND STILL BE CONNECTED?

The range of the wireless Bluetooth connection between your phone and your smartwatch can vary greatly depending on the environment. In general, you should have at least 10 metres (or 30 feet) of connectivity. If using an Android smartphone, your smartwatch can use your home Wi-Fi network for connectivity in any areas covered by your home network.

### HOW DOES ANDROID WEAR WORK WITH IPHONE?

Here are some of the things that Android Wear for iPhone can do for you.

#### GET NOTIFICATIONS

See notifications from your phone on your watch for the following:

- Texts
- Incoming phone calls
- Emails
- Calendar events
- Apps

Your watch uses the notifications settings on your phone. If you have notifications set up, you'll be able to read messages on your watch.

#### INFO AT A GLANCE

The information you need will conveniently appear as cards on your watch from Google Now.

You can scroll through the cards, see more details, and dismiss cards when you're done.

- Check your schedule
- Track packages
- Get traffic info
- Check your flight or hotel reservations
- Check the weather

#### ASK QUESTIONS & DO EVERYDAY TASKS

You can search and do a variety of tasks on your watch using just your voice. Just say "Ok Google"

or touch the watch face to ask questions or get things done.

- Translate words or phrases
- Check stocks
- Solve math problems
- Convert between units
- Find a place or business

#### FOLLOW YOUR FITNESS

Measure your progress and stay motivated with built-in fitness tracking.

- Track a walk, run, or bike ride
- See how many steps you take each day
- Set simple goals for steps

### HOW DOES ANDROID WEAR WORK WITH ANDROID PHONES?

Here are some of things that Android Wear for Android can do for you.

#### GET NOTIFICATIONS

See notifications from your phone on your watch for the following:

- Incoming phone calls
- Texts
- Emails
- Calendar events
- Apps

Your watch uses the notifications settings on your phone. If you have notifications set up, you'll be able to read and reply to messages on your watch.

#### SEE INFO AT A GLANCE

The information you need will conveniently appear as cards on your watch from Google Now.

You can scroll through the cards, see more details, and dismiss cards when you're done.

- Check your schedule
- Track packages
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#### TRAVEL

- Get turn-by-turn navigation
- Find a place or business
- Find business info
- Check your flight or hotel reservations

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#### LISTEN TO YOUR MUSIC AND MEDIA

- Control music
- Listen to music on your watch without your phone
- Listen to podcasts and music

### HOW DO I DOWNLOAD AND USE 3RD PARTY MICROAPPS ON MY SMARTWATCH?

Android and iPhone users can download 3rd party microapps by visiting Google Play.

#### TO VISIT GOOGLE PLAY

- Tap the power button to enter the app menu.
- Scroll down and select Google Play. A Wi-Fi connection is necessary for iPhone users.

### HOW LONG WILL MY SMARTWATCH BATTERY LAST?

Your battery will last up to 24 hours, depending on usage.

### HOW DO I CHARGE MY SMARTWATCH?

Please use the wireless charger that was included in the smartwatch packaging. Place the charger on a flat surface in a well ventilated area that is not in direct sunlight. We recommend plugging the USB charging cable that came with your smartwatch into a USB port on your computer or other low-energy device. If necessary, you can use a UL-certified 5v USB wall charger. Do not use a USB hub, USB splitter, USB y-cable, battery pack or other peripheral device to charge.

### I'VE PLACED THE SMARTWATCH ONTO THE CHARGER. WHY DO I NOT SEE THE CHARGING INDICATOR ON THE DISPLAY?

If the charging indicator (lightning bolt) is not visible, the charger does not detect the watch. Try the following tips:

- Reseat the watch on the charger
- Verify watch is seated snugly on charger with no gap
- Verify nothing is between charger and device, i.e. no dust, tape, etc.
- Make sure the charger is getting power. Verify the charge's USB cable works with other devices.
- Try changing the charger's power source, i.e. move to wall outlet from laptop.
- Device may be defective. Try replacing if watch is under warranty.
- Sometimes if the device gets too hot while charging, it will go into a thermal shutdown mode until it cools off and then, will continue charging once it is safe again. Try removing the device from the charger, wait for it to cool down, and place it on the charger again.

### HOW DO I MANAGE THE BATTERY LIFE?

To maximise the battery life of your watch, try the following tips:

#### TRY CHANGING TO A DIFFERENT WATCH FACE

Some watch faces, especially those with animations or interactive abilities and brighter colours, use up more battery life than others.

#### ADJUST SCREEN BRIGHTNESS

The brighter your watch screen, the more battery your watch will use. Turn down your watch screen brightness to save more battery power.

#### TURN OFF NOTIFICATIONS YOU DON'T WANT

Turning off notifications can save your battery.

#### TURN ON THEATRE MODE

Turn off the display and notifications by turning Theatre mode on temporarily.

#### UNINSTALL APPS

If you recently installed an app and notice that your battery is draining faster than normal, try uninstalling that app.

To uninstall an app on your watch, you need to uninstall the app from the phone your watch is paired with.

#### LIMIT WI-FI USE

If your watch is Wi-Fi enabled, you can save battery life by adjusting the amount of time your watch can use Wi-Fi .

#### TURN OFF ALWAYS ON FEATURE

Turn off the always on screen feature to save battery life. You can set the display to show the time or turn off completely when you're not using the watch. If set to turn off, the screen will turn on when you turn your wrist or touch the screen.

Here's how to change the setting:

##### From your phone:

- On your phone, open the Android Wear app.
- Touch Settings.
- Find Always-on screen and use the switch to turn on or off.

##### From your watch:

- If your screen is dim, touch the screen to wake up the watch.
- Swipe down from the top of the screen.
- Swipe from right to left until you see Settings and then, touch it.
- Touch Always-on screen to turn on or off.