

# 100% Satisfaction or your Money Back

We want you to be satisfied with your Philips products, however, if after using your product you aren't satisfied for whatever reason then we're offering a 90 day money back guarantee on eligible Philips Lumea IPL products as detailed below†

## How to claim:

Try an eligible Philips Lumea IPL product for at least 3 weeks and if unsatisfied, simply return the product with your original receipt within 90 days of purchase to receive your money back†

[www.philips.com/promotion](http://www.philips.com/promotion)

1. Click to download and print the claim form below.
2. Complete the form, including the reason that you aren't satisfied, please provide as much detail as you can to help us to improve our products.
3. Post the completed form with the original receipt to the Freepost address below within 90 days of purchase:

Olympic Shaver (PHILIPS MBG)  
Freepost RSGT XTGR GBSJ  
Unit 19 - 20  
Calverton Business Park  
Hoyle Road  
Calverton  
Nottingham  
NG14 6QL

4. **You will receive your money back within 28 days of receipt of product.**

^ Offer valid on the following products in the **Philips Lumea IPL range: BRI861/00, SC1995/00, SC1997/00, SC1999/00, SC2005/00, SC2007/00, SC2009/00**. Product codes can be found on the packaging or on the base of the product, for further support please contact our Consumer Care team on **02079 49 02 40** who will be happy to help from Monday - Friday: 08:30 am - 8:00 pm or Saturday: 09:00 am - 6:00 pm.

& nbsp;† **Offer valid from 01/08/16 until advised via this promotional web page 28 days prior to cancellation.** Claims must be received within ninety (90) days of the date of purchase. Open to UK residents 18+. Retain original receipts to claim. Limit 1 claim per product. Strict eligibility requirements apply.