



# Audio Baby Monitor 400

## User Guide

# Welcome

Thanks for buying a BT Baby Monitor. You'll soon be able to relax knowing you can listen for your baby's every gurgle, snuffle or cry.

But first things first. To get set up, just follow the steps from page 7. Set-up only takes a few minutes.

Then, you can learn all about your monitor and how to use it from page 11.



Need some help? No problem – give us a call on **0800 145 6789\***, or go to **[bt.com/producthelp](http://bt.com/producthelp)**.

\* Calls made from within the UK mainland are free.  
Mobile and international call costs may vary.



### Important safety information

- Your baby monitor is designed as just an aid. It isn't a substitute for responsible and proper adult supervision.
- Make sure all cables and units are out of your baby's reach – at least one metre away.
- Never cover either unit, put them in moist places or inside the cot, bed or playpen.
- If you travel abroad, check the voltage on your unit's plugs match the local power output.
- Only use the batteries supplied for the Parent unit. If you need to replace them, contact our helpdesk.
- Do not take the product apart. If you need repairs, get in touch with our helpdesk.
- During constant use, it's normal for your Baby unit and Parent unit power adapters to become warm.
- Only use the power supply supplied. Using an unauthorised power supply will invalidate your guarantee and may damage your baby monitor. The item code for both the Parent unit and Baby unit mains power supply is 077861 (manufactured by Ten Pao International Ltd, part number S003AIB0600040).

### Inside the box

- Baby unit
- Parent unit
- 2 x AA NiMH 1300mAh rechargeable batteries for Parent unit (pre-installed)
- 2 x power adapters (item code 077861)

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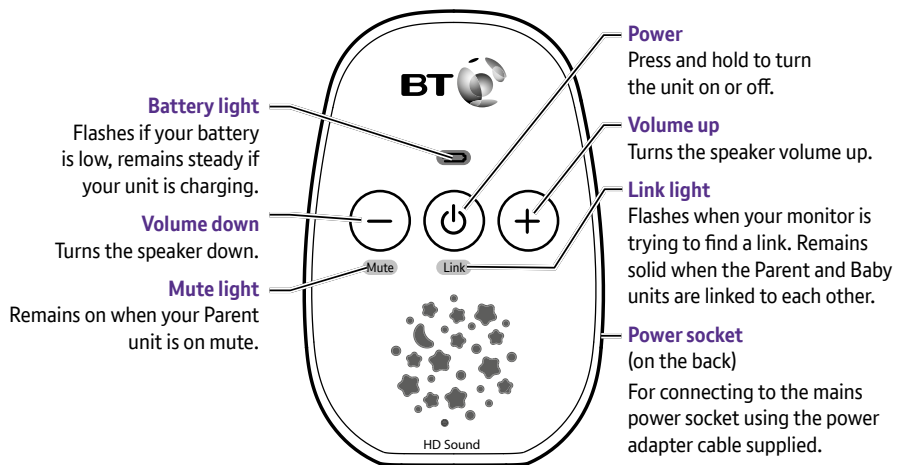
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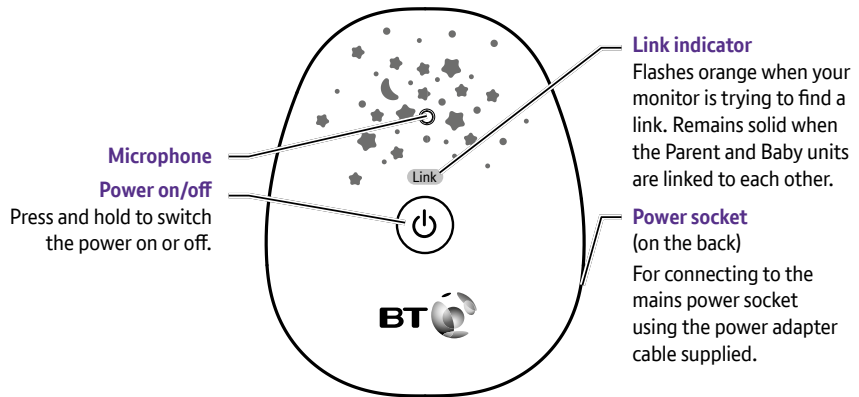
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# Your Audio Baby Monitor 400

## Parent unit



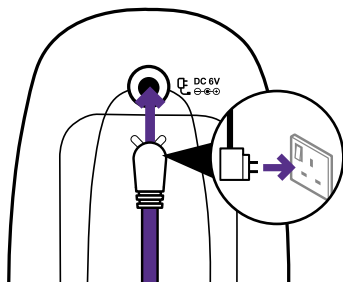
## Baby unit



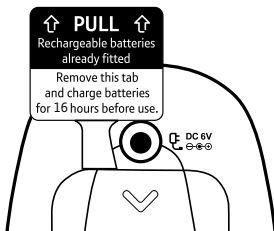
# Setting up

## Parent unit

1. Plug one of the power cables into the socket on the back of the Parent unit.
2. Plug the other end of the cable into your mains wall socket and switch it on.




3. Activate the batteries by pulling the plastic tab away from the back of the Parent unit.



## Warning

Only use the power adapters supplied. Using incorrect power adapters may permanently damage your product.

## Battery low alert on Parent unit

When the batteries on your Parent unit are running out, an alert will sound and the battery icon  will flash. When this happens, you'll need to charge the batteries.


## Warning

Always use rechargeable batteries in the Parent unit. Only use the type we've recommended – 2 x AA NiMH 1300mAh batteries. Charge the batteries as instructed in this user guide. The Parent unit can still be used when it's charging.

## Setting up

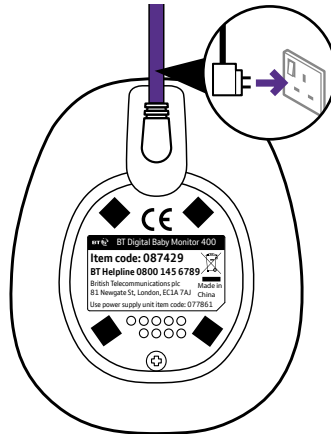
### Taking out the batteries

If you ever need to remove the batteries, slide open the battery compartment cover and use the ribbon to push them out.

4. Leave the batteries to charge for 16 hours to reach maximum charge. When they are fully charged the battery icon on the display will show full charge .

### Baby unit



1. Plug the remaining power cable into the socket on the back of the Baby unit.
2. Plug the other end of the cable into your mains wall socket and switch it on.





### Switching on and linking the Parent and Baby units

Before switching on, make sure the Parent and Baby unit are at least one metre from each other. Any closer and you might get audio feedback sounds.

1. Press and hold the  button on the Baby unit until the orange Link indicator flashes.
2. Press and hold the  button on the Parent unit until all the LEDs on the unit briefly light up. The orange Link indicator will flash and then will remain steady when the units have linked.
3. When the units are linked, the orange Link indicator lights on the Parent and Baby units will stop flashing. When the lights stay steady, your monitor is ready to use.

### Deciding where to put your units

The Baby unit should ideally be within 1 to 2 metres of your baby. Make sure both the Baby unit and mains power cable are connected securely and they're out of baby's reach.

If the Parent and Baby units are too close together, you'll hear a high-pitched noise. That's because the units are designed to be put at a distance from one another, such as in separate rooms.

### Important

The two units will need to be linked before you can start using them. If the link between the units is broken, the Link indicator lights will flash while they try to look for each other.



After 30 seconds, if the link is still broken, the Link indicator lights will flash red. If the link is broken, check that:

- the mains power is plugged in and switched on at the Baby unit
- both units are switched on
- the batteries are charged in the Parent unit
- the Parent and Baby units are within range of each other (in ideal conditions, that's up to 300 metres outdoors and 50 metres indoors).



# Using your Audio Baby Monitor 400

## Switching on/off

### Switching the Baby unit on

1. Press and hold the  button, the orange Link light flashes. When it's finished linking, it'll stop flashing and remain steady.
2. To switch off, press and hold the  button again.

### Switching the Parent unit on

1. Press and hold the  button on your Parent unit. The LED lights will flash. The orange Link light will also flicker on and off while the units are linking. When the units have found each other, your Parent unit will go back to its idle screen.
2. To switch off, press and hold the  button again. The screen will go blank and all the lights will switch off.

## Using your Audio Baby Monitor 400

The unit has five volume levels plus Off (Mute). If you try to set the volume higher or lower than those, you'll hear a beep.

### Changing the loudspeaker volume on your Parent unit

You can change the volume using the **+** and **-** buttons. If you've muted the sound, the mute light will come on.

### List of tones



Your Audio Baby Monitor 400 can produce various tones. They have the following meaning:

Tone	Meaning
Single tone	Confirmation (for example, saving a setting)
Fast double tone	Error (for example, trying to change the volume but already reached maximum)
Fast triple tone	System alert (for example, link lost or battery low)

You can turn off user alert tones by pressing any button on the Parent unit.

## Resetting the units

Resetting either units means they'll return to the settings they came with.

1. Make sure the unit you're resetting is switched off.
2. Switch it back on again by pressing and holding down .
3. Within four seconds of turning the power back on, press and hold the  for at least a second.

You should only reset if you're having problems with your monitor.

# Help

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If you have any problems setting up or using your baby monitor, see if these common questions can help.

## **Why is the Parent unit beeping?**

Take a look at page 12 for a list of the tones the Parent unit makes. It could be beeping for a few different reasons.

- The link has been lost between your units. Check that the Baby unit Link indicator is illuminated. If not, make sure the power adapter is still connected.
- The batteries are low. See page 7.

If the Parent unit still beeps after this, try switching the Baby unit off at the mains power socket and removing the batteries for around 30 minutes. Make sure the Parent unit is clean by wiping with a damp cloth. If this doesn't work, call the Helpline for advice.

## **Why isn't the Link light coming on?**

- Check that both units are switched on.
- Check the batteries in the Parent unit are installed properly and charged.
- Check that the mains power is plugged in and switched on at the Baby unit.
- Check that the units are within range of each other.

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### Why aren't the units linking?

- Make sure the units are within range of one another.
- Check if both units are turned on.

### What do I do if the battery is showing as low on the Parent unit?

- Plug the unit into a wall power socket to charge it. It's best to leave the unit plugged in whenever you can, to make sure the batteries are always charged.
- To fully charge the batteries, the Parent unit should be on charge for about 16 hours if switched off and 24 hours if switched on.
- To speed things up, turn the Parent unit off when charging if it's not being used.

### Why is my Parent unit very quiet?

- You may have set the volume too low. See 11.
- You may have switched Mute on. Take a look at 11.

### Why is there a high-pitched noise coming out of one of the units?

- The units might be too close to each other.
- The volume setting might be too high.

### Still stuck?

Try [bt.com/producthelp](https://bt.com/producthelp) or call us on 0800 145 6789\*. Calls to this number made from within the UK mainland network are free. Mobile and international call costs may vary.

# General information

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## Cleaning

To clean, wipe with a damp cloth.

## Guarantee

Your Audio Baby Monitor 400 is guaranteed for 12 months from the date you bought it.

Subject to the terms listed below, the guarantee covers the repair of – or at BT's or its agent's discretion, the option to replace – the Audio Baby Monitor 400 or any part of it which is faulty or below standard, or as a result of inferior workmanship of materials.

Products over 28 days old from the date of purchase may be replaced with a refurbished or repaired product.

### **The conditions of this guarantee are:**

- the guarantee shall only apply to defects that occur within the 12-month guarantee period
- proof of purchase is needed
- the equipment is returned to BT or its agent as instructed
- this guarantee doesn't cover the batteries and any faults or defects caused by accidents, misuse, fair wear and tear, neglect, tampering with the equipment, or any attempt at adjustment or repair other than through approved agents
- this guarantee doesn't affect your statutory rights.

### **Within the 12-month guarantee period**

Before returning your equipment, please read Help starting on page 14 or contact us on 0800 145 6789\*.

There's also more help at [bt.com/producthelp](http://bt.com/producthelp)

In the unlikely event of a defect, we'll issue a Fault Reference Authorisation (FRA) number and instructions for replacement or repair. You'll need the FRA number when returning the product. This doesn't affect your statutory rights.

### **Outside of the 12-month guarantee period**

If your equipment needs repair after the guarantee period or if you need technical assistance outside of the 12-month guarantee period, call BT's approved technical support agent, Discount Communications Ltd on 0800 980 8999\*.

### **Returning your product**

If you call us and we can't fix your problem, we'll give you a Fault Reference Authorisation (FRA) number and ask you to return the equipment to where you bought it. If possible, please pack the equipment in its original packaging. Please remember to include all parts, including cables and batteries.

For guarantee purposes, proof of purchase is needed – so please keep your receipt.



## How to recycle your equipment

Your baby monitor is classed as electrical or electronic equipment, so DO NOT put it in your normal rubbish bin.



It's all part of the Waste Electrical and Electronic Equipment (WEEE) Directive to recycle products in the best way – to be kinder to the planet, get rid of dangerous things more safely and bury less rubbish in the ground.

You should contact your retailer or supplier for advice on how to dispose of this product in an environmentally friendly way.

## R&TTE

This product is intended for use within the UK. This equipment complies with the essential requirements for the Radio Equipment and Telecommunications Terminal Equipment Directive 1999/5/EC.

### Declaration of Conformance

Hereby, BT declares that this Audio Baby Monitor 400 is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.

The Declaration can be found at [bt.com/producthelp](http://bt.com/producthelp)

## User Guide formats

This document is also available in other formats, such as Large print, Braille and Audio CD. If you would like a copy, please call 0800 145 6789\*.





For a Better Future 

We're always looking to make our products last longer and use less power, so we don't have such a big impact on the environment.

To find out about what we are doing, visit  
[bt.com/betterfuture](http://bt.com/betterfuture)

**Free Technical Help & Support\***



**0800 145 6789**

[bt.com/producthelp](http://bt.com/producthelp)

Call us or go online if you have any difficulties with your product

### Offices worldwide

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