



## Alba Flip Phone Instruction manual





You'll soon be up and running  
Looking forward to your new Alba Flip Phone? Great.  
Then let's get you started.  
Just follow this simple step-by-step guide and you'll be good to go.

## Help and Guidance

We're here to help you get the most from your Alba Flip Phone. Should you require any guidance, a simple solution can often be found online at:

[www.argos-support.co.uk](http://www.argos-support.co.uk)

If you still require further assistance, call one of our experts on 0207 744 0346.

If you require any technical guidance or find that your product is not operating as intended, a simple solution can often be found in the

**2 ALBA**

# Contents

<b>Safety information</b> .....	<b>5</b>	Adjusting the volume during a call.....	31
<b>Getting to know your Alba Flip Phone</b> ..	<b>19</b>	Accessing all menus.....	31
Ready let's begin.....	20	Changing your ringtone.....	32
Accessories.....	21	Calling a recently dialled number.....	32
Device description.....	22	Adding a new contact.....	32
Button description.....	23	Creating an SMS.....	33
Assembling.....	25	<b>Product support</b> .....	<b>35</b>
Using the docking station.....	26	Troubleshooting.....	36
Icon description.....	27	Help and assistance.....	37
<b>Using your Alba Flip Phone</b> .....	<b>29</b>	Environmental considerations.....	38
Turning on/off.....	30	Your Alba guarantee.....	39
Making a call.....	30		
Answering a call.....	31		

**Troubleshooting** section of these instructions, or online at [www.argos-support.co.uk](http://www.argos-support.co.uk) If you still require further assistance, call one of our experts on 0207 744 0346.



# Safety information

1



## Safety information

Important - Please read these instructions fully before installing or operating

### Warranty and Limited Liability

In this document, with regard to the use of the name "Alba", Alba is a brand owned by Argos Ltd, 489 – 499 Avebury Boulevard, Milton Keynes, MK9 2NW.

This product is sold with a limited warranty and specific remedies are available to the original purchaser in the event the product fails to conform to the limited warranty.

Manufacturer's liability may be further limited in accordance with its sales contract.

Nothing in this document affects the consumers statutory rights under UK law, in particular Sale of Goods Act 1979 (as Amended), Consumer Rights Act 2015 and Consumer Contract (Information, Cancellation and Additional Charges) Regulations 2013.

In general, and in a non-limited manner, the manufacturer shall not be responsible for product damages caused by natural disasters, fire, static discharge, misuse, abuse, neglect, improper handling or installation, unauthorized repair, alteration or accident. In no event shall the manufacturer be liable for loss of data stored on disk media unless the cause is proven to be a defective product or a defect in any digital content supplied with the unit. Please see [Argos.co.uk](http://Argos.co.uk) for a complete statement of warranty rights, remedies and limitation of liability.

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Furthermore, the warranty as far as is permitted by law does not apply to:

1. Damages or problems resulting from misuse, abuse, accident, alteration or incorrect electrical current or voltage.
2. Any product tampered-with or damaged warranty seal or serial number label.
3. Any product without a warranty or serial number label.

The end user is required to use this product only in conformity with its original purpose and is strictly forbidden to make any technical modifications that could potentially impinge on the rights of third parties. Any modification to the hardware, software, or physical enclosure of the product must be approved in writing by Alba. Non approved modified products are subject to the withdrawal of any or all guarantee clauses. In the event that your product ceases to operate within 24 months of purchase, return it along with all accessories to your place of purchase along with proof of purchase for either a free repair, replacement or refund to be determined by Alba on receipt of your faulty device. This Guarantee is provided by Argos Ltd, 489 – 499 Avebury Boulevard MK9 2NW, and does not affect your consumer rights.

### **Lithium-ion Battery Caution**

This product is equipped with a Lithium-Ion battery. Do not pierce, open, disassemble it, or use it in a humid and/or corrosive environment. Do not put, store or leave your product in or near sources of heat, in direct strong sunlight, in a high temperature location, in a pressurized container or in a microwave oven. Do not expose it to temperatures over 60 C (140 F). If the battery leaks and you come into

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contact with the leaked fluids, rinse thoroughly with water and seek medical attention immediately. Failure to follow these instructions could cause the Lithium-Ion battery to leak acid, become hot, explode or ignite and cause injury and/or damage.

### **Optimising battery performance**

Do not leave your battery charging for more than one day. Doing so runs the risk of overcharging the battery and shortening its total life span. If the device is not used for an extended period of time, the battery will slowly discharge and the device will need to be recharged before using again. Unplug the charger from the wall when it is not being used. Use only a Alba approved battery in the device.

### **Warnings and Safety Instructions**

#### **Caution**

To prevent risks of electric shock, this unit must only be opened by qualified service personnel. Power off and disconnect the power supply cable before opening the unit.

#### **Warning**

To prevent fire or shock hazard, do not expose the unit to rain or moisture. Use of this product is for personal use only. Copying CDs or loading music, video, or picture files for sale or other business purposes is or may be a violation of copyright law.

Copyrighted materials, works of art, and/or presentations may require authorization

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**8 ALBA** Safety information

to be fully or partially recorded. Please be aware of all such applicable laws concerning the recording and use of such for your country and jurisdiction.

## Safety

For driving safety, only a passenger should operate the device when the car is in motion and not the driver. Laws governing the usage of electronic devices by the driver may be applicable in your jurisdiction and/or country.

### Install your Alba product carefully

Make sure your Alba product and its accessories are solidly secured when you are using them in a car. Avoid mounting your Alba device and its accessories near the airbag opening areas. Equipment that is not securely fixed in a car could result in serious injury when the airbag activates. Handle the batteries and charger with care and respect the recycling instructions. Use only Alba certified batteries and charger for your Alba product. Using batteries or a charger that is not certified by Alba can result in serious injury or damage your product. Never throw a battery into a fire. See your current local regulations for information on battery recycling.

Never put your Alba device inside of, or on top of, a heating device such as microwave oven, toaster oven, or heater. When batteries heat up, there is a risk of explosion. Be careful to never crush or perforate the battery. Avoid exposing the battery to high external pressure which could provoke an internal short-circuit and overheating.

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Use only accessories that are Alba branded or recommended by Alba. The use of incompatible accessories with the Alba device can cause injury. Handle your Alba product with care. Keep your product away from any sources of humidity. This can seriously damage the device. Do not manipulate your Alba device with wet hands. Any damage done to the device due to its contact with water voids your guaranty. Do not use or store your product in an area that is dusty or dirty. This can deteriorate the components in your device. Your Alba device is a complex electronic product. Keep it protected from falls and physical shock. Do not subject it to violent movements.

Do not paint your product. Doing so could make movable parts unusable and reduce or limit its functionality. Only Alba certified technicians are qualified to repair your Alba device. In calling upon non qualified persons to repair your Alba product, you run the risk of damaging your device and voiding your guarantee, this does not affect your consumer rights.

### **Avoid interference with other electronic products**

Your Alba device radiates radio frequency (RF) signals that could interfere with the functioning of other electronic devices that are insufficiently or incorrectly protected from RF energy, such as pacemakers, hearing aids, medical devices, or any other electronic device found in your home or car. Contact the maker of the maker of the equipment to resolve any possible interference problems.

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## Other Security Instructions

Always manipulate your Alba device with care. Keep it in a clean environment away from dust. Do not expose the device to extreme temperatures. Do not drop or throw the device. Do not allow the device to come in close contact to a flame.

### Child protection

This device is not a toy. Keep the device away from babies and infants, young children should only use the item under adult supervision. Unsupervised play can lead to injury or damage to the device. The mains adapter should be connected to the power supply close to the equipment and be easily accessible. To isolate the unit from power switch off power to the mains adapter and disconnect it from the power supply before disconnecting the USB lead from the product.

### Electrostatic Discharge (ESD)

Normal functioning of the product may be disturbed by ESD. If so, simply reset the product to resume normal operation by following the instruction manual. During file transmission, please handle with care and operate in a static-free environment.

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## Avoiding Hearing Damage



This product respects the current regulations for limiting the output volume of consumer audio devices to a safe level. It must be only used with earphones complying with the EN 50332 norm. By listening to your device with headphones or earbuds at high volumes, you run the risk of permanent damage to your ears. Even if you get used to listening at high volumes and it seems normal to you, you still risk the possibility of damaging your hearing. Reduce the volume of your device to a reasonable level to avoid permanent hearing damage. If you hear ringing in your ears, reduce the volume or shut off your device and see a doctor.

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PLEASE CAREFULLY READ THE BELOW TERMS AND CONDITIONS OF THE END USER LICENSE AGREEMENT (EULA) BEFORE USING YOUR Alba PRODUCT. THE "Alba SOFTWARE" (all software distributed within the Alba hardware product) ON THIS DEVICE IS LICENSED TO YOU, YOU DO NOT OWN IT. BY USING THE SOFTWARE ON THE DEVICE, YOU ARE THUS GIVING YOUR CONSENT TO BE BOUND BY THIS AGREEMENT. IF YOU DO NOT AGREE WITH ANY PART OF THIS EULA, Alba WILL NOT LICENSE THE SOFTWARE

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10. DECOMPOSITION – If any part or condition of this agreement is held by governing law to be invalid or unenforceable, such part will be enforceable to the extent allowed by law and will have no effect on any other sections of this agreement.

GOVERNING LAW – This license is governed under the law of England and Wales, If you have any questions about this end user license agreement please write to Argos Ltd (owner of the Alba Brand), 489 Avebury Boulevard, Milton Keynes, MK9 2NW, UK. Argos declares that this device is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.

A copy of the declaration of conformity can be obtained from:

Argos Ltd.

489-499 Avebury Boulevard  
Milton Keynes, MK9 2NW, UK

C E 0700

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## Open Source Software Offer

The software bundled with this product may include software files subject to certain open source license requirements. Such open source software files are subject solely to the terms of the relevant open source software license. Such open source software is provided on an "AS IS" basis to the maximum extent permitted by applicable law.

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You may also obtain a copy of GNU General Public License, Version 2 at the Free Software Foundation, INC, 51 Franklin Street, Fifth Floor, Boston, MA 02110-1301, USA. Until the date that is three years after our last shipment of this product, you may obtain a copy of the source code corresponding to the binaries for any GPL-Licensed file by contacting Argos customer service at <http://www.argos.co.uk> and Argos will send you a link to such source code or will provide instructions to get the source on a physical medium. This offer is valid to anyone in receipt of this information.

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## Getting to know your 2 Alba Flip Phone



# Getting to know your Alba Flip Phone

You'll be up and running in no time

## Ready? Let's begin...

Please read these instructions carefully.

They contain important information which will help you get the best from your Alba phone and ensure safe and correct installation and operation.

If you require any further assistance, our technical experts are happy to help.

For full details, refer to the product support section at the end of these instructions.

If you require any technical guidance or find that your product is not operating as intended, a simple solution can often be found in the

**20 ALBA** Getting to know your phone

# Getting to know your Alba Flip Phone

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## Accessories



Alba  
Phone



Instruction  
manual



USB cable



Charger



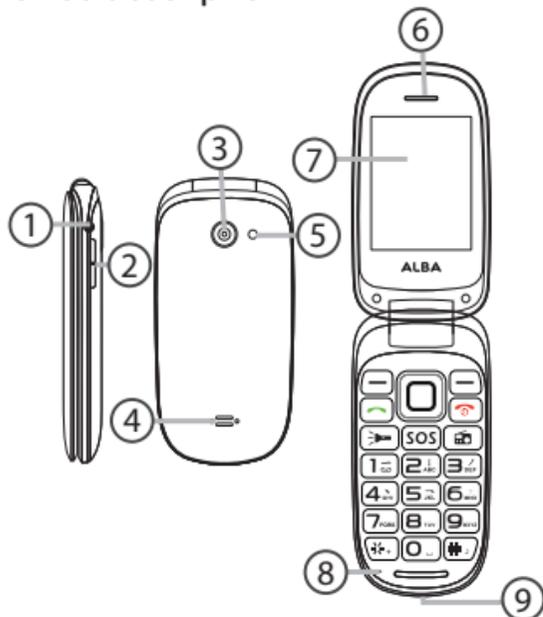
Docking  
station

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# Getting to know your Alba Flip Phone

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## Device description



① Headset jack

② Volume buttons

③ Camera

④ Loudspeaker

⑤ Flash light

⑥ Phone speaker

⑦ Screen

⑧ Microphone

⑨ Micro-USB port

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# Getting to know your Alba Flip Phone

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## Button description

1. **Navigation key:** within a menu, press Up, Down, Left or Right to scroll through menu options. In standby mode, press to access main menu.
2. **OK key:** press to access the main menu in standby mode, press to confirm a selection.
3. **Left/Right soft key:** press to perform the function currently displayed in the bottom left/right corner of the screen.
4. **Dial key:** answer all calls, make calls from SIM1/SIM2 card, view call logs in standby mode.
5. **End/Power key:** press and hold to turn on/off the device, end a call or reject an incoming call, return to the standby mode.



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## Getting to know your Alba Flip Phone

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### Button description

6. Torch: press to turn ON/OFF
7. Radio: to browse radio stations
8. SOS: to make a SOS call
9. \* Key: press to popup the symbols screen when entering text.
10. # Key: in standby mode, Long press # key can switch between the silent mode and General mode. Press to switch the input methods when entering text.
11. 0 Key: press to enter Space when editing text..



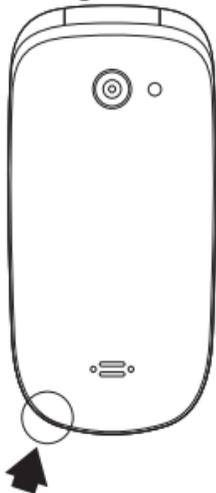
If you require any technical guidance or find that your product is not operating as intended, a simple solution can often be found in the

# Getting to know your Alba Flip Phone

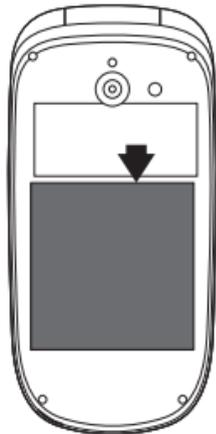
You'll be up and running in no time

## Assembling

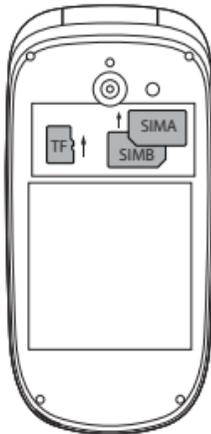
Remove the back casing using the notch



Remove the battery



Insert card



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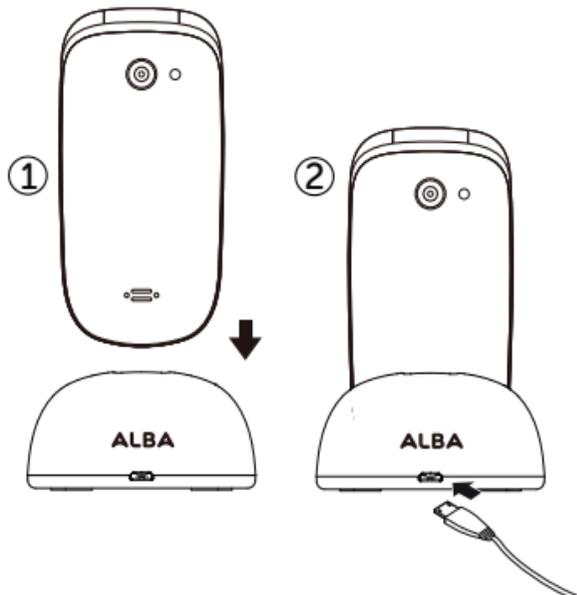
Getting to know your phone **ALBA 25**

## Getting to know your Alba Flip Phone

You'll be up and running in no time

### Using the docking station

Your mobile phone is provided with a docking station. You can use it to charge your device and as a base.



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# Getting to know your Alba Flip Phone

You'll be up and running in no time

## Icon description



Vertical bars indicate the signal strength of the GSM network signal. Five bars indicate that your current position has the best reception.



Indicates the battery charge level.



Indicates you have one or more unread messages.



Indicates there is a missed call.



Indicates that the alarm clock is on.



Indicates your phone is in "Silent" mode.



Indicates earphones are connected to the 3.5mm jack socket.



Indicates you are using Bluetooth.

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## Using your Alba 3 Flip Phone



# Using your Alba Flip Phone

You'll be up and running in no time

## Turning ON/OFF

To turn your phone on,

1. Press and hold the End/Power key.
2. Enter your PIN and press OK if necessary.

When the setup wizard opens, customise your phone as desired by following the screen.

If the battery remains fully discharged or removed from the phone, the time and date will be reset.

3. To turn your phone off, press and hold the End/Power key.

## Making a call

1. In the device's homescreen, enter a phone number.  
For an international call, do not forget to enter the country code.
2. Press the Dial key to dial the number.
3. To end the call, press the End/Power key .

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# Using your Alba Flip Phone

You'll be up and running in no time

## Answering a call

1. When a call comes in, press the Dial key.
2. To end the call, press the End/Power key.

## Adjusting the volume during a call

During a call, press the Navigation key UP to increase the volume and the Navigation key Down to decrease it.

## Accessing all menus

1. From the homescreen, press the OK key.
2. Use the Navigation Key to choose the desired operation and press the OK key to enter the selected operation.

You can exit a menu and return to standby mode by pressing the Right Soft key or the End key.

**Troubleshooting** section of these instructions, or online at [www.argos-support.co.uk](http://www.argos-support.co.uk) If you still require further assistance, call one of our experts on 0207 744 0346.

# Using your Alba Flip Phone

You'll be up and running in no time

## Changing your ringtone

1. From the homescreen, press the OK key.
2. Select Settings > Profiles.
3. Select the desired profile and select Options with the Left soft key.
4. Scroll down to select Customize and press the OK key.
5. Customize your notifications and sounds.

## Calling a recently dialled number

1. In the device's homescreen, press the Dial key.  
Scroll left or right to a call type.  
Scroll up or down to a number or name.
2. Press the OK key to view details of the call or to dial the number.

## Adding a new contact

1. From the homescreen, select the Right soft key to open the Phonebook.
2. Press the Left soft key to open Options, then New.
3. Select the storage location.
4. Enter the contact information and press the Left soft key to save.

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# Using your Alba Flip Phone

You'll be up and running in no time

## Creating an SMS

1. From the homescreen, press the OK key and select Messages.
2. Select Write Message and select the OK key to choose a recipient.
3. Press the Left soft key to select Options, then OK.
4. Press the Navigation key Down to enter text.

To switch between the input methods, press # and select an option.

1. Enter your text.
2. Press the Left soft key to select Options, then Send.

ABC, Abc, abc modes

Press an appropriate alphanumeric key until the character you want appears on

the display.

123 mode

Press an appropriate alphanumeric key to enter a number.

Writing language

Select a language for your SMS.

To use other features for text input

- To move the cursor, press the Navigation key.
- To delete characters one by one, press Clear.
- To delete words quickly, press and hold Clear.
- To insert a space between characters, press 0.

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## Product support 4



# Product support

Help is always at hand

## Troubleshooting

**Unable to turn on:** press the power on key for over 1 second. Check if the battery is properly connected. Please remove and install it again, retry to turn on. Check if battery is appropriately charged.

**Unable to connect network:** weak signal.

Please Try and move to a location with strong signal and try connecting to the network again. Please ensure that you are not beyond the network coverage of service providers. Please ensure you have a valid SIM card. Please contact your network provider for further information.

**Poor quality of calling:**Please check if the sound volume is tuned improperly In an area with poor receiving condition, example: basement, the signal might be weak. Try reaching a location with stronger signal reception and call again.

While using the mobile phone in the peak period of communication, like commute time, you may be unable to call because of line congestion.

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# Product support

Help is always at hand

## Help and assistance

If you require any technical guidance or find that your Alba phone is not operating as intended, a simple solution can often be found in the **Troubleshooting** section of these instructions or online at [www.argos-support.co.uk](http://www.argos-support.co.uk)

If you still require further assistance, call one of our experts on **0207 744 0346\***. To help give us give you a fast and efficient service please have the following information ready:

**Model Ref.**

**Serial number**

**Date of purchase**

You can find these on the rating plate - a small information panel (usually a sticker or metal plate) on the rear of your product

This will be shown on your receipt

Local call rates applies\* **Lines open 8am-7pm Monday to Saturday and 10am-4pm Sunday.** \*Calls to Argos enquiry lines may attract a charge and set up fee from residential lines depending on your call plan/tariff. Mobile and other providers costs may vary, see [www.bt.com/pricing](http://www.bt.com/pricing) for details. For security and training purposes, telephone calls to and from customer service centres may be recorded and monitored. Calls from Republic of Ireland will attract international call charges.

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## Product support

Help is always at hand

### Environmental Considerations



Protection of the environment is an important concern to Alba. In order to put this concern into tangible actions, Alba has consciously included a set of methods that favour a respect for the environment into the entire cycle of its products; from fabrication to consumer usage, to final disposal.

**Batteries :** If your product contains a detachable battery pack, you should only dispose of it in a designated collection point for used batteries.

**The Product :** The crossed-out wheelee bin symbol on your product signifies that it falls into the category of electric/electronic equipment. Products of this type contain substances that are potentially dangerous to the environment and to human health. Therefore, you should not dispose of the Alba electronic device in a regular trash. As such, the current European directives ask that this device be collected: at places of distribution in the case of a purchase of a similar electronic product. At locally created disposal areas (waste disposal centres, sorted trash system, etc.). By doing this, you are actively participating in the reuse and recycling of disposed electronic and electric equipment that could have potential effects on the environment and human health.

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## Product support

Help is always at hand

# ALBA

## Your Alba Guarantee

This product is guaranteed for twenty four months from the date of original purchase. Any defect that arises due to faulty materials or workmanship will be repaired free of charge (or if applicable the product will be replaced or the purchase price refunded) where possible during this period by the dealer from who your purchased the unit.

### **The guarantee is subject to the following provisions:**

- The guarantee does not cover accidental damage, misuse, cabinet parts, knobs or consumable items.
- The product must be correctly installed and operated in accordance with the instructions contained in the manual.
- It must be used solely for domestic purposes. The guarantee will be rendered invalid if the product is re-sold or has been damaged by inexpert repair.
- Specifications are subject to change without notice.
- Alba disclaim any liability for loss or damage arising from the breakdown of the product.
- This guarantee is in addition to and does not diminish your statutory or legal rights.

**Troubleshooting** section of these instructions, or online at [www.argos-support.co.uk](http://www.argos-support.co.uk) if you still require further assistance, call one of our experts on 0207 744 0346.

## Product support

Help is always at hand

### Sar

After the laboratory measurement, this mobile phone SAR value is:

Head: 0.466W/kg(10g)

Body: 1.499 W/kg(10g)

Argos declares that this device is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC. A copy of the declaration of conformity can be obtained from: Argos Ltd. 489-499 Avebury Boulevard, Milton Keynes, MK9 2NW, UK

If you require any technical guidance or find that your product is not operating as intended, a simple solution can often be found in the Troubleshooting section of these instructions, or online at [www.argos-support.co.uk](http://www.argos-support.co.uk) If you still require further assistance, call one of our experts on 0207 744 0346.



# ALBA

Contact: [www.argos-support.co.uk](http://www.argos-support.co.uk)

Helpline: 0207 744 0346

PN: 115027

