

## USER GUIDE

Lloyd Plus Call Blocker Single

Lloyd Plus Call Blocker Twin

Lloyd Plus Call Blocker Triple

Lloyd Plus Call Blocker Quad

DECT Telephone With answering  
machine



**Binatone Helpline**  
**(for UK only)**

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**THIS EQUIPMENT IS NOT DESIGNED FOR MAKING  
EMERGENCY TELEPHONE CALLS WITHOUT MAINS  
POWER. ALTERNATIVE ARRANGEMENTS SHOULD BE  
MADE FOR ACCESS TO EMERGENCY SERVICES.**

Before operating this set,  
please read these instructions carefully.

## TECHNICAL DETAILS

<b>STANDARD</b>	DIGITAL ENHANCED CORDLESS TELECOMMUNICATION (DECT)
<b>FREQUENCY RANGE</b>	1.88 TO 1.9 GHZ (BANDWIDTH = 20 MHZ)
<b>CHANNEL BANDWIDTH</b>	1.728 MHZ
<b>OPERATING RANGE</b>	UP TO 300M OUTDOORS; UP TO 50M INDOORS
<b>OPERATING TIME</b>	STANDBY: 100 HOURS, TALKING: 10 HOURS BATTERY CHARGE TIME:15 HOURS
<b>TEMPERATURE RANGE</b>	OPERATING 0°C TO 40°C, STORAGE -20°C TO 60°C
<b>ELECTRICAL POWER</b>	<b>BASE &amp; CHARGER POWER ADAPTER UNITS:</b> INPUT 100-240VAC 50/60Hz 150mA, OUTPUT 6VDC 450mA VTECH - VT04EUK06045 / VT04EEU06045 RUJING - RJ-AS060450B001 / RJ-AS060450E002 <b>BATTERY INFORMATION</b> TYPE NiMH (RECHARGEABLE BATTERY) 2X1.2V AAA SIZE, 400MAH CORUN - NI-MH AAAJ400 GPI - VT40AAAHC COSLIGHT - LH040-3AH45


### CAUTION


USE ONLY ADAPTORS AND BATTERIES LISTED ABOVE.

Risk of explosion if the battery is replaced by an incorrect type.

Dispose of used batteries according to the instructions.

### Port specification

The  port (connected to the mains power supply) is a SELV port with respect to EN41003.

The  port (connected to the telephone line) is a TNV port with respect to EN41003.

### CLEANING AND CARE

**Do not clean** any part of your phone system with benzene, thinners or other solvent chemicals as this may cause permanent damage, which is not covered by the Guarantee.

**When necessary, clean it with a damp cloth.**

Keep your phone system away from **hot, humid conditions or strong sunlight**, and don't let it get wet. Every effort has been made to ensure high standards of reliability for your phone system. However, if something does go wrong, please **do not try to repair it yourself, but consult your supplier or call the Helpline.**

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# 1 IMPORTANT SAFETY INSTRUCTIONS

Please follow these safety instructions when using your telephone equipment to reduce risk of fire, electric shock and injury:

- 1) Read and understand all the instructions.
- 2) Follow all warnings and instructions marked on the product.
- 3) Unplug this product from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning.
- 4) Keep this product away from hot, humid conditions or strong sunlight, and don't let it get wet or use it near water (for example, near a bath tub, kitchen sink, or swimming pool).
- 5) Do not overload wall outlets and extension cords as this can result in the risk of fire or electric shock.
- 6) Unplug this product from the wall outlet and obtain the service of our Repair Centre under the following conditions:
  - When the power supply cord or plug is damaged or frayed.
  - If the product fails to operate normally despite following the operating instructions.
  - If the product has been dropped and the cabinet has been damaged.
  - If the product exhibits a distinct change in performance.
- 7) NEVER use your phone outdoors during a thunderstorm. Unplug the base from the telephone line and the mains socket when there are storms in your area. Damage caused by lightning is not covered by the guarantee.
- 8) Do not use the telephone to report a gas leak in the vicinity of the leak.
- 9) Use only the supplied NiMH (Nickel Metal Hydride) batteries that came with your phone or an authorised replacement recommended by the manufacturer. There is a risk of explosion if you replace the battery with an incorrect battery type. The use of other battery types or non-rechargeable batteries/primary cells can be dangerous. They may cause interference and/or damage to the unit or surroundings. The manufacturer will not be held liable for damage arising from such non-compliance.
- 10) Do not use third party charging pods. Damage may be caused to the batteries.
- 11) Please ensure that the batteries are inserted in the correct polarity.
- 12) Dispose of batteries safely. Do not burn, immerse them in water, disassemble, or puncture the batteries.

## Package contents

The package contains the following items:

- 1 Handset
- 1 Base station
- 1 Mains power adapter
- 1 Telephone line cord
- 2 AAA NiMH rechargeable batteries
- User's manual

**NOTE:** If you have purchased a Twin, Triple or Quad system, you will also have the corresponding extra handset(s) and batteries, a charging pod and a battery compartment cover for each extra handset.

## Connection and Conditions for Use

You can connect your phone to a direct exchange line (DEL) on a local exchange with its own phone number; to an extension socket connected to a DEL; or to an extension on an approved compatible private exchange (PBX). Do not connect as an extension to a pay phone.

The ringer equivalence numbers (REN) of all equipment (phones, fax machines, modems, etc.) connected to an exchange line must not add up to more than 4, otherwise one or more of them may not ring and/or answer calls correctly. The phone has a REN of 1, and most other telephones have a REN of 1 unless marked otherwise.

## Call Blocker Function

The Lloyd Plus Call Blocker system can be programmed to block certain call types or calling numbers. (See section 8.)

For most of the Call Blocking functions you must subscribe to and receive the Caller Display service from your telephone line provider.

When a blocked call is received, the base and handsets will not ring, but the handset backlights will turn on. If the answering machine is enabled, it will answer a blocked call after its normal set number of rings and it will record any message left by the caller, but with no base screening.

**NOTE:** Other telephones connected in parallel to the Lloyd Plus Call Blocker may affect its operation.

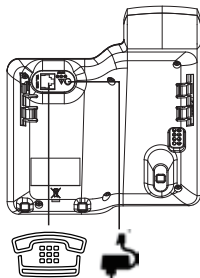
## Handset & Base Connection

- 1) When purchased, all handsets are already registered to the base unit and should link to it when they are all powered up.
- 2) To use your cordless handset and base unit together, you must be able to establish a radio link between them. The signal between the handset and the base unit is in accordance with the normal standards for a DECT phone: Maximum range up to 300 metres outdoors or 50 metres indoors. Be aware that:
  - > Large metal objects, such as refrigerators, mirrors or filing cabinets, between the handset and the base unit may block the radio signal.
  - > Solid structures, such as walls, may reduce the signal strength.
  - > Electrical equipment may cause interference and/or affect the range.
- 3) Do not place the base unit close to another telephone, TV or audio equipment - it may cause interference.
- 4) Putting the base unit as high as possible ensures the best signal.
- 5) If the sound in the earpiece becomes faint or distorted during a call, you may be going out of range of the base unit. Move nearer to the base unit within 20 seconds; otherwise the call may be cut off.

## 2 INSTALLING YOUR PHONE

### 2.1 Connecting the Base Station

- 1) Plug the mains power cable and telephone line cord into their corresponding sockets in the back of the base station.
- 2) Plug the power adapter into a 100 - 240VAC, 50 - 60Hz mains power socket, and the telephone line cord into a telephone line socket.



#### **Warning:**

Always use the cables provided in the box.

Use only the supplied adaptor, as others may damage the unit.

#### **Note:**

Place the base unit within easy reach of the mains power socket.

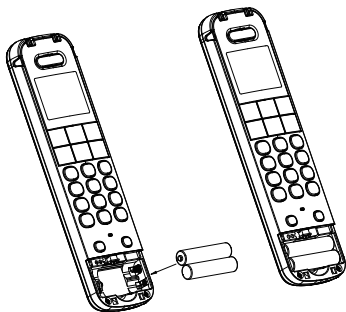
Never try to lengthen the mains power cable.

The base station needs mains power for normal operation, and the cordless handsets will not work without it.



## 2.2 Installing and Charging the Handset Rechargeable Batteries

- 1) Slide the cover down off the battery compartment in the front of the handset.
- 2) Insert the 2 supplied batteries into the battery compartment, observing the correct polarity **Warning: Use only the supplied NiMH rechargeable batteries.**
- 3) Slide the battery cover back over the battery compartment until it clicks into place.
- 4) Place the handset on the base and charge for 15 hours before using the handset for the first time.
  - *The handset will give a double beep when it is properly placed on the base to indicate charging.*



**Note:** The handset may become warm when the batteries are being charged or during prolonged periods of use. This is normal and does not indicate a fault.

### If you have a broadband line

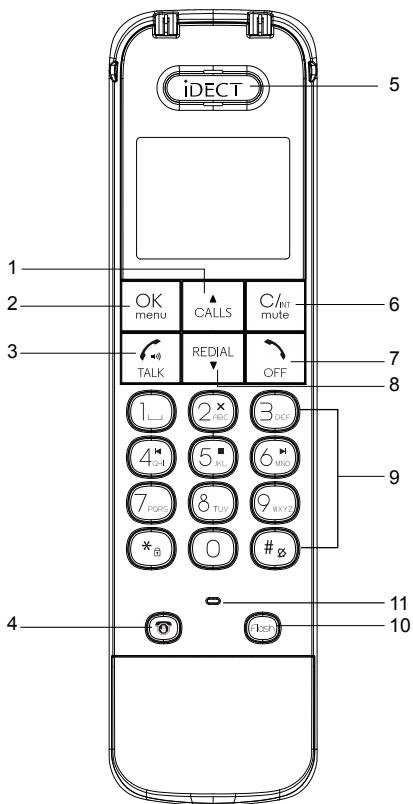
If you connect your telephone to a line with a broadband connection, you will need to insert a micro-filter between the telephone and the telephone line; otherwise you may get interference between the telephone and the broadband, which could cause problems.






In a home with broadband, every telephone must have a micro-filter connected, not just the one at the telephone point that your modem is connected to.












If you need more broadband micro-filters contact your broadband supplier.

## 3 GET TO KNOW YOUR PHONE

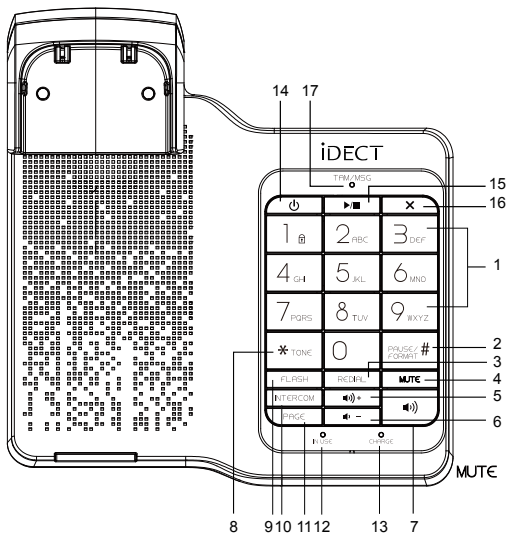
### 3.1 Handset Overview
















1		<p>In idle mode: Press to access the call list.</p> <p>In menus and lists: Press to move up the options.</p> <p>During a call: Press to increase the volume.</p> <p>During ringing: Press to increase the handset ringer volume.</p>
2		<p>In idle mode: Press to access the main menu.</p> <p>In sub-menu mode: Press to confirm the selection.</p> <p>During a call: Press to access Intercom/Phonebook/Redial List/ Call List.</p>
3		<p>Make or answer calls.</p> <p>During a call: Press to turn on / off the speakerphone.</p> <p>In Phonebook list / Redial list / Call list: Press to make a call with speakerphone.</p>
4		<p>Press to enter CALL BLOCKER menu.</p>
5	<p>EARPIECE</p>	
6		<p>In idle mode: Press to initiate an intercom call.</p> <p>In main menu mode: Press to go back to the idle screen.</p> <p>In sub-menu mode: Press to go back to the previous option, or press and hold to go back to the idle screen.</p> <p>In editing / pre-dial mode: Press to delete a character / digit, or press and hold to delete all the characters / digits.</p> <p>During a call: Press to mute / unmute the microphone.</p>

7		<p>During a call: Press to end a call and go back to the idle screen.</p> <p>In menu / editing mode: Press to go back to the previous menu, or press and hold to go back to the idle screen.</p> <p>In idle mode: Press and hold to power on/off the handset.</p>
8		<p>In idle mode: Press to access the redial list.</p> <p>In menus and lists: Press to move down the options.</p> <p>During a call: Press to decrease the volume.</p> <p>During ringing: Press to decrease the handset ringer volume.</p>
9	<p>ALPHANUMERIC KEY-PAD, ,</p> <p></p>	<p>Press to insert a digit / character /  / .</p> <p> key in idle mode: Press and hold to enable or disable the keypad lock.</p> <p> key in idle mode: Press and hold to turn on / off the handset ringer.</p> <p> key in predialling / number editing mode: Press and hold to insert a pause.</p> <p> key in Call List mode: Press to view more digits of the caller's number if applicable.</p>
10		<p>During a call press to send a Recall signal (also called Flash) for network services.</p>
11	<p>MICROPHONE</p>	

## 3.2 Base Station Overview

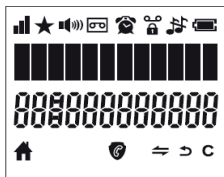




















1	ALPHANUMERIC KEYPAD	During dialling or storing a number: Press to enter digits.
2		During dialling or storing a number: Press to insert a #. Press and hold to insert a pause (P).
3		In idle mode: Press to dial to the last number dialled, in speakerphone mode.
4		During a call: Mute/unmute the microphone.
5		During a call: Press to increase the listening volume. When ringing: Press to increase the corded base ringer volume.
6		During a call: Press to decrease the listening volume. When ringing: Press to decrease the corded base ringer volume.

7		In idle: Press to access the line in speakerphone mode. speakerphone mode.
8		During dialling or storing a number: Press to insert a *. In Pulse dialling mode: Press to switch from pulse to tone dialling for the rest of that call.
9		During a call: Press to send a Recall signal (also called Flash).
10		In idle/During a call: Press to access the intercom list if more than one handsets are registered or make an intercom call directly if only one handset is registered.
11		In idle mode: Press to find/page all registered cordless handsets. Press the button again, or press <TALK>, <OFF> or <C/MUTE> on a cordless handset, to turn off the page signal. Press and hold to enter registration mode.
12	<b>In use LED</b>	Steadily ON: During a call. Flashing: During ringing or new TAM message is received.
13	<b>Charge LED</b>	Steadily on while the handset is charging.
14		<b>ANS ON/OFF</b> - Press to turn the answering machine on or off.
15		<b>PLAY/STOP</b> - Press to start or stop message playback.
16		<b>DELETE</b> - Press to delete the playing message. When the phone is not in use, press and hold to delete all previously reviewed messages.
17	<b>TAM indicator LED</b>	On when the answering machine (TAM) is ON. Flashes if new TAM messages are recorded, or when the TAM is being used.


### 3.3 Handset LCD Display Icons and Symbols


The LCD display gives you information on the current status of the telephone.




-  Displays when the handset is registered and within range of the base station, with more blocks indicating a stronger signal.
-  Indicates the handset is on a call.  
Flashes when there is an incoming call.
-  Indicates the handset ringer is switched off.
-  Indicates an alarm is set. Flashes when the alarm is sounding.
-  Indicates the keypad is locked.
-  Indicates the battery is fully charged.  
Battery segments cycle during charging.
-  Indicates the battery needs charging.  
Flashes when low battery power level is detected. (Note: the handset backlight will not turn on when the battery is low.)
-  Indicates a new TAM message is playing or a new call is being viewed in the calls list.
-  Indicates the speakerphone is turned on.
-  Indicates you have a new voicemail message. (This is a caller display service and is not usually available from UK network providers.)
-  Indicates the answering machine (TAM) is turned on.  
Flashes if there is a new TAM message.
-  Indicates when any block mode is turned on.
-  Press  to start an intercom call.
-  Press  to go back to the previous menu level or cancel the current action.
-  Press  to clear a character, stop the alarm or Mute / Unmute the microphone during a call.


### 3.4 Menu Structure

In idle mode, press  to show **CALL LIST**, the first option in the Main Menu list.

Press  to go to other options in the menu list.

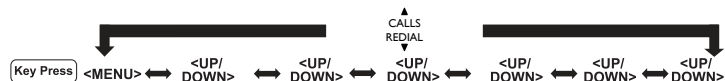
Press  to enter a sub-menu or function.

Press  to go back to the previous level.

Press and hold  to cancel the current operation and return to the idle screen.

Note: If you do not press any key on the handset for 30 seconds, the display will automatically return to the idle screen.

Refer to the following for the menu structure.



Main Menu	CALL LIST	PHONEBOOK	CALL BLOCKER	BS SETTINGS	HS SETTINGS	REGISTRATION	DEFAULT	ANS. MACHINE
Sub menu	Shows EMPTY or the first Call List entry. Then <OK> for: DETAILS ADD TO PB ADD TO BLIST DELETE DELETE ALL CATEGORY	ALL CONTACTS VIP Shows EMPTY or the first phonebook entry. Then <OK> for: ADD ADD / DEL FROM VIP VIEW EDIT DELETE DELETE ALL PB STATUS	BLACK LIST SETTINGS BLOCK MODE CALL TYPE	BS RINGER RING VOLUME DELETE HS FLASH TIME CHANGE PIN	ALARM RING SETUP TONE SETUP LANGUAGE RENAME HS AUTO ANSWER DATE & TIME	PIN?	PIN?	MSG PLAYBACK DEL ALL OLD MEMO TAM ON/OFF TAM SETTINGS ANSWER MODE TAM LANGUAGE OGM SETTINGS ANSWER DELAY RECORD TIME BS SCREENING REMOTE ACC. CHANGE PIN COMPRESSION CHANGE PIN




## 3.5 Text and Digit Entry Table

The table below shows you where each letter and punctuation character can be found, by using repeated presses of the alphanumeric keypad. This will be helpful when storing a name in the phonebook or renaming your handset.

In editing mode, a cursor is displayed to indicate the current text entry position. It is positioned at the right of the last character entered.

### Writing Tips:

Once a character is selected, the cursor will move to the next position after a short pause.

You can move the cursor within the text using  .

Press  to delete the last character.

Press and hold  to delete the entire text string.



### 3.5.1. Character Set

Key	Alphanumeric Editing (For phonebook name editing and renaming handset)										Number Editing (For phone number editing, date/time editing)
	1st	2nd	3rd	4th	5th	6th	7th	8th	9th	10th	
1	space	1	@	_	#	=	<	>	(	)	1
2	A	B	C	2	Ä	À	Á	Â	Ã	Å	2
3	D	E	F	3	Ď	Ð	É	Ê	Ë		3
4	G	H	I	4	Ě	Ì	Í	Î	Ï	İ	4
5	J	K	L	5	Ł	Ł	Λ				5
6	M	N	O	6	Ń	Ń	Ń	Ö	Ò	Ó	6
7	P	Q	R	7	Ŕ	Ř	Ś	Ş	Š		7
8	T	U	V	8	Ť	Ť	Ü	Ù	Ú	Û	8
9	W	X	Y	Z	9	Ý	ÿ	Ž	ž	ž	9
0	0	.	,	/	:	;	"	'	!	ı	0, P (Pause)
*	*										*
#											#

Key	Alphanumeric Editing (For phonebook name editing and renaming handset)										Number Editing (For phone number editing, date/time editing)	
	Key press	11th	12th	13th	14th	15th	16th	17th	18th	19th	20th	
1	&	£	\$	¥	€	[	]	{	}	¤		1
2	À	Ä	Æ	Ç	Ć	Č						2
3	Ę	Ě	Δ	Φ								3
4	Γ											4
5												5
6	Ô	Ö	Ø									6
7	β	π	θ	Σ								7
8												8
9	Ω	Ξ	Ψ									9
0	?	¿	*	+	-	%	\	^	~			0, P (Pause)
*												*
#												#



## 4 USE YOUR PHONE

Switch ON/OFF the Handset.


When the handset is in idle mode, press and hold  to switch the handset off. To switch the handset on, press and hold .



### 4.1 Make a Call

#### 4.1.1 Preparatory Dialling






1. Enter the phone number, maximum 24 digits. If you make a mistake, press  to delete the last digit.
2. Press  to dial the number.

#### 4.1.2 Direct Dialling


1. Press  and listen for dial tone.
2. Enter the phone number to dial.




**NOTE:** If you make a mistake, you cannot correct it with , but need to press  to stop the dialling and return to idle mode.


#### 4.1.3 Call from the Phonebook

1. In idle mode, press  to access the phonebook list. **OR**  
Press  then  to show **PHONEBOOK**, then press  to show **ALL CONTACTS** or **VIP**, then  again to open that phonebook list.

**NOTE:** The first phonebook entry will be displayed. If there is no entry in the phonebook, it will show **EMPTY**.

2. Press  to select the desired phonebook entry.

**NOTE:** For a quick search, you can also press the numeric key containing the first letter of the name you want. For example, pressing  will show the first entry starting with A. Pressing  twice will show the first entry starting with B, etc., then press  to find the name you want.

3. Press  to dial the number.

#### 4.1.4. Call from the Call List



1. In idle mode, press  to access the call list.

**OR**

- Press  to show **CALL LIST**, then press  to access the call list.

#### **NOTE**




The first entry in the call list will be displayed. If there is no entry in the call list, it will show **EMPTY**.

2. Press  to select the desired call list entry.
3. Press  to dial the number.

#### **NOTE:**

You must subscribe to your network's Caller Display service to be able to see the caller's number or name in the call list.

#### 4.1.5. Call from the Redial List

1. Press  to access the redial list and press  to select the desired redial number.
2. Press  to dial the number.

#### 4.1.6. Out of Range Warning

When the handset goes out of range of the base, the screen will display **OUT OF RANGE**, and the call will be disconnected if you are on a call. When you move back within range, the handset will automatically reconnect to the base, and will be in idle mode, so if you want to continue your call you will have to redial the number.

## 4.2 Answer a Call

If the handset is not on the base charger or a charger pod:

When the phone rings, press  to answer the call.

If the handset is on the base or a charger pod and if **AUTO ANSWER** is set to **ON**:


When the phone rings, pick up the handset to answer the call.

If you wish to change the **AUTO ANSWER** setting, see “6.2.8. Set the Auto Answer”. The default setting is **OFF**.

## 4.3 Adjust Earpiece and Speakerphone Volume

There are 5 levels (**VOLUME 1 to VOLUME 5**) to choose from for each of the earpiece and speakerphone volumes.



During a call:

Press  to select from **VOLUME 1 to VOLUME 5**. The current setting is shown. When you end the call, the setting will remain at the last selected level.

## 4.4 Mute a Call

You can mute the microphone so that you can talk to someone nearby without letting the caller hear you during a call.

During a call:

1. Press  to mute the microphone and **SECURITY ON** will display on the LCD. Your caller cannot hear you.
2. Press  again to unmute the microphone.

## 4.5 End a Call

During a call press  to end the call.


**OR**


Put the handset on the base or a charger pod to end the call.

## 4.6 Call Timer



Your handset automatically shows the duration of every call. The call timer starts as soon as a call is answered or when dialling stops, and is displayed for about 5 seconds after the end of the call. It is shown in hours, minutes and seconds format (HH:MM:SS).

## 4.7 Set to Silent Handset Ring

In idle mode, press and hold  to turn off the handset ringer. **RINGER OFF** appears briefly and the ringer off icon is displayed on the status bar of the LCD.

In silent mode, press and hold  to turn on the handset ringer. **RINGER ON** appears briefly and the ringer off icon will disappear.

## 4.8 Turn the Keypad Lock ON/OFF

1. In idle mode, press and hold  to turn on the keypad lock. **KEYS LOCKED** appears briefly and the “**KEYPAD LOCKED**” icon is displayed on the status bar of the LCD.
2. To unlock the keypad, press and hold . **UNLOCKED** appears briefly and the keypad locked icon will disappear.

## 4.9 Redial the Last number



You can redial up to 20 of the last numbers called. If you have stored a name in the phonebook to go with the number, the name will be displayed as well. The most recent last number will display at the top of the redial list.

### 4.9.1 Redial a Number from the Redial List








1. In idle mode, press  to access the redial list.

Note: If there are no numbers in the redial list, the display shows **EMPTY**.

Note: If an entry has more than 12 digits, press  to view the other digits.

2. Press  to browse the redial list.
3. Press  to dial the selected redial number.







### 4.9.2. Store a Redial Number into the Phonebook

1. In idle mode, press , then  to find the number you want to store.
2. Press  to show **ADD TO PB**.
3. Press  and use the keypad to enter the name.
4. Press  and use the keypad to edit the number if necessary.
5. Press  and then  to select a melody. The respective melody will be played when browsing the melody list.






(Note: the melody will only play when you receive a call from this number, if you subscribe to caller display and the incoming number matches the number stored.)

6. Press  to confirm.

### 4.9.3. Delete a Redial Number






1. In idle mode, press , then  to find the number you want to delete.
2. Press  and  to show **DELETE**.
3. Press  to show **CONFIRM?**, then press  again to confirm the delete.

### 4.9.4. Delete All Redial List Entries

1. In idle mode, press .
2. Press  and  to select **DELETE ALL**.
3. Press  to show **CONFIRM?**, then press  again to confirm the delete.

## 4.10 Find the Handset (PAGING)

Paging is a useful way for finding lost handset(s).

1. Press  on the base station. All the registered handsets, which are turned on and in range of the base, will produce the paging tone and display **PAGING** on the LCD.
2. Press  /  /  on any handset or  on the base station again to stop paging, or let it stop automatically after 60 seconds.





### NOTE

If there is an incoming call during paging, the phone will ring with the incoming call instead of paging.



## 4.11 Make an Internal Call

This feature is only applicable when there are at least two registered handsets. It allows you to make internal calls, transfer external calls from one handset to another handset and set up a conference call between two handsets and an external call. If the called handset is not answered within 60 seconds, the called handset will stop ringing and the calling handset will return to standby mode.

### 4.11.1. Call Another Handset




1. In idle mode, press  and the screen displays the first of the other registered handsets.
2. Press  to find the handset you want to call, and then press .
3. The called handset rings. Press  on the called handset to establish the internal call.

### NOTES

- If only one handset is registered to the base station, when you press  it will display **NOT POSSIBLE**.
- If only two handsets are registered to the base station, when you press  it will call the other handset immediately.








#### 4.11.2. Call All Handsets

1. In idle mode, press  and the screen displays the first of the other registered handsets.
2. Press  to show **ALL**, and then press  to ring all registered handsets.

#### 4.11.3. Transfer an External Call to Another Handset


During an external call:

1. Press  to show **INTERCOM**.
2. Press  and  to select the desired handset to intercom with.
3. The external call is put on hold automatically and the called handset rings.
4. Press  on the called handset to establish an internal call.
5. Press  on the calling handset or put the calling handset on the charging cradle to end the current call with the external party.
6. The external call is transferred to the called handset.

#### 4.11.4. Make a 3-way Conference Call

The conference call feature allows one external call to be shared with two handsets (in intercom). The three parties can share the conversation with no additional network subscription required.

**During an external call:**

1. Follow Steps 1 to 4 in the section of **Transfer an External Call to Another Handset**.
2. Press and hold  on the calling handset to establish the 3-way conference call.


#### **NOTE**

When either intercom handset hangs up during a conference call, it will leave the other one still connected to the external call.



#### 4.12 Internal call from Base to Handset(s)

1. From the Idle mode, press the INTERCOM on the Base.
2. If there is only one handset registered to the base, it will start ringing and can be answered by the handset to initiate the intercom call.
3. If there are two or more handsets registered to the base, press the number **1-4** to call that associated handset.
4. The intercom is terminated when either the base or the handset ends the call.







#### 4.13 Transfer a call from base to Handset (s)

1. During a call on the base, press the INTERCOM button on base.
2. The external call will be put on hold.
3. If there is only one handset registered to the base, it will start ringing and can be answered by the handset to initiate the intercom call.
4. If there are two or more handsets registered to the base, press the number **1-4** to call the associated handset, which can then answer it to initiate the intercom call.
5. To end the intercom call and return to the external call, press INTERCOM.
6. To transfer the external call to the handset, press ).

#### 4.14 Call from Handset (s) to base

1. From the Idle mode, press the  button on the handset
2. If there is no other handset registered to the base, the base will start ringing and can be answered by pressing  to initiate the intercom call.
3. If there are other handsets registered to the base, press 5 to start ringing the base (or number **1-4** for another handset), which can then answer it to initiate the intercom call.
4. The intercom is terminated when either party ends the call.


## 4.15 Transfer a call from Handset (s) to base





1. During a call on the handset, press the  button to show “INTERCOM”, and then press  again.
2. The external call will be put on hold.
3. If there is no other handset registered to the base, the base will start ringing and can be answered by pressing ) to initiate the intercom call.
4. If there are other handsets registered to the base, press 5 to start ringing the base (or number 1-4 for another handset), which can then answer it to initiate the intercom call.
5. To end the intercom call and return to the external call, press  to show “INTERCOM”, and then press  again.
6. To transfer the external call to the base or other handset, press  .

## 5 PRIVATE PHONEBOOK

The phone system can store up to a total of 100 entries shared between the Phonebook (including VIP entries) and the Black List (see section 8). All handsets will share the same phonebook list due to the call blocker feature requirements, and therefore only one handset can access the phonebook at any one time. Each phonebook entry can have a maximum of 24 digits for the phone number and 12 characters for the name. You can also select different melodies for your phonebook entries, but they will only play when you receive a call if you subscribe to Caller Display and the incoming number matches the stored number. The entries are stored alphabetically, and when viewed from the main menu can be seen as **ALL CONTACTS** or just the **VIP** contacts.

### 5.1 Store a Number Entry in the Phonebook

1. In idle mode, press  to access the phonebook. OR



Press  and  to select **PHONEBOOK**, then press  to show **ALL CONTACTS**, then  again to open the full phonebook list.

NOTE: The first entry in the phonebook will be displayed. If there is no entry stored in the phonebook, it will show **EMPTY**.

2. Press  to show **ADD**.

3. Press  and then enter the name.

4. Press  and then enter the number.

5. Press  and  to select the desired melody.

(Note: the melody will only play when you receive a call from this number, if you subscribe to caller display and the incoming number matches the number stored.)

6. Press  to save.

NOTE: If the phonebook is full, it will show **PB FULL** when you try to ADD a new entry, and you will have to delete an entry before being able to add another.

### 5.1.1. Entering Names





Use the keypad letters to enter names, e.g. to store TOM:

Press  once to enter **T**.



Press  three times to enter **O**.


Press  once to enter **M**.






### 5.1.2. Writing Tips

- Press  to delete the last character or digit.
- Press and hold  to delete all characters or digits.
- After a character is entered, the cursor moves to the next position after a short pause, but you only need to wait if the next character requires the same key.
- Press  to move backward or forward through the characters / digits.
- When entering a number, press and hold  to insert a 3-second dialling pause (will appear as **P**)



## 5.2 Review an Entry

1. In idle mode, press . The first entry in the phonebook will be displayed.
2. Press  to find the phonebook entry you want to review.

TIP: To find quickly, enter the first character of the name using the keypad letters (e.g. if it begins with C, press the 2 key three times), and then press  to scroll to the entry you want.










3. Press  and  to select **VIEW**.
4. Press  to show the melody and number of the selected entry. If the number is longer than 12 digits, press  to see the others. Press  to see the Name or Melody.

## 5.3 Dial an Entry







While in the phonebook list, press  to find the entry you want, or enter the first character of the name using the keypad letters (e.g. if it begins with C, press the 2 key three times), and then press  to find the entry you want.

1. Press  to dial the selected entry.






## 5.4 Edit a Phonebook Entry

1. In idle mode, press  to access the phonebook.
2. Press  to select the entry you want to edit.
3. Press  then  to select **EDIT**.
4. Press  then use the keypad to edit the name (if applicable).
5. Press  then use the keypad to edit the number (if applicable).
6. Press  then  to edit the melody (if applicable).
7. Press  to save.

## 5.5 Delete a Phonebook Entry





1. In idle mode, press  to access the phonebook.
2. Press  to select the desired phonebook entry.
3. Press  then  to select **DELETE**.
4. Press  to show **CONFIRM?**.
5. Press  to confirm the delete.

## 5.6 Delete All Phonebook Entries

1. In idle mode, press  to access the phonebook.
2. Press  and  to select **DELETE ALL**.
3. Press  to show **CONFIRM?**.
4. Press  to confirm the delete all.










## 5.7 Check Phonebook Status

You can check how many entries are in your phone and how many spaces are available for more entries in the phonebook.








1. In idle mode, press  to access the phonebook.
2. Press  then  to select **PB STATUS**.
3. Press  to view the Memory Status, for example **14/100 USED** means 14 entries are stored out of the total 100 available spaces.

**Note:** The total spaces will be less than 100 if Black List entries are stored.






## 5.8 Add a Phonebook Entry to VIP list

1. In idle mode, press  to access the phonebook. **OR**  
Press  and  to select **PHONEBOOK**, then  to show **ALL CONTACTS**, and  again to access the phonebook.
2. Press  to select the desired phonebook entry.
3. Press  and  to select **ADD TO VIP**.
4. Press  to add the entry to the VIP list. A \* next to the name indicates it is now a VIP entry.










## 5.9 View a VIP Phonebook Entry

1. In idle mode, press  to access the phonebook.
2. Press  to select the desired **VIP** phonebook entry, indicated by a \*.
3. Press  and  to select **VIEW**.
4. Press  to show the melody and number of the selected entry. If the number is longer than 12 digits, press  to see the others. Press  to see the Name or Melody.

## 5.10 Remove an Entry from the VIP list










1. In idle mode, press  to access the phonebook.
2. Press  to select the desired **VIP** phonebook entry, indicated by a \*.
3. Press  and  to select **DEL FROM VIP**.
4. Press  to remove the entry from the VIP list. The entry will remain in the Phonebook, but the \* will disappear from next to its name.

### Alternatively:

1. In idle mode, press  then  to show **PHONEBOOK**.
2. Press  then  to show **VIP**.
3. Press  then  to select the desired VIP entry.
4. Press  then  to show **DELETE**.
5. Press  to confirm. The VIP entry will be deleted, but it will remain as a normal Phonebook entry.



## 5.11 Delete all VIP Phonebook entries

1. In idle mode, press  then  to show **PHONEBOOK**.
2. Press  and  to show **VIP**.
3. Press  to open the VIP list.
4. Press  and  to show **DELETE ALL**.
5. Press  to display **CONFIRM?**.
6. Press  to confirm. All VIP entries will be deleted and the display will show **EMPTY**, but all will remain as normal Phonebook entries.









## 6 PHONE SETTINGS

Your phone comes with a selection of settings that you can change to personalise your phone the way you like it to work.










### 6.1 Date and Time Settings

You will need to set the correct time and date so that the handset shows the correct time in idle mode and you know when you received answering machine messages.














#### 6.1.1. Set the Date Format

1. In idle mode, press  and  to select **HS SETTINGS**.
2. Press  and  to select **DATE & TIME**.
3. Press  to show **DATE FORMAT**.
4. Press  and  to select your desired date format (**DD-MM-YY** or **MM-DD-YY**).
5. Press  to confirm.

#### 6.1.2. Set the Time Format

1. In idle mode, press  and  to select **HS SETTINGS**.
2. Press  and  to select **DATE & TIME**.
3. Press  and  to select **TIME FORMAT**.
4. Press  and  to select your desired time format (**12 HR** or **24 HR**).
5. Press  confirm.

### 6.1.3. Set the Time, Date, and Year

1. In idle mode, press  and  to select **HS SETTINGS**.
2. Press  and  to select **DATE & TIME**.
3. Press  and  to select **SET TIME**.
4. Press  then enter the time in the format set in 6.1.2., using  to select A (a.m.) or P (p.m.) if in 12HR mode.
5. Press  to save the time.
6. Press  to select **SET DATE**.
7. Press  to show **SET YEAR**, and then enter the last two digits of the year.
8. Press  then enter the date in the format set in 6.1.1., **DD/MM** or **MM/DD**.
9. Press  to save the date.


## 6.2 Handset Settings


### 6.2.1. Alarm







You can set an alarm on a handset. When an alarm is set, the **<ALARM ICON>** displays on the LCD. When the alarm time is reached, the **<ALARM ICON>** and **ALARM ON** flash on the screen. The handset also rings for 45 seconds.

#### **NOTES**






- You can press any key to turn off the alarm. If, however, the snooze function is activated, the alarm will sound again at the end of the snooze period of seven minutes unless you go into alarm settings and

turn it off. You can also press and hold  while the alarm is sounding to stop the alarm and turn off the snooze function.

- A key press will still disable the alarm even if the handset keypad is locked when the alarm time is reached.
- The alarm volume level is the same as the setting of the handset ringer volume. If the handset ringer is set to **VOLUME OFF**, the alarm still sounds at **VOLUME 1** level.
- During a call, if an alarm is set and the alarm time is reached, **ALARM ON** will still flash. An alarm tone will be emitted from the earpiece to notify you the alarm time is reached. Once you press any key or press and hold  to disable the alarm, it will revert to the call duration screen.
- During paging or ringing, the alarm will not sound when the alarm time is reached.








1. In idle mode, press  and  to select **HS SETTINGS**.
2. Press  to show **ALARM**.
3. Press  and  to select **ON** or **OFF**.
4. Press  to confirm.

If **ON** is selected:

1. Enter the time for the alarm, in the format set in 6.1.2., using  to select A (a.m.) or P (p.m.) if in 12HR mode..
2. Press  to confirm. The display shows **SNOOZE**.
3. Press  and  to select **ON** or **OFF** for the snooze function.
4. Press  to confirm the alarm and snooze settings.

### 6.2.2. Set the Ringer Melody for External Calls

You can set the melody played when receiving an external call. There are 10 melodies available.

1. In idle mode, press  and  to select **HS SETTINGS**.
2. Press  and  to select **RING SETUP**.
3. Press  to show **EXT RING**.
4. Press  and  to select the desired ringer melody.









#### **NOTE**

The respective ringer melody will play as you step through the melody list.

5. Press  to confirm your choice.

### 6.2.3. Set the Ringer Melody for Internal Calls

You can set the melody played when receiving an intercom call. There are 10 melodies available.

1. In idle mode, press  and  to select **HS SETTINGS**.
2. Press  and  to select **RING SETUP**.
3. Press  and  to select **INT RING**.
4. Press  and  to select the desired ringer melody.









#### **NOTE**

The respective ringer melody will play as you step through the melody list.

5. Press  to confirm your choice.

#### 6.2.4. Set the Ringer Volume

You can set the handset ringer volume level to one of 6 ringer volume levels including **VOLUME OFF** .

1. In idle mode, press  and  to select **HS SETTINGS**.
2. Press  and  to select **RING SETUP**.
3. Press  and  to select **RING VOLUME**.
4. Press  and  to select the ringer volume

#### **NOTE**

The respective ringer volume will play during your selection.

5. Press  to confirm your choice.










#### 6.2.5. Set Alert Tones

Three different alert tones are on by default, but can be set off, if desired.

**Key Tone** - a single beep is emitted when you press a key.








**Low Battery Tone** - emitted while talking on the phone to alert you to charge the handset batteries.

**Out of Range Tone** - emitted while talking on the phone to alert you to move closer to the base unit, before the call is lost.


1. In idle mode, press  and  to select **HS SETTINGS**.
2. Press  and  to select **tone SETUP**.
3. Press  and  to select **KEY TONE, BATTERY TONE or OUT OF RANGE**.
4. Press  and  to select **ON or OFF** for these tones.
5. Press  to confirm your setting.

### 6.2.6. Set the Language







On some models, you can change the language used for the handset display.

1. In idle mode, press  and  to select **HS SETTINGS**.
2. Press  and  to select **LANGUAGE**.
3. Press  and  to select your desired language.
4. Press  to confirm the selection, and the display will change immediately to the new language.

#### NOTE








If you want to change the language back to English, press  and then **<\*364#>** in idle mode.

### 6.2.7. Rename the Handset

1. Press  and  to select **HS SETTINGS**.
2. Press  and  to select **RENAME HS**.
3. Press  and change the name (max 10 letters) for your handset
4. Press  to confirm the new name.

### 6.2.8. Set the Auto Answer







If you turn on the auto answer feature, you can answer a call automatically by just lifting the handset off the base or a charger without having to press any key.

1. In idle mode, press  and  to select **HS SETTINGS**.
2. Press  and  to select **AUTO ANSWER**.
3. Press  and  to select **ON** or **OFF**.
4. Press  to confirm.

## 6.3 Base Settings








### 6.3.1 Set the Base Ringer Melody

You can set the melody played when the base receives a call. There are 5 melodies available.

1. In idle mode, press  and  to select **BS SETTINGS**.
2. Press  to show **BS RINGER**.
3. Press  and  to select the ringer melody for the base.
4. Press  to confirm your choice.








### 6.3.1. Set the Base Ringer Volume

You can set the base ringer volume level to one of 6 ringer volume levels including **VOLUME OFF**.

1. In idle mode, press  and  to select **BS SETTINGS**.
2. Press  and  to select **RING VOLUME**.
3. Press  and  to select the ringer volume for the base.
4. Press  to confirm your choice.

### 6.3.2. Set the Flash (Recall) Time

You may need to change the recall (flash) time if your phone is connected to a private exchange (PBX). The recall time options are **SHORT** (the default value of 100ms), **MEDIUM** (300ms) or **LONG** (600ms).








1. In idle mode, press  and  to select **BS SETTINGS**.
2. Press  and  to select **FLASH TIME**.
3. Press  and  to select **SHORT**, **MEDIUM** or **LONG**.
4. Press  to confirm the setting.



### 6.3.3. Change the System PIN Code

A 4-digit system PIN code is used for changing the system settings of the base station. It is used to protect your phone against unauthorised use.

The default system PIN code is 0000.

1. In idle mode, press  and  to select **BS SETTINGS**.
2. Press  and  to select **CHANGE PIN**.
3. Press  to show **OLD PIN? ----**.
4. Enter the current system **PIN**.
5. Press  then enter your new 4-digit system **PIN**.
6. Press  then enter your new 4-digit system **PIN** again.






#### **NOTE**

If the new PIN entered in Step 6 is not the same as the new system PIN entered in Step 5, you must enter your new system PIN again in Step 5.

7. Press  to confirm your new PIN.

## 6.4 Reset Your Phone






You can reset your phone to the default settings. After reset, all your personal settings including your PINs will be reset to their factory defaults, and all answering machine messages, call list entries and redial list entries (for that handset) will be deleted, but your phonebook remains unchanged.

1. In idle mode, press  and  to select **DEFAULT**.
2. Press  to show **PIN? ----**.
3. Enter the 4-digit system PIN.
4. Press  to show **CONFIRM?**.
5. Press  to confirm and display **WAITING** briefly before returning to the idle screen.

## 6.5 Register a Handset

When you purchase a phone system, all handsets are already pre-registered to the base station, so you do not need to register them. Up to five handsets can be registered to a single base station.

If for some reason, the handset is not registered to the base station, **REGISTER** will be displayed on the handset screen, and you will need to register your handset following the process below.

1. Press and hold  on the base station for about five seconds, until the base beeps and the TAM indicator light starts flashing, to indicate the base station is in registration mode. It will remain in registration mode for about a minute, and the steps below must be completed within that time.
2. In idle mode on the handset, press  and  to select **REGISTRATION**.
3. Press  to show **PIN?----**.
4. Enter the 4-digit system PIN and press  to confirm. **PLEASE WAIT** will flash on the display while it is trying to register. If the handset registration is successful, the handset will automatically be allocated the next available handset number. This handset number is shown in the handset display in standby mode.  
  
If the handset registration is not successful, the handset will give two beeps and return to its idle mode, or show **REGISTER** again, and you will need to try to register it again, making sure that the correct PIN is entered.









## 6.6 Deregister a Handset

You may need to deregister a handset if one of your handsets becomes faulty or lost and needs to be replaced.

You will need to enter the 4-digit System PIN (default setting 0000) in order to de-register a handset from the base station.

### **NOTE**

You cannot deregister the handset that you are currently using.

1. In idle mode, press  and  to select **BS SETTINGS**.
2. Press  and  to select **DELETE HS**.
3. Press  to show **PIN?----**.
4. Enter the 4-digit system PIN.
5. Press  . The first of the registered handsets is displayed.
6. Press  to find the handset you want to de-register.
7. Press  to confirm and the handset will be de-registered.

## 7 CALLER DISPLAY (NETWORK DEPENDENT)

### 7.1 Call List

This feature is available if you have subscribed to the Caller Display service from your telephone line provider. Your phone can store up to 50 received calls with date/time information in the Call List. The number will be shown on the screen when the phone is ringing. If the number matches with one of the entries in your Private Phonebook, the caller's name stored in the private phonebook will be displayed with the number and the handset will ring with the melody associated with that phonebook entry.

The call list information might not be available for every incoming call. The callers might intentionally block their names and / or telephone numbers.

If a call is from someone who withheld their number, e.g. by dialling 141, **WITHHELD** will display.

If a call is from an unavailable number, e.g. international or from a private exchange, **UNAVAILABLE** will display.

If you have received 3 new calls, the idle mode display will show 3 **NEW CALLS**.

Either All Calls or just Missed Calls are saved in the Call List, depending on the setting in **7.8 Call List Category**, with the newest call at the top of the list.

Any unanswered calls, which have not been viewed in the calls list, are indicated by a \* at the top of the display.

When the list is full, and a new call is received, the oldest entry will be deleted automatically.


## 7.2 View the Call List

Review the Call List to find out who called, to easily return a call, or to save the caller's name and number into your phonebook. **EMPTY** appears if there are no records in the call list.








1. In idle mode, press  to access the call list.

**OR**

In idle mode, press  to show **CALL LIST** and then press  again.

2. Press  to step through the list.

## 7.3 Store a Call List Number into the Phonebook






1. Follow Steps 1 and 2 in section 7.2 **View the Call list**.
2. Press  and  to select **ADD TO PB**.
3. Press  and then key in the name you want for the entry. (See **5.1.1 Entering Names**)
4. Press  and then edit the number if necessary. (See **5.1.2 Writing Tips**)
5. Press  and  to select a melody, and  to save the entry to the Phonebook.

(Note: the melody will only play when you receive a call from this number, if the incoming number matches the number stored.)





### **NOTE**

If the phonebook is full, it will show **PB FULL** when you select **ADD TO PB**, and you will have to delete a phonebook entry before adding another.





## 7.4 Store a Call List Number into the Blacklist

1. Follow Steps 1 and 2 in Section 7.2 **View the Call List**.
2. Press  and  to select **ADD TO BLIST**.
3. Press  and then enter the name.
4. Press  and the selected call list number is displayed.
5. Edit the number if necessary.
6. Press  to store the blacklist entry and return to the calls list.





## 7.5 Delete an Entry in the Call List

1. Follow Steps 1 and 2 in section 7.2 **View the Call list**.
2. Press  and  to select **DELETE**.
3. Press  to show **CONFIRM?**.
4. Press  to confirm the delete.

## 7.6 Delete all Call List Entries







1. Follow Steps 1 and 2 in section 7.2 **View the Call list**.
2. Press  and  to select **DELETE ALL**.
3. Press  to show **CONFIRM?**.
4. Press  to confirm the delete all.

## 7.7 View the Details of a Call Entry

1. Follow Steps 1 and 2 in section 7.2 **View the Call list**.
2. Press  to show **DETAILS**.
3. Press , and the date and time of the selected entry is displayed.
4. Press  to see more details of the name or additional numbers, if necessary.
5. Press  to return to the Call List, if required.

## 7.8 Call list Category

You can choose to store all calls or only the unanswered (missed) calls into the call list.

1. In idle mode, press  to access the Call List.
2. Press  and  to select **CATEGORY**.
3. Press  and  to select **ALL CALLS** or **MISSED CALLS**.
4. Press  to confirm.

## 8 CALL BLOCKER









If you have subscribed to Caller ID service, you can use the call blocker feature to block certain calls automatically by adding numbers into the Black List (see 8.2). You can also choose to block all calls or allow certain calls in the VIP list (see 5.8). Each handset can store up to a total of 100 entries shared between the phonebook (including the VIP list) and the black list.

Calls can also be blocked by the following Call Types: Withheld, Unavailable, International and Payphone. (See 8.7)




When a call is blocked, the telephone will not ring. If the answering machine is turned on, the blocked call will be answered by the answering machine without call screening at the base.

### 8.1 Choose the Block Mode

To activate the number call blocker feature, you must first choose the block mode. You can choose to block all calls, allow only VIP entries, or only block blacklist entries.








1. Press  and  to select **CALL BLOCKER**.
2. Press  and  to select **SETTINGS**.
3. Press  to show **BLOCK MODE**.
4. Press  and  to select **OFF, BLOCK ALL, ALLOW VIP, or BLOCK BLIST**.
5. Press  to confirm.
6. If **OFF** is selected, the set up is complete and all calls will be received normally.

If **BLOCK ALL, ALLOW VIP or BLOCK BLIST** are selected, it will show **ALWAYS ON**.

7. Press  if you want the selected block mode to be on all the time, or press  to show **TIMED**, and then press  and set the **TIME ON** and **TIME OFF** for the period you want the blocking to be active.












## 8.2 Add a Number to the Black List











1. Press  and  to select **CALL BLOCKER**.
2. Press  to show **BLACK LIST**.
3. Press  twice to show **ADD**.
4. Press  and then enter a Name, then  and the Number.
5. Press  to store the number to the black list.

**Note:** Each Black List entry reduces the capacity of the Phonebook store.









## 8.3 View a Black List Entry

1. Press  and  to select **CALL BLOCKER**.
2. Press  to show **BLACK LIST**.
3. Press  and  to select the desired black list entry.
4. Press  and  to select **VIEW**.
5. Press  to review the number and name of the selected Black List entry. If the number is more than 12 digits, press  to see the other digits.








## 8.4 Edit a Black List Entry

1. Press  and  to select **CALL BLOCKER**.
2. Press  to show **BLACK LIST**.
3. Press  and  to select the desired black list entry.
4. Press  and  to select **EDIT**.
5. Press  to display the current name.
6. Edit the name and press  .
7. Edit the number and press  to confirm.

## 8.5 Delete a Black List Entry

1. Press  and  to select **CALL BLOCKER**.
2. Press  to show **BLACK LIST**.
3. Press  and  to select the desired Black List entry.
4. Press  and  to select **DELETE**.
5. Press  twice to confirm and delete the Black List entry.












## 8.6 Delete All Black List Entries

1. Press  and  to select **CALL BLOCKER**.
2. Press  to show **BLACK LIST**.
3. Press  twice and then  to select **DELETE ALL**.
4. Press  to display **CONFIRM?**.
5. Press  to confirm. All Black List entries will be deleted and the display will show **EMPTY**.

## 8.7 Block Calls by Call Type

You can choose to block different types of incoming calls that normally do not have a caller ID number by setting the respective call type to **ON**.

Each **Call Type** (Withheld, International, Unavailable and Payphone) can be blocked independently of the others.

1. Press  and  to select **CALL BLOCKER**.
2. Press  and  to select **SETTINGS**.
3. Press  and  to select **CALL TYPE**.
4. Press  and  to select **WITHHELD, INTERNAT'L, UNAVAILABLE, or PAYPHONE**.
5. Press  and  to select **ON** or **OFF**.
6. Press  to confirm the setting for that type.
7. To set for other call types, repeat from step 4.

## 9 ANSWERING MACHINE (TAM)

Your phone system includes a telephone answering machine (TAM) that records unanswered calls when it is switched on. The answering system can store up to 59 messages within the maximum recording time of about 25 minutes. As well as recording incoming messages, you can record memos for other users of your phone. If the answering machine memory is full, the handset will display **TAM FULL** alternately with the handset name, and you will have to delete messages before more new ones can be recorded.


When the TAM is full, it will only play your Answer Only outgoing message and not allow the caller to leave a message.

Messages can be played back through the base or handset, but settings can only be done from a handset.








### 9.1 Switching TAM On/Off

You can turn the answering machine on or off using the base or handset. When the answering machine is set to **ON**, the base TAM indicator will be on and the handset will display the TAM icon. Calls will be answered after the set answer delay and if it is set to Answer and Record mode, the caller can then leave you a message. When the answering system is set to **OFF**, calls will be answered after 14 rings and the answer only message will be played to your callers. They will not be able to leave you a message.

#### Using the telephone base:

Press **ANS ON/OFF**  on the base to turn the answering system on or off.

#### Using the handset:

1. In idle mode, press  and  to select **ANS. MACHINE**.
2. Press  and  to select **TAM ON/OFF**.
3. Press  and  to choose **ON** or **OFF**.
4. Press  to confirm the setting.

## 9.2 Play messages on TAM





When new messages are recorded, the TAM indicator on the base and TAM icon on the handset both flash.

If you have new messages, they are played first, and then saved as old messages, until they are deleted. Old messages are played again after all new messages are played completely.

### Using the telephone base:

- In idle mode, press **PLAY/STOP** [▶/■] to listen to messages and memos.
- Press **PLAY/STOP** [▶/■] again if you want to stop the playback.
- Press **DELETE** [X] if you want to delete the current message being played.

### Using the handset:

1. In idle mode, press  and  to select **ANS. MACHINE**.
2. Press  to show **MSG PLAYBACK**.
3. Press  to start playing any messages through its loudspeaker.

Note: The display shows the time and date that the message was recorded, and a \* symbol at the top of the screen if it is a new message.

#### 4. For options during playback:

Press  to increase or decrease the playback volume.

Press  to listen more privately from the earpiece.

Press  and  for the options:


**STOP** to stop the playback.


**FORWARD** to skip on to the next message.

**PREVIOUS** to repeat the current message playing.


**DELETE** to delete the current message playing.

Alternatively, press the following digit keys:

 to stop the playback.

 to skip on to the next message.

 to repeat the current message playing.

 ,  to skip back to the previous message.







 to delete the current message playing.

### 9.3 Delete all Messages in the Answering Machine

#### Using the telephone base:

In idle, press and hold **DELETE [ X ]** until it beeps to delete all previously reviewed messages.

#### Using the handset:









1. In idle mode, press  and  to select **ANS. MACHINE**.
2. Press  and  to select **DEL ALL OLD**.
3. Press  to show **CONFIRM?**.
4. Press  to confirm the delete, and the display will show **EMPTY** before returning to the previous menu.

NOTE: You cannot delete new messages, so you will have to play them before trying to delete.

## 9.4 Record Memo on the Answering Machine

You can record a memo message for another user. When you record a memo, the message is played in the same way as answering machine messages. Memo recording can still function even when the answering machine is turned off.

### Using the handset:









1. In idle mode, press  and  to select **ANS. MACHINE**.
2. Press  and  to select **MEMO**.
3. Press  to start recording the memo, and **RECORDING** is shown on the display.
4. Press  to end your memo recording and the memo will then play back. Let it play to the end or press  again to stop the playback and save the memo, or press  at any time to cancel the recording.

## 9.5 Answering Machine Settings

### 9.5.1 Set the Answer mode










You can select **ANS & REC**, the default mode, if you want to allow callers to leave a message, or **ANSWER ONLY** mode if you don't want callers to leave a message on the answering machine.

### Using the handset:

1. In idle mode, press  and  to select **ANS. MACHINE**.
2. Press  and  to select **TAM SETTINGS**.
3. Press  to show **ANSWER MODE**.
4. Press  and  to select **ANS & REC** or **ANSWER ONLY**.
5. Press  to confirm the setting.

## 9.5.2. Set the TAM language













### Using the handset:


1. In idle mode, press  and  to select **ANS. MACHINE**.
2. Press  and  to select **TAM SETTINGS**.
3. Press  and  to select **TAM LANGUAGE**.
4. Press  and  to select your desired language for the answering machine default outgoing message.
5. Press  to confirm the setting.

## 9.5.3. Record your Outgoing Message (OGM)

You can record your own OGM for **ANS & REC** mode or **ANSWER ONLY** mode. When you record your own OGM, it will be used when the answering machine answers the call. If your personal OGM is deleted, the pre-set OGM will be restored automatically.

### Using the handset:












1. In idle mode, press  and  to select **ANS. MACHINE**.
2. Press  and  to select **TAM SETTINGS**.
3. Press  and  to select **OGM SETTINGS**.
4. Press  and  to select **ANS & REC** or **ANSWER ONLY**.
5. Press  and  to select **RECORD MESS**.
6. Press  to start recording your personal OGM and **RECORDING** is displayed on the screen.
7. Press  to stop and save your personal OGM, which will then playback automatically.

Alternatively, press  to return to the previous screen without saving the personal OGM, and restoring the pre-set OGM automatically.



## 9.5.4. Playback the Outgoing Message (OGM)

### Using the handset:












1. In idle mode, press  and  to select **ANS. MACHINE**.
2. Press  and  to select **TAM SETTINGS**.
3. Press  and  to select **OGM SETTINGS**.
4. Press  and  to select **ANS & REC** or **ANSWER ONLY**.
5. Press  to show **PLAYBACK**.
6. Press  to play your OGM and **PLAYING OGM** is displayed on the screen.
7. Press  to stop the OGM playback and return to the previous menu.

### **NOTE**

If a personal OGM has not been recorded the pre-set OGM will be played.

## 9.5.5. Delete a personal OGM (Set OGM to default)

### Using the handset:










1. In idle mode, press  and  to select **ANS. MACHINE**.
2. Press  and  to select **TAM SETTINGS**.
3. Press  and  to select **OGM SETTINGS**.
4. Press  and  to select **ANS & REC** or **ANSWER ONLY**.
5. Press  to show **PLAYBACK**.
6. Press  to play your OGM and display **PLAYING OGM**.
7. Press  while the OGM is playing to delete your personal OGM and return to the previous menu with the pre-set OGM restored.

### 9.5.6. Set the Answer Delay

You can set the number of rings before the answering machine answers and starts playing your OGM, to be after two to eight rings or **Time Saver**. If Time Saver is set, it will answer after 4 rings if there are no new messages, or after 2 rings if there is a new message, so if you don't get an answer after 2 or 3 rings, you can hang up to save time.

**IMPORTANT:** If your network voice messaging system (e.g. the 1571 service) is enabled, the Answer Delay must be less than 6 rings, otherwise the network service will answer calls before the answering machine and prevent it from recording any messages.










#### Using the handset:

1. In idle mode, press  and  to select **ANS. MACHINE**.
2. Press  and  to select **TAM SETTINGS**.
3. Press  and  to select **ANSWER DELAY**.
4. Press  and  to select **2 RINGS, 4 RINGS, 6 RINGS, 8 RINGS** or **TIME SAVER**.
5. Press  to confirm your setting.

### 9.5.7. Set the Recording Time of Incoming Message










You can set the maximum length of the recording time of the incoming messages.

#### Using the handset:

1. In idle mode, press  and  to select **ANS. MACHINE**.
2. Press  and  to select **TAM SETTINGS**.
3. Press  and  to select **RECORD TIME**.
4. Press  and  to select **60S, 120S, 180S, or UNLIMITED**.
5. Press  to confirm your setting.

### 9.5.8. Change the Compression Rate

Three different compression rates ( **HIGH**, **MID** and **LOW**) are provided for you to select different quality levels for recording incoming messages. The lower the compression rate, the higher the recording quality level attained, but the shorter the total recording time available. (**LOW**=7 minutes, **MID**=10 minutes, **HIGH**=15 minutes approximately.)

1. In idle mode, press  and  to select **ANS. MACHINE**.
2. Press  and  to select **TAM SETTINGS**.
3. Press  and  to select **COMPRESSION**.
4. Press  and  to select **HIGH, MID** or **LOW**.
5. Press  to confirm the setting.










### 9.5.9. Call Screening


When the answering machine is on and takes a call, you can listen to the caller leaving a message, and then decide whether to take the call in person or leave the answering machine to continue recording.

By default the Base call screening is turned on and you can adjust the volume using [+] / [-] on the base.

#### 9.5.9.1 Turn Base Screening On or Off


##### Using the handset:



1. In idle mode, press  and  to select **ANS. MACHINE**.
2. Press  and  to select **TAM SETTINGS**.
3. Press  and  to select **BS SCREENING**.
4. Press  and  to select **ON** or **OFF**.
5. Press  to confirm the setting.


At any time during call screening, if you want speak to the caller, you can press  on the handset, and message recording will stop automatically and any message already recorded will be saved.

## 9.5.9.2 Call Screening from a Handset

When the answer machine takes a call, the handset displays **SCREENING?**.

Press  to listen to the caller via the earpiece, while the answer machine continues recording, and the display changes to **SCREENING**.

During screening, you can adjust the volume with the  keys or listen via the speakerphone by pressing  .

If you want to stop screening and leave the answer machine to continue recording, press  , and the display will return to **SCREENING?**.



### Lloyd Plus Call Blocker system

#### Remote operation

# iDECT

1. Using a tone-dialling phone, dial your home number
2. While your outgoing message is playing, press < \* >
3. Key in your remote security code

The default code is 0000. For details of how to set a new code, see the User Guide 9.5.10.2 on page 61.

Note: The < \* > key must be entered while the OGM is still playing, and the 4-digit PIN should follow without any delays.. If the 4-digit Remote Access PIN is entered incorrectly three times consecutively, the line will be released automatically.

4. If the security code is accepted, use the codes on the other side of this card for remote operations.

Note: If your answering machine is switched off, the phone will enter into the remote access mode after 14 rings.

You can then enter the 4-digit remote access PIN

(Default Remote Access PIN is 0000) to activate the remote access feature.

## 9.5.10. Remote Access

Your phone lets you check your messages, or otherwise operate your answering system, remotely. You can do this by calling the answering system when you are away from home and entering a remote access PIN from a tone-dialling phone.

The 4-digit remote access PIN code is used to prevent unauthorised access to your answering system, and you should change the default PIN ( 0000 ) to one of your own.










By default the remote access feature is allowed, but it can be deactivated to prevent any remote access, even with the correct PIN.



Keys	Functions	
	While message is not playing	While message is playing
2		Delete the current message playing
4		Repeat the current message from the beginning. Press twice to skip back to play the previous message
5	Start playing messages.	Stop the current message playback
6		Skip to play the next message
7	Turn on the answering machine	
8		Stop the current message playback
9	Turn off the answering machine	

### 9.5.10.1 Activate or Deactivate Remote Access











#### Using the handset:

1. In idle mode, press  and  to select **ANS. MACHINE**.
2. Press  and  to select **TAM SETTINGS**.
3. Press  and  to select **REMOTE ACC.**
4. Press  and  to select **ON** or **OFF** to activate or deactivate the remote access respectively.
5. Press  to confirm your setting.

### 9.5.10.2 Change the 4-Digit Remote Access PIN

**NOTE:** The Remote Access PIN is different to the System PIN Code (see 6.3.3).

#### Using the handset:

1. In idle mode, press  and  to select **ANS. MACHINE**.
2. Press  and  to select **TAM SETTINGS**.
3. Press  and  to select **CHANGE PIN**.
4. Press  to show **OLD PIN?----**, and enter the current 4-digit PIN (default **0000**).
5. Press  to show **NEW PIN?----**, and enter your new 4-digit PIN.
6. Press  to show **CONFIRM?----**, and re-enter your new 4-digit PIN.
7. Press  to confirm your new PIN.

#### **NOTE**

If the new PIN entered in Step 6 is not the same as the new PIN entered in Step 5, you must enter the new PIN again in Step 5.

### 9.5.10.3 Access Your Answering Machine Remotely

Make sure the remote access is enabled (see 9.5.10.1).

1. Place a call from a tone-dialling phone to your Loop Plus phone.
2. When the answering machine answers the call and starts playing the **OGM**, press the < \* > key to stop the **OGM**.
3. Enter the 4-digit Remote Access PIN (default **0000**) without any delays.

#### **NOTE:**

If the PIN is accepted a single beep is played.

If the wrong PIN is entered, a triple error beep is played and you can enter the PIN again.

If the wrong PIN is entered incorrectly three times consecutively, the call will be released automatically.

4. When in remote access mode, press 5 to start playing any messages. While messages are playing:

Press  or  to stop the message playback;

Press  to repeat the current message;

Press  twice to skip back to the previous message;

Press  to skip forward to the next message;

Press  to delete the current message.

When messages are not playing, press  to turn the answering machine on or press  to turn the answering machine off.

When messages are not playing, if no keys are pressed within 10 seconds the answering machine will automatically end the call.



## 10 TROUBLESHOOTING

If you have difficulty with your phone, please try the suggestions listed below.

If you need further assistance, contact the Helpline on **0844 557 9677** (for UK only - calls cost 7p per minute plus your telephone company's access charge.).

If you have a problem with your telephone line, please contact the technical support of the network provider for further information. This telephone is not equipped with a grounding function! Therefore some of the functions may be limited when used in PBX systems.

Problem	Solutions
My telephone does not work at all.	<ul style="list-style-type: none"><li>- Make sure the batteries are installed and charged correctly. For optimum daily performance, return the handset to the telephone base or charger after use.</li><li>- Make sure the power adapter is securely plugged into a functioning mains socket.</li><li>- Make sure the telephone line cord is plugged firmly into the telephone base and the telephone wall jack.</li><li>- Unplug the electrical power to the telephone base. Wait for approximately 15 seconds, then plug it back in. Allow up to one minute for the handset and telephone base to synchronise.</li><li>- Remove and re-insert the batteries. If that still does not work, it might be necessary to purchase new batteries.</li><li>- Disconnect the telephone base from the telephone wall jack and plug in a working telephone. If the other telephone does not work, the problem is probably in the wiring or the telephone service. Call your telephone service provider.</li></ul>
Low battery shows on screen.	<ul style="list-style-type: none"><li>- Place the handset in the telephone base for recharging.</li><li>- Remove and re-install the batteries and use it until fully depleted, then recharge the handset in the telephone base.</li><li>- If the above measures do not solve the problem, replace the batteries.</li></ul>
The batteries do not charge in the handset or the handset batteries do not accept charge.	<ul style="list-style-type: none"><li>- Make sure the handset is placed in the telephone base or charger correctly.</li><li>- Remove and reinstall the batteries, then charge for up to 14 hours.</li><li>- Purchase new batteries.</li></ul>

Problem	Causes	Solutions
No dialling tone when pressing <TALK ON> key	<ul style="list-style-type: none"> <li>a. The connection cord of the base station is not plugged in.</li> <li>b. The adapter cord is not plugged in correctly in the base station.</li> <li>c. Another handset is using the base to make a call.</li> <li>d. Wrong telephone line cord</li> </ul>	<ul style="list-style-type: none"> <li>a. Check the connections. Unplug and plug back in the mains. Check that the telephone cord has been plugged into the base station and the phone socket.</li> <li>b. Check the base station plug and the 230V plug (remove and plug-in).</li> <li>c. Wait until the line is unoccupied.</li> <li>d. Use the original telephone line cord supplied.</li> </ul>
When connected to a PBX, no and/or wrong connection after dialling	Dialling prefix is needed.	Insert the dialling prefix.
<b>OUT OF RANGE</b> is displayed	<ul style="list-style-type: none"> <li>a. Base station out of range.</li> <li>b. Base station not connected to mains.</li> </ul>	<ul style="list-style-type: none"> <li>a. Reduce the range.</li> <li>b. Connect the base station to mains.</li> </ul>
The call does not work.	Service not activated or wrong operator or wrong setting.	Check your Subscription with network.
No display.	Empty battery	Recharge battery.
<b>Answering Machine</b>		
The unit does not record new message.	The answering machine is turned off.	Turn on the answering machine.
The caller cannot leave a new message.	<ul style="list-style-type: none"> <li>a. The answering machine is turned off.</li> <li>b. Message memory is full.</li> <li>c. Answer only mode is set.</li> </ul>	<ul style="list-style-type: none"> <li>a. Turn on the answering machine.</li> <li>b. Erase unnecessary message.</li> <li>c. Change to Ans &amp; record mode.</li> </ul>
I cannot operate the answering machine remotely.	<ul style="list-style-type: none"> <li>a. You are entering the wrong remote access code.</li> <li>b. You are pressing the dial keys too quickly.</li> <li>c. You are using a pulse telephone.</li> <li>d. The Remote Access mode is Deactivated.</li> </ul>	<ul style="list-style-type: none"> <li>a. If you forget the remote access code, reset to the default settings.</li> <li>b. Press each key firmly.</li> <li>c. Try again using a touchtone phone.</li> <li>d. Activate the Remote Access mode.</li> </ul>
While recording an outgoing message or listening to message, the unit rings and recording stops.	A call is being received.	Answer the incoming call and try again to record your out going message later.

## 11 DECLARATION OF CONFORMITY

We the manufacturer / Importer: Binatone Telecom Plc, 1 Apsley Way London, NW2 7HF. Declare under our sole responsibility that the following product.

Type of equipment: Digital Cordless telephone  
Model Name: Lloyd Plus Call Blocker Series  
Country of Origin: China  
Brand: iDECT

- Regulation (EC) implementing regulation 1275/2008 + amendment 801/2013 and its underlying frame work directive 2009/125/EC (replacing 2005/32/EC)
- Directive (1999/5/EC) - R&TTE
- Directiva EMC (2014/30/EU)
- Directiva LVD (2014/35/EU)

### *Applicable Harmonized Standards*

RF Portion: ETSI EN 301 406 V2.1.1 (2009-07)

EMC Portion: EN 55032:2012

EN 55024:2010

EN 61000-3-2:2014

EN 61000-3-3:2013

ETSI EN 301 489-6 V1.4.1 (2015-05)

ETSI EN 301 489-1 V1.9.2 (2011-09)

RF Safety: EN 50360:2001 + A1:2012

EN 50385:2002

Electrical Safety: EN 60950-1:2006 + A11:2009 + A1:2010 + A12:2011  
+A2 :2013

ErP Portion: EN 50564:2011+Annex II of EC 1275/2008+ amendment  
801/2013

The product is labelled with the European Approval Marking CE as show.  
Any Unauthorized modification of the product voids this Declaration.

Manufacturer / Importer  
(signature of authorized  
person)

08 Oct 2016

.....  
Date



(Position): Senior Product Manager

.....  
Signature

The conformity to the requirements is validated by the 

symbol.

**NOTE:** *In compliance with Directive 2002/96/EC, when you purchase a product that comes with the symbol shown on the right, you are required to dispose of electrical and electronic equipment by separate waste collection and you cannot dispose of the product as normal waste.*

*This equipment and all its components, subsystems and consumable materials form an integral part of this product and when you decide to dispose of them you have to take them to a local recycling centre for appropriate waste disposal, in compliance with the current regulations.*



*Details about the location of these centres can be obtained from your local authority.*

### **Notes for battery disposal**

*Your product contains batteries covered by the European Directive 2006/66/EC, which must not be disposed of with normal household waste. Please be aware of the local rules on separate collection of batteries. The correct disposal of batteries helps protect the environment and prevent health hazards.*

## 12 GUARANTEE AND SERVICE

The phone system is guaranteed for 12 months from the date of purchase shown on your sales receipt. This guarantee does not cover any faults or defects caused by accidents, misuse, fair wear and tear, neglect, faults on the telephone line, lightning, tampering with the equipment, or any attempt at adjustment or repair other than through approved agents.

Please keep your sales (till) receipt this is your guarantee.

You should also keep the original packaging material.

In the unlikely event that you need to return to phone system to our Repair Centre while it is under guarantee, there may be handling charge.

### **While the unit is under Guarantee**

1. Disconnect the base unit from the telephone line and the mains electricity supply.
2. Pack up all parts of your phone system , using the original packaging.
3. Return the unit to the shop where you bought it, making sure you take your sales receipt. Remember to include the mains adapter.

### **After the Guarantee has expired**

If the unit is no longer under Guarantee, first follow steps 1 and 2 as for repair under Guarantee. Then...

3. Call Helpline on **0844 557 9677** (for **UK only**) and ask for a quotation of the repair charge and details of where to send for repair.
4. Make sure you include with your phone system
  - Your name and address
  - A cheque or postal order for the value of the repair
  - A brief description of the fault
5. Return your phone system to the address given by the Service Department.

\* This does not affect your statutory rights.