

## **Zalando T&C's & Redemption Instructions –**

### **Terms and Conditions**

- If you have any questions, please refer to our FAQs at [zalando.co.uk/faq](https://zalando.co.uk/faq). You will find the full Ts & Cs at [zalando.co.uk/terms-giftcards/](https://zalando.co.uk/terms-giftcards/)

**The Zalando Gift Cards are not e-money but non-regulated stored value. This means that neither the statutory protection for e-money applies nor that there is the right to redemption for cash.**

### **Redemption Instructions**

- Enter your Gift Card code at checkout on [zalando.co.uk](https://zalando.co.uk) or in the Zalando app.
- Or save it to your account and use it any time you want
- Gift Cards apply to all fashion items (excluding e.g. beauty products and electronics) and are valid for five years after their purchase date.