

BISSELL Claim a free SpotClean Pet Promotion
Terms & Conditions
27th May – 9th June 2020
(Argos & BISSELL Direct Exclusive Promotion)

1. The '**Free SpotClean Pet**' Promotion is the offer by the Promoter of a gift of a SpotClean Pet 36982 with a value of £129.99 (defined as "**the Gift**") in respect of purchases of the BISSELL IconPet Cordless Vacuum Cleaner 2602E from Argos and BISSELL Direct only. Purchases must be made between 27.05.20 to 09.06.20 from participating retailers.
2. This is an online only promotion.
3. The value of the Gift (£129.99) has been calculated based on the recommended retail price. Gift is non-transferable and there is no cash alternative.
4. Participating retailers include Argos & BISSELL Direct only. Any claims from non-participating retailers will not be eligible.
5. No other offers can be claimed in conjunction with the 'Free SpotClean Pet' Promotion.
6. The Promotion only applies to purchases of the following BISSELL appliance:
2602E – BISSELL IconPet Cordless Vacuum Cleaner
7. This is a consumer only promotion and full details are available at www.bissellredemptions.co.uk
8. Purchases of graded, seconds, replacements and imperfect products and all appliances purchased on a trade or contract basis (i.e. non consumer purchases) are excluded from the Promotion.
9. The promotion is open to residents of the United Kingdom, Channel Islands, Isle of Man and Northern Ireland only.
10. Promotion excludes employees and close family members of retailers.
11. The Promotion, which starts on the 27th May 2020 and ends on 9th June 2020, only applies to purchases made on or between these dates. Claims must be received by the Promoter before Midnight on 9th July 2020 and the Promoter will not accept any claims received subsequently.
12. The Promotion is offered via participating retailers only and only participating retailers will have the official advertising literature.
13. **How to Claim:**
 - a. In order to claim the Gift, claimants must fully complete the online claim form (including serial number and full address), which is available on www.bissellredemptions.co.uk
 - b. A copy of original purchase receipts must be uploaded with all claims. For the avoidance of doubt, copies of deposit receipts and/or order confirmations will not be accepted. Purchasers can contact support@bissellredemptions.co.uk for any help or queries regarding the promotion.

12. The Promoter reserves the right to investigate and undertake all such action, as is reasonable, to protect itself against fraudulent or invalid claims including, without limitation, to require claimants to provide further verification as to proof of purchase. In addition, the Promoter reserves the right to reject those claims which they believe are fraudulent or invalid.
13. Claimants should allow up to 30 working days for delivery of the gift from the date of the Promoter's confirmation of claim approval.
14. By submitting a claim, claimants agree to be bound by these terms and conditions.
15. In the unlikely event that a claimant is unhappy with their BISSELL appliance and wishes to return it for a full refund, such refund is conditional upon return of the 'Gift'.
16. In the unlikely event that a claimant has issues with their Gift, whereby it is faulty or damaged. They are to contact BISSELL Customer Care on [0344 888 6644](tel:03448886644) Option 1, **Opening hours** Monday to Sunday: 08:00 - 20:00. (Calls are charged at local rate, please check with your telephone provider for exact call charges and we may record and monitor calls).
17. The Promoter reserves the right to withdraw, extend or amend the terms of this promotion at any time due to circumstances beyond its control.
18. The Promoter is BISSELL UK, distributed by Beam Group, a division of Newbury Investments Ltd, a company registered in England and Wales under company registration no. 2533036, whose registered office is at Newbury Investments (UK) Limited, Votec House, Hambridge Lane, Newbury, Berks, RG14 5TN.
19. This Promotion is carried out and facilitated by the BISSELL UK, Beam Group.
20. Personal data collected for the purposes of the Promotion only will be processed in accordance with the provisions of the BISSELL UK privacy policy, which is available at www.bissellredemptions.co.uk
21. The Data Controller and Data Processor (as defined in the General Data Protection Regulation ((EU) 2016/679)) is BISSELL UK, distributed by Beam Group, a division of Newbury Investments Ltd, Votec House, Hambridge Lane, Newbury, Berks, RG14 5TN.