



OWNER'S MANUAL

FRIDGE & FREEZER



Before beginning installation, read these instructions carefully. This will simplify installation and ensure that the product is installed correctly and safely. Leave these instructions near the product after installation for future reference.

ENGLISH

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This manual may contain images or content that may be different from the model you purchased.
This manual is subject to revision by the manufacturer.

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SAFETY INSTRUCTIONS

READ ALL INSTRUCTIONS BEFORE USE

The following safety guidelines are intended to prevent unforeseen risks or damage from unsafe or incorrect operation of the appliance. The guidelines are separated into **'WARNING'** and **'CAUTION'** as described below.

Safety Messages



This symbol is displayed to indicate matters and operations that can cause risk. Read the part with this symbol carefully and follow the instructions in order to avoid risk.



WARNING

This indicates that the failure to follow the instructions can cause serious injury or death.



CAUTION

This indicates that the failure to follow the instructions can cause the minor injury or damage to the product.

WARNING

WARNING

To reduce the risk of explosion, fire, death, electric shock, injury or scalding to persons when using this product, follow basic precautions, including the following:

Technical Safety

- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the

appliance. Cleaning and user maintenance shall not be made by children without supervision.

- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.
- Children aged from 3 to 8 years are allowed to load and unload refrigerating appliances.
- This appliance is intended to be used in household and similar applications such as:
 - staff kitchen areas in shops, offices and other working environments;
 - farm houses and by clients in hotels, motels and other residential type environments;
 - bed and breakfast type environments;
 - catering and similar non-retail applications.
- This refrigerating appliance is not intended to be used as a built-in appliance.



This symbol alerts you to flammable materials that can ignite and cause a fire if you do not take care.

- This appliance contains a small amount of isobutane refrigerant (R600a), but it is also combustible. When transporting and installing the appliance, care should be taken to ensure that no parts of the refrigerating circuit are damaged.
- The refrigerant and insulation blowing gas used in the appliance require special disposal procedures. Consult with service agent or a similarly qualified person before disposing of them.
- Do not damage the refrigerant circuit.
- If the power cord is damaged or the hole of the outlet socket is loose, do not use the power cord and contact an authorized service centre.

- Do not locate multiple portable outlet sockets or portable power supplies at the rear of the appliance.
- Securely plug the power plug in the outlet socket after completely removing any moisture and dust.
- Never unplug the appliance by pulling on the power cable. Always grip the power plug firmly and pull straight out from the outlet socket.
- Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.
- Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.
- Do not tilt the appliance to pull or push it when transporting.
- When positioning the appliance, ensure the supply cord is not trapped or damaged.
- Do not use mechanical devices or other means to accelerate the defrosting process.
- Do not use a hair drier to dry the inside of the appliance or place a candle inside to remove the odours.
- Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.
- Make sure not to get a body part such as a hand or foot stuck while moving the appliance.
- Disconnect the power cord before cleaning the appliance interior or exterior.
- Do not spray water or inflammable substances (toothpaste, alcohol, thinner, benzene, flammable liquid, abrasive, etc.) over the interior or exterior of the appliance to clean it.
- Do not clean the appliance with brushes, cloths or sponges with rough surfaces or which are made of metallic material.
- Only qualified service personnel from LG Electronics service centre should disassemble, repair, or modify the appliance. Contact an LG Electronics customer information centre if you move and install the appliance in a different location.

Risk of Fire and Flammable Materials

- If a leak is detected, avoid any naked flames or potential sources of ignition and air the room in which the appliance is standing for several minutes. In order to avoid the creation of a flammable gas air mixture if a leak in the refrigerating circuit occurs, the size of the room in which the appliance is used should correspond to the amount of refrigerant used. The room must be 1 m² in size for every 8 g of R600a refrigerant inside the appliance.
- Refrigerant leaking out of the pipes could ignite or cause an explosion.
- The amount of refrigerant in your particular appliance is shown on the identification plate inside the appliance.

Installation

- This appliance should only be transported by two or more people holding the appliance securely.
- Install the appliance on a firm and level floor.
- Do not install the appliance in a damp and dusty place. Do not install or store the appliance in any outdoor area, or any area that is subject to weathering conditions such as direct sunlight, wind, rain, or temperatures below freezing.
- Do not place the appliance in direct sunlight or expose it to the heat from heating appliances such as stoves or heaters.
- Be careful not to expose the rear of the appliance when installing.
- Install the appliance in a place where it is easy to unplug the power plug of the appliance.
- Be careful not to let the appliance door fall during assembly or disassembly.
- Be careful not to pinch, crush, or damage the power cable during assembly or disassembly of the appliance door.
- Be careful not to point the power plug up or let the appliance lean against the power plug.
- Do not connect a plug adapter or other accessories to the power plug.

- Do not modify or extend the power cable.
- Ensure that the outlet socket is properly grounded, and that the earth pin on the power cord is not damaged or removed from the power plug. For more details on grounding, inquire at an LG Electronics customer information centre.
- This appliance is equipped with a power cord having an equipment-grounding conductor and a grounding power plug. The power plug must be plugged into an appropriate outlet socket that is installed and grounded in accordance with all local codes and ordinances.
- Never start up an appliance showing any signs of damage. If in doubt, consult your dealer.
- Dispose of all packaging materials (such as plastic bags and styrofoam) away from children. The packaging materials can cause suffocation.
- Do not plug the appliance into a multi socket adapter which does not have a power cable (mounted).
- The appliance should be connected to a dedicated power line which is separately fused.
- Do not use a multi socket outlet which is not properly grounded (portable). In case of using a properly-grounded multi socket outlet (portable), use the multi socket outlet with the current capacity of the power cord rating or higher and use the multi socket outlet only for the appliance.

Operation

- Do not use the appliance for any purpose (storage of medical or experimental materials or shipping) other than any domestic household food storage use.
- If water penetrates electrical parts of the appliance, disconnect power plug and contact an LG Electronics customer information centre.
- Unplug the power plug during a severe thunderstorm or lightening or when not in use for a long period of time.

- Do not touch the power plug or the appliance controls with wet hands.
- Do not bend the power cable excessively or place a heavy object on it.
- Immediately unplug the power plug and contact an LG Electronics customer information centre if you detect a strange sound, odour, or smoke coming from the appliance.
- Do not place hands or metallic objects inside the area emitting the cold air, cover or heat releasing grille on the back.
- Do not apply excessive force or impact to the back cover of the appliance.
- Be careful of nearby children when you open or close the appliance door. The door may bump the child and cause injury.
- Avoid the danger of children getting trapped inside the appliance. A child trapped inside the appliance can cause suffocation.
- Do not put animals, such as pets into the appliance.
- Do not place heavy or fragile objects, containers filled with liquid, combustible substances, flammable objects (such as candles, lamps, etc.), or heating devices (such as stoves, heaters, etc.) on the appliance.
- Do not place any electronic appliance (such as heater and mobile phone) inside the appliance.
- If there is a gas leakage (isobutane, propane, natural gas, etc.), do not touch the appliance or power plug and ventilate the area immediately. This appliance uses a refrigerant gas (isobutane, R600a). Although it uses a small amount of the gas, it is still combustible gas. Gas leakage during appliance transport, installation or operation can cause fire, explosion or injury if sparks are caused.
- Do not use or store flammable or combustible substances (ether, benzene, alcohol, chemical, LPG, combustible spray, insecticide, air freshener, cosmetics, etc.) near the appliance.
- This appliance incorporates an earth connection for functional purposes.
- Connect to potable water supply only.

- If connected to a water supply, connect to a potable water supply only.
- Fill with potable water only.
 - If using an icemaker or dispenser water tank, make sure to fill it with potable water only.

Disposal

- When discarding the appliance, remove the door gasket while leaving the shelves and baskets in place and keep children away from the appliance.

CAUTION

CAUTION

To reduce the risk of minor injury to persons, malfunction, or damage to the product or property when using this product, follow basic precautions, including the following:

Installation

- After unpacking, check the appliance for any damage that may have occurred during transit.
- Wait for at least 3 to 4 hours in order to ensure the refrigerant circuit is fully efficient.
- This appliance does not require changes in installation or use based on altitude.

Operation

- Do not touch frozen food or the metal parts in the freezer compartment with wet or damp hands. It may cause frostbite.
- Do not place glass containers, bottles or cans (especially those containing carbonated drinks) in the freezer compartment, shelves or ice bin that will be exposed to temperatures below freezing.

- The tempered glass on the front side of the appliance door or the shelves can be damaged by an impact. If it is broken, do not touch it with hands.
- Do not hang from the appliance doors, storage room, shelf or climb up into it.
- Do not store an excessive amount of water bottles or containers for side dishes on the door baskets.
- Do not open or close the appliance door with excessive force.
- If the hinge of the appliance door is damaged or operates improperly, stop using the appliance and contact an authorized service centre.
- Prevent animals from nibbling on the power cable or water hose.
- Never eat frozen foods immediately after they have been taken out in the freezer compartment.
- Make sure not to get a hand or foot stuck upon opening or closing the appliance door or door in door.

Maintenance

- This appliance is equipped with maintenance-free LED interior light. Do not remove cover or LED lamp in any attempt to repair or change it. Contact an LG Electronics customer information centre.
- Do not clean glass shelves or covers with warm water when they are cold. They may shatter if exposed to sudden temperature changes.
- Do not insert the shelves upside down. The shelves may fall.
- To remove frost from the appliance, contact an LG Electronics customer information centre.
- Dispose of the ice inside the ice bin in the freezer compartment during an extended power outage.

CARING FOR THE ENVIRONMENT

Disposal of Your Old Appliance



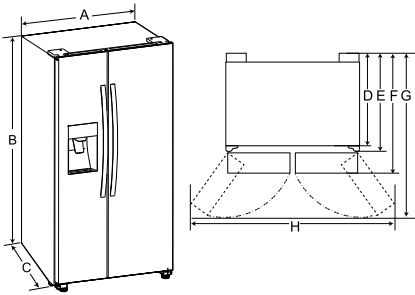
- This crossed-out wheeled bin symbol indicates that waste electrical and electronic products (WEEE) should be disposed of separately from the municipal waste stream.
- Old electrical products can contain hazardous substances so correct disposal of your old appliance will help prevent potential negative consequences for the environment and human health. Your old appliance may contain reusable parts that could be used to repair other products, and other valuable materials that can be recycled to conserve limited resources.
- You can take your appliance either to the shop where you purchased the product, or contact your local government waste office for details of your nearest authorised WEEE collection point. For the most up to date information for your country please see www.lg.com/global/recycling.

INSTALLATION

Before Installation

Dimensions and Clearances

Too small of a distance from adjacent items may result in the degradation of freezing capability and increased electricity costs. Allow over 50 mm of clearance between the back of the appliance and the wall when installing the appliance.



| - | Size (mm) |
|---|-----------|
| A | 910 |
| B | 1786.5 |
| C | 693 |
| D | 605 |
| E | 617 |
| F | 693 |
| G | 1143 |
| H | 1532 |

NOTE

- You can determine what type of appliance it is by looking at the label inside the appliance.

Ambient Temperature

- The appliance is designed to operate within a limited range of ambient temperatures, depending on the climate zone.
- The internal temperatures could be affected by the location of the appliance, the ambient temperature, the frequency of door opening and so on.
- The climate class can be found on the rating label.

| Climate Class | Ambient Temperature Range °C |
|-------------------------|--------------------------------------|
| SN (Extended Temperate) | +10 - +32 |
| N (Temperate) | +16 - +32 |
| ST (Subtropical) | +16 - +38 / +18 - +38** |
| T (Tropical) | +10 - +43* / +16 - +43 / +18 - +43** |

* Australia, India, Kenya

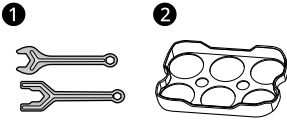
** Argentina

NOTE

- The appliances rated from SN to T are intended to be used at an ambient temperature between 10 °C and 43 °C.

Accessories

*1 This feature is only available on some models.



- ❶ Spanner*1
- ❷ Egg Tray

Removing the Fridge and Freezer Door

If your entrance door is too narrow for the appliance to pass through, remove the appliance doors and pass the appliance laterally.

⚠ WARNING

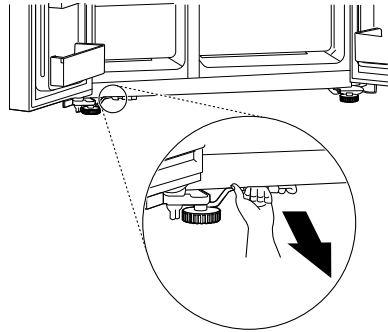
- Disconnect the power cord, house fuse or circuit breaker before installing, removing the doors, or cleaning the appliance. Failure to follow these instructions may result in death, fire or electric shock.

Removing the Freezer Door

Separating the connectors for the water tubes

- 1 Pull out the two connectors for the water tubes.

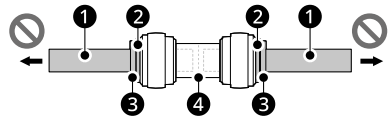
- You can get the connectors in the case under the beam.



- 2 Separate the connectors.

⚠ CAUTION

- Do not pull the tubes out straightway without pulling the clips. It will damage the tubes and connectors.

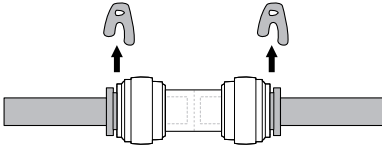


- ❶ Tube
- ❷ Clip
- ❸ Coupler
- ❹ Connector

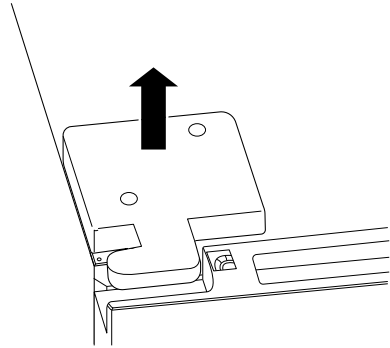
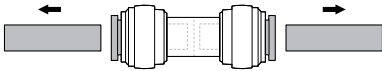
- The white tubes are used for water and the blue tubes for ice.
- When reconnecting the tubes back, make sure the colours of the two tubes for one connector are the same. (White to white, blue to blue)
- When reconnecting the tubes back, make sure the tubes are fully inserted into the end of the connectors.

14 INSTALLATION

- First, pull the clips out of the connectors.

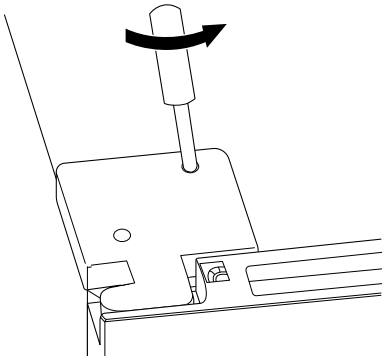


Then, pull the water tubes out by pressing the couplers at the same time.



Removing the upper hinge parts

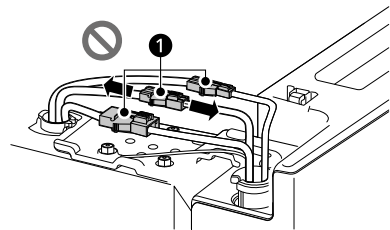
- 1 Remove the cover screws using a Philips screwdriver, disconnect the electrical wire terminal on the cover, then remove the hinge cover.



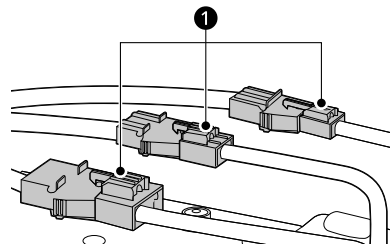
- 2 Disconnect the other electrical wire terminals.

⚠ CAUTION

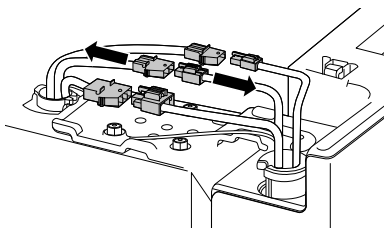
- Do not pull the terminals out straightway without pressing the plastic hook ❶. Otherwise, it will damage the terminals.



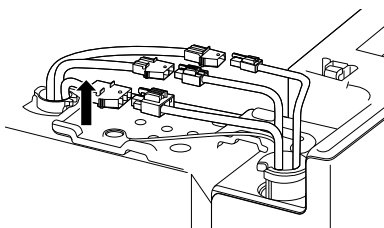
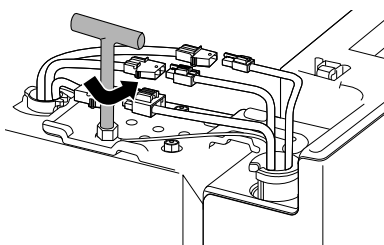
- First, press the plastic hooks ❶ of the terminals holding one side of the terminal with one hand. At the same time, pull the other side out.



Be careful not to damage the tubes through the lower hinge.

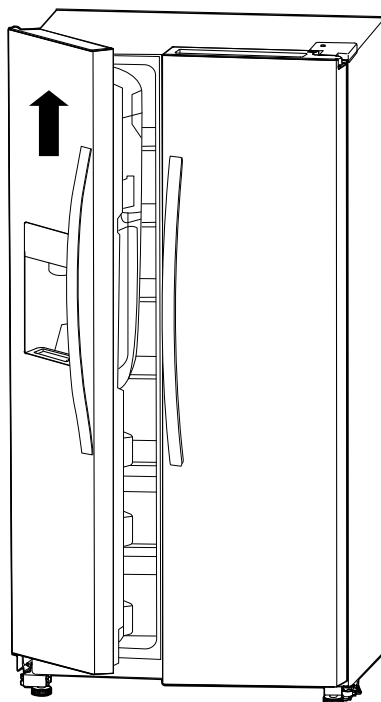


- 3** Remove the hinge screws using a socket wrench, then remove the hinge.



Uplifting the freezer door from the fridge

Open the freezer door for a small angle, then uplift the door with your hands.

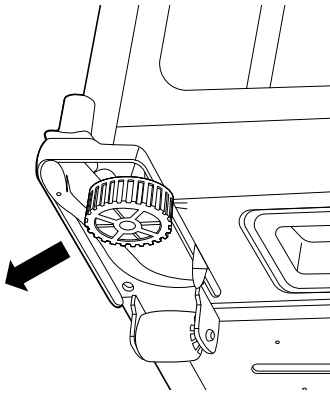
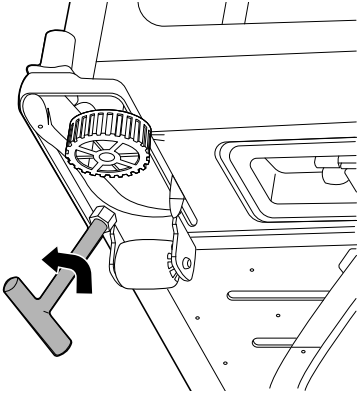


⚠ CAUTION

- You must uplift the freezer door slowly to protect the tubes since the tubes need to pass through the lower hinge.

Removing the lower hinge parts

Incline the fridge, remove the hinge screws using a socket wrench, then remove the hinge.



Removing the Fridge Door

The steps to remove the fridge door are similar to the freezer door without step 1 since the fridge door has no tubes, and also much easier to be removed with less wire connectors. So you could just follow the steps above to remove the fridge door.

⚠ CAUTION

- When lifting the hinge free of the hinge lever latch, be careful that the door does not fall

forward. It is recommended that two or more people carry out the door removal and refitting.

- Place the door on a non-scratching surface with the inner side facing up.

NOTE

- The number of wire harnesses may vary depending on the model.

Refitting the Fridge and Freezer Door

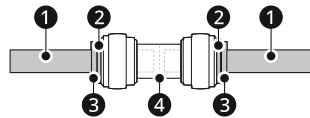
Refit the doors in the reverse sequence of their removal once the appliance has been passed through all access doors.

⚠ CAUTION

- Install the fridge door first.

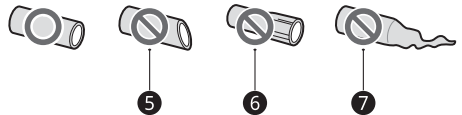
NOTE

- Disassembling/Assembling the water lines



1 Tube 2 Clip 3 Coupler 4 Connector

- If the water tube end is damaged, it should be trimmed to ensure it does not leak when refitted.



5 Not straight 6 Damaged 7 Stretched

Levelling and Door Alignment

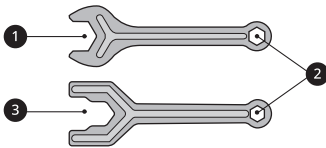
Before Beginning

When the appliance doors appear to be uneven, follow the instructions below to align the doors.

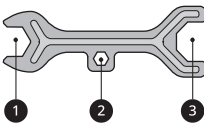
NOTE

- The spanner may differ depending on the model. You will be provided with either spanner type A or B.

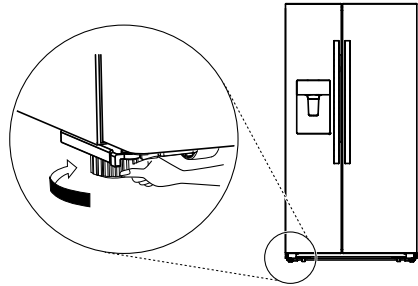
- Spanner Type A



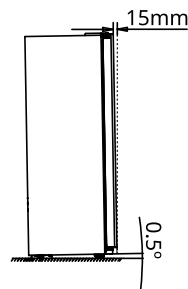
- Spanner Type B



Use your fingers or a spanner to adjust the height by turning the levelling leg to the left to raise it or to the right to lower it.



To allow the doors to self-close, tilt back the top backwards for about 15 mm or 0.5° by turning the adjustable feet.



Levelling the Appliance

The appliance has two front levelling legs. Adjust the legs to alter the tilt from front to back or side to side. If the appliance seems unsteady, or the doors do not close easily, adjust the appliance's tilt using the instructions below.

NOTE

- When you want to move the appliance, remember to turn the feet back up so that the appliance can roll freely. Reinstall the appliance when relocating.
- Leveling the doors may not be possible when the floor is not leveled, or is of weak or poor construction.
- The refrigerator is heavy and should be installed on a rigid and solid surface.
- Some timber flooring may cause levelling difficulties if it flexes excessively.

Turning on the Power

Connecting the Appliance

To turn on the appliance, connect the power plug into the outlet socket. Do not double up with other appliances on the same outlet.

NOTE

- After connecting the power supply cord (or plug) to the outlet, wait 3 or 4 hours before you put food into the appliance. If you add food before the appliance has cooled completely, your food may spoil.
 - To turn off the appliance, disconnect the power plug from the outlet socket.
-

- 5 After installing the appliance, connect the power plug into a mains outlet socket and switch it on.

Moving the Appliance for Relocation

Moving the Appliance

CAUTION

- The rollers should be only used for forward or backward movement. Moving the refrigerator sideways may damage your floor and the rollers.
-

- 1 Remove all food from inside the appliance.
- 2 Pull the power plug out, insert and fix it into the power plug hook at the rear or on top of the appliance.
- 3 Tape parts such as shelves and the door handle to prevent from falling off while moving the appliance.
- 4 Move the appliance with more than two people carefully. When transporting the appliance over a long distance, keep the appliance upright.

OPERATION

Before Use

Notes for Operation

- Users should keep in mind that frost can form if the door is not closed completely or if the humidity is high during the summer.
- Ensure there is sufficient space between food stored on the shelf or door basket to allow the door to close completely.
- Opening the door for long periods can cause a significant increase of the temperature in the compartments of the appliance.
- If the refrigerating appliance is left empty for long periods, switch off, defrost, clean, dry, and leave the door open to prevent mould developing within the appliance.
- Note that a temperature rise after defrosting has a permissible range in the appliance specifications. If you wish to minimise the impact on the food storage due to a temperature rise, seal or wrap the stored food in several layers.

Door Open Alarm

This feature is only available on some models. The alarm sounds if the door is left open or not completely closed.

NOTE

- Contact the LG Electronics customer information centre if the alarm sound continues even after closing all doors.

Failure Detection

The appliance can automatically detect problems during the operation.

NOTE

- If a problem is detected, the appliance may not operate and an error code is displayed even when any button is pressed.

- If an error code is indicated on the display, do not turn off the power. Immediately contact the LG Electronics customer information centre and report the error code. If you turn off the power, the repair technician from the our information centre may have difficulty finding the problem.

Suggestion for Energy Saving

- For the most efficient use of energy, keep all inner parts (e.g. door bins, drawers and shelves) on their original location.
- Ensure there is sufficient space between stored foods. This allows cold air to be circulated evenly and lowers electricity bills.
- Store hot food only after it has cooled in order to prevent dew or frost.
- When storing food in the freezer compartment, set the freezer temperature lower than the temperature indicated on the food.
- Do not set the temperature of the appliance lower than needed.
- Do not put food near the temperature sensor of the fridge compartment. Keep a distance of at least 3 cm from the sensor.

Storing Foods Effectively

- Food may freeze or spoil if stored at the wrong temperature. Set the refrigerator to the correct temperature for the food being stored.
- Store frozen food or refrigerated food inside sealed containers.
- Check the expiration date and label (storage instructions) before storing food in the appliance.
- Do not store food for a long period of time if it spoils easily at a low temperature.
- Do not place unfrozen food in direct contact with food that is already frozen. It could be necessary to reduce the quantity to be frozen if freezing every day is anticipated.

- Place the refrigerated food or frozen food in each fridge or freezer compartment immediately after purchasing.
- Store raw meat and fish in suitable containers in the refrigerator, so that it is not in contact with or drip onto other food.
- Refrigerated foods and other food items can be stored on top of the vegetable drawer.
- Avoid refreezing any food which has been completely thawed. Freezing any food which has been completely thawed again will lower its taste and nutrition.
- Do not overfill the appliance. Cold air can not circulate properly if the appliance is overfilled.
- Cool hot food before storing. If too much hot food is placed inside, the internal temperature of the appliance can increase and negatively affect other foods stored in the appliance.
- If you set an excessively low temperature for food, it may become frozen. Do not set a temperature lower than the required temperature for the food to be stored correctly.
- If there are chill compartments in the appliance, do not store vegetables and fruits with higher moisture content in the chill compartments as they may freeze due to the lower temperature.
- In the event of a blackout, call the electricity company and ask how long it is going to last.
 - You should avoid door openings while the power is off.
 - When the power supply gets back to normal, check the condition of the food.

Maximum Freezing Capacity

- For maximum freezing capacity, set the freezer temperature to the coldest temperature setting.
- **Express Freeze** function will allow the freezer to reach its maximum freezing capacity. This generally takes up to 52 hours and automatically switches off.
- **Express Freeze** must be switched on for 6 hours before fresh products are placed in the freezer compartment.
- To freeze food items quickly, store the food on the left side of the top shelf. If you need to store more food, store it on the shelves in order

starting from the top shelf. Food items will freeze most quickly in the zone.

- To get better air circulation, insert all inner parts like baskets, drawers, and shelves.

NOTE

- The max freezing capacity of your appliance is stated on the rating label inside the fridge compartment.
-

Freezing the Maximum Amount of Food

If large quantities of food are to be stored, all the freezer drawers should be taken out of the appliance and the food should be stacked directly on the freezer shelves in the freezer compartment.

⚠ CAUTION

- To remove the drawers, first remove the food from drawers and then pull out the drawers carefully. Not doing so could cause injury or damage to the drawers.
-

NOTE

- The shape of each drawer may be different, insert in the right position.
-

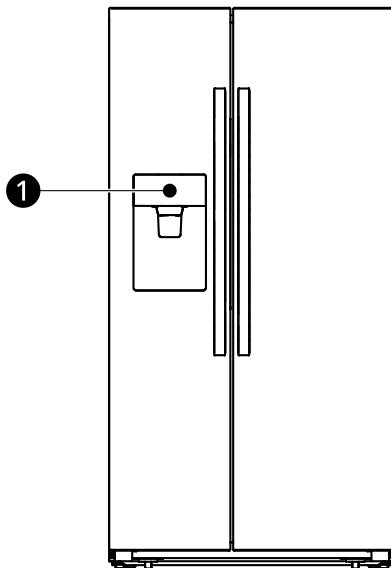
Two Star Compartment

- Two star (☆☆) basket or drawer can be used to store ice and food from -12 °C to -18 °C for short periods.
- Two star frozen food compartments are suitable for storing pre-frozen food, storing or making icecream and making ice cubes.
- Two star compartments are not suitable for the freezing of fresh food.

Product Features

The appearance or components of the appliance may differ from model to model.

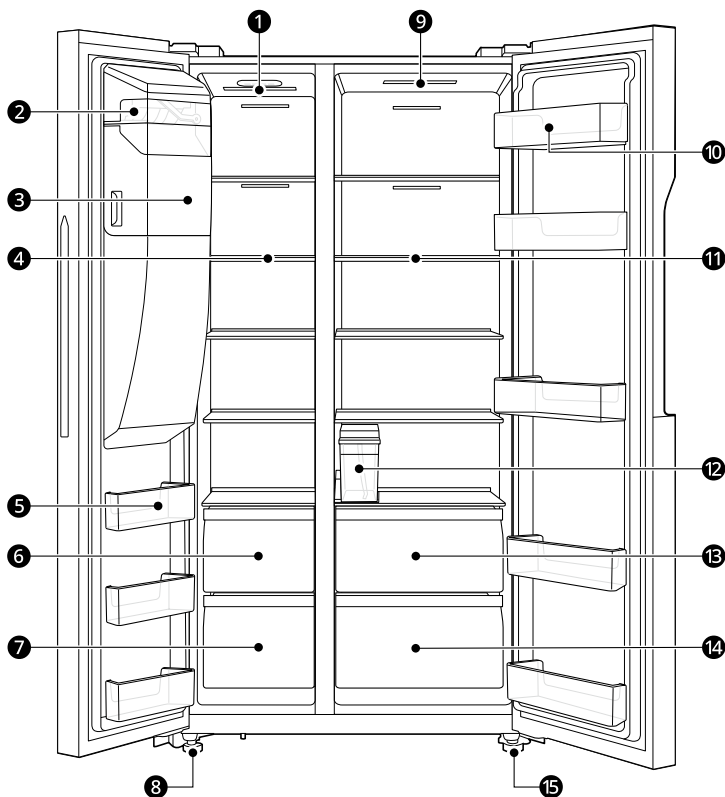
Exterior



① Control Panel

Sets the refrigerator temperature and freezer temperature, the water filter condition and the dispenser mode.

Interior



1 Freezer LED Lamp

The LED lamp inside the appliance lights up when you open the door.

2 Icemaker Front Cover Assembly

3 Automatic Icemaker

This is where ice is automatically produced and stored.

4 Freezer Shelf

Stores frozen food such as meat, fish, and ice cream.

5 Freezer Door Basket

Stores small packages of frozen food. Do not store ice cream or food which will be stored for a long period of time.

6 Upper Freezer Drawer

Stores frozen food for longer storage.

7 Lower Freezer Drawer

Stores frozen food for longer storage.

8 Adjustable Leg**9 Fridge LED Lamp**

The LED lamp inside the appliance lights up when you open the door.

10 Fridge Door Basket

Stores small packages of refrigerated foods, drinks and sauce containers.

11 Fridge Shelf

Stores refrigerated foods and fresh foods.

- Stores the foods with higher moisture content at the front of the shelf.

12 Water Tank

Stores water to supply the dispenser. It requires manual filling.

13 Upper Fridge Drawer

Stores fruits and vegetables to keep fresh for as long as possible.

14 Lower Fridge Drawer

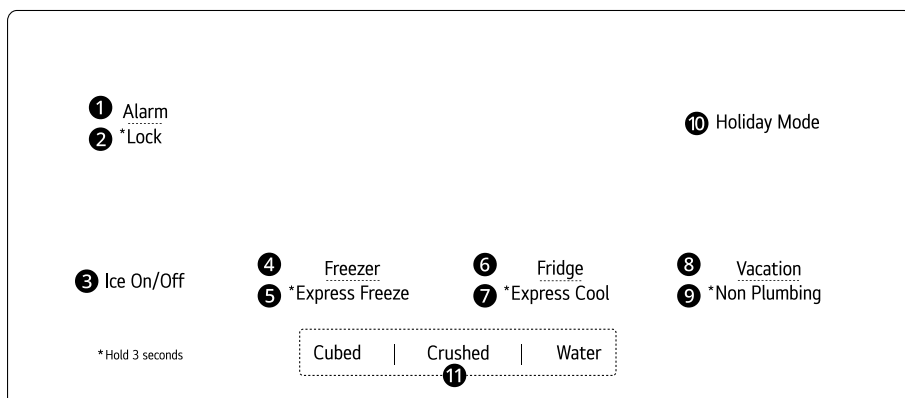
Stores fruits and vegetables to keep fresh for as long as possible.

15 Adjustable Leg

Control Panel

The actual control panel may differ from model to model.

Control Panel and Functions





1 Alarm

The alarm sounds 3 times per minute if the door is left open or not completely closed for 2 minutes. Press the button or close the door to turn off the alarm. Otherwise, the alarm will stop after 10 minutes.

2 Lock

This locks the buttons on the control panel.

- To lock the control panel buttons, press and hold the **Lock** button for 3 seconds until the  icon appears and the function is activated.
- To disable the function, press and hold the **Lock** button for 3 seconds until the  icon appears and the function is deactivated.

3 Ice On/Off

Press the button to turn the automatic icemaker On/Off.

4 Freezer

Press this button repeatedly to select a desired temperature between -24 °C and -14 °C.

- The initial freezer temperature is -19 °C.

5 Express Freeze

This function can quickly freeze a large amount of ice or frozen foods.

Press and hold the button for three seconds to enable the function.

Press the **Freezer** button to turn off the Express Freeze function. Then it will revert to the previous temperature setting.

- This function automatically terminates after 52 hours have passed.

6 Fridge

Press this button repeatedly to select a desired temperature between 2 °C and 8 °C.

- The initial fridge temperature is 4 °C.

NOTE

- The actual inner temperature varies depending on the food status, as the indicated setting temperature is a target temperature, not actual temperature within the appliance.

7 Express Cool

This function can quickly cool a large amount of foods such as vegetable, fruit and so on.

Press and hold the button for three seconds to enable the function.

Press the **Fridge** button to turn off the Express Cool function. Then it will revert to the previous temperature setting.

- This function automatically terminates after 3 hours have passed.

8 Vacation

This function is useful when you are away on a vacation. When this function is on, the fridge temperature is set to 6 °C and the freezer temperature to -17 °C. When this function is off, the temperatures return to the previous temperature settings.

- This function is enabled and disabled in turn each time you press the button.

! CAUTION

- When this function is on, be careful about storing foods that require a lower temperature than the default temperature.
- When you return home, remember to turn this function off and return the refrigerator to its previous temperature settings.

9 Non Plumbing

The **Non Plumbing** icon is illuminated when the water dispenser tank is not installed correctly and the alarm will sound.

Press and hold the button for three seconds to stop the alarm.

10 Holiday Mode

This function is useful when you are away on a holiday. When this function is on, the fridge temperature is set to 15 °C and the freezer temperature to -18 °C. When this function is off, the temperatures return to the previous temperature settings.

- This function is enabled and disabled in turn each time you press the button.
- When this function is on, the icemaker will automatically turn off.

! CAUTION

- Do not store any food in the fridge during the Holiday Mode, or it will quickly deteriorate.
- When this function is on, be careful about storing foods that require a lower temperature than the default temperature.
- When you return home, remember to turn this function off and return the refrigerator to its previous temperature settings.

11 Water & Ice Type

Select a desired dispenser mode from the buttons on the control panel. Press the dispenser switch with a glass or other container to dispense cubed ice, water or crushed ice.

NOTE

- The control panel automatically turns off for energy saving.
 - If there is any finger or skin contacts to the control panel while cleaning it, the button function may operate.
 - For optimal food preservation, increasing or decreasing 1 °C from the default temperature is recommended for each compartment.
 - The actual temperature inside the appliance depends on the following factors: room temperature, the amount of food and how often the doors are opened, where the appliance is. Set the temperatures by considering these factors.
-

Ice and Water Dispenser

Before Using the Ice and Water Dispenser

CAUTION

- Keep children away from the dispenser to prevent children playing with or damaging the controls.
 - Throw away the first few batches of ice (about 20 cubes and 7 cups of water). This is also necessary if the appliance has not been used for a long time.
 - Clean the water dispensing system if they have not been used for 48 hours. Flush the water system connected to a water supply if water has not been drawn for 5 days.
 - To clean the water dispensing system, flush the water through the dispenser about 5 minutes and throw away the first few batches of ice.
 - Do not use a thin crystal cup or chinaware when dispensing water or ice.
-

NOTE

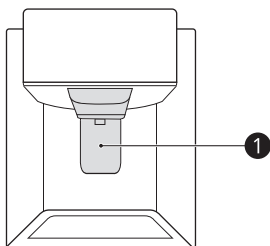
- If you open the freezer door while water, cubed ice or crushed ice is being dispensed, dispensing will be paused. When you close the door, the selected item will continue to be dispensed.
- If the cup rim is small, water may splash out of the glass or miss it completely.

- Use a cup with a rim of over 68 mm in diameter when dispensing water, cubed ice or crushed ice.
 - When the ice maker produces smaller ice cubes, or the cubes become lumped together, the amount of water supplied to the ice maker may be low due to insufficient water in the water tank. If ice is not used frequently or the freezer set temperature is too warm, it may also lump together.
 - It is normal for milky / cloudy water to be dispensed after replacing the water filter. This air in the water will eventually clear and is safe to drink during this transition.
-

Using the Ice and Water Dispenser

Press the dispenser selection button repeatedly until the light above the icon that you want illuminates.

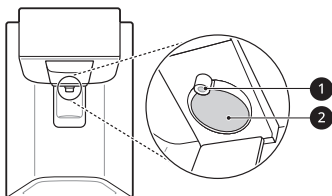
Press the dispenser paddle ① with a glass or other container to dispense cubed ice, water or crushed ice.



Cleaning the Dispenser

Cleaning the Ice and Water Outlet

Wipe the water outlet ① or ice outlet ② frequently with a clean cloth as it may get dirty easily.



NOTE

- Lint from a cloth may adhere to the outlets.

Cleaning the Dispenser Tray

Wipe the entire area with a damp cloth. The dispenser tray may become wet easily due to spilled ice or water.

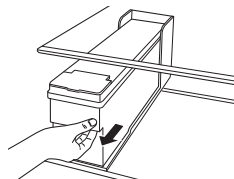


Filling the Water Tank with Water

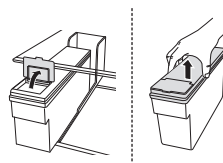
This feature is only available on some models.

The water tank holds the water to be dispensed or used by the automatic icemaker to make ice.

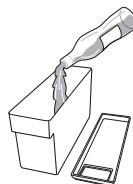
- 1 Remove the water dispenser tank by pulling it out while holding the handle.



- 2 Open the cover or cap of the water dispenser tank.



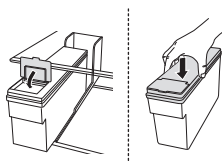
- 3 Fill with bottle filtered or clean filtered water up to the reference line indicated inside the water dispenser tank. (Total capacity: 4.5 l)



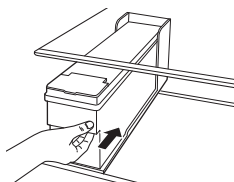
CAUTION

- Make sure to keep at least 0.5 litre of water in the water tank. Otherwise, it may cause malfunctions.

- 4** After filling with water, close the cover or cap of the water dispenser tank.



- 5** Refit the water dispenser tank on the fridge shelf.



⚠ WARNING

- Fill with potable water only into icemaker or dispenser water tank.
- Do not fill the water tank with drinks other than water or fill with hot water.

⚠ CAUTION

- Do not apply excessive force or impact when removing or assembling the water dispenser tank. Doing so can cause appliance damage or injury.
- Children should not be allowed near the dispenser tank.

NOTE

- Before using the water dispenser tank after installing the appliance, it should be washed before filling it with water.
- Check if the water dispenser tank has been placed on the appliance correctly. If it is not assembled correctly, water may leak from the tank into the appliance.

- If there is an insufficient amount of water in the water dispenser tank, ice cube size and quantity may be affected and may result in no ice being made.
 - If there is no water in the water dispenser tank, the cold water and ice dispensing function of the dispenser cannot be used. Check if there is water in the water dispenser tank and then fill it with water if there is not.
 - Wait at least 15 seconds before removing the water tank after having dispensed water or ice from the dispenser.
 - Sound from the water tank will be normal when supplying water to the dispenser and the Automatic Ice Maker. It is not a sign of malfunction.
-

Automatic Icemaker

This feature is only available on some models. This feature may vary depending on model purchased.

Before Using the In-Door Icemaker

- The icemaker produces ice normally when approximately 48 hours have passed after the appliance is initially installed.
- If the ice bin is completely filled with ice, ice production will stop.
- Sound of ice dropping into the ice bin is normal.
- If ice cubes are stored in the ice bin for a long period of time, they may clump together and may not be separated easily. In such a case, empty the ice bin and allow fresh ice to be made.

⚠ CAUTION

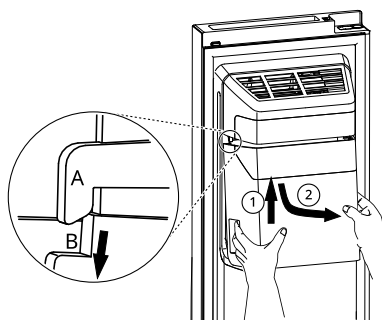
- It is normal for milky or cloudy water to be dispensed after replacing the water filter. This air in the water will clear eventually and is safe to drink.
- The first ice and water dispensed may include particles or odour from the water supply line or the water tank.

- If discolored ice is dispensed, check the water tank and the water supply for a possible source. If the problem continues, contact the LG Electronics customer information centre. Do not use the ice or water until the problem is corrected.
 - Do not touch the ice outlet or the automatic icemaker with your hand or a tool.
 - Dispense ice into a glass before filling it with water or other beverages. Splashing will occur if ice is dispensed into a glass that already contains liquid.
 - Never use a glass that is exceptionally narrow or deep. Ice may jam in the ice passage, affecting the performance of the appliance.
 - Keep the glass at a proper distance from the ice outlet. A glass held too close to the outlet may prevent ice from dispensing.
 - Dispose of the ice inside the ice bin if you go on vacation or if an extended power outage occurs. Water from melting ice may drop from the dispenser onto the floor.
- Do not remove the cover of the automatic icemaker. Touching any mechanical part of the automatic icemaker. It may result in injury.

Removing/Refitting the Ice Storage Bin

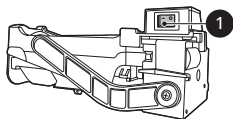
The ice dispensing chute may become blocked with frost if only crushed ice is used. Remove the frost that accumulates by removing the ice bin and clearing the passage with a rubber spatula. Dispensing cubed ice periodically can also help prevent frost buildup.

- 1 To remove, lift up the ice bin.
Pull out the Ice storage bin slowly.



Freezer Icemaker

The automatic icemaker can automatically make 40-84 cubes at a time, within a 24-hour period if conditions are favorable. This amount may vary according to the environment (ambient temperature around the appliance, frequency of the door being opened, amount of food stored in the appliance, etc.).



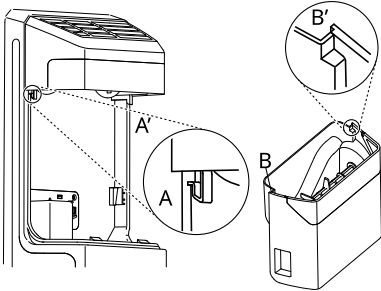
- 1 Power Switch

⚠ CAUTION

- Do not insert your hands into the mechanical part of the automatic icemaker such as the ice bin or the ice dispenser.

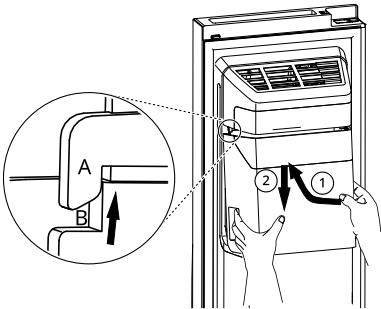
NOTE

- When you put it back, please make sure the two sides (B&B') of the ice bin are wedged into the buckles(A&A').



- 2** To refit, push the ice bin up, and make the two sides (B&B') of the ice bin wedge into the buckles (A&A').

Pull the ice bin down, and make sure the ice bin is fixed firmly.



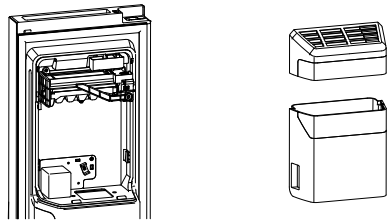
CAUTION

- Do not touch the automatic icemaker's mechanical parts with your hand or a tool. Otherwise, appliance damage or injury may occur.
- Do not disassemble, repair or alter the automatic icemaker. These tasks should only be done by a service technician.

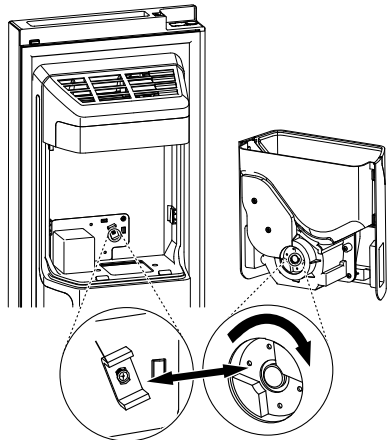
- Caution should be taken, as the automatic icemaker operates continuously after the freezer door is opened when the automatic icemaker is set to the ON.
- Keep children away from the dispenser.
- When refitting the ice bin, ensure that it is placed correctly. If it is tilted or unlevel, it may not continue to make ice due to sensor disruption.

NOTE

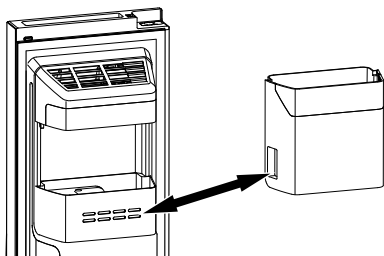
- If ice doesn't come out:
 - Check for any ice stuck in the chute and remove it.
 - Pull out the ice bin, check for any ice cubes clump and remove them.



- Before refitting the ice bin, check the two couplers are at a suitable angle to connect correctly. If not, turn the ice bin coupler to the right angle to match the motor coupler.



- If you want more space to store foods, you can replace the ice bin with an storage box. The storage box may not be provided depending on model purchased.



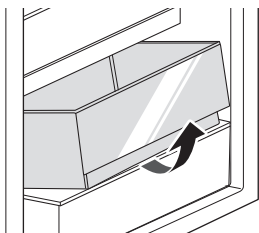
Drawer

⚠ CAUTION

- Always empty the drawers before removing them, and use both hands when removing and refitting them.
- Make sure that the fridge doors are fully open before removing and refitting the drawers.

Removing/Refitting Drawers

- 1 Remove the contents of the drawer. Hold the handle of the vegetable drawers and gently pull them out.
- 2 Lift the vegetable drawer up and remove it by pulling it out.



- 3 Refit the drawer in the reverse order of the removal process.

⚠ CAUTION

- Always empty the drawers before removing them, and use both hands when removing and refitting them.
- Make sure that the fridge doors are fully open before removing and assembling the drawers.

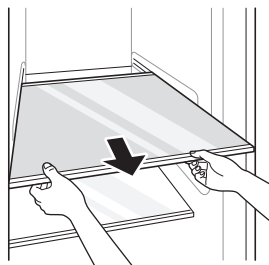
Shelf

⚠ CAUTION

- Glass shelves are heavy. Use special care when removing them.
- Do not clean glass shelves with warm water while they are cold. Shelves may break if exposed to sudden temperature changes or impact.

Removing/Refitting the Shelf

- 1 Tilt up the front of the shelf and then lift the shelf straight up.
- 2 Pull the shelf out.



- 3 Mount them in the reverse order of the removal process.

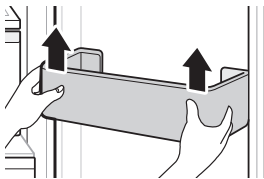
⚠ CAUTION

- Glass shelves are heavy. Use special care when removing them.
 - Do not clean glass shelves with warm water while they are cold. Shelves may break if exposed to sudden temperature changes or impact.
 - Make sure that shelves are level from one side to the other. Failure to do so may result in the shelf falling or food spilling.
-

Door Basket

Removing/Refitting the Door Basket

- 1 Hold both edges of the basket and remove it by lifting it upward.



- 2 Refit the door baskets in the reverse order of the removal process.

MAINTENANCE

Cleaning

General Cleaning Tips

- Performing manual defrosting, maintenance or cleaning of the appliance while food is stored in the freezer can raise the temperature of the food and reduce its storage life.
- Regularly clean any surfaces that can come in contact with food.
- When cleaning the inside or outside of the appliance, do not wipe it with a rough brush, toothpaste, or flammable materials. Do not use cleaning agents containing flammable substances. This may cause discolouration or damage to the appliance.
 - Flammable substances: alcohol (ethanol, methanol, isopropyl alcohol, isobutyl alcohol, etc.), thinner, bleach, benzene, flammable liquid, abrasive, etc.
- After cleaning, check if the power cable is damaged.

Cleaning the Exterior

- When cleaning the outside air vents of the appliance by means of vacuuming, then the power cord should be unplugged from the outlet to avoid any static discharge that can damage the electronics or cause an electric shock. Regular cleaning of the rear and side ventilation covers is recommended to maintain reliable and economical operation of the unit.
- Keep the air vents on the exterior of the appliance clean. Blocked air vents can cause fire or appliance damage.
- For the appliance exterior, use a clean sponge or soft cloth and a mild detergent in warm water. Do not use abrasive or harsh cleaners. Dry thoroughly with a soft cloth. Do not use contaminated cloths when cleaning the stainless steel doors. Always use a dedicated cloth and wipe in the same direction as the grain. This helps reduce surface staining and tarnishing.

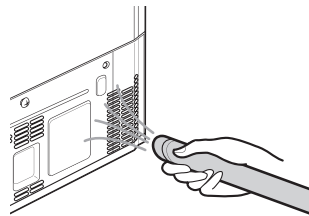
Cleaning the Interior

- When removing a shelf or drawer from inside the appliance, remove all stored foods from the shelf or drawer to prevent injury or damage to the appliance. Otherwise, injury may occur due to the weight of stored foods.
- Detach the shelves and drawers and clean them with water, and then dry them sufficiently, before replacing them.
- Regularly wipe the door gaskets with a wet soft towel.
- Door basket spills and stains should be cleaned as they can compromise storage ability of the basket and could even be damaged.
- Never clean the shelves or containers in the dishwasher. The parts may become deformed due to the heat.
- The automatic defrosting system in the appliance ensures that the compartment remains free of ice buildup under normal operating conditions. Users do not need to defrost it manually.

Cleaning the Condenser Cover

Use a vacuum cleaner with a brush to clean the condenser cover and vents. Do not remove the panel covering the condenser coil area.

We recommend that this be done every 12 months to maintain operating efficiency.



TROUBLESHOOTING

Before Calling for Service

Ice & Water

| Symptoms | Possible Cause & Solution |
|---|---|
| The automatic icemaker does not produce ice or produces a small amount of ice. | Did you install the appliance recently? <ul style="list-style-type: none"> The ice maker produces ice normally when approximately 48 hours have passed after the appliance is installed. If the fridge compartment temperature is too cold, the water filter can freeze and block the water flow to the ice maker. |
| | Did you connect the water supply pipe to the appliance and open the supply valve? <ul style="list-style-type: none"> Connect the water supply pipe to the appliance and open the supply valve completely. |
| | Is the water supply hose bent? <ul style="list-style-type: none"> If the water supply hose is bent, the water flow could be compromised. |
| | Have you dispensed a large amount of ice recently? <ul style="list-style-type: none"> It takes approximately 24 hours to produce more ice in the automatic icemaker. Please wait. |
| | Did you set the ice maker switch or the automatic icemaker button on the control panel to ON? <ul style="list-style-type: none"> Press I on the automatic icemaker switch or set ON for the automatic icemaker button on the control panel. (For more details on how to use, visit LG Electronics website or use your smart device.) |
| | Is the temperature of the freezer compartment set too high? <ul style="list-style-type: none"> If the set temperature is too warm, ice will be produced slowly or not at all. Set the Freezer temperature to -18 °C for normal operation of the automatic icemaker. |
| | Have you been opening the appliance door frequently? <ul style="list-style-type: none"> If you open the appliance door frequently, cold air will escape, lowering the speed of ice production. Do not open and close the appliance door frequently. |
| | Is the appliance door completely closed? <ul style="list-style-type: none"> If the appliance door is not completely closed, the temperature of the freezer compartment will increase, slowing down the ice production speed. Close the appliance door completely. |
| Ice is not dispensed. | Unable to hear the sound of ice coming out? <ul style="list-style-type: none"> In the control panel, select the modes for cubed ice and crushed ice alternately to dispense the ice. |

| Symptoms | Possible Cause & Solution |
|---------------------------------|--|
| Ice is not dispensed. | <p>Is the ice path blocked? (You can check the ice passage by separating the ice bin.)</p> <ul style="list-style-type: none"> Ice may not be dispensed properly if the ice passage is blocked. Check the ice and clean the ice path regularly. |
| Water does not come out. | <p>The supply valve may be turned off. (For Plumbed models Only)</p> <ul style="list-style-type: none"> Open the water supply valve. Check if the fridge compartment temperature is too cold, as the water filter can freeze and block the water flow to the dispenser. |
| | <p>The water dispenser tank may be empty. (Non plumbed models only)</p> <ul style="list-style-type: none"> Fill the water dispenser tank. |
| | <p>Is the water supply valve closed? (For Plumbed models Only)</p> <ul style="list-style-type: none"> Open the water supply valve. |
| | <p>Are you using unfiltered water?</p> <ul style="list-style-type: none"> Unfiltered water can contain a large amount of various heavy metals or foreign substances, so the filter may be clogged in the early stage regardless of the life of the filter. |
| Water tastes strange. | <p>Is the taste of water different when comparing it with the taste of water from the previous water purifier?</p> <ul style="list-style-type: none"> Has the purified water or cold water not been used for an extended period of time? |
| | <p>Has it been a long time since you installed and replaced the filter?</p> <ul style="list-style-type: none"> If an expired filter is used, the purification performance may decline. It is recommended to replace the filter according to the filter replacement period. |
| | <p>Have you flushed out the filter properly in the initial stage after installing it?</p> <ul style="list-style-type: none"> When you install or replace the filter for the first time, you need to remove air and activated carbon residue from inside the filter. Use the appliance after dispensing and discharging approximately 5 litres of purified water from the dispenser by pressing the water dispensing lever. (Activated carbon is harmless to humans.) |
| | <p>Has the purified water or cold water not been used for an extended period of time?</p> <ul style="list-style-type: none"> The taste of old water may change due to bacterial growth. Use the product after dispensing and discharging approximately 5 litres (approximately three minutes) from the water dispenser. |

Cooling

| Symptoms | Possible Cause & Solution |
|---|---|
| There is no refrigeration or freezing. | Is there a power interruption? <ul style="list-style-type: none"> • Check the power of other appliances. |
| | Appliance is unplugged. <ul style="list-style-type: none"> • Plug the power plug in the outlet properly. |
| | A fuse in your home may be blown or the circuit breaker tripped. Or the appliance is connected to a GFCI (Ground Fault Circuit Interrupter) outlet, and the outlet's circuit breaker has tripped. <ul style="list-style-type: none"> • Check the main electrical box and replace the fuse or reset the circuit breaker. Do not increase fuse capacity. If the problem is a circuit overload, have it corrected by a qualified electrician. • Reset the circuit breaker on the GFCI. If the problem persists, contact an electrician. |
| There is poor refrigeration or freezing. | Is the fridge or freezer temperature set to its warmest setting? <ul style="list-style-type: none"> • Set the fridge or freezer temperature to a colder setting. |
| | Is the appliance in direct sunlight, or is it near a heat generating object such as cooking oven or heater? <ul style="list-style-type: none"> • Check the installation area and reinstall it away from heat generating objects. |
| | Did you store hot food without cooling it first? <ul style="list-style-type: none"> • Cool the hot food first before putting it in the fridge or freezer compartment. |
| | Did you put in too much food? <ul style="list-style-type: none"> • Maintain an appropriate space between food. |
| | Are the appliance doors completely closed? <ul style="list-style-type: none"> • Completely close the door and make sure that stored food is not obstructing in the door. |
| | Is there enough space around the appliance? <ul style="list-style-type: none"> • Adjust the installation position to make enough space around the appliance. |
| The appliance contains a bad smell. | Is the fridge or freezer temperature set to 'Warm'? <ul style="list-style-type: none"> • Set the fridge or freezer temperature to a colder setting. |
| | Did you put in food with a strong smell? <ul style="list-style-type: none"> • Store foods with strong smells in sealed containers. |
| | Vegetables or fruit may have spoiled in the drawer. <ul style="list-style-type: none"> • Throw away rotten vegetables and clean the vegetable drawer. Do not store vegetables too long in the vegetable drawer. |

Condensation & Frost

| Symptoms | Possible Cause & Solution |
|--|---|
| There is condensation inside the appliance or on the bottom of the vegetable drawer cover. | Did you store hot food without cooling it first? <ul style="list-style-type: none"> Cool the hot food first before putting it inside the fridge or freezer. |
| | Did you leave the appliance door open? <ul style="list-style-type: none"> Although the condensation will disappear soon after you close the appliance door, you can wipe it with a dry cloth. |
| | Do you open and close the appliance door too frequently? <ul style="list-style-type: none"> Condensation can form due to the temperature difference from the outside. Wipe out the dampness with a dry cloth. |
| | Did you put warm or moist food inside without sealing it in a container? <ul style="list-style-type: none"> Store food in a covered or sealed container. |
| Frost has formed in the freezer compartment. | Doors may not be closed properly. <ul style="list-style-type: none"> Check if the food item inside the appliance is blocking the door and make sure that the door is tightly closed. |
| | Did you store hot food without cooling it first? <ul style="list-style-type: none"> Cool the hot food first before putting it in the fridge or freezer compartment. |
| | Is the air entry or exit of the freezer compartment blocked? <ul style="list-style-type: none"> Make sure that air entry or exit is not blocked so that the air can circulate inside. |
| | Is the freezer compartment overfilled? <ul style="list-style-type: none"> Maintain an appropriate space between items. |
| Frost or condensation has formed inside or outside the appliance. | Did you open and close the appliance door frequently or is the appliance door improperly closed? <ul style="list-style-type: none"> Frosts or condensation can form if the outside air penetrates inside the appliance. |
| | Is the installation environment humid? <ul style="list-style-type: none"> Condensation can appear on the exterior of the appliance if the installation area is too humid or on a humid day such as a rainy day. Wipe off any moisture with a dry cloth. |
| The side or front of the appliance is warm. | There are anti condensation pipes fitted to these areas of the appliance to reduce condensation forming from around the door area. <ul style="list-style-type: none"> The heat releasing pipe to prevent condensation is installed on the front and side of the appliance. You may feel it particularly hot right after the appliance is installed or during the summer. You can be assured that this is not a problem and is quite normal. |

| Symptoms | Possible Cause & Solution |
|--|---|
| There is water inside or outside of the appliance. | Is there water leakage around the appliance? <ul style="list-style-type: none"> • Check if the water has leaked from a sink or another place. |
| | Is there water on the bottom of the appliance? <ul style="list-style-type: none"> • Check if the water is from the thawed frozen food or a broken or dropped container. |

Parts & Features

| Symptoms | Possible Cause & Solution |
|--|--|
| The appliance door is not closed tightly. | Is the appliance leaning forward? <ul style="list-style-type: none"> • Adjust the front feet to raise the front side slightly. |
| | Were the shelves properly assembled? <ul style="list-style-type: none"> • Refit the shelves if needed. |
| | Did you close the door with excessive force? <ul style="list-style-type: none"> • If you apply too much force or speed when closing the door, it may remain briefly open before closing. Make sure that you do not slam the door closed. Close the door gently. |
| It is difficult to open the appliance door. | Did you open the door right after you closed it? <ul style="list-style-type: none"> • If you try to open the appliance door within one minute after you closed it, you may have difficulties because of the pressure inside the appliance. Try to open the appliance door again in a few minutes so that the internal pressure stabilizes. |
| The inside lamp in the appliance does not turn on. | Lamp failure <ul style="list-style-type: none"> • Close the door and re-open. If the lamp does not turn on, please contact the LG Electronics customer information centre. Do not attempt removal of the lamp. |

Noises

| Symptoms | Possible Cause & Solution |
|---|--|
| The appliance is noisy and generates abnormal sounds. | Is the appliance installed on a weak floor or improperly levelled? <ul style="list-style-type: none"> • Install the appliance on a solid and flat area. |
| | Does the rear of the appliance touch the wall? <ul style="list-style-type: none"> • Adjust the installation position to allow enough clearance around the appliance. |

| Symptoms | Possible Cause & Solution |
|--|---|
| The appliance is noisy and generates abnormal sounds. | Are objects scattered behind the appliance? <ul style="list-style-type: none"> Remove the scattered objects from behind the appliance. |
| | Is there an object on top of the appliance? <ul style="list-style-type: none"> Remove the object on top of the appliance. |
| Clicking noises | The defrost control will click when the automatic defrost cycle begins and ends. The thermostat control (or appliance control on some models) will also click when cycling on and off. <ul style="list-style-type: none"> Normal Operation |
| Rattling noises | Rattling noises may come from the flow of appliance, the water line on the back of the unit (for plumbed models only), or items stored around the appliance. <ul style="list-style-type: none"> Normal Operation |
| | Appliance is not resting evenly on the floor. <ul style="list-style-type: none"> Floor is weak or uneven or levelling legs need to be adjusted. See the Door Alignment section. |
| | Appliance with a compressor was moved while operating. <ul style="list-style-type: none"> Normal operation. If the compressor does not stop rattling after three minutes, turn the power to the appliance off and then on again. |
| Whooshing noises | Evaporator fan motor is circulating air through the fridge and freezer compartments. <ul style="list-style-type: none"> Normal Operation |
| | Air is being forced over the condenser by the condenser fan. <ul style="list-style-type: none"> Normal Operation |
| Gurgling noises | Appliance flowing through the cooling system. <ul style="list-style-type: none"> Normal Operation |
| Popping noises | Contraction and expansion of the inside walls due to changes in temperature. <ul style="list-style-type: none"> Normal Operation |
| Vibrating | If the side or back of the appliance is touching a cabinet or wall, some of the normal vibrations may make an audible sound. <ul style="list-style-type: none"> To eliminate the noise, make sure that the sides and back do not make any contact with any wall or cabinet. |

Wi-Fi

| Symptoms | Possible Cause & Solution |
|---|---|
| Your home appliance and smartphone are not connected to the Wi-Fi network. | The password for the Wi-Fi that you are trying to connect to is incorrect. <ul style="list-style-type: none"> Find the Wi-Fi network connected to your smartphone and remove it, then register your appliance on LG ThinQ. |
| | Mobile data for your smartphone is turned on. <ul style="list-style-type: none"> Turn off the Mobile data of your smartphone and register the appliance using the Wi-Fi network. |
| | The wireless network name (SSID) is set incorrectly. <ul style="list-style-type: none"> The wireless network name (SSID) should be a combination of English letters and numbers. (Do not use special characters.) |
| | The router frequency is not 2.4 GHz. <ul style="list-style-type: none"> Only a 2.4 GHz router frequency is supported. Set the wireless router to 2.4 GHz and connect the appliance to the wireless router. To check the router frequency, check with your Internet service provider or the router manufacturer. |
| | The distance between the appliance and the router is too far. <ul style="list-style-type: none"> If the distance between the appliance and the router is too far, the signal may be weak and the connection may not be configured correctly. Move the location of the router so that it is closer to the appliance. |

Customer Care and Service

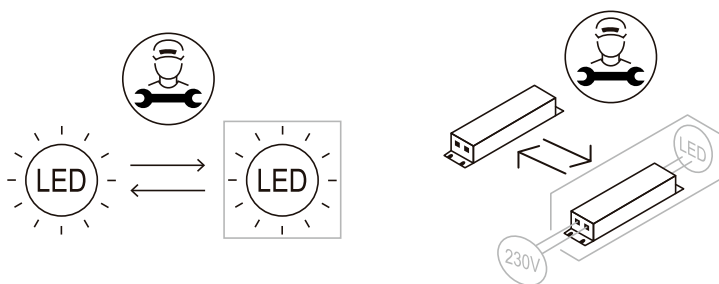
Contact an LG Electronics customer information centre.

- To find information on LG authorized service centre, visit our website at www.lg.com.
- Only qualified service personnel from LG authorized service centre should disassemble, repair, or modify the appliance.
- The minimum warranty period of this refrigerating appliance is 24 months.
- Spare parts referenced in Regulation EU 2019/2019 are available for 7 years (only door gaskets are available for 10 years).
- To purchase spare parts, contact an LG Electronics customer information centre or our website at www.lg.com.

NOTE

- Regulation EU 2019/2019, valid from 1st March 2021, is related to the Energy Efficiency classes by Regulation EU 2019/2016.
- For more information about the energy efficiency of the appliance, visit <https://ec.europa.eu> and search using the model name (valid from 1st March 2021).
- Scan the QR code on the energy label supplied with the appliance, which provides a web link to the information related to the performance of the appliance in the EU EPREL database. Keep the energy label for reference and all other documents supplied with the appliance (valid from 1st March 2021).

- The model name can be found on the rating label of the appliance.
- This product contains a light source of energy efficiency class G.



Memo

Memo

