

### THE UK'S LIGHTEST CORDED LIFT-OUT\* WITH DRIVE TECHNOLOGY

LET'S GET STARTED.



#### CDUP-ADXS CDUP-ADXA

\*UK market data January - December 2018.

# SAFETY GUIDE

### **BASIC SAFETY PRECAUTIONS**

# This machine is intended for household use only and NOT for commercial or industrial use.

# PLEASE KEEP INSTRUCTIONS FOR FURTHER USE AND USE ONLY AS INSTRUCTED IN THIS GUIDE.

- This machine is not intended to be used or cleaned by persons with reduced physical, sensory or mental capabilities, or lack of experience or knowledge, unless they have been given instructions concerning the safe use of the machine by a person legally responsible for their safety. They should be supervised whilst using the machine. Children shall not use, clean or play with this machine, which when not in use should be secured out of their reach.
- Only use the machine indoors on dry surfaces and keep the area you're cleaning well lit.
- Keep fingers, hair and loose clothing away from moving parts and openings whilst using the machine.
- Only VAX recommended accessories/tools should be used with the machine, use of non-branded accessories/tools will invalidate your warranty.
- Always switch off and unplug the machine before performing maintenance or troubleshooting checks. If the brushbar has been obstructed, the brushbar motor protection sensor may have been activated. The brushbar will stop and the light on the floorhead will illuminate red.

### DON'TS

- Don't use the machine if it has been dropped, damaged or left outdoors.
- Don't run over the power cord or use the machine if the power cord or plug is damaged. If the power cord is damaged, it must be replaced by a qualified person in order to avoid a hazard.
- Don't handle the plug or use the machine with wet hands.
- Don't pull or carry the machine by the power cord.
- Don't use the power cord as a handle, pull the power cord around corners, sharp edges or close a door over the power cord.
- Don't unplug the machine by pulling on the power cord.
- Don't vacuum up hard or sharp objects such as glass, nails, screws or coins etc.
- Don't vacuum up any flammable or combustible materials (lighter fluid, petrol, kerosene etc.) or use the machine in an area with explosive vapours or liquid.

- Don't vacuum up hot coals, cigarette butts, matches or smoking hot burning items or use in an area where there may be harmful fluids (chlorine, bleach, and ammonia drain cleaner).
- Don't attempt to remove blockages with sharp objects as this may cause damage to the machine. Remove blockages only as instructed in this guide.
- Don't use the machine with incorrect voltage as this may result in damage or injury to the user. The correct voltage is listed on the ratings label.
- The brushbar constantly rotates when switched on. Never use on one spot for an extended period of time as the brushbar may damage the floor surface.

### DO'S

- Turn off all controls on the machine before connecting or disconnecting the plug from the mains socket.
- Always keep the power cord away from the brushes during use. After use always wrap the power cord around the cord hooks provided.
- Always make sure both the pre-motor/post-motor filters are in place before use.
- Hold the lift-out by the carry handle at all times when the lift-out is detached for stair and above floor cleaning.
- Take extra care when positioning the machine on the stairs.
- Always switch off the machine before disconnecting or connecting the hose and accessories.
- Keep all openings clear and free from debris as this may affect the airflow/suction.
- Always replace the fuse in the plug with a British 13amp fuse.
- Always protect the power cord from heated surfaces and open flames.
- Use only CE approved 13amp extension cords, non-approved extension cords may overheat. Care should be taken to arrange the extension cord as it can be a trip hazard.
- Always check the floorhead and accessories are free from damage, dirt and debris before use.
- Store the machine in a cool, dry area. If the filters have been cleaned as per the user guide instructions ensure they are thoroughly dry before storing away.

# WARRANTY & TECHNICAL

### WARRANTY

If a VAX machine is used in the way it is intended and it breaks down within the guarantee period, it's our responsibility to repair or replace it.

### Here's what isn't covered:

- Functional parts, tools and accessories after 12 months that may suffer premature failure due to every day wear and tear.
- Consumables after 3 months such as belts, filters, brushbars, fuses etc.
- Accidental damage.
- Cosmetic damage that does not affect the functioning of the product.
- Damage as a result of use not in accordance with the user guide.
- Damage caused by not carrying out regular maintenance.
- Damage to the cable.
- Blockages; please refer to the user guide.
- Poor product performance caused by:
  - Negligent use, misuse or careless operation of the machine.
  - Failure to clean or maintain the product in accordance with the user guide.
  - Use of the vacuum cleaner which is not in accordance with the user guide.
  - Use of a VAX product for anything other than normal domestic household purposes in the country in which it was purchased.
  - Use of parts, accessories and consumables, which are not genuine VAX components.
  - Faulty installation or repairs unless carried out by a qualified electrician or engineer.

### TECHNICAL

EU Statement of Compliance: Manufacturer/EU importer: VAX Limited, hereby on our own responsibility, declare that the **VAX Air<sup>™</sup> Lift Drive** series is manufactured in compliance with the following Directives:

Safety: 2014/35/EU Low Voltage Directive.

EMC: 2014/30/EU Electromagnetic Compatibility Directive.



Waste electrical products should not be disposed of with household waste. Please recycle where facilities exist. Check with your Local Authority or retailer for recycling advice.

VAX is a trade mark of Techtronic Cordless GP.

© 2019 - 2020 Techtronic Cordless GP. All rights reserved.

VAX Ltd, Artillery House, Heritage Way, Droitwich, WR9 8YB, UK.

### CONTENTS

Safety guide	2 - 3
Warranty & technical	4
Getting to know your machine	6
Getting started	7
Using your machine	8 - 11
Maintenance & cleaning	12 - 16
What to do if it goes wrong	17
Getting in touch	18

### Included with your Air<sup>™</sup> Lift Drive and Air<sup>™</sup> Lift Drive Plus



3-in-1 Tool (Crevice Tool, Dusting Brush and Upolstery Tool)



TurboTool



Hard Floor Adaptor

### Extra tool included with your Air™ Lift Drive Plus



Flexi Crevice Tool

### GETTING TO KNOW YOUR MACHINE



### **TECHNICAL SPECIFICATION**

#### VAX Air<sup>™</sup> Lift Drive Series Voltage

Wattage

Frequency Cord length Weight 220-240V Full product: 850W Lift-out: 750W 50Hz 9m 6.2kg

To purchase accessories and consumables visit: **vax.co.uk** 

### **GETTING STARTED**

#### PLEASE READ THE SAFETY PRECAUTIONS ON PAGES 2 & 3 BEFORE USE.

**IMPORTANT:** Always switch off the machine before connecting or disconnecting the lift-out/hose/accessories or removing and emptying the dirt container.

#### Assembly



Slide the handle with the extension tube into the top of the machine until it clicks into place.



Place the 3-in-1 tool onto the storage clip.

### Using your machine with the lift-out attached

**CAUTION:** The brushbar constantly rotates when switched on. Never use on one spot for an extended period of time as the brushbar may damage the floor surface. The brushbar should be ON for carpets and OFF for hard floors.



Turn the quick release cord hooks to release the power cord.



Clip the cord into the cord hook so that the cord does not get pulled, caught or tangled in the machine.



Plug the machine into the mains and switch on.



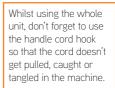
Place a foot on the floorhead and pull the handle backwards to recline.



Press the On/Off button to switch the machine on.



Press the brushbar button to activate the brushbar. The brushbar should be ON for carpets and OFF for hard floors.





### Using your machine with the lift-out detached

IMPORTANT: Hold the lift-out by the carry handle at all times when the lift-out is being used on stairs and cleaning high areas.



Hold the carry handle and press the lift-out release button.



Lift and remove the lift-out off the back panel and floorhead.



Press the hose end clip and pull to remove the hose from the hose holder.



Press the On/Off button to switch the machine on.



To refit the lift-out place the lift-out base onto the back panel and floorhead. In a hinge like manner push the lift-out backwards until it clicks into place.

#### Using the accessories

**IMPORTANT:** Always switch off the machine before connecting or disconnecting the lift-out/hose/accessories. The tools can be used with the lift-out either attached or detached from the main unit. For easier cleaning detach the lift-out for stair and above floor cleaning. Hold the lift-out by the carry handle at all times when detached and take extra care when positioning on the stairs.

### With the lift-out attached





Press the hose end clip and pull to remove the hose from the hose holder.

Attach the chosen accessory to the end of the hose.



Press the On/Off button to switch the machine on.

### With the lift-out detached

**IMPORTANT:** Hold the lift-out by the carry handle at all times when the lift-out is detached.



Hold the carry handle and press the lift-out release button.



Lift and remove the lift-out body off the back panel and floorhead.



Press the hose end clip and pull to remove the hose from the hose holder.



Attach the chosen accessory to the end of the hose.



Press the On/Off button to switch the machine on.

### Using the handle and hose for hard to reach areas

**IMPORTANT:** Always switch off the machine before connecting or disconnecting the handle.



Remove the handle from the main unit, attach to the hose and attach the chosen accessory.

### Using the hard floor adaptor

**IMPORTANT:** Always check that the adaptor, wheels and brushbar are free from any dirt/debris before use. Do not use the hard floor adaptor if it has become damaged or worn. Remove any sharp objects from the floor that could become trapped and may scratch or damage the surface. The hard floor adaptor should be removed to vacuum carpets.





Lie the machine on its back. Hook the curved clips on the back of the adaptor under the small wheels on the base of the machine.



Push the hard floor adaptor onto the base of the machine until it clicks into place.



To remove the adaptor, pull the front clips to unlock.



Unhook the curved clips from the small wheels on the base of the machine.

**IMPORTANT:** Always switch off and unplug the machine before performing maintenance or troubleshooting checks. Switch the machine off before connecting or disconnecting the lift-out, hose and accessories or before emptying the dirt container.

The motor is equipped with a thermal cut-out. If for any reason the machine should overheat, the thermostat will automatically turn the machine off. If this happens switch off and unplug the machine. Remove and empty the dirt container. Check the machine for blockages and clean the filters if required. Allow the machine to cool for approximately 1 hour. If you have washed the pre-motor filter, wait 24 hours or until fully dry before putting it back into the machine.

#### Emptying the dirt container

IMPORTANT: Don't over fill the dirt container to avoid blocking the air flow through the machine.



Press the dirt container release buttons located on the side of the carry handle, pull to remove the dirt container.



Hold the dirt container over a bin. Press the dirt release button to open and allow the dirt to fall out.



To close, push the dirt release door until it clicks into place.

#### Cleaning the pre-motor filter

**IMPORTANT:** Wash the pre-motor filter with warm water (40°C max) and leave for 24 hours or until fully dry before replacing into the machine. For best cleaning results, filters should be tapped over a bin every 4-6 uses to remove dirt/ debris, washed every 3 months (depending on the level of use) and replaced every 9-12 months. Ensure all filters are in place before using the machine.



Push the dirt container lid release clip upwards to open the container lid.



Pull the pre-motor filter tab and remove the filter.



Tap the filter over a bin to remove any dirt/debris.



Wash the filter under running water (40° max). Leave for 24 hours or until fully dry before replacing.

#### Cleaning the separator



Push the dirt container lid release clip upwards to open the container lid.



Pull the pre-motor filter tab and remove the filter.



Lift and remove the separator out of the dirt container. Using a soft brush remove any dirt/ debris from the separator.



Refit the separator making sure that the semi circular tab on the separator fits into the groove on the dirt container.

#### Post-motor filter maintenance

**IMPORTANT:** The post-motor filter is designed to offer long life with no maintenance. The filter should be checked periodically and when heavily discoloured it should be replaced.

Do not wash, scrub or brush the post-motor filter as this will damage the filter.

Ensure all filters are in place before using the machine.



Twist the post-motor filter cover anticlockwise and remove.



Lift and remove the post-motor filter.



Check the post-motor filter for any discolouration, when heavily discoloured it should be replaced.



### Resetting/removing obstructions from the brushbar



If the brushbar has been obstructed, the brushbar motor protection sensor may have been activated. The brushbar will stop and the light on the floorhead will illuminate red.



Press the On/Off button to switch the machine off. Unplug from the mains.



Lie the machine on its back and remove the obstruction. Using a pair of scissors remove any threads or hair caught around the brushbar.



Plug the machine into the mains and switch on.



Place a foot on the floorhead and pull the handle backwards to recline.



Press the On/Off button to switch the machine on.



Press the brushbar button to activate the brushbar. The brushbar should be ON for carpets and OFF for hard floors.

### Cleaning the brushbar



Using a crosshead screwdriver, remove the 3 screws from the belt cover on the side of the floorhead.



Pull to remove the belt cover and brushbar location plate. Remove the belt.



Lift and separate brushbar side cover.



Pull the brushbar through the side cover to remove.



Clear any dirt/debris inside the brushbar housing.



Using a pair of scissors remove any threads or hair caught around the brushbar and end caps before refitting.

#### Changing the belt



Using a crosshead screwdriver, remove the 3 screws from the belt cover on the side of the floorhead.



Pull to remove the belt cover and brushbar location plate. Remove the belt.



Clean any debris from the cogs. To replace the belt firstly hook the belt over the small cog.



Slide the belt over the top of the large cog and rotate the belt and cog anticlockwise. During rotation the belt will slide onto the cog.

### Removing dirt/debris from the TurboTool

**CAUTION:** To reduce the risk of injury remove the tool from the machine before performing maintenance or troubleshooting. Always ensure the machine is switched off and unplugged before doing so.



Open the TurboTool by removing the 2 screws with a crosshead screwdriver.



Pull open the bottom cover. Clean out any debris or hair from the brushbar and turbine fan.



Refit the bottom cover, insert and tighten the screws.





Press the dirt container release buttons located on the side of the carry handle, pull to remove the dirt container.



Press the hose end clips and pull to remove the 2 hoses from the hose holders.



Pull and stretch the hose, any blockage in the hose should then be visible. Using a blunt instrument, push into the stretched out hose to remove the blockage.

### WHAT TO DO IF IT GOES WRONG

WARNING: Always switch off and unplug the machine before performing any maintenance or troubleshooting checks.

#### There is an accessory missing

· Check the contents on the box to make sure the part is definitely included with your machine.

#### Why does the machine have no power?

- The plug may not be fully pushed into the electrical socket.
- The fuse in the plug may need replacing. Always replace with a British 13amp fuse.
- The motor thermostat may have tripped. If this has happened, unplug the machine. Remove and empty the dirt container and check the hose for blockages. Clean the filters and allow the machine to cool for approximately 1 hour. If you have washed the pre-motor filter, wait 24 hours or until it is fully dry before putting it back into the machine.

#### Why won't the machine pick up?

- The dirt container may not be fitted correctly. Remove the dirt container and refit making sure it clicks into place.
- The dirt container may be full or blocked, empty the dirt container and clear any blockages. See Emptying the dirt container page 12.
- The separator may be blocked. Check and clear any blockages. See Cleaning the separator page 13.
- The filters may need cleaning or replacing. See Cleaning your filters page 12.
- There may be a blockage in the hose. Check and clear any blockages. See Checking for blockages page 16.
- The brushbar may not be turning. See Why isn't my brushbar rotating? below.
- The accessory/tool will not pick up. Check and clear any blockages.

#### Why isn't the brushbar rotating?

- The brushbar may not have been activated. See Using your machine with the lift-out attached page 8.
- The machine may not be reclined. See Using your machine with the lift-out attached page 8.
- The lift-out may not be correctly assembled to the back panel and floorhead. See Using your machine with the lift-out detached page 9.
- The brushbar may be obstructed. See Resetting/removing obstruction from the brushbar page 14.
- The brushbar may need resetting. See Resetting/removing obstruction from the brushbar page 14.
- The belt may be broken. See Changing the belt page 15.

#### Why is there a red light on the floorhead?

• The brushbar may have been obstructed, the brushbar motor protection sensor may have been activated. The brushbar will stop and the light on the floorhead will illuminate red. Check the brushbar and clear any hair or debris.

#### See Resetting/removing obstruction from the brushbar page 14.

#### Why is dust escaping from the machine?

- The filters may not be correctly fitted. See Cleaning the pre-motor filter page 12 and Post-motor filter maintenance page 13.
- The dirt container may be full or blocked, empty the dirt container and clear any blockages. See Emptying the dirt container page 12.
- The filters may need cleaning or replacing. See Cleaning the pre-motor filter page 12 and Post-motor filter maintenance page 13.
- There may be a blockage in the hose, check and clear any blockages. See Checking for blockages page 16.

### GET IN TOUCH © info@vax.co.uk ① vax.co.uk