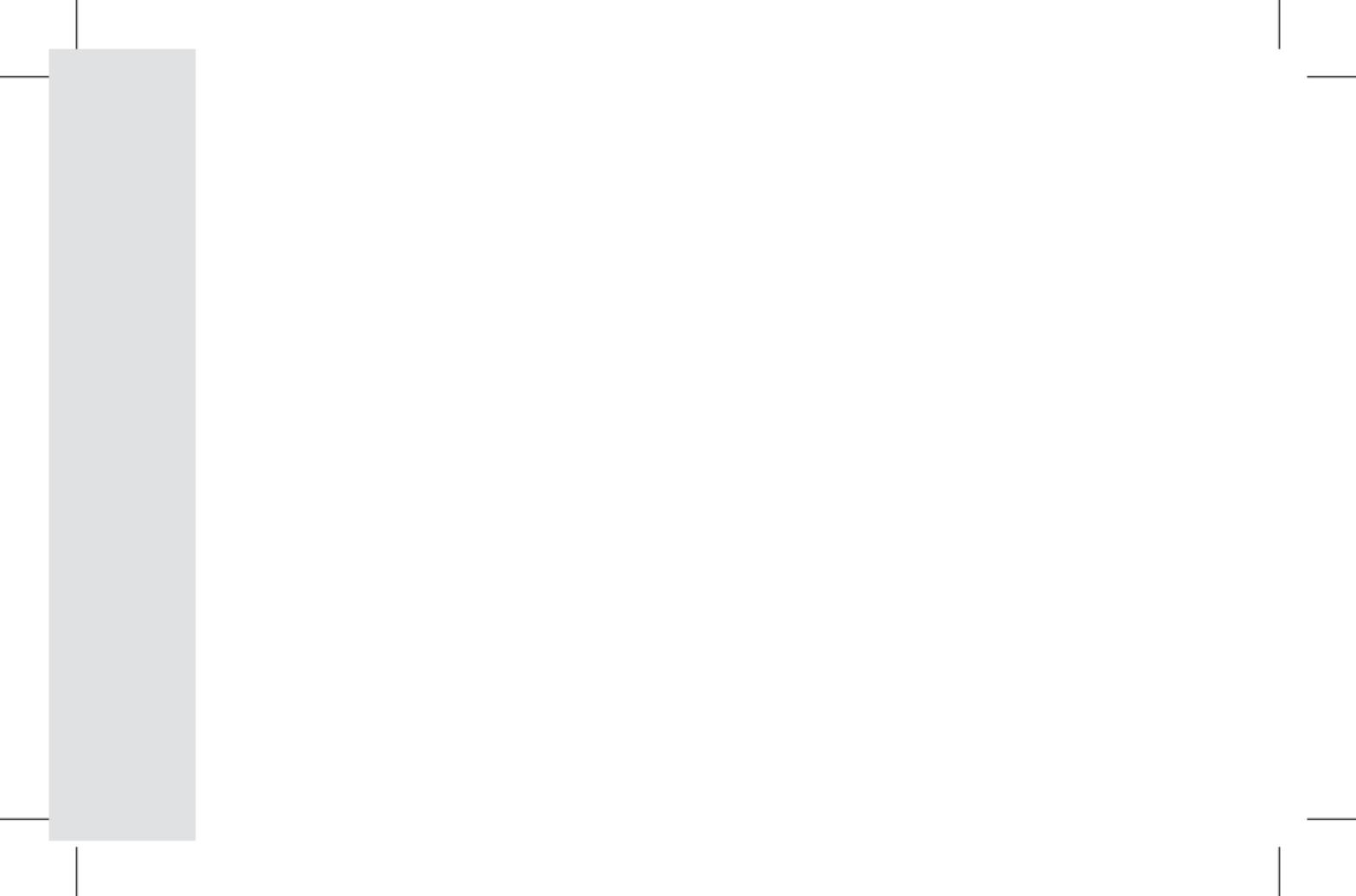


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HAIR PRO3

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User Manual

LIT-00088 / Rev. B00 / Aug. 2014



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Safety Instructions

WARNINGS – to reduce the risk of burns or injury

- Do not use this device on the genitals or nipples.
- Do not use this device with the Thermicon™ Tip on the sensitive skin around the eyes, especially the area under the eyes.
- Do not use this device on eyebrows.
- Do not use this device on sunburned skin, open cuts, bruises, blisters, moles or on raised areas such as scars.
- If you have any skin condition other than those listed above, like cold sores, herpes, severe acne, please consult your physician before using this device.
- Do not use deodorants, lubricants, liquids, creams, gels, alcohol, water etc. before use.
- Do not allow the thermodynamic wire inside the Thermicon™ Tip to touch your skin.
- Only use this device for its intended purpose as described in this manual.
- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been supervised/ instructed and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be done by children unless they are older than 8 and supervised. Keep the appliance and power supply out of reach of children under 8 years.
- Not intended for animals.
- Keep the appliance dry. 

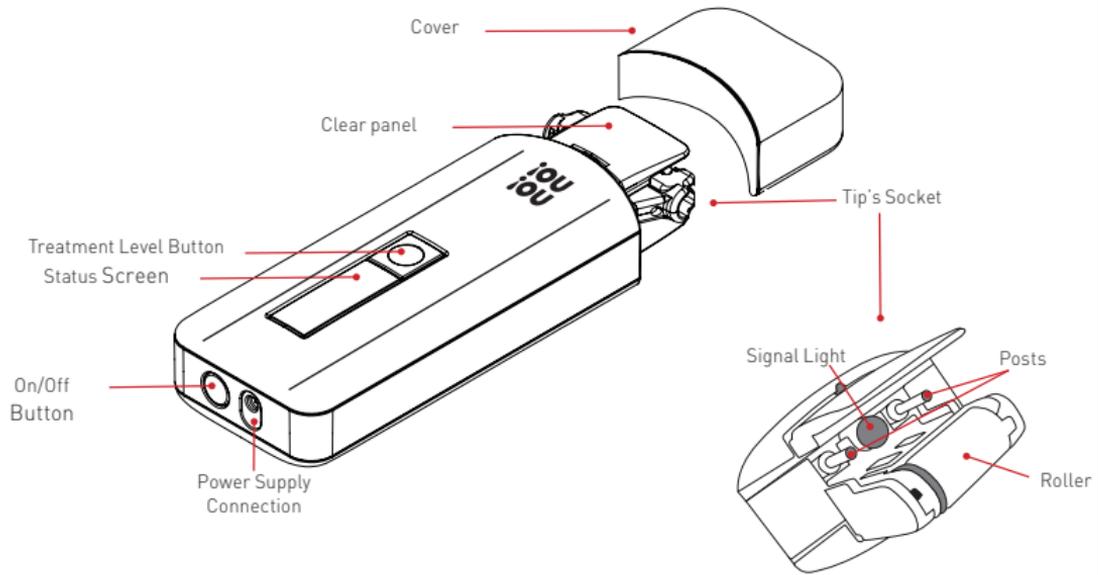
CAUTIONS - to reduce the risk of fire, electric shock, etc.

- Do not reach for a device that has fallen into water while it is plugged in.
- Do not place or store device near water, liquids, sink or a bathtub.
- This device should never be left unattended when plugged in.
- Do not use the Thermicon™ Tip if the wire is bent or damaged in any way.
- Turn off the device before changing the Thermicon™ Tip.
- Do not use the power supply if the cord or plug is damaged in any way.
- Do not use this device near, or rest it on, flammable objects such as paper or cloth, etc.
- Always unplug the power cord from the electrical outlet immediately after charging and before use, cleaning or maintenance.
- This device should only be used with the supplied power supply.
- Always turn off this device when you have finished working with it.
- Do not open the outer casing of the unit. This might harm the unit and it will void any warranty.
- Caution consult accompanying documents.



Meet no!no! Hair (Model PR03)

You are about to experience a totally new approach to hair removal. The no!no! PR03 uses new patented Pulsed Thermicon™ technology to deliver a pain-free and effective treatment for everyone, including all hair colors and skin types. But this is science, not magic and you'll need time, patience and a strong commitment to the treatment procedure. Read the User Manual and Quick Guide thoroughly before you start, and if you have more questions, just go to www.howtonono.com. Soon, you'll get the smooth, professional, salon-like results you've been waiting for with at-home convenience.



Before you no!no!

Get the best results and performance by learning as much as you can before you no!no!. Below is a brief description about what to expect, what to look out for and how each of the parts work.

- **Track your progress!** Before you use no!no! the first time, study the area you want to treat. You might even want to take pictures or choose a small area and count the hairs. Then, once every 2 weeks, check your progress. After 4-6 weeks, you should be able to see initial results.
- **Aroma therapy** – no!no! burns hair and burnt hair smells. But that's how you know its working. Try aromatic candles or other air fresheners. An after treatment cream or moisturizer like no!no! Smooth will help mask the smell even further. As less hair grows back, the smell will also decrease.
- **Test Run** – Before you use no!no! the first time, and before treating new areas, always test no!no! on a small section at the lowest treatment level.
- **That feels weird** – Some people experience a mild tingling sensation when they first use no!no!, especially around sensitive areas. This sensation will fade away completely after a few treatments.
- **For the sensitive type** – If your skin feels uncomfortable during treatment, reduce the treatment level and/or take short breaks after repeatedly gliding on

any one area.

- **Keep it Smooth** – When you finish your treatment, apply a non-alcoholic lotion or cream like no!no! Smooth to keep your skin moisturized.
- **Patience is a virtue** – Initial results take 4-6 weeks to appear.
- **The first 4-6 weeks** – For best results, use no!no! at least 2-3 times a week for the first 4-6 weeks. You don't have to wait for a lot of hair to grow back. Just 1mm of stubble is enough to get the smooth results you are looking for.
- **After the first 4-6 weeks** – You may have noticed that your hair isn't growing in as fast or as thick. You can reduce the treatments to once or twice a week.
- **Check the Thermicon™ Tips** – Always make sure the thermodynamic wire is completely intact before use. If it is bent or torn, replace it before your next treatment.
- **Clean the Thermicon™ Tips** – Clean the tips frequently during treatment with the enclosed cleaning brush, especially when working on long hair. This will help prolong the life of your Thermicon™ Tips.
- **Stay Safe!** Do not use no!no! on sunburned skin, open cuts, bruises, blisters, large moles or on raised areas such as scars.
- **Stay Smart!** Do not use no!no! on the genitals, nipples or on and around the eye.
- **Stay protected!** Your no!no! warranty lasts for one year on parts and service. Keep your receipt.

Before You Start

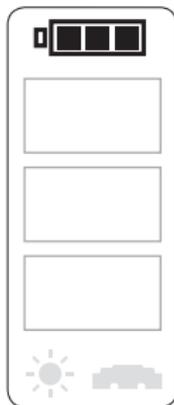
Charging no!no!

Before using it for the first time, charge no!no! for at least 5 hours.

When charging is complete, the full battery icon on the status screen will flicker until no!no! is removed from the power supply.

When recharging is necessary, the empty battery icon will flicker.

During charging, the bars will alternately light up, one after the other.



Battery Status

Full Charge



Partial Charge



Low Charge



Charge Immediately

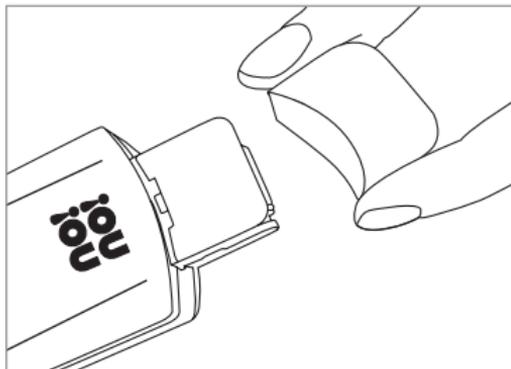


Skin Preparation

Thoroughly clean and dry your skin. Do not use no!no! on any area where there might be residual gels, oils, lotions, deodorant, etc.

Assembly

1. Make sure that no!no! is charged and the power supply is disconnected.
2. Remove the cover.
3. Install the Thermicon™ Tip.



- Select the right tip.



Wide Tip

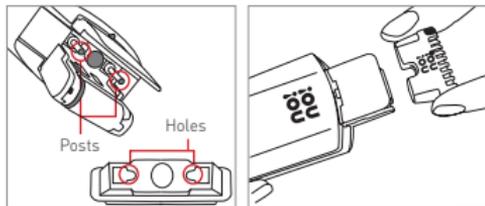
Use the wide tip for large areas like the arms, legs and back.



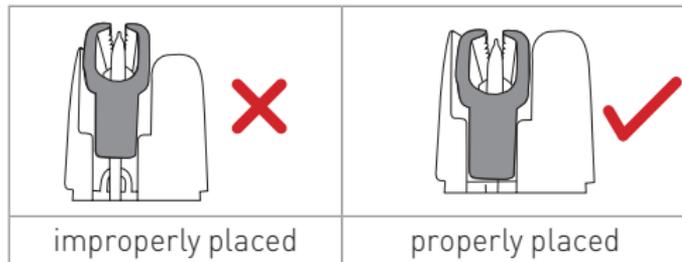
Narrow Tip

Use the narrow tip for small, sensitive areas like the face, nape of the neck, underarms and bikini line.

- Hold no!no! in one hand and the tip of your choice in the other. Make sure the no!no! logos are facing the same direction. Then line up the posts in the socket with the holes in the Thermicon™ Tip and gently push into place.



- Check to make sure the tip is pushed all the way into the socket.

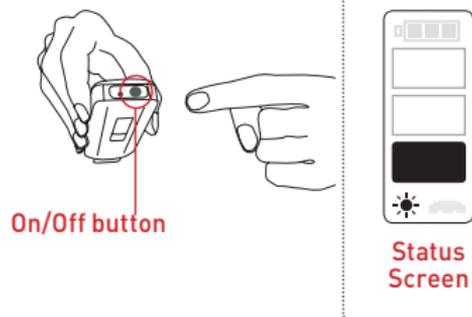


When treating facial hair, please see the Facial Hair Tips section.

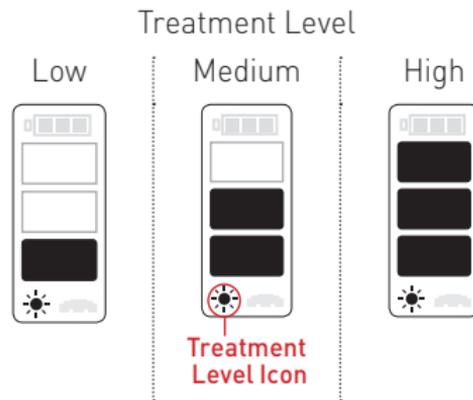
To remove the Thermicon™ Tip

- Turn off the device.
- Grasp the Thermicon™ Tip by both ends.
- Gently pull out and remove.

4. Turn it On
- Hold the On/Off button down for a few seconds until the status screen appears.



5. Adjust the Treatment Level
- For your comfort, there are 3 different treatment levels.



- Press the Treatment Level button to adjust levels.

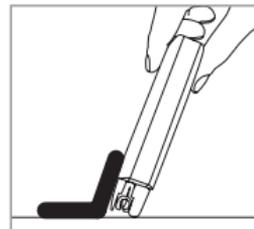
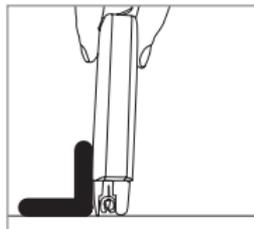


- When first using no!no! or when starting to treat a new area, test no!no! on a small section of skin using the lowest treatment level.
- For optimal results, raise and work at the highest level possible while still maintaining comfort.
- If your skin feels hot or uncomfortable at anytime, STOP immediately. Lower the treatment level and try again.
- The default treatment level is low. When you turn it on again, it will display the last used treatment level.

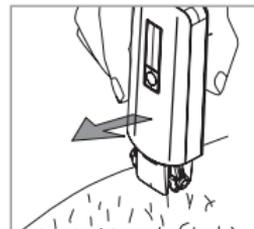
Master the no!no! Glide

Crucial to the treatment is the no!no! Glide. To master this technique:

1. Hold no!no! at a 90° angle with the rollers flat against the skin.



2. Gently glide no!no! over each section against the grain of hair growth, with the no!no! logo in the front.



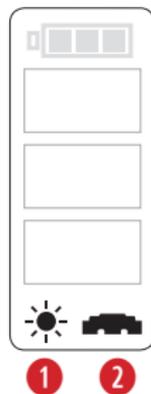
3. Always glide in a slow, steady, smooth, even motion in one direction. Do not stop in one place.

4. Keep the blue light steady. If it flickers, you may be going too slowly, or too quickly, adjust your speed accordingly.
5. You may need to go over an area more than once – but don't over do it, 3-4 passes is enough. If there is more hair left, wait a few minutes and return to that area if necessary.
6. Do not press down too hard with the device.
7. If you are treating facial hair, please see the Facial Tips section.

Important Note:

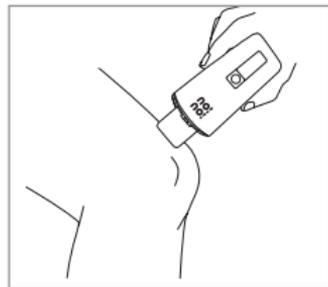
Do not be alarmed when the number of bars change on the Status Screen. When you first start to glide, the Status Screen will automatically switch from the Treatment Level display (❶) to the Thermicon™ Tip status display (❷).

Check the icon to determine what information is being displayed.



Rounded areas

To work on more difficult areas, go slowly and allow no!no! to follow the natural curve of the body. We recommend mastering the glide on arms and legs before moving on to the knees, elbows, face and bikini line.



NOTE: The bikini line may be extra-sensitive to temperature. If it becomes uncomfortably warm during treatment, lower the treatment level or work on a different area for a while. Do not go further than the bikini line.

Watch the Light

The signal light by the Thermicon™ Tip will guide you throughout your no!no! treatment. It lets you know when you are working at the right speed and warns you if the Thermicon™ Tip is torn, damaged or no longer working. The Signal Light is only visible while you are gliding the no!no!.

When working at the right speed, the light will remain steady. If the light flickers, adjust your speed accordingly.

Meaning	Blue	Red
Correct gliding speed	On and steady	Off
No Thermicon™ Tip in socket	Off	On
Depleted Thermicon™ Tip	Off	On
Damaged Thermicon™ Tip	Off	On
Incorrect gliding technique	Off	On
Incorrect gliding speed	Flickering	Off
No movement	Off	Off
Charge no!no!	Off	Flickering

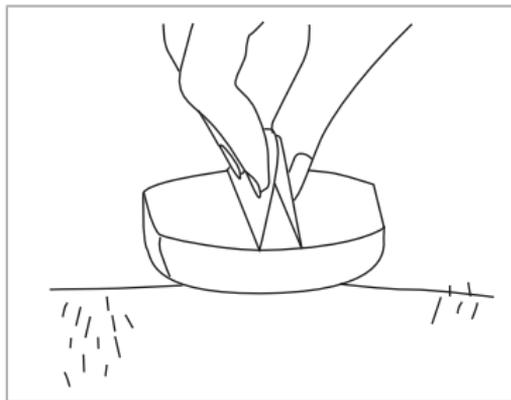
Table 2: Signal Light

Master the Buffer

You've tried everything but your skin still doesn't feel smooth? Did you remember to buff? Without buffing, crystallized hair remains in place, giving your skin a prickly feel. These treated hairs will eventually fall out – but why wait? Buffing exfoliates your skin, removes crystallized hair and leaves your skin feeling silky smooth.

To Buff:

1. Hold the Buffer by the flaps.
2. Firmly rub the buffer in either a circular or back and forth motion over the treated area.

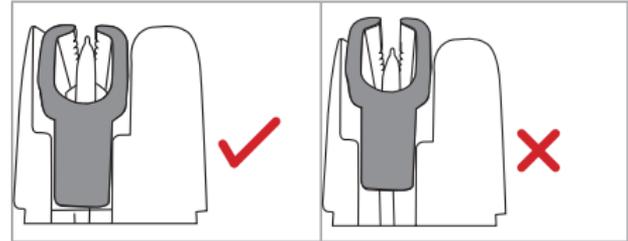


Treatment Summary

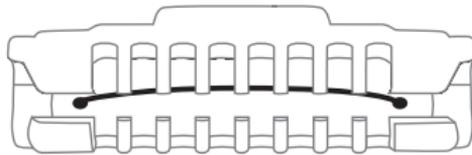
1. Unplug no!no! from the power supply.
2. Remove the cover.
3. Insert the proper size Thermicon™ Tip for the area you are treating.
4. Push the On/Off button on the top of the unit.
5. Set the treatment level.
6. Glide no!no! over your skin at a 90° angle.
7. Buff after completing each section.
8. Apply a moisturizer.

Thermicon™ Tips

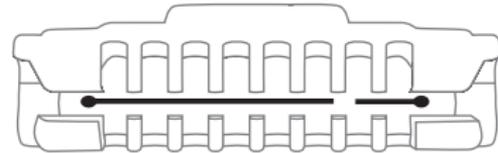
1. To avoid possible malfunction or harm, make sure to gently push the Thermicon™ Tip all the way into the socket.



2. **WARNING!** Always check the wire in the Thermicon™ Tip before use. Never use a Thermicon™ Tip if the wire is bent, torn or damaged in any way.



Bent thermodynamic wire



Torn thermodynamic wire

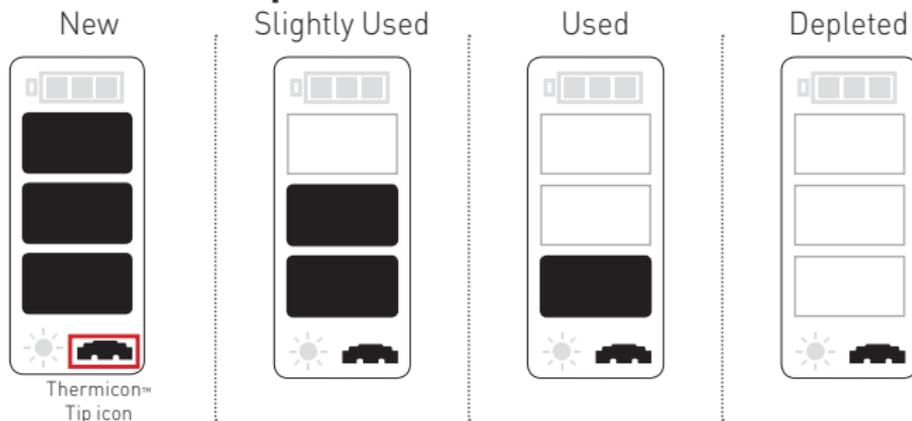
Replace the Thermicon™ Tip:

The Thermicon™ Tip indicator appears as you no!no! and lets you know the present condition of your Thermicon™ Tip.

Replace the tip...

- When there are no bars on the status screen.
- When the Thermicon™ Tip icon flickers.
- If you notice that it is no longer working efficiently.
- If the wire is damaged in any way.
- When the red Signal Light is on.

Thermicon™ Tip Status



Treating Facial Hair

Your face is very sensitive. Take a few minutes and read these important tips for the safest, most effective treatment.

To view videos of facial hair treatments in action, go to **www.howtonono.com**.

Always use the narrow tip and start with the lowest treatment level.

And remember, if there is any discomfort, anywhere – STOP.

Get comfortable - Practice using the no!no! on your arms or legs before moving to your face.

TEST

Before you begin, use the instructions below and treat a small, discreet section of your face to see how your skin reacts to a no!no! facial hair treatment.

If there is any discomfort – STOP.

Upper Lip and Mustache Area

When treating the mustache area – start under the nose and work your way outwards – be careful not to touch your lips or let your skin bunch up into the tip – hold the skin tight and/or purse your lips inward to create a straight, smooth surface.

DO NOT allow your lips to come in contact with the Thermicon wire.

DO NOT go over one area excessively.

If there is any discomfort – STOP.

Chin & Jaw Line

Starting from just below the jaw or chin line, glide your no!no! up and around the curve.

If you need to, pull skin straight and/or purse your lips inward to give your chin and jaw a straighter, smoother line.

If there is any discomfort – STOP.

Sideburns

Start at the base of the chin and glide upwards following the curve of your face. If you need to, pull your skin tight and straight for a flat, smooth working surface.

If there is any discomfort – STOP.

IMPORTANT NOTE: The area just below the eye and around the eyelid is especially sensitive. DO NOT treat this area.

Maintenance

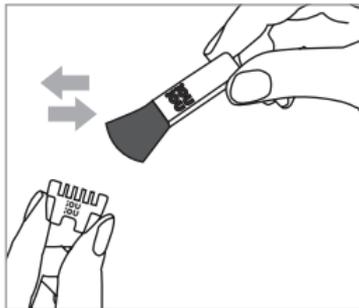
Do not use any liquids of any kind to clean the Thermicon™ Tip or rollers.

Thermicon™ Tips

It is important to keep the Thermicon™ Tip free of hair debris. Allowing hair to build up may cause it to burn out prematurely or malfunction. Check and clean the tip periodically during each treatment session.

To clean the Thermicon™ Tip:

1. Turn off your no!no!
2. Remove the Thermicon™ Tip
3. Gently brush clean

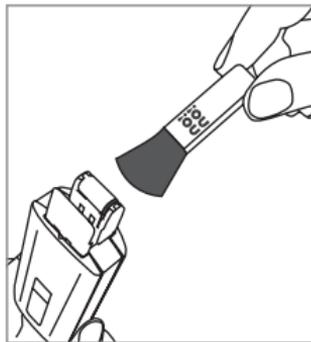


Rollers

Although not necessary to the performance of no!no!, keeping the rollers clean is all part of proper maintenance. Use the cleaning brush to remove excess hair and debris from the rollers.

Brush debris out and away from the socket in order to prevent any particles from falling into the socket.

If any hair or debris fall into the socket, this may cause no!no! to not function properly. Gently blow any particles out of the socket before beginning the next treatment.



Troubleshooting

If no!no! does not start when you glide it on the skin:

- Press and hold the On/Off button down for a few seconds again until the Status Screen appears.
- If it's not turning on make sure the unit is charged.
- Check the Status Screen while gliding. If no bars appear, replace the Thermicon™ Tip.
- Make sure the Thermicon™ Tip is not bent or torn. Replace it if necessary.

If the device is not working properly, contact your point of purchase for examination or repair. The no!no! warranty is only valid if no!no! has been used according to the instructions in this guide. Retain all receipts and original packaging.

Technical Information

Technical Specifications:

- Weight: 104gr
- Physical Dimensions: 120 X 40 X 25mm (4.7 X 1.6 X 1.0 in)
- Mode of Operation: Continuous

Operating Conditions:

- Temperature: 5°C-30°C
- Humidity: 30%-80% RH
- Power Supply/Battery Charger Rating:
Input 100-240VAC/50-60Hz. 0.2A
Output 8.4VDC 0.5A

Transport and Storage

- Temperature: -20°C to 80°C
- Humidity: 5-95% RH
- Atmospheric pressure: 0.1-1.5 atm.

Electrical Safety:

- Power Supply:  Class II equipment – double insulation.
- This appliance is not suitable for use in the presence of flammable anesthetic mixture with air or with oxygen or nitrous oxide.
- The Quality Management System of Radiancy (Israel) Ltd. complies with the Quality Management Standard EN ISO 13485:2012.
- Design and technical specifications are subject to change without notice.
- no!no! complies with the following international standards and directives: General Requirements for Basic Safety and Essential Performance, 3rd Ed.: IEC60601-1:2005/EN60601-1:2006

Electromagnetic Compatibility: IEC 60601-1-2:2007

- Electromagnetic Compatibility: EN 60335-1, EN 60335-2-8 and EN 60335-2-23, EN 62233 and FCC Part 15 Subpart B and with Low Voltage Directive (Electric Safety) LVD: 2006/95/EC and the Electromagnetic Compatibility Directive 2004/108/EC.
- no!no! requires special precautions regarding EMC and needs to be installed and put into service according to the EMC information provided in this document.
- FCC, Class B This equipment has been tested and found to comply with the limits for a Class B digital device pursuant to Part 15 of the FCC Rules.

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the manufacturer's instruction manual, may cause interference to radio communications. These limits are designed to provide reasonable protection against harmful interference in a residential installation. Notice: The FCC regulations provide that changes or modifications not expressly approved by Radiancy Inc. could void your authority to operate this equipment.

Symbols on Device	
	On/Off Switch
	CE mark represents the compliance to the European Low Voltage Directive 2006/95/EC and the Electromagnetic Compatibility Directive 2004/108/EC.
	Protect the environment by not disposing of this product with household waste (2002/96/EC). Check your local authority for recycling advice and facilities (Europe only).
	Indicates the need to consult instructions for use.

Manufacturer:

Radiancy (Israel) Ltd.
5 Hanagar Street
Hod Hasharon 4501307
Israel

EC Representative:

Photo Therapeutics Ltd
105-109 Sumatra Road
London, NW6 1PL, U.K.
Tel: +44 20 7319 9190
Fax: +44 20 7319 9191
Mail: info@phototherapeutics.com

Manufacturer's declaration for electromagnetic compatibility (EMC):

Table 1		
Guidance and manufacturer's declaration – electromagnetic emissions – no!no!		
The no!no! is intended for use in the electromagnetic environment specified below; The customer or the user of the no!no! should assure that it is used in such an environment.		
Emissions test	Compliance	Electromagnetic environment - guidance
RF emissions CISPR 11	Group 1	The no!no! uses RF energy only for its internal function. Therefore, its RF emissions are very low and are not likely to cause any interference in nearby electronic equipment.
RF emissions CISPR 11	Class B	The no!no! is suitable for use in all establishments, including domestic establishments and those directly connected to the public low-voltage power supply network that supplies buildings used for domestic purposes.
Harmonic emissions IEC 61000-3-2	Class A	
Voltage fluctuations/ flicker emissions IEC 61000-3-3	Complies	

Table 2			
Guidance and manufacturer's declaration – electromagnetic emissions – no!no!			
The no!no! is intended for use in the electromagnetic environment specified below; The customer or the user of the no!no! should assure that it is used in such an environment.			
Immunity test	IE60601-1-2 Test level	Compliance level	Electromagnetic environment - guidance
Electrostatic discharge (ESD) IEC 61000-4-2	±6 kV contact ±8 kV air	±6 kV contact ±8 kV air	Floors should be wood, concrete or ceramic tile. If floors are covered with synthetic material, the relative humidity Should be at least 30%.
Electrical fast transient /burst IeC 61000-4-4 Surge IEC 61000-4-5	±2 kV for power supply lines ±1 kV for input/output lines Class A	±2 kV for power supply lines not Applicable	Mains power quality should be that of a typical public low-voltage power supply network that supplies buildings used for domestic purposes, commercial or hospital environment.

Table 2 Cont.			
Voltage dips, short interruptions and voltage variations on power supply input lines IEC 61000-4-11	<5%UT (>95%dip in UT) for 0,5 cycle 40%UT (60%dip in UT) for 5 cycles <5%UT 70%UT (30%dip in UT) for 25 cycles <5%UT	<5%UT (>95%dip in UT) for 0,5 cycle 40%UT (60%dip in UT) for 5 cycles <5%UT 70%UT (30%dip in UT) for 25 cycles <5%UT	Mains power quality should be that of a typical public low-voltage power supply network that supplies buildings used for domestic purposes, commercial or hospital environment.
Power frequency (50/60 Hz) magnetic field IEC 61000-4-8 Surge IEC 61000-4-5	3 A/m	3 A/m	Power frequency magnetic fields should be at levels characteristic of a typical public low-voltage power supply network that supplies buildings used for domestic purposes, commercial or hospital environment.
NOTE: UT is the a.c. mains voltage prior to application of the test level.			

Table 3			
Guidance and manufacturer's declaration – electromagnetic emissions – no!no!			
The no!no! is intended for use in the electromagnetic environment specified below; The customer or the user of the no!no! should assure that it is used in such an environment.			
Immunity test	IE60601-1-2 Test level	Compliance level	Electromagnetic environment - guidance
Conducted RF IEC 61000-4-6	3 Vrms 150 k Hz to 80 MHz	3 Vrms	Portable and mobile RF communications equipment should be used no closer to any part of the no!no!, including cables, than the recommended separation distance calculated from the equation applicable to the frequency of the transmitter. Recommended separation distance $d = 1.17P$ $d = 1.17P$ 80 MHz to 800 MHz $d = 2.34P$ 800 MHz to 2,5 GHz where P is the maximum output power rating of the transmitter in watts (W) according to the transmitter manufacturer and d is the recommended separation
Radiated RF IEC 61000-4-3	3 V/m 80 MHz to 2,5 GHz	3 V/m	

Table 3 Cont.

			<p>distance in meters (m). Field strengths from fixed RF transmitters, as determined by an electromagnetic site survey, a should be less than the compliance level in each frequency range d.</p> <p>Interference may occur in the vicinity of equipment marked with the following symbol: </p>
<p>NOTE 1 At 80 MHz and 800 MHz, the higher frequency range applies.</p> <p>NOTE 2 These guidelines may not apply in all situations. Electromagnetic propagation is affected by absorption and reflection from structures, objects and people.</p>			<p>a Field strengths from fixed RF transmitters, such as base stations for radio (cellular/cordless) telephones and land mobile radios, amateur radio, AM and FM radio broadcast and TV broadcast cannot be predicted theoretically with accuracy. To assess the electromagnetic environment due to fixed RF transmitters, an electromagnetic site survey should be considered. If the measured field strength in the location in which the no!no! is used exceeds the applicable RF compliance level above, the no!no! should be observed to verify normal operation. If abnormal performance is observed, additional measures may be necessary, such as re-orienting or relocating the no!no!.</p> <p>b Over the frequency range 150 kHz to 80 MHz, field strengths should be less than 3 V/m.</p>

Table 4

Recommended separation distances between portable and mobile RF communications equipment and the no!no!

The no!no! is intended for use in an electromagnetic environment in which radiated RF disturbances are controlled. The customer or the user of the no!no! can help prevent electromagnetic interference by maintaining a minimum distance between portable and mobile RF communications equipment (transmitters) and the no!no! as recommended below, according to the maximum output power of the communications equipment.

Rated maximum output power of transmitter Watts [W]	Separation distance according to frequency of transmitter Meters [m]		
	150kHz to 80MHz $d = 1.17P$	80MHz to 800MHz $d = 1.17P$	800MHz to 2.5GHz $d = 2.34P$
0.01	0.12	0.12	0.24
0.1	0.37	0.37	0.74

Table 4 Cont.

1	1.17	1.17	2.34
10	3.7	3.7	7.4
100	11.7	11.7	23.4

For transmitters rated at a maximum output power not listed above, the recommended separation distance d in meters (m) can be estimated using the equation applicable to the frequency of the transmitter, where P is the maximum output power rating of the transmitter in watts (W) according to the transmitter manufacturer.

NOTE 1 At 80 MHz and 800 MHz, the separation distance for the higher frequency range applies.

NOTE 2 These guidelines may not apply in all situations. Electromagnetic propagation is affected by absorption and reflection from structures objects and people.

See no!no! in action!

Go to www.howtonono.com
for helpful hints, videos and more.