# Meta Term's & Condition's

See child safety guidance online; Accounts for 10+. Meta Quest Gift Cards are solely for the purchase of content, apps, and services from the Meta Horizon Store. Cards do not expire and carry no service or dormancy fees. Cards are not redeemable for cash and cannot be transferred, resold, returned, refunded, or exchanged, except as required by law.

Issued by Meta Platforms Technologies Ireland Limited ('Meta'). Meta is not responsible for lost or stolen Gift Cards or unauthorised use. Terms and Conditions apply; see store.meta.com/qgc/. For assistance, visit meta.com/help/quest/.

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## **Meta Redemption Instructions**

#### Meta Horizon mobile app:

- 1. Install the Meta Horizon app on your iPhone or Android phone
- 2. Sign in with (or create) your Meta account
- 3. Go to 'Wallet' in the menu of the Meta Horizon app
- 4. Click on the '+' button to open 'Add to Wallet'
- 5. In 'Add to Wallet', select and click on the 'Gift Card' option
- 6. Enter your Gift Card Code
- 7. Click the 'Redeem' button
- 8. The Meta Quest Gift Card will be added to your wallet
- 9. You can now use your Gift Card to purchase apps & experiences in the Meta Horizon Store

# Web Browser:

- 1. Go to https://store.meta.com/redeem-code
- 2. Sign in with (or create) your Meta account
- 3. Enter your Gift Code
- 4. Click on the '->' button
- 5. The Meta Quest Gift Card will be added to your wallet
- 6. You can now use your Gift Card to purchase apps & experiences in the Meta Horizon Store

## Customer Service

For assistance, visit https://www.meta.com/help/quest/.