



# TERMS & CONDITIONS

## 12GB for £15:

Offer available to new customers taking the advertised plan in selected channels. You will continue to receive to receive the advertised offer for your EE Lifetime\* the duration which you remain an active EE PAYG customer. You must pay for Flex Plans using your credit/debit card, not using top up credit. Use your plan or add-on allowance to call/text UK mobiles and landlines starting 01, 02 and 03 when in UK or EU/EEA; to call/text EU/EEA mobiles & landlines when roaming in EU/EEA (outside UK); Jersey, Guernsey & Isle of Man treated as EU/EEA. Calls to these numbers where you have no allowance cost 35p/min. Data allowance in plans or add-ons can also be used in UK & EU/EEA. See [www.ee.co.uk/terms](http://www.ee.co.uk/terms) for countries and details. You will not get 4G speeds using a 3G only phone.

**General:** Calls to 084, 087, 09 & 118 numbers are not included; you'll be charged EE's Access Charge of 44p/min plus the applicable service charge. See the EE Price Guide for a detailed list of service charges & more info on charges outside of your allowance. You will need to top-up if you want to make calls or use services which are outside your Flex Plan allowance. If you call a 070 you'll be charged up to 75p/min. If you don't call, text, use data, pay for your plan or top up every 180 days you will be disconnected and you'll lose any credit on your account. Personal use only. **Flex Plans:** Plans automatically recur. If your plan cannot recur because there is an issue with your payment card, we will contact you. UK only. You can opt out at any time. **Card Payments:** To pay for your plan directly with a credit/debit card you need to set up a services-on-demand arrangement and a payment which will reoccur automatically every 30 days, a continuous payment authority. This means you authorise us to take payment from the registered debit/credit card every time you pay for an eligible plan or add-on. You can cancel this at any time in My EE or by calling 150. If you cancel within 14 days of your first purchase via your card, you'll get a refund for any unused services. You will have to pay for any services used during your cooling off period if you cancel. We will stop your continuous payment authority if you don't make a call, text or use any data for 90 days.