

CARE AND USE GUIDE

INSULATED TRAVEL MUGS/TUMBLERS

THERMOCafé™
by THERMOS

GENERAL CARE

- Before first use, wash all parts with warm soapy water. Rinse all parts thoroughly and allow time to dry.
- Contents should not be left in the container for longer than 24 hours. As soon as possible after each and every use, wash all parts with warm, soapy water. Rinse all parts thoroughly with clean water. Allow all parts to dry completely prior to next use or storage.
- DO NOT use abrasive cleaners or scrubbers since they may dull the finish.
- DO NOT use bleach or cleaners containing chlorine on any parts of the product.
- HANDWASH ONLY - this product is not dishwasher safe.
- DO NOT immerse or soak in water for prolonged periods of time. Residual liquids, food, or other contents may become trapped between product components, such as lid parts, container parts, gaskets (flexible band around lid and/or stopper), or straws (if present in the product). Hand washing is recommended to ensure that all parts of the product are thoroughly cleaned.

WARNINGS

- DO NOT use product in microwave, on stove-top, or in any type of oven.
- NOT RECOMMENDED FOR USE BY CHILDREN: Keep out of the reach of children, especially when product contains hot contents, which may burn or scald user.
- Always test temperature of contents before consuming.
- DO NOT overfill the container: Leave space at top of container for lid and stopper (if present), to avoid overflow. Hot contents may burn or scald user if overflow occurs.
- DO NOT carry or transport product other than in an upright position. Liquid contents may leak and scald user or cause property damage.
- Always use care to maintain product in an upright position when transporting or carrying product.
- DO NOT place product in a bag, backpack or other container in which product may shift from an upright position. Liquid contents may leak and scald user or cause property damage.
- Check periodically to make sure any gasket (flexible band around lid and/or stopper) is present and properly positioned to prevent contents from passing through stopper when stopper is closed (if applicable to product). Missing, worn or misaligned gasket may cause product to leak. Leakage of hot contents may burn or scald user.

- In general, contents should not be left in the container for longer than 24 hours. However, the rate at which contents spoil depends on several factors. Certain contents that include, for example, dairy and/or tomato may start to spoil sooner. Proceed with caution when using the product with quick spoiling contents.
- If contents are left in the container longer than 24 hours, or you suspect spoilage, use caution when opening the container.
- Contents spoilage can cause pressure inside the container to build possibly leading to the forceful ejection of the stopper or contents. In such circumstances, before attempting to open the container, ENSURE THE OPENING IS POINTED AWAY FROM THE USER OR OTHER PERSONS TO AVOID INJURY.
- DO NOT use tools or devices to force container to open.
- If you are unable to open container by hand, do not open it and dispose of it at your local waste facility.
- DO NOT use to store or carry carbonated drinks or dry ice. This may cause lid/stopper and contents to eject forcefully or leak.

LIMITED WARRANTY

This warranty is given by UK Thermos Limited.

This warranty only applies to ThermoCafe by Thermos brand products manufactured by or under licence from us and which have been purchased from a retail outlet within the United Kingdom.

For consumers, the benefits conferred by this warranty are in addition to all rights and remedies provided to consumers under consumer protection laws. This warranty does not exclude, limit, vary or otherwise affect any of your legal rights as a consumer.

Our obligations under this warranty are limited to the terms set out below.

We warrant this ThermoCafe by Thermos brand product to be free from defects in material or workmanship under normal use in accordance with any user instructions accompanying this product for one year from the date of original purchase (the "warranty period"). If any such defect arises and a valid claim is received within the warranty period we will, at our option, repair or replace any product component part that fails to conform to this warranty within 30 days after its receipt by our factory service department. Nothing in this warranty excludes our liability for defective products under the Consumer Protection Act 1987. Subject to the foregoing and except where this ThermoCafe by Thermos brand product has been purchased by a consumer, all and any liability on our part for

any loss of profits, revenues, use, savings, contracts, goodwill or any indirect, special, incidental, consequential loss or damage are excluded to the maximum extent permitted by applicable law. Some jurisdictions do not allow the exclusion of incidental, consequential or special damages, so the preceding exclusion may not apply to you. For information on returning a defective product under this warranty, please contact our customer care line.

Please retain your original proof of purchase and this warranty sheet as you must produce them in order to make a claim under this warranty.

THERMOS is a registered trademark in over 115 countries.

UK Thermos LTD, Albany House, 214A Leeds Road, Leeds, LS26 0JF
www.thermos.co.uk
customer.service@thermos.co.uk
 (EU Rep) N.I. Thermos LTD, 3 Bedford Square, Belfast, BT2 7EP
www.eu.thermos.global
contact@eu.thermos.global