Terms & Conditions

The Sims[™] 4 Parenthood Terms and Conditions

REQUIRES THE SIMS™ 4 GAME TO PLAY (SOLD SEPARATELY) AND ALL GAME UPDATES TO PLAY. INTERNET CONNECTION REQUIRED FOR PRODUCT INSTALLATION.

You can check out in your preferred language, but please note all correspondence we send you will be in the Origin store's default language for your region.

Any digital products sold into certain territories (please see Terms of Sale for details) will be inclusive of VAT/GST, where applicable.

You are providing your personal data to Electronic Arts Inc., 209 Redwood Shores Parkway, Redwood City, CA 94065, USA, member of US – Swiss Safe Harbor, subject to our Privacy & Cookie Policy. Your data will be processed in territories which may not provide the same level of protection for data as your country of residence.

Redemption Instructions

HOW DO I REDEEM MY PRODUCT CODE?

Make sure that you log in to EA Desktop or Origin using the EA Account you want to add your game to. This is especially important if you're a parent who wants to add a game to your child's account.

Redeem your Product Code in your EA Account Settings

Go to https://myaccount.ea.com/cp-ui/aboutme/index

Click on the Redeem Product Code tab.

Type in your Product Code, then click Next.

Once you've redeemed your code, your game will appear in your account.

Redeem your Product Code in the Origin client

For PC

Log in with the EA Account where you want to add the game.

Click the Origin menu.

Select Redeem Product Code...

For Mac

Log in with the EA Account where you want to add the game.

Go to your computer's top menu to select Games and Redeem Product Code...

For more: here"