

# SEAFOOD DINING

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Enjoy the fine flavours of the ocean  
with a two course meal and glass  
of wine for two





Seafood

Dining

Experience two delicious courses from the Loch Fyne menu, comprising of responsibly sourced and fantastically crafted seafood, meat and vegetarian dishes. Dine at lunch or dinner to sample the excellently blended flavours produced in the Loch Fyne kitchen, accompanied by a glass of house wine or a soft drink.

The menus will typically offer a choice of four to five options per course with a wide array of dishes to appeal to everyone's palate and appetite. The menu choices available will vary throughout the year to accommodate the sustainability of the seafood on offer and complement the seasons.

### Availability

This experience is available Monday to Sunday throughout the year, subject to availability.

### Duration

Tables are available for 2 hours.

### Participants

The voucher is for two adults.

### Restrictions

- Under 16s must be accompanied by an adult.
- Excludes Burns Night, Valentine's Day, Mother's and Father's Day, the Christmas period, the New Year's period and preview nights.
- Please book at least 2 weeks in advance to avoid disappointment.

### Locations

Avon (Bristol), Bedfordshire (Woburn), Berkshire (Ascot, Wokingham), Buckinghamshire (Milton Keynes), Cambridgeshire (Cambridge, Elton), Dorset (Poole), Essex (Chelmsford, Loughton), Hampshire (Portsmouth, Winchester), Hertfordshire (Hertford, St Albans), Kent (Bluewater), London (Covent Garden, Monument), Middlesex (Twickenham), Midlothian (Edinburgh), Norfolk (Norwich), North Yorkshire (York), Nottinghamshire (Nottingham), Oxfordshire (Henley on Thames, Oxford), Shropshire (Shrewsbury), Somerset (Bath), Surrey (Cobham, Egham, Farnham), Tyne and Wear (Gosforth), Warwickshire (Kenilworth), West Midlands (Knowle).

Please note: Locations are subject to change as a result of quality monitoring or due to factors beyond our control.

# A Fyne History...

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Combining their passion for the delicacies of the sea, Johnny Noble and Andy Lane have provided delicious seafood to the streets of British cities, towns and villages for over four decades. Having founded Loch Fyne in the 1970s, Noble and Lane originally discovered their mutual love for seafood while selling oysters fresh from Scottish waters on a roadside stall. With their reputation for supplying delicious seafood growing from strength to strength, the pair soon expanded their business by opening a smokehouse and oyster bar on the shores of Loch Fyne in Argyll, Scotland. Since then, they have opened 32 restaurants based in popular locations across the UK, symbolising the success of a partnership based on combined passions.



Each restaurant still receives their well-known golden shell mussels from the Loch that inspired the initial partnership, remaining true to their philosophy of supplying authentic, responsibly sourced produce. The journey of produce from waters, land and soil to the Loch Fyne chef's kitchen is one that is truly extraordinary. Loch Fyne continually strive to minimise their environmental impact at every stage of food preparation, whether that's farming, harvesting or working hard to discover new and ethical sourcing processes. With strict environmental and quality guidelines in place, as well as additional expertise provided by bodies such as the Marine Conservation Society, Loch Fyne ensures their awareness of endangered species is of paramount importance. In fact, once Loch Fyne were notified that swordfish were 'at risk' of endangerment, they became the first restaurant group to remove the dishes from their menu entirely. Staying conscious of the impact modern life has, not only on the ocean and its residents, but planet earth as a whole, is certainly a priority for Loch Fyne who continually work hard to spread their message through the seafood community.

From the oysters, to steak and fresh vegetables you'll find on Loch Fyne menus nationwide, you can rest assured that each aspect of their creatively crafted dishes has been handled with care and respect. Choose from 32 restaurants in an array of popular cities and towns across the UK, and discover not only Loch Fyne's menu, but the beautiful settings in which they are based.

# Loch Fyne location highlights



## Bath

Set in scenic Somerset, Bath is recognised for its 2,000 year old Roman spa and unique architecture which can be found all over the city. You'll find Bath's Loch Fyne restaurant based in a landmark Grade II listed building within the heart of the city. With a grand, inviting feel and warm ambience, this restaurant's reputation for service excellence is a result of knowledgeable, passionate and friendly staff, combined with quality food.

## Covent Garden

Overlook some of the Capital's finest architecture from the restaurant's huge windows as you dine in Loch Fyne's Covent Garden branch. Absorb the unique atmosphere of this exciting part of London, whether you dine as a break from a day of shopping and sightseeing, or just love the idea of fine dining in the one of London's cultural hot spots. Close to the big shows of Drury Lane, Aldwych and The Strand, why not visit for a fabulous seafood treat before or after a theatre experience?

## Edinburgh

Situated in Scotland's capital and the nearest restaurant to the original Loch Fyne Oyster shop 100 miles away, Edinburgh's stunning restaurant can be found in Newhaven harbour in an old fish market dating back to the 1890s. With an active fishing community based right on the restaurant's doorstep, it's safe to say this location is steeped in authentic Scottish culture and history. Inside, the restaurant is bright and airy with warming wooden floors and artwork depicting scenes from Loch Fyne itself. On warmer days, you'll also have the option to dine in the open-air and enjoy views of the harbour from the restaurant's outdoor seating area.





## York

Whether you're visiting to explore the quaint historic streets of York or are a local of this beautiful city, dine in Loch Fyne York for a delicious meal at lunch or dinner. Situated on the banks of the River Foss, this Loch Fyne restaurant has been carefully restored using original features from its history as an Ironmongers. The original high ceilings of the restaurant also create a unique atmosphere and represent the rich history of not only the restaurant, but the entire city. Relax and enjoy the finest seafood and the friendliest northern hospitality.



## Portsmouth

The open plan, airy restaurant in Portsmouth celebrates the joys of great food, great flavours and great company every day. Find the restaurant on the water's edge, overlooking The Vulcan Building in Gunwharf Quays. Enjoy the calming ambience you can only experience when in close proximity to the sea, as you dine inside or alfresco amidst the fine sea air with views of the harbour or inside amongst delightfully furnished nautical themed décor.



With a signature menu consisting of produce fresh from beneath the waves and much, much more, Loch Fyne have established their excellent reputation with consistent respect for the ocean, creative flavour combinations, dedication to high standards and delightfully furnished restaurants based in popular British locations. Prepare for well-loved dishes with contemporary twists, complemented perfectly by your surroundings, your company and the warm and inviting ambience of each Loch Fyne restaurant.

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“Nah urramach an cuan”

(How worthy of honour is the sea)

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This Gaelic saying describes Loch Fyne's dedication to maintaining the upmost respect for the sea, animals and environment throughout every process.

# Terms & Conditions

Activity Superstore issues face value vouchers ("Vouchers") entitling the holder to choose, up to the value stated on or in the Voucher, one of a range of activities, overnight breaks ("Experiences") or other products supplied by Activity Superstore and provided by selected experience providers. From 1 January 2019, the retailer from whom the experience voucher is purchased is acting as agent for and on behalf of The Activity Superstore Limited and your contract is with The Activity Superstore Limited who is the issuer of the experience voucher.

## Voucher validity

Vouchers are valid until the expiry date shown on your Voucher. Please check the season of any intended Experience, as this may be shorter than the Voucher validity. You must validate, book and complete your Experience prior to the expiry date, please note booking lead times apply. The original retailer's gift or till receipt is required to validate your Voucher. If you are unable to use your Voucher within the validity period, the Voucher can be extended for a period of six months. A £20 administration fee is payable if you choose to extend your voucher. A Voucher can only be extended once and only after it has been validated, and must be done while the Voucher is valid. Validated and extended Vouchers cannot be refunded.

## Choosing your Experience

This pack is for a Voucher that entitles the holder to any<sup>1</sup> of the Experiences supplied by Activity Superstore, up to the value stated, including the Experience/Experiences featured either on the outside of the pack, or in the literature accompanying your pack. Please note once a date has been booked with an Experience provider your Voucher is no longer available for an exchange, extension or refund and will be deemed to be used at that point.

## Exchanging your Voucher

A Voucher can be exchanged only once for another Voucher(s), up to the face value stated on or in it and subject to certain restrictions<sup>1</sup>, without incurring a fee. A difference will be payable if the chosen Experience costs more than the face value of your original Voucher and the value of your Voucher will be increased. If your chosen Experience is cheaper, we will hold the difference as a credit against another Experience. The credit cannot be used to pay for the cost of an extension or an exchange. All credits held will have the same expiry date as the original purchased Voucher. The exchanged Voucher will carry the same expiry date as the original purchased Voucher. If you wish to combine or merge more than one Voucher together, as part of the exchange process, then this can be arranged however subject to the following restrictions: You can merge no more than two Vouchers together; if the Vouchers have different expiry dates then the earlier expiry date is taken forward onto the replacement Voucher, not the later date; only Vouchers purchased from the same retail chain or website may be merged together; and you may not merge any Vouchers previously merged or exchanged.

## Bookings

In order to enjoy your chosen Experience, you are asked to choose your preferred location then follow the booking instructions. The original retailer's gift or till receipt may be required to use your Voucher. You may be required to send your Voucher to the chosen provider to confirm your booking in advance: if so we recommend you keep a record of your Voucher number and use registered post, as your Voucher is a valuable document. You should also note that your Voucher must be presented on the day (unless already sent to the Experience provider), in order to participate in the Experience. If lost, a Voucher can only be replaced as long as it has been validated and has not been used for an experience already. You may also be required to pay a deposit to the provider to confirm your booking in advance. This deposit will be credited back upon completion of your Experience. Please note you may not be able to change your mind once a date has been booked with an Experience provider.

## Cancelling or changing your Experience

If we cancel your Experience, we will tell you as soon as possible, and do our very best to offer an alternative date or location. If specific celebrities, vehicles or venues are featured but are not available on the day for reasons beyond our control, we will try to find the best possible replacement. If this is not possible, we reserve the right to cancel your Experience at short notice and re-book you. We reserve the right to reschedule the timings or location of any Experience owing to unavailability of the Experience, insufficient numbers making the Experience unavailable, and other factors beyond our control. We reserve the right to discontinue an Experience, venue, or individual supplier at our own discretion. We will endeavour to offer a suitable alternative Experience of the same value, however, if not we will refund your Voucher in full. If you decide to book a different Experience and the price of that Experience exceeds the face value of your Voucher, you will need to pay the difference. We also reserve the right to make minor changes to your Experience. Examples of minor changes include car specification or order of Experiences on a particular day. If you need to cancel or change your Experience booking you should contact us immediately. We will do our best to fill the allocated space, but if we are unable to do so, you may lose your booking. You will be advised by Activity Superstore if you can rebook through the cancellation cover. If you need to cancel your Experience because of accidental injury/illness to yourself, or a death in your immediate family you should contact Activity Superstore as it may be possible to re-arrange your Experience on presentation of a medical certificate.

## Returns

Standard retailer refund policies apply. Nevertheless returns and exchanges are not available if you have validated your Voucher; the Voucher is not contained within the gift pack; you have extended your Voucher; used or booked your Voucher; if the date of the request is after the Voucher expiry date; or if the pack is not in a re-saleable condition. No interest will be paid on the amount to be refunded.

## Insurance

Where applicable, the price of the Voucher includes the cost of providing you with personal accident insurance cover to participants aged up to 75 years old. This insurance cover is only included if indicated on your Voucher and is not available for Experiences that take place outside the UK. Full details of insurance cover are available on request.

## Experience availability and timings and locations

The availability and timings are given as a guide only and you may be required to wait between different elements of the Experience alongside other participants. Locations are subject to change owing to factors beyond our control.

## Age, size and health restrictions

For safety reasons, some Experiences have certain size, age and health restrictions. You are required to notify Activity Superstore and/or the provider of any relevant medical condition. For driving Experiences you will need a full valid UK or European driving licence (manual) which must have been held for a minimum of one year, unless otherwise stated. Please note at some locations there is an option to purchase damage waiver insurance on the day of your driving Experience. In the event of an accident the damage waiver will cover all or part of the damage caused to the vehicle(s) however this will not cover damage caused by reckless or negligent driving. Further details are available on booking. Our Customer Contact Centre or the provider can advise of any restrictions at the time of booking.

## Description and photography

We have tried hard to ensure that descriptions and illustrations used on the pack, in all our literature and on our website are accurate, however, photographs are intended to give a general idea of the Experience described, and do not form part of any contract between you and Activity Superstore.

## Weather

Experiences may be cancelled by the Experience provider due to weather conditions, mechanical failure, or for other reasons beyond our control. If your Experience is cancelled by the Experience provider because of the weather, you will be able to rebook for a date on which you are able to attend. Activity Superstore is unable to reimburse travel, accommodation or other incidental expenses incurred by you in attending an Experience which is cancelled for any reason. If you are unable to travel to your Experience due to bad weather but the Experience still takes place we may not be able to rebook you without an administration cost.

## In case of problems

In case of a problem, please speak to the Experience provider on the day, so they have the opportunity to resolve any problems there and then. Any other complaints should be addressed with the customer service department at Activity Superstore, who will address the problem with the experience provider on your behalf.

## Contracts (Rights of Third Parties) Act 1999

These terms and conditions do not affect your statutory rights as a consumer, and are governed by and in accordance with English law. The purchaser and Activity Superstore agree that any problems fall under the jurisdiction of the English courts. All the clauses and sub clauses in our terms and conditions are independent of each other. If one clause or sub clause is invalid or unenforceable, this will not affect any other clause or sub clause.

The funds on Vouchers are not covered by the Financial Services Compensation Scheme. In the unlikely event of the issuer of this product becoming insolvent, some funds on Vouchers may not be available to spend.

The Activity Superstore Ltd, 41-45 High Street, Saffron Walden, Essex, CB10 1AR. Registered no 3319862.

<sup>1</sup>Please note promotional products, tangible gifts (excluding books) and choice Vouchers are excluded from the list of exchangeable products.

For the most up-to-date terms and conditions please visit: [www.usemygift.com](http://www.usemygift.com)

# Registering & Booking Your Experience

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For security reasons, and so you have the most up-to-date information you will need to register your details and validate your voucher with us, all you need to do is follow the steps below.

1. Please visit the website stated on the back of your voucher.
2. Enter your activation number and then follow the online security steps.
3. Once you have registered your details successfully with us please write down your unique voucher number in the space provided on the front of your voucher. You will then receive on screen booking information, which will also be sent to your e-mail address.
4. Then all you need to do is book your experience and prepare to have the time of your life!

Please note: This information is correct as of time of printing.  
For an up-to-date list of locations and restrictions please visit:

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[www.usemygift.com](http://www.usemygift.com)