

Welcome

Thanks for buying a BT Baby Monitor. You'll soon be able to relax knowing you can watch and listen for your baby's every breath, gurgle and wriggle. But first things first. To get set up, just follow the steps opposite. If you need any help, go to bt.com/producthelp or give us a call on **0808 100 6554**.

Important safety notices

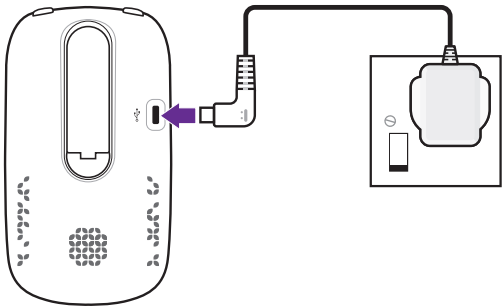
1. Your baby monitor is designed as just an aid. It isn't a substitute for responsible and proper adult supervision.
2. Make sure all cables and units are out of your baby's reach – at least one metre away.
3. Never cover either unit, put them in moist places or inside the cot, bed or playpen.
4. If you travel abroad, check the voltage on your unit's plugs match the local power output.
5. Do not take the product apart. If you need repairs, get in touch with our helpdesk.



Video Baby Monitor 2000 User Guide

Getting set up

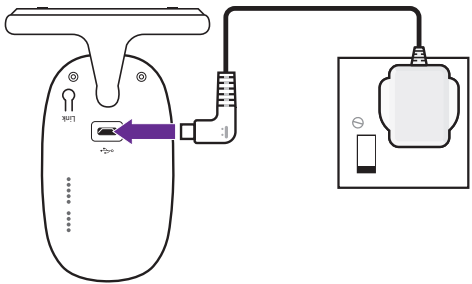
- 1 Plug the cable into the Parent unit, then plug it into the mains power socket and switch the socket on.
- 2 Leave to charge for 12 hours.



The first time you use the Parent unit, or if you haven't used it for a long time, it'll take 12 hours to fully charge. When the battery gets very low, it'll take about 30 minutes to charge enough for you to use it for a short time. To charge the Parent unit in the shortest amount of time, turn it off while it's charging.

Tip

- 3 Place the Baby unit near a power socket in the room where you're going to be monitoring your baby most of the time. It should also be at least one metre away from your baby.
- 4 Plug the cable into the Baby unit, then plug it into the mains power socket and switch the socket on.
- 5 Slide the **OFF** button on the side of the Baby unit up to turn it on.



Keep the power cord out of baby's reach by looping any extra length and securing it.

Tip

- 6 After the Parent unit has charged for 12 hours you can switch it on.
- Before you do, move the Parent unit at least one metre from the Baby unit. Any closer and you might get audio feedback sounds.
- Press the **ON** button and hold for two seconds to turn the Parent unit on.



The maximum range between your Parent and Baby units is about 250 metres outdoors and about 50 metres indoors. Thick walls and doors reduce the units' range and affect how they link to each other.

What's the range?

Help and troubleshooting

If you have any problems setting up or using your baby monitor, see if these common questions can help

My Parent/Baby unit isn't working. What should I do?
Check that:

- 1 power cables are plugged in and switched on at the wall socket
- 2 the Baby unit is plugged in and the Parent unit battery is fully charged (for 12 hours)
- 3 both units are turned on
- 4 the Parent unit isn't too far from the Baby unit (large obstructions or other electrical devices might affect the signal between the Parent and Baby unit).
- 5 unplugging the power cables, waiting about 15 seconds, and then plugging them back in can help.

My Parent/Baby unit is making a high-pitched noise. What should I do?

The units might be too close together. Make sure they're at least one metre apart.

Why is my Parent unit beeping?

The Parent unit beeps when:

- the Baby unit is turned off
- the units are too far apart – try moving them closer together (but not closer than one metre)
- the battery in the Parent unit isn't charged – try charging it for 12 hours
- Other electronic items, like TVs and mobile phones, are causing interference – try moving the Baby unit away from things like that.

Why is the Parent unit not making any sounds even though there's noise coming from my baby's room?

- the Parent unit might not be fully charged – make sure it's charged (for 12 hours).
- the speaker volume might be switched off.
- the Parent unit might be out of range of the Baby unit – try moving it closer (but not closer than one metre).
- large obstructions or other electrical devices might be affecting the signal between the Parent and Baby units). Try moving the Baby unit away from obstructions, including electrical appliances like TVs or mobile phones.

Still stuck?

Try bt.com/producthelp or call us on **0808 100 6554**.

General information

Guarantee

Your Video Baby Monitor 2000 is guaranteed for a period of 24 months from the date of purchase.

Subject to the terms listed below, the guarantee will provide for the repair of, or at BT's or its agent's discretion the option to replace the Video Baby Monitor 2000, or any component thereof, which is identified as faulty or below standard, or as a result of inferior workmanship or materials. Products over 28 days old from the date of purchase may be replaced with a refurbished or repaired product.

The conditions of this guarantee are:

- The guarantee shall only apply to defects that occur within the 24 month guarantee period.
- Proof of purchase is required.
- The equipment is returned to BT or its agent as instructed.

This guarantee does not cover any faults or defects caused by accidents, misuse, fair wear and tear, neglect, tampering with the equipment, or any attempt at adjustment or repair other than through approved agents.

This guarantee does not affect your statutory rights.

To find out what to do, if your monitor is in or outside of the 24 month guarantee, go to bt.com/producthelp

How to recycle your equipment

The symbol shown here and on the product means that the product is classed as electrical or electronic equipment, so DO NOT put it in your normal rubbish bin.

It's all part of the Waste Electrical and Electronic Equipment (WEEE) Directive to recycle products in the best way – to be kinder to the planet, get rid of dangerous things more safely and bury less rubbish in the ground.

You should contact your retailer or supplier for advice on how to dispose of this product in an environmentally friendly way.

Radio Equipment Directive Declaration of Conformity

Hereby, British Telecommunications plc declares that the radio equipment type BT Video Baby Monitor 2000 (088303) is in compliance with Directive 2014/53/EU.

This device has been evaluated for and shown compliant with European Guidelines when installed and operated with a minimum distance of 16mm between the unit and your body.

The item code for both power supply units is 089009 (BLJ06W050060P1-B).

The full text of the EU declaration of conformity is available at the following internet address: bt.com/producthelp


Radio transmission information

Frequency range	2415.375 – 2471.625MHz
Max power	89.54mW (19.52dBm)











Using the Parent unit

Turn on and off





Press and hold  for 2 seconds to turn on and off.

Using the menu

- Press  to open the main menu. Scroll through the menu options using  and . When the menu option you want is displayed, press . Use  or  to scroll through the sub menus and press  to select.
- Press  to exit the menu and return to the main monitoring screen.




Monitoring volume and mute

There are 8 volume settings.












- In monitor mode, press  or  to change the volume.
- Press  to confirm.
- To turn the sound off completely, turn the volume down to 0.  will be displayed on top of the screen.

Screen brightness

There are 8 brightness levels. The default is 4.










- In monitor mode, press  or  to select the brightness level.
- Press  to confirm.

Zoom in and out

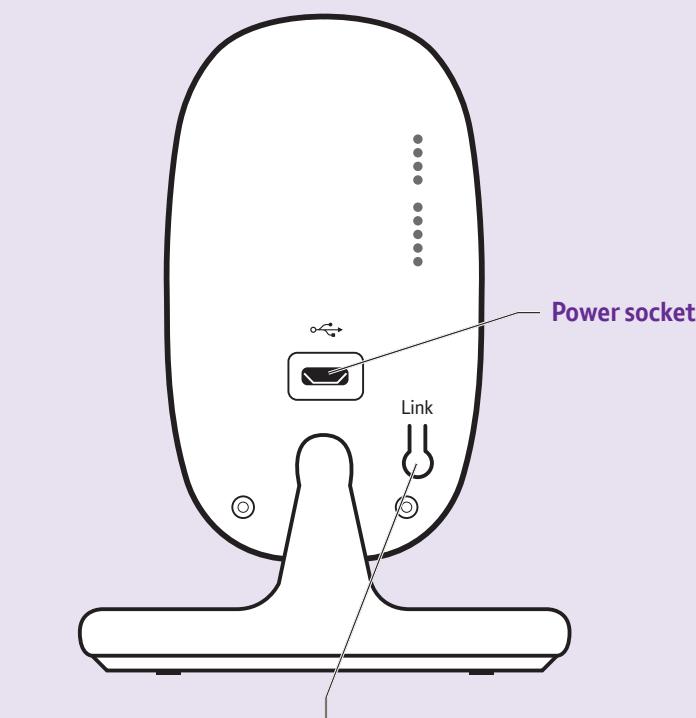
- Press . The camera zooms in, the middle of the screen shows     and the zoom icon  is displayed at the top.
- Press    or  to move the image.
- Press  to exit zoom mode.

Set a reminder




You can set an alert to remind you of something you need to do, for example when your baby's next feed is due. You can set it for 2, 4 or 6 hours.

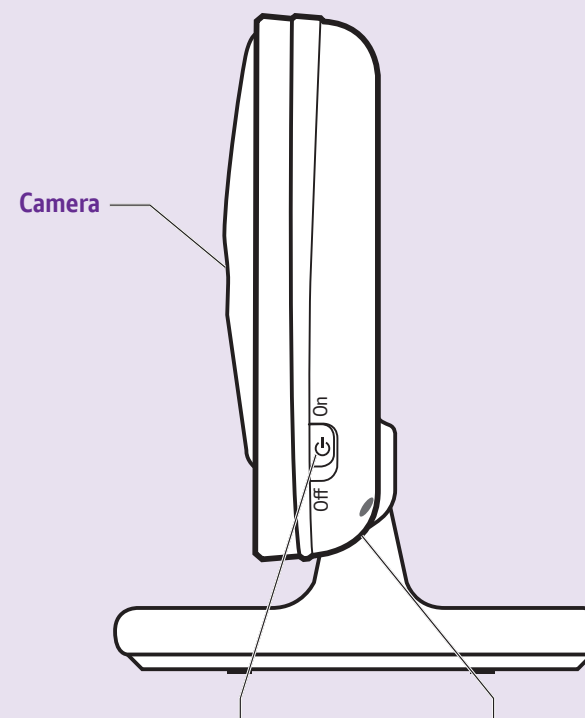
- Press  then press  to display  and press .
- Press  or  to select the reminder time (2H, 4H or 6H), then press  to save. The  will be displayed on the top right of the screen.
- To cancel the alert, select .

Get to know your Baby unit

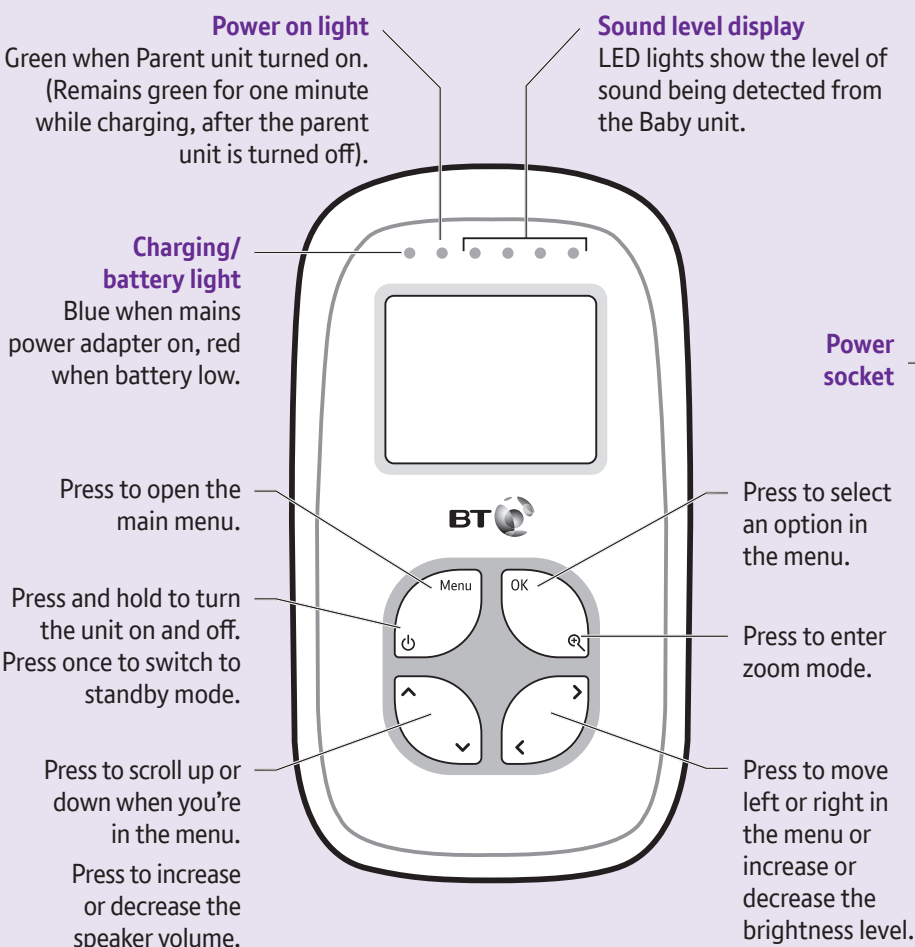


The units are pre-linked.
(Link button used if re-link ever required).

 Add camera  Delete camera  View camera












Get to know your Parent unit













Set the screen to turn on and off automatically

You can set the screen to turn on by pressing any button. On this setting, the screen will turn off automatically when no button is pressed during 1, 3 or 5 minutes.







- Press  then press  to display  and press .
- Press  and  to select 1, 3 or 5 minutes and press .
- To turn the screen back on at any time, press any button. If you want to set the screen on all the time, set the screen setting  to off .

Turn sound activated screen mode on or off

When set to On, the screen will turn on if noise is detected from the Baby unit. If it's set to Off, the screen will stay off even if noise is detected. To use this feature, you need to set the standby mode first to 1, 3 or 5 minutes as described above.



- Press  then press  to display  and press .
- Press  and  to select  (for On) or  (for Off) and press .
- To turn the screen back on at any time, press the .

Other screen icon descriptions

 Signal strength	 Sound on
 Baby unit switched on	 Mute
 Camera identification number e.g. Camera 1	 Battery status (Full battery shown, scrolling when charging)

Using the Baby unit

Turn on and off

- Slide the   button on the side of the unit up to turn On and press down to turn Off.

Night vision

So that you can see your baby at night, the Baby unit automatically uses the light from its infrared LED lights to capture images in a dark room. Because of that, it can only show images in black and white.

The  icon will be displayed at the top of the screen.

Need some help?

Frequently asked questions are available online.

 bt.com/producthelp

If you cannot find the answer to your question online, call our free Helpline. Our dedicated advisors are more likely to be able to help you than the retailer where you bought your baby monitor.

 **0808 100 6554***

This user guide is also available in other formats: large print, Braille and audio CD. Call the helpline for a copy.

* Calls made from within the UK mainland network are free. Mobile and international call costs may vary.