

### CYCLONIC BAGLESS UPRIGHT VACUUM

### LET'S GET STARTED.



AWU01 AWU02

### Let's talk safety



Basic

safety

precautions

# This vacuum cleaner is intended for household use only and NOT for commercial or industrial use.

• Only use the vacuum cleaner indoors on dry surfaces and keep the area you're cleaning well lit.

• Keep fingers, hair and loose clothing from moving parts and openings whilst using the vacuum cleaner.

 This vacuum cleaner is NOT to be used by children under eight years or persons with reduced physical, sensory or mental capabilities, unless they have been given instructions on how to use the machine or are supervised during use. Any cleaning or maintenance of your vacuum cleaner should not be made by children without supervision and ensure they don't play with the vacuum cleaner. Only Vax recommend tools should be used with this vacuum cleaner.



Don'ts

Do's

- Don't use this vacuum cleaner if it has been dropped, damaged or left outdoors.
- Don't run over the power cord or use vacuum cleaner if the power cord or plug is damaged. Please contact our Customer Service Line on: 0330 026 8455 (Mon-Fri 8:30am to 6:30pm, Sat 9:00am to 5:00pm).
- Don't handle the plug or use the vacuum cleaner with wet hands.
- Don't pull or carry this vacuum cleaner by the power cord.
- Don't use the power cord as a handle, pull the power cord around corners, sharp edges or close a door over the power cord.
- Don't unplug vacuum cleaner by pulling on the power cord.

- Don't vacuum up any flammable or combustible materials (lighter fluid, petrol, kerosene etc.) or use the vacuum cleaner in an area with explosive vapours or liquid.
- Don't vacuum up hot coals, cigarette butts, matches or smoking hot burning items or use in an area where there may be harmful fluids (chlorine, bleach, and ammonia drain cleaner).
- Don't attempt to remove blockages with sharp objects as this may cause damage to your vacuum cleaner.
- Don't vacuum up hard or sharp objects such as glass, nails, screws or coins etc.
- Don't use the vacuum cleaner with incorrect voltage as this may result in damage or injury to the user. The correct voltage is listed on the ratings label.
- Turn off all controls on the vacuum cleaner before disconnecting or connecting the power cord.
- Always keep the power cord away from the brushes, heated surfaces and open flames whilst using your vacuum cleaner.
- After use always wrap the power cord around the cord clips provided.
- Always make sure the filters are in place before use.
- Always switch off the vacuum cleaner before disconnecting or connecting the hose and accessories.
- Keep all openings clear and free from debris as this may affect the airflow/suction.

- This vacuum cleaner is fitted with a constantly rotating brushbar. To avoid damage to your flooring, make sure the brushbar is raised to the highest setting when using the accessories and when using on stairs.
- Always take extra care when positioning the vacuum cleaner on the stairs.
- Always replace the fuse in the plug with a British 13amp fuse.
- Use only CE approved 13amp extension cords, non-approved extension cords may overheat. Care should be taken to arrange the extension cord as it can be a trip hazard.
- Store your vacuum cleaner in a cool, dry area. If filters have been cleaned as per user guide instructions ensure they are thoroughly dry before storing away.

Please keep instructions for further use.

### Thank you for buying this Power Nano.

### Taking care of your carpets and hard floors

The Power Nano is designed to make vacuuming carpets and hard floors regularly, as effective and efficient as possible and this user guide will help you get the most out of your machine. Maintaining your carpets and hard floors will ensure they keep their appearance for longer and Vax will help you take good care of them.

#### Taking care of your Power Nano

Also inside this guide are instructions on maintaining your new machine, so that it's always ready when you are to tackle your carpets and hard floors.

### Taking care of you

We're here if you need us. Instead of taking me back to the shop, simply visit:

# vax.co.uk/support or call:

(UK) 0330 026 8455 (ROI) 1-800 928 308

#### Monday-Friday 8:30am to 6:30pm, Saturday 9:00am to 5:00pm

Calls are charged at the UK local rate. Please make a note of the serial number and model number of the product before calling.

Alternatively, you can write to us at: Vax Ltd., Plot 302, Stonebridge Cross Business Park, Hampton Lovett, Droitwich, Worcestershire, WR9 OLW, UK

This user guide can be found online at: vax.co.uk/support

Let us know what you think @VaxUK

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Floorheads/tools set to Hard Floor Mode for hard floor cleaning.
 Mechanical Agitation turned OFF for hard floor cleaning.

### Getting to know your machine



### **Technical Specification**

Name Power Nano Voltage 220-240V Wattage 850W Weight 5.25kg



Filter Kit (Type 110) 1-1-134394-00

1-1-134419-00

### Accessories & Consumables

1-1-134427-00 1-1-134426-00

### PLEASE READ 'LET'S TALK SAFETY' AT THE BEGINNING BEFORE USE

#### Before you begin cleaning

CAUTION: Always switch off the vacuum cleaner before connecting or disconnecting the hose/attachments or removing and emptying the dirt container.

IMPORTANT: The vacuum cleaner is equipped with a thermal cut-out. If for any reason the vacuum cleaner does overheat the thermostat will automatically turn the vacuum cleaner off. If this happens switch the vacuum cleaner off and unplug from electrical socket. Remove and empty the dirt container also check the vacuum cleaner for blockages. Allow the vacuum cleaner to cool for approximately 1 hour (if you have cleaned the filters please wait 24 hours for the filters to fully dry before putting back into the machine).

Filters require cleaning at least every 3-6 months. If the vacuum cleaner is blocked, switch off and unplug before removing the blockage.

When the vacuum cleaner is stood in the upright position, or when using the hose and tools the brushbar height adjuster must be set to the highest setting.

#### Assembling your vacuum cleaner



Lift handle up and click into place.





Line up latch on accessory hose, push until clicks into place.

Push accessory hose into hose to machine connector.



Push extension tube and crevice tool onto holder



Put dusting brush into dusting brush holder with brushes facing outwards.



Line up TurboTool brushes into TurboTool holder, push into place until it clicks (some models only).

Subject to technical change without notice.

To purchase consumables and accessories, please visit vax.co.uk

### Using your machine

### Using your machine

This vacuum cleaner has a constantly rotating brushbar. When cleaning

on stairs raise the height

setting. The brushbar

CAUTION

must overhang the stair tread. Always take care when cleaning stairs.

adjuster dial to the highest

IMPORTANT: Always switch off and unplug the vacuum cleaner before connecting or disconnecting the hose/ attachments, or removing and emptying the dirt container.

The accessories can be attached to the extension tube or directly to the hose. When using accessories on the hose/extension tube raise the height adjuster to the highest setting.





Plug vacuum cleaner into the mains, switch on, Turn brushbar height adjuster dial to desired setting.

Press On/Off button to switch on



Place foot on floorhead and pull handle to recline.

#### Using on the stairs





Hold vacuum cleaner with brushbar over tread of stairs.

### Hard floor cleaning

Always raise the height of the brushbar to hard floor setting when using the vacuum cleaner on lino and hard floor. Apply the hard floor adaptor for optimum results on hard floors.



Hard floor cleaning tool.



Line up floor tool with base of vacuum cleaner, push it until it clicks into place.

Lie vacuum cleaner on its back exposing the brushbar.

> To ensure the floor tool is correctly fitted, the wheels should be towards the back of the floor tool when attached to vacuum cleaner.

### Using accessories



Pull hose out of hose to machine connector.



Attach accessory hose to extension hose.



For best performance

use your vacuum

cleaner with only

the accessory

hose attached.

hose to extension tube.



Choose an accessory.



Attach accessory to tube/hose.







### Taking care of your machine

### Taking care of your machine

**IMPORTANT:** The motor is equipped with a thermal cut-out. If for any reason the machine should overheat, the thermostat will automatically turn the machine off. Switch off and unplug the vacuum cleaner. Check the machine for blockages and clean the filters. Wash the pre-motor filters with warm water (40°C max) and leave for 24 hours or until fully dry before replacing into the machine.

Filters require cleaning at least every 3-6 months (depending on the level of use). Don't use your vacuum cleaner without all the filters in place.

over a bin.

#### Emptying the dirt container





Press the dirt container release button, pull to remove. Hold dirt container Press the dirt release clip, allowing dirt/debris to fall out.

#### Cleaning the HEPA media pre-motor filter



Turn the dirt container lid anti-clockwise, lift to remove.



Tap HEPA media pre-motor filter over filter anti-clockwise,



Rinse under water (max 40°C)



Turn the HEPA

pull to remove.

media pre-motor

Leave to dry for 24 hours or until fully dry before placing back in the vacuum cleaner.



Line up HEPA media pre-motor filter tabs in dirt container lid, turn clockwise until it clicks into place.



dirt container to avoid blocking the air flow through the vacuum cleaner and replace filters every 6-9 months.

#### Cleaning the separator









Turn separator anti-clockwise a bin to remove to 'unlock', pull anv dirt/debris. to remove.

Using a soft brush Tap separator over clean any dirt/debris out of the separator.

Line up tabs on separator with dirt container, turn separator clockwise to 'lock' and click into place.

The separator should sit on seal in bottom of dirt container when correctly fitted.

#### Post-motor filter maintenance

**IMPORTANT:** The post motor filter is designed to offer long life with no maintenance. The filter should be checked periodically and when heavily discoloured it should be replaced. Please do not wash, scrub or brush the filter as this will damage it.







Press post-motor filter cover clip. pull to remove.

Check the post motor filter for any discolouration.

#### Storing your vacuum cleaner



Wrap the power cable around the quick cord release hooks







Always use the carry handle to lift and carry the machine.









Press handle

release button.

Lower handle

downwards

### Taking care of your machine

#### Storing extension hose on vacuum cleaner (optional)





Remove hose end from the hose to machine connector.





Wrap hose around hose guide.



Bring hose over and behind the carry handle.



Insert the hose into the hose to machine connector.

#### **IMPORTANT:** Unplug and switch off vacuum cleaner before performing maintenance or troubleshooting checks.

#### Removing debris from the brushbar



Using a pair of scissors remove any threads or hair caught around the brushbar.

### Removing dirt/debris from TurboTool (some models only)





Slide the locking ring to remove.

Lift and separate the housing.





Using a pair of scissors cut any hair or debris free from around the brushes.

Line up the tabs on front of the housing and re-fit. Slide locking ring into groove to secure.

### Let's talk technical

### Accessories

### Removing a blockage from the hose





Remove hose end from the Lift clip under the hose to machine connector. hose inlet.



nector. hose inlet.



remove hose.

Insert a broom handle or similar blunt instrument into the hose to remove blockage.

Line up latch on ac push until clicks int end of the hose int

Line up latch on accessory hose and push until clicks into place Push the other end of the hose into machine connector. Test for blockages by dropping a small ball of paper through the hose. Remove any blockage by inserting wire.

### Replacing the belt



Lie vacuum cleaner on its back exposing brushbars. Use a cross head screwdriver. Undo 5 screws.



Place belt on rounded area of brushbar without bristles.



Lift to remove brushbar cover.



Lift to remove

brushbar. Remove and

dispose of old belt.



Clean any debris from spindle. Place new belt on spindle.

Line up right side of brushbar with base, push into place. Lift and push clicks into place. Lift side of brushbar until clicks into place. Replace 5 screws and tighten. If the brushbar does not rotate easily then the belt may not have been fitted correctly. Make sure the belt is not twisted. CAUTION

# Don't forget your accessories!

### Order at: www.vax.co.uk/spares-and-solutions

#### Pro Cleaning Kit (Type 2) 1-1-133326-00

All our best tools all in one kit that makes cleaning your home quicker, easier and with even better results. We've taken care of cleaning all of the hard to reach areas such as on top of cupboards and in between blinds to the dust that collates behind and within the radiator.



#### TurboTool (Type 6) 1-1-134419-00

Use the TurboTool for vacuuming your stairs, upholstery and car interiors. It's great for picking up stubborn pet hair.



### What to do if it goes wrong

### Getting in touch

Problem

#### Solution

Is there an accessory missing?

• Check the contents on the back of the box to make sure the part is included with your vacuum cleaner.

### The plug may not be fully pushed into the electrical socket.Check the fuse in the plug if this needs replacing, always replace with

Check the fuse in the plug in this needs replacing, always replaced a British 13amp fuse.

## Why does my vacuum cleaner have no power?

• The motor thermostat may have tripped. If this has happened, unplug the vacuum cleaner. Remove and empty the dirt container and check the hose for blockages. Clean the filters and allow the vacuum cleaner to cool for approximately 1 hour (if you have washed the filters you will need to wait 24 hours for the filters to fully dry before putting them back into the vacuum cleaner).

# Why won't the vacuum cleaner pick up?

- There may be a blockage in the hose. Please remove the hose from the vacuum cleaner, check and clear any blockages. Go to 'Let's talk technical',
  Empty the dirt container and clean filters. Go to the 'Taking care of your machine' page.
- The brushbar may not be turning. Go to 'My brushbar isn't turning?' below.
- The brushbar height adjuster dial may not be set to the correct setting. Go to 'Using your machine'.
- If the accessory/tool will not pick up, check and clear any blockages. Go to 'Let's talk technical'.
- Make sure the hard floor adaptor is attached/unattached dependant on the floor surface.

• The brushbar may be clogged, check the brushbar and clear any hair or debris. Go to 'Let's talk technical'.

• The belt might be broken, go to 'Let's talk technical'.

#### My brushbar isn't turning?

It's quick and easy to register for your **FREE** 



# Online at: vax.co.uk/guarantees

Please retain your original receipt for proof of purchase.

# we're here if you need us

Online vax.co.uk/support Call: (UK) 0330 026 8455 (ROI) 1-800 928 308

Monday-Friday 8:30am to 6:30pm, Saturday 9:00am to 5:00pm\*

## Alternatively, you can write to us at:

Vax Ltd. Plot 302, Stonebridge Cross Business Park, Hampton Lovett, Droitwich, WR9 OLW, UK

<sup>†</sup> Registration required. Terms and conditions apply, see vax.co.uk for details.

\* Calls are charged at the UK local rate. Please make a note of the serial number and model number of the product before calling.

Notes

### **GET IN TOUCH**

🕲 0330 026 8455 🞯 info@vax.co.uk 🕜 vax.co.uk 🚯 VaxVacuums 😂 @VaxUK

**EEC Statement of Compliance:** Manufacturer/EEC importer: Vax Limited, hereby on our own responsibility, declare that the AWU01 and AWU02 are manufactured in compliance with the following Directives: **Safety**: 2006/95/EC Low Voltage Directive. **EMC**: 2004/108/EC Electromagnetic Compatibility Directive.

Waste electrical products should not be disposed of with household waste. Please recycle where facilities exist. Check with your Local Authority or retailer for recycling advice.

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