Razor E90 Electric Scooter

| Problem | Possible Cause | Solution |
|---------------------------------|--|--|
| Does not work out of the box | Unit must be travelling up to 3mph before motor will engage | -Kick start to 3mph while pressing the push button throttle to engage motor. -Check for loose connections and wires underneath the deck plate. |
| No longer works | Loose connection(s) -Blown fuse -Loose connection(s) - No lights on charger - Undercharged battery -Battery will not hold a charge | -Check fuse; replace if needed. -Check for loose connections and wires underneath the deck plate. -Check power to wall outlet and/or try a different outlet. -Check lights on charger: Plugged into wall = Green Plugged into wall & unit = Red Charging Complete = Green No lights/Blinking lights - Replace Charger -With no weight on the unit, lift up back end; manually (and carefully, of course) spin rear wheel and press push button throttle to engage the motor. If motor engages - replace battery. |
| Short run time / runs slow | -Riders weight -Riding conditions -Battery not fully charged -Old/damaged battery | -Do not exceed 120 lbs maximum weight limit. -Use only on flat, dry surfaces. Avoid inclines and areas with heavy debris. -Charge unit for a full 12 hours. -With no weight on the unit, lift up back end; manually (and carefully, of course) spin rear wheel and press push button throttle to engage the motor. If motor engages - replace battery. -Charge battery at least once a month when not in use. -Do not store unit in freezing or below freezing temperatures. Freezing will permanently damage the battery and greatly reduce ride time. Refer to Pg. 3 Charging the Battery. |
| Runs intermittently | -Loose connection(s) | -Check the wires around the throttle and connectors underneath the deck plate. -Replace - push button throttle. |



